

Re: OD SKJ1133K DOA 9/7/2021

Denise Tay (LKKAuto) <denisetay@lkkauto.com>

Mon 19/7/2021 2:12 PM

To: claims@premiumauto.com.sg <claims@premiumauto.com.sg>

Cc: SUR <sur@lkkauto.com>

Dear Sir,

As instructed by our client, please proceed to repair the insured vehicle **SKJ 1133K (EXCESS: \$1600)**

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their rights not to pay if there is no valid approval obtained before repair.

Checked and Supplementary items to resurvey with CLEAR photos for damage and consistency. Before paint photos for all NEW Panels and Parts required after repair.

Best Regards,

Denise Tay | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: denisetay@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims <claims@premiumauto.com.sg>**Sent:** Monday, 19 July 2021 10:55 AM**To:** Denise Tay (LKKAuto) <denisetay@lkkauto.com>; 'Abu Kassim, Noor Mariesa' <NoorMariesa.AbuKassim@aig.com>**Cc:** claims@premiumauto.com.sg <claims@premiumauto.com.sg>**Subject:** RE: OD SKJ1133K DOA 9/7/2021

Dear Denise,

Kindly refer to this email.

Thank you
Best Regards,
Zoey Kum
Claims

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9911 f. +65 6841 1183

e. claims@premiumauto.com.sg w. www.audi.com.sg**Audi Showroom, Audi Centre** 281 Alexandra Road Singapore 159938 p. +65 6836 2223

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From: Denise Tay (LKKAuto) <denisetay@lkkauto.com>

Sent: Monday, 19 July 2021 10:43 AM

To: 'Abu Kassim, Noor Mariesa' <NoorMariesa.AbuKassim@aig.com>; claims@premiumauto.com.sg

Subject: Re: OD SKJ1133K DOA 9/7/2021

Dear All,

Please sign and return back undertaking and interview foam.

Best Regards,

Denise Tay | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: denisetay@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Denise Tay (LKKAuto) <denisetay@lkkauto.com>

Sent: Monday, 19 July 2021 7:54 AM

To: 'Abu Kassim, Noor Mariesa' <NoorMariesa.AbuKassim@aig.com>; claims@premiumauto.com.sg
<claims@premiumauto.com.sg>

Cc: SUR <sur@lkkauto.com>

Subject: Re: OD SKJ1133K DOA 9/7/2021

hi,

not yet, will chase AIG

Best Regards,

Denise Tay | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: denisetay@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims <claims@premiumauto.com.sg>
Sent: Monday, 19 July 2021 7:53 AM
To: 'Abu Kassim, Noor Mariesa' <NoorMariesa.AbuKassim@aig.com>
Cc: SUR <sur@lkkauto.com>
Subject: RE: OD SKJ1133K DOA 9/7/2021

Dear all,

Any update on the repair approval?

Thank you
Best Regards,
Zoey Kum
Claims

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 **d.** +65 6768 9911 **f.** +65 6841 1183

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From: Claims <claims@premiumauto.com.sg>
Sent: Friday, 16 July 2021 8:10 AM
To: 'Abu Kassim, Noor Mariesa' <NoorMariesa.AbuKassim@aig.com>
Cc: 'SUR' <sur@lkkauto.com>
Subject: RE: OD SKJ1133K DOA 9/7/2021

Dear all,

Any update on the repair approval?

Thank you
Best Regards,
Zoey Kum
Claims

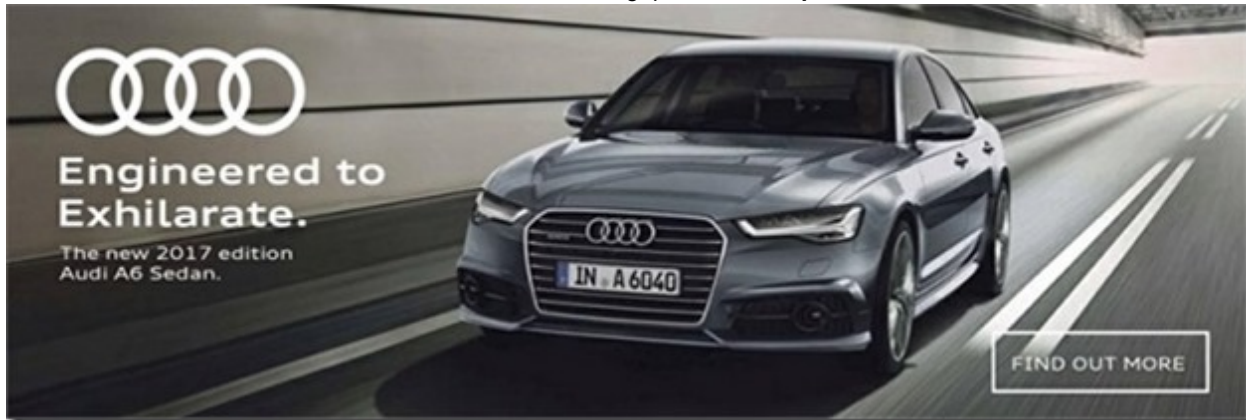
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From: Claims <claims@premiumauto.com.sg>

Sent: Thursday, 15 July 2021 2:59 PM

To: 'Abu Kassim, Noor Mariesa' <NoorMariesa.AbuKassim@aig.com>

Cc: 'SUR' <sur@lkkauto.com>; 'claims@premiumauto.com.sg' <claims@premiumauto.com.sg>

Subject: RE: OD SKJ1133K DOA 9/7/2021

Dear LKK,

Kindly forward the undertaking letter and interview form.

Thank you
Best Regards,
Zoey Kum
Claims

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9911 f. +65 6841 1183

e. claims@premiumauto.com.sg w. www.audi.com.sg

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From: Abu Kassim, Noor Mariesa <NoorMariesa.AbuKassim@aig.com>

Sent: Thursday, 15 July 2021 2:52 PM

To: Claims <claims@premiumauto.com.sg>

Subject: OD SKJ1133K DOA 9/7/2021

Dear Sir/Madam,

As accident was a single vehicle accident, please provide undertaking letter and interview form.

Thank you,
Best regards,

Mariesa Abu Kassim (Mariesa)
AIG

Claims Adjuster II

Auto Claims | AIG Asia Pacific Insurance Pte. Ltd.

Tel: 8001206556 | Ext: 1012202

NoorMariesa.AbuKassim@aig.com | www.aig.com

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