## Mei Kwan (LKKAuto)

Bhuvaneswari

From: Sent: To: Cc: Subject:	Admin-D (LKKAuto) Wednesday, 14 July 2021 5:18 PM 'Motor Claim - III'; assignments; SUR; Admin A 'Suraidah B Saidi PTCBC'; 'Zuhaidah Samsuri' RE: [EXTERNAL] - RE: Direct Settlement (SM) - Accident involving SDY8382R & GY861S DOA: 13/07/2021
Categories:	HMK
Dear Sir / Mdm,	
Thank you for your assignment.	
Please be informed that vehicle not in the workshop, repairer will arrange.	
Best Regards, Summer Lee   Admin LKK Auto Consultants Pte Ltd Phone: 6741-8434   email: assignments@lkkauto.com   fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25   S(408933)  Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.  From: Motor Claim - III <motorclaim@iii.com.sg> Sent: Wednesday, 14 July, 2021 4:52 PM</motorclaim@iii.com.sg>	
<b>To:</b> Ashlyn Chng <ashlyn.chng@inchcape.com.sg>; sur@lkkauto.com; Admin A <admin-a@lkkauto.com>; Summer (LKK Auto) <admin-d@lkkauto.com></admin-d@lkkauto.com></admin-a@lkkauto.com></ashlyn.chng@inchcape.com.sg>	
Cc: Suraidah B Saidi PTCBC <suraidahb.saidi@inchcape.com.sg>; Zuhaidah Samsuri <aida@iii.com.sg> Subject: RE: [EXTERNAL] - RE: Direct Settlement (SM) - Accident involving SDY8382R &amp; GY861S DOA: 13/07/2021</aida@iii.com.sg></suraidahb.saidi@inchcape.com.sg>	
Dear Sir / Mdm,	
Please conduct a survey on TP vehicle SDY8382R and let us have your report urgently.	
This claim will be handled by Ms Aida.	
*Kindly upload this survey request email to merimen.	
Thank You.	

## Motor & Work Injury Claims Department India International Insurance Pte Ltd

64 Cecil Street #04-02 IOB Building Singapore 049711 Tel: 6347 6100 Ext 231 Fax: 6224 4174



From: Ashlyn Chng < Ashlyn.Chng@inchcape.com.sg >

Sent: Wednesday, 14 July 2021 4:34 pm
To: Motor Claim - III <motorclaim@iii.com.sg>

Cc: Suraidah B Saidi PTCBC < SuraidahB.Saidi@inchcape.com.sg>

Subject: RE: [EXTERNAL] - RE: Direct Settlement (SM) - Accident involving SDY8382R & GY861S DOA: 13/07/2021

Dear Sir / Mdm,

We would like to choose LKK Auto Consultants Pte Ltd to conduct the survey.

Appreciate if you could revert on the liability soonest.

Thank you.

Regards, Ashlyn

From: Motor Claim - III < motorclaim@iii.com.sg>

Sent: Wednesday, 14 July 2021 4:28 pm

To: Ashlyn Chng <Ashlyn.Chng@inchcape.com.sg>

Cc: Suraidah B Saidi PTCBC < Suraidah B.Saidi@inchcape.com.sg>

Subject: RE: [EXTERNAL] - RE: Direct Settlement (SM) - Accident involving SDY8382R & GY861S DOA: 13/07/2021

CAUTION: This email originated from outside of the organization (Inchcape). Do not click links or open attachments unless you recognise the sender and know the content is safe.

Dear Sir / Mdm,

We acknowledge receipt of your email.

We propose using one of the following motor surveyors:

- Automobile Inspection Services Pte Ltd
- Autoprobe Consultants
- VP Appraisal
- Form Team Adjusters Pte Ltd
- JP Knights Adjusters
- LBS Auto Consultants Pte Ltd

- Priority Services
- LKK Auto Consultants Pte Ltd
- Vicom Assessment Centre Pte Ltd

Please notify us within 02 days of receipt of this letter for surveyor agreed on or if you have any objections to the above list.

## Bhuvaneswari Motor & Work Injury Claims Department India International Insurance Pte Ltd

64 Cecil Street #04-02 IOB Building Singapore 049711

Tel: 6347 6100 Ext 231 Fax: 6224 4174



From: Ashlyn Chng < <a href="mailto:Ashlyn.Chng@inchcape.com.sg">Ashlyn.Chng@inchcape.com.sg</a>>

**Sent:** Wednesday, 14 July 2021 3:38 pm

To: Motor Claim - III < motorclaim@iii.com.sg>

Cc: Suraidah B Saidi PTCBC < Suraidah B. Saidi@inchcape.com.sg >

Subject: [EXTERNAL] - RE: Direct Settlement (SM) - Accident involving SDY8382R & GY861S DOA: 13/07/2021

Hi,

Reference to the above-mentioned.

Please find attached herein a copy of our client's Accident Report, Damaged Photos & Estimate Invoice for your kind perusal.

As our client is claiming against your insured **GY861S** thus would appreciate if you could revert to us on the liability urgently or we could settle the case under Direct Settlement with **Car Rental of @ \$130 per day x no. of days** as recommended by your appointed surveyor.

Kindly have your surveyor to contact our Motor Claim Assessor, **Sam Joi @ 9847 6209 / 6631 1687** is located at **17 Ubi Road 4** for an appointment to inspect our client's vehicle (<u>currently vehicle **NOT** in workshop</u>).

## As for liability clearance, kindly revert to this email.

Your kind attention into the above is greatly appreciated.

Thank you.

Regards, Ashlyn Chng

D: 6631 1874 | F: 6872 7260 | E: Ashlyn.chng@inchcape.com.sg

Inchcape Centre Level 4, Bodycare Centre 2 Pandan Crescent Singapore 128462 This email is intended solely for the person to whom it has been addressed. It may contain confidential and/or legally privileged information. If you are not the person for whom this e-mail was intended, or if this e-mail has reached you by mistake, please delete it immediately and inform us of the error and also be hereby notified that any use, distribution, transmission, printing, copying or dissemination of this information in any way or in any manner is strictly prohibited and may be unlawful. Internet communications may not be entirely secure or accurate as information could be intercepted, corrupted, lost, delayed or contain viruses. Therefore, we do not accept liability for any errors or omissions in the content of this message or any delay in delivery which may arise as a result of Internet transmission or any modification. If you have sent or are sending personal data, you undertake that the personal data being sent is current, complete and accurate. You understand and consent that the personal data may be processed and retained by India International Insurance Pte Ltd ("III") in line with the purposes in III's Personal Data Policy (https://www.iii.com.sg/privacy-policy). For third party's personal data, you undertake that you have obtained the consent from the third party and made the party aware of all matters listed in this policy by referring them to III's website. This message may contain confidential information intended only for the individual named. If you are not the named addressee, do not disseminate, distribute or copy this email. Please notify the sender immediately and delete this email from your system. Any views expressed in the email are those of the individual sender, except where the sender specifically states them to be the view of III. The information and/or comments provided or expressed in this message are not to be construed as legal advice and are not intended to replace legal advice. You should not rely on any information and/or comments provided or expressed in this message/research memorandum as legal advice. III shall not be responsible for any loss or damage arising from your reliance on any information and/or comments provided or expressed in this message."

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