

RECEIVED 12 AUG 2021

LOW YAN WANG

c/o Blk 7 Sin Ming Industrial Estate

#01-76

Singapore 575642

Date: 07-08-2021

INDIA INTERNATIONAL INSURANCE PTE LTD

MOTOR CLAIMS DEPT.

64 CECIL STREET

#04-00 / #05-00

IOB BUILDING

SINGAPORE 069711

Dear Sir / Madam

ACCIDENT INVOLVING MOTOR VEHICLES SGR 2158M AND GBD 71A
ALONG AYE TWDS TUAS BEFORE PIONEER NORTH RD EX 7 ON 12-07-2021

I / We, the owner of Vehicle No. SGR 2158M which was involved in the above accident.

My / Our vehicle sustained damages as a result of the above said accident and I / we are now claiming against you for the followings:-

- | | | |
|--|---|-------------------------|
| 1. Costs of repair | - | <u>\$4922.00</u> |
| 2. Loss of Use/Rental fees <u>9 days</u> | - | <u>\$900.00</u> |
| 3. Police / GIA report / LTA fees | - | <u>\$7.45</u> |
| 4. Surveyor report fees | - | |
| 5. Others | - | |
| Total: | | <u><u>\$5829.45</u></u> |

Please advise whether you are now prepare to settle my claims as outlined above.

I / We hereby authorise my / our repairers, M/s Alan's United Auto Pte. Ltd. and/or their representatives to negotiate/compromise settlement of my / our above claim on my / our behalf. If there is a settlement I / we further authorise you to pay whatever settlement sum to my / our repairers being the outstanding repair bill and incidentals due to them.

Your kind attention and prompt settlement is much appreciated.

Yours faithfully,



LETTER OF AUTHORITY

ACCIDENT INVOLVING SGR2158m AND GBD 71 A
ALONG AYE TWDS TUNN BEFORE PIONEER NORTH RD EXIT
ON 12-07-2021

BY THE LETTER OF AUTHORITY, I / We, LOW YAN WANG
NRIC NO. S1632393D The owner of Vehicle No. SGR2158m

Hereby irrevocably appoint Messrs **Alan's United Auto Pte. Ltd.** at Block 7, Sin Ming Industrial Estate, Sector C, #01-76, Singapore 575642, and/or their representative to process the Third Party claim on my/our behalf and to do all and/or any of the followings:-

1. To submit, negotiate/compromise and to resolve settlements of my/our above mentioned claim.
2. To collect payment(s) due in respect of any such claim(s) for the loss and damage, such payment to be made by way of Cheque in favor of **Alan's United Auto Pte. Ltd.**
3. For any of the purpose aforesaid, to execute, sign and deliver all documents whatsoever as they deem necessary for the purpose of settling my/our said claim.

I / We hereby declare that all the processing and documents done by virtue of this letter of authority on my/our behalf by my/our repairers or any person authorized by them shall be as good valid and effectual to all intends and purposes whatsoever as if the same had been done or executed by me/us in person.

I / We further confirm that the acceptance by Messrs **Alan's United Auto Pte. Ltd.** of the settlement amount constitute the full discharge of my/our claim(s) in respect of the above accident.

Signed on the 12 (day) 07 (month) 2021 (year)



Acknowledged by Owner
(company stamp if applicable)

EXPRESS SETTLEMENT

DISCHARGE VOUCHER III - Direct Settlement (PODS)

India Ref: MCV2021D0002982
Claimant Ref: SGR2158M

We/I, Alan's United Auto Pte Ltd ("the workshop") hereby confirm that we/I have reached an agreement with the appointed Surveyor of India International Insurance Pte Ltd LKK Auto Consultants Pte Ltd (name of Surveyor) with respect to the amount claimed for S\$ 4,922.00 (repair cost), S\$ 800.00 (loss of use/rental), S\$ 7.45 (search fee), vehicle no. SGR2158M that was damaged pursuant to the accident which occurred on 12/07/2021 (date) at AYE towards Tuas before Pioneer North Exit (location) involving vehicle no. GBD71A (insured vehicle). This is pursuant to the inspection conducted on 16/07/2021 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner Low Yan Wang ("the third party claimant") of vehicle no. SGR2158M to make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify India International Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to cost of repairs and/or rental and/or loss of use pursuant to the damage to SGR2158M (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of all claims of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

We/I authorize you to pay the total amount of S\$ 5,729.45 to Alan's United Auto Pte Ltd

Dated this 25th day of Oct 2021

CLAIMANT:

Signature:

Signed by "the workshop" (with chop)

Name: ALAN'S UNITED AUTO PTE. LTD.

NRIC: Company Reg. No.: 201113667N
Blk 7 Sin Ming Industrial Estate

Address: #01-76 Singapore 575642
Tel: 6453 8686 Fax: 6459 6550

Nationality:

Occupation:

WITNESS:

Signature:

Signed by appointed Surveyor

Name: LKK Auto Consultants Pte Ltd

NRIC: 199607198R

Address: 51 Ubi Avenue 1
#01-25 Paya Ubi Ind. Park S(408933)

Nationality:

Occupation:

ALAN'S UNITED AUTO PTE. LTD.

Block 7, Sin Ming Industrial Estate, #01-76, Singapore 575642.

Tel: 6453 8686 (3 Lines) Fax: 6459 6550

Company Reg. No.: 201113667N

GST Reg. No.: 201113667N

No. : 16153

Vehicle Insured : GBD71A
Accident Date : 12-Jul-2021

Date : 07-Aug-2021

Our Ref : 021102 (III) / CHAN

PAGE : 1

INDIA INTERNATIONAL INSURANCE PL

64 CECIL STREET
#05-02 IOB BUILDING
SINGAPORE 049711

FINAL REPAIR COST FOR TOYOTA PICNIC SGR2158M =====

To supply spare parts

To remove & refix rear windscreen
glass and conduct water leak test.

To remove roof lining, front and
rear seats, trim board and carpet

To remove air con condenser, pipes
and drier, vacuum and to recharge
gas

To apply undersealing

To putty and spray replaced parts

To remove, cut-out damaged parts,
panel beating, welding, align,
refix and to renew above parts

	4,600.00
Add 7% GST :	322.00

Total :	S\$ 4,922.00
	=====

Singapore Dollars Four Thousand Nine Hundred
and Twenty Two Only

CHIN HUI CAR RENTAL

REGN. NO.: 53090791K

BLK 7, SIN MING INDUSTRIAL ESTATE, SECTOR C, #01-76, SINGAPORE 575642. TEL: 6453 4680

CUSTOMER

LOW YAN WANG
C/O ALAN'S UNITED AUTO PTE LTD

BLK 7 SIN MING IND. ESTATE
SECTOR C, #01-76
SINGAPORE 575642.

MR. ALAN KHONG

INVOICE NO: **C21319**

DATE : 06.08.2021

TERM : CASH

RENTAL FEES FOR :-

s/n	rental veh no.	vha no.	reference	no. of day/s	unit pr \$	amount
1	SJG 5176M	9045	SGR 2158M	9	\$ 100.00	\$ 900.00
		***	*****	***		

PLEASE LET US HAVE YOUR CHEQUE MADE IN FAVOR
OF **CHIN HUI CAR RENTAL**

TOTAL: \$ 900.00

YOUR EARLY REMITTANCE IS MUCH APPRECIATED.



CHIN HUI CAR RENTAL

CHIN HUI CAR RENTAL

BLK 7, SIN MING INDUSTRIAL ESTATE, SECTOR C, #01-76,
SINGAPORE 575642. **TEL: 6453 4680**
REGN. NO.: 53090791K

VEHICLE RENTAL AGREEMENT

NO: **9045**

HIRER'S PARTICULAR		Vehicle No: <u>SGR2158M</u>		Mileage Out: <u>186048</u>													
Hirer: <u>LOW YAN WANG</u>		Make & Model: <u>NISSAN LATI</u>		Auto / Manual Group: <u>Auto</u>													
NRIC / Passport No: <u>S1632393D</u> Date of Birth: <u>15.11.1964</u>		OUT : Date <u>15.07.2021</u>		OUT : Time <u>4.30pm</u>													
Address: <u>BLK 407 PANDAN GARDENS</u> <u>#05-48 S(600407)</u>		Replace Veh No:		Mileage Out:													
Driving Licence No: <u>S1632393D</u> Pass Date: <u>05.08.1993</u>		OUT : Date		OUT : Time													
Contact Number: <u>90128401</u>																	
DRIVERS PARTICULARS (if different from Hirer)		CHARGES															
Appointed Driver:		Daily <u>9</u> @\$ <u>100/-</u> per day <u>900.00</u>															
NRIC / Passport No: Date of Birth:		Weekly @\$ per week															
Address:		Monthly @\$ per month															
Driving Licence No: Pass Date:		Hours @\$ per hour															
Contact Number:		Others @\$															
		SUB-TOTAL \$ <u>900.00</u>															
New Insurance Policy Terms & Conditions as at 08-12-2010 1. NOT PERMITTED TO DRIVE - Not Covered Driver Age 22 years old and below Driver above Age 70 years old Driver less than 2 years Driving Experience 2. ADDITIONAL EXCESS - S\$3000.00 Driver Age 23 to 25 years old with 2 years driving experience Driver Age 65 to 70 years old with 2 years driving experience		PETROL LEVEL															
		<table border="1"> <tr> <td>Out</td> <td>E</td> <td>1/4</td> <td>1/2</td> <td>3/4</td> <td>F</td> </tr> <tr> <td>In</td> <td>E</td> <td>1/4</td> <td>1/2</td> <td>3/4</td> <td>F</td> </tr> </table>				Out	E	1/4	1/2	3/4	F	In	E	1/4	1/2	3/4	F
		Out	E	1/4	1/2	3/4	F										
		In	E	1/4	1/2	3/4	F										
TOTAL CHARGES \$ <u>900.00</u>																	
REMARKS <u>SGR2158M</u>		IMPORTANT! FOR SINGAPORE USE ONLY															
		Excess Liability: S\$2500.00															
		Malaysia Excess (With Prior Consent): <u>NOT ALLOWED</u>															
		Hirer's Signature <u>[Signature]</u> Addition Driver's Signature _____															

I have read and agree to the terms and condition on both sides of this agreement. If I have presented a charge/credit card for payment, I agree that all amounts payable under this agreement and for parking and traffic infringements may be billed to that account and my signature above will be considered to have been made on the charge/credit card voucher. All information I have given CHIN HUI CAR RENTAL in connection with this agreement is true.

* IMPORTANT

- ALL PARKING AND TRAFFIC VIOLATIONS ARE THE RESPONSIBILITY OF THE HIRER, AND ADMINISTRATIVE CHARGE WILL BE LEVIED ON ANY TRAFFIC VIOLATIONS REDIRECTED.
- THE HIRER SHALL BE LIABLE FOR EXCESS CHARGES FOR ANY LATE RETURN AT THE RATE SHOWN PER HOUR OR PER DAY, INCLUSIVE OF CDW AND/OR PAI WHERE APPLICABLE.
- VEHICLE IS STRICTLY FOR SINGAPORE USE ONLY, AND MAY NOT BE DRIVEN OUT OF SINGAPORE WITHOUT PRIOR CONSENT OF THE COMPANY CHIN HUI CAR RENTAL.
- IN CASE OF ACCIDENT, THE HIRER SHALL REPORT TO RENTAL OFFICE IMMEDIATELY, IF THERE IS BODILY INJURIES, A POLICE REPORT MUST BE MADE WITHIN 24 HOURS.

RETURN OF VEHICLE. THE HIRER / DRIVER IS REQUIRED TO SIGN IN THE COLUMN "SIGNATURE OF HIRER / DRIVER" FAILING WHICH THE DAY AND TIME INSERTED BELOW SHALL BE DEEMED TO BE THE DAY AND TIME THE VEHICLE IS RETURNED TO CHIN HUI CAR RENTAL AND THE SAME SHALL BE ACCEPTED AS CONCLUSIVE EVIDENCE OF THE SAME AND SHALL NOT BE CHALLENGED OR QUESTIONED ON ANY ACCOUNT WHATSOEVER.

DATE IN	TIME IN	MILEAGE	CHECKED BY	SIGNATURE OF HIRER / DRIVER
<u>24/7/2021</u>	<u>4.45pm</u>	<u>186588</u>	<u>[Signature]</u>	<u>[Signature]</u>



Land Transport Authority

10 Sin Ming Drive

Singapore 575701

GST Registration No. : M4-0006529-2

Print Date/Time : 12 Jul 2021 / 11:27:35

Receipt Date/Time : 12 Jul 2021 / 11:27:35

Tax Invoice/Receipt

Receipt No. : ITNET-00000-210712-001237

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
	Result of Insurance Enquiry - GBD71A As at 12 Jul 2021/07:40:00 Insurance Co: INDIA INT'L INS PTE LTD			
1	Insurance Enquiry - GBD71A Enquiry Fee 20210712112549595613	7.00	0.49	7.49
	Sub-Total	7.00	0.49	7.49
	Total Before Rounding	7.00	0.49	7.49
	Rounding Difference			0.04
	Total Amount Payable			7.45
	Paid By			
	411911XXXXXX6569	eNETS Credit Card		7.45
	Total			7.45
	Cash Change			0.00
	Tendered Amount			7.45
	Excess Refundable Amount			0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	14 Jul 2021 21:57	Clim Dtl Modified	Claimant's Name: -> LOW YAN WANG.	[A] HOW MEI KWAN
2	14 Jul 2021 21:57	Clim Veh Model Changed	(204555) TOYOTA PICNIC 2.0 W/O ROOF RACK (A).	[A] HOW MEI KWAN
3	14 Jul 2021 21:57	Clim Created	Reg No: SGR2158M. Acct Date: 2021/07/12. Claim Type: TP. Insurer: India International Insurance Pte Ltd (HQ). TP Insurer: ECICS Limited (HQ). Workshop: Alan's United Auto Pte Ltd (HQ)	[A] HOW MEI KWAN
4	14 Jul 2021 21:57	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
5	14 Jul 2021 21:57	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2021/07/26	[A] HOW MEI KWAN
6	14 Jul 2021 21:57	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] HOW MEI KWAN
7	14 Jul 2021 21:57	Label Added	(30653):Direct Settlement.	[A] HOW MEI KWAN
8	14 Jul 2021 21:57	Adj Adjuster Assigned	[None] -> KENNETH KONG	[A] HOW MEI KWAN
9	15 Jul 2021 10:23	TP Ins Updated	TPRegNo:GBD17A -> GBD71A.	[I] Krishnan Bhuvaneswari
10	15 Jul 2021 15:04	Adj Mandate Request	Cur.Req:0.00:PODS Liability : 100% BOLA 27 Remarks: Insured driver rear-ended third party.	[A] CHUA ZHEN LI
11	15 Jul 2021 16:22	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2021/07/26	[I] Zuhaidah Bte Samsuri
12	15 Jul 2021 16:22	Adj Mandate Set	Approved:0.00.	[I] Zuhaidah Bte Samsuri
13	19 Sep 2021 21:47	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN
14	19 Sep 2021 21:47	Clim Dtl Modified	Insured Name: -> -. Insured ID: -> -. Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
15	19 Sep 2021 21:47	Clim Dtl Modified	JPJ Reg. Date: -> 2007/02/02.	[A] JOANNE LEE KHANG MIN
16	19 Sep 2021 21:47	Clim Details Notified		[A] JOANNE LEE KHANG MIN
17	07 Oct 2021 08:49	Adj Mandate Request	Cur.Req:5829.45:PODS (SEEK QUANTUM) Liability: 100% Quantum: (a)COR(w/gst): \$4,922.00+ (b)LOR :\$900.00(9 days x \$100.00) +(c)LTA :\$7.45 Total: \$5,829.45 Vehicle Model: TOYOTA PICNIC, 2.0 W/O RO OF RACK (A)(1998cc) 6 recommendation repair days +	[A] CHUA ZHEN LI
18	07 Oct 2021 10:21	Adj Mandate Set	Approved:5829.45.	[I] Zuhaidah Bte Samsuri

Date From



Date To



Audit Type

None



Go

ACTIVITY

No record

Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2709287	15 Jul 2021 10:23:48	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	India International Insurance Pte Ltd (HQ)	SGR2158M	GBD71A	11.00
2726122	19 Sep 2021 21:47:19	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SGR2158M	GBD71A	11.00

