

EFFICIENT MOTOR & ENGINEERING WORKS PTE LTD

56 LOYANG WAY #06-07 LOYANG ENTERPRISE BUILDING SINGAPORE 508775

Letter of Demand

WITHOUT PREJUDICE

Date: 30/08/2021

Attn: China Taiping Insurance (Singapore) Pte. Ltd. (Motor Claims Dept)

Dear Sir/Mdm,

We act on behalf of the owner of vehicle No: GBK3115B

Ms Pan Pacific Van & Truck Leasing Pte Ltd to claim against
your insured vehicle no: GV3649K on accident date
05/07/2021

The below following is:

1) Cost of Repair = \$7,500.00

Total = \$8,025.00 (GST 7%)

2) Loss of Use (8 days x \$100.00) = \$800.00

3) TP search Fee (Merimen) = \$2.00

Total = \$ 8,827.00

Regards



EFFICIENT MOTOR & ENGINEERING WORKS PTE LTD
56 LOYANG WAY # 06-07 ENTERPRISE BUILDING SINGAPORE 508775

LETTER OF AUTHORISATION

I, PAN PACIFIC VAN & TRUCK LEASING PTE LTD ("The Third-Party / Own
Damage Claimant"), Reg Co No. 201511635R of NO.8 CHANG CHARN ROAD
#04-01 LINK (THM) BUILDING SINGAPORE 159637 (Address)

of the owner of GBK3115B (Vehicle No.), hereby

authorise **EFFICIENT MOTOR & ENGINEERING WORKS PTE LTD**
("The Workshop")

to act for me with respect to my claim for repair costs and/or rental and/or loss
of use ("The Claim") for my vehicle no. GBK3115B that was damaged

involving in the accident which occurred on 05/07/2021 (Date)

along/at PIE TOWARDS CHANGI (Location)

involving vehicle/s no. GBK3115B & GV3649K ("The Accident").

I further authorise the workshop to settle my above-mentioned claim in a manner that
they are deem fit and the workshop is further authorised to receive payment to
settlement of my claim with payment cheque/s being made in favour to the
workshop.

I further acknowledge that any settlement the workshop may reach with your
company on my behalf is on a without prejudice and without admission of liability
basis insofar as the driver/owner/insurers of the other vehicle/s is concerned.

Dated this on 07 (Day) of JUL (Month) 2021 (Year).



Signature / Company Chop

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMCVSNW00044382100 Claim No : SNM21D203804/C02/GV3649K/TAYHP

Claimant : PAN PACIFIC VAN & TRUCK LEASING PTE LTD

Amount : S\$8,827.00
DOLLARS EIGHT THOUSAND EIGHT HUNDRED AND TWENTY SEVEN ONLY

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : GBK 3115B

Insured Vehicle No. : GV 3649K

Date of Loss : 05/07/2021

Place of Accident : PIE TOWARDS CHANGI

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : FOO HENG CONSTRUCTION PTE. LTD.

Driver Name : ARUNACHALAM RAJA

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

(1) General Damages	S\$	
(2) Cost of Repair/ Excess	S\$	8,025.00
(3) Loss of Use/ Rental/Earning	S\$	800.00
(4) GIA/Police Reports/ Investigation Results/Search Fees	S\$	2.00
(5) Medical Reports/Expenses	S\$	
(6) Survey Fees /Towing Fee	S\$	
(7) Cost including Disbursement	S\$	
	=====	
TOTAL	S\$	8,827.00
	=====	

Claimant Name : PAN PACIFIC VAN & TRUCK LEASING PTE LTD

NRIC No : 2XXXXX635R

Signature : _____



Date : 30/09/2021



EFFICIENT MOTOR & ENGINEERING WORKS PTE LTD

56 LOYANG WAY#06-07 LOYANG ENTERPRISE BUILDING SINGAPORE 508775
Business Registration No: 201511708E Tel 6284 0827 Fax: 6341 6758

BILL TO :

CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

NO. 3 #16-00

ANSON ROAD SPRINGLEAF TOWER

SINGAPORE 079909

TEL : 63896111 FAX : 62221033

TAX INVOICE

INVOICE : AR202108-0038
DATE : 13/08/2021
JOB NO. : JO202107-0441
VEH. NO. : GBK3115B
VEH.MODEL : NV350
MILEAGE :
STAFF ID : JESSIE ONG
PO NO :

NO.	ITEM CODE / REF	DESCRIPTION	QTY UNIT	U/PRICE	AMOUNT
1	COR	COST OF REPAIR D.O.A ; 5/7/2021	1.00	7500.00	7,500.00

REMARKS : 3RD PARTY - DOA: 05/07/2021

AMOUNT : S\$

EIGHT THOUSAND TWENTY-FIVE DOLLARS AND ZERO CENTS ONLY

SUB TOTAL : \$ 7,500.00
GST 7% : \$ 525.00
TOTAL S\$: \$ 8,025.00

TERMS :

NOTES :

Terms & Conditions :

Some Products are made exclusively for off road use, we do not accept any claims/liabilities from their usage.
Do not use product except in specified car type. We reserve the rights to dispose of goods/parts unclaimed after 1 month. Efficient Motor & Engineering Works Pte Ltd WILL Not accept any claims and/or responsibility arising therefrom. Goods or Parts sold are not returnable nor refundable!

Received the above items in good order and condition.

For bank transfer please send to : UOB 451-303-014-7 current account
Kindly make cheque payable to "EFFICIENT MOTOR & ENGINEERING WORKS PTE LTD"

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INSURER ENQUIRY

Find insurer

Vehicle reg. no.

gv3649k

Date of Accident

05/07/2021 

Reset

% RESULT & RECEIPT

TP Insurer Enquiry

Insurance **China Taiping Insurance (Sing...**

Period of Insurance **25/04/2021 - 24/04/2022**

Requested By **ANDREW CORNELIUS GOH (EF...**

Requested Date **08/07/2021 18:12**

Payment details

Request Amount: **S\$1.87**

GST Amount: **S\$0.13**

Total Amount Due (GST Inclusive): **S\$2**

General Insurance Association

Records Management Centre

GST Registration No: **M400017735**

Asher Sng (LKKAuto)

From: Asher Sng (LKKAuto)
Sent: Thursday, 12 August 2021 4:30 PM
To: fooheng.ss@gmail.com
Subject: ACCIDENT INVOLVING GV 3649K AND GBK 3115B ON 05/07/2021

Our Ref: CC6/CTI21007645/Eea3

12 AUG 2021

FOO HENG CONSTRUCTION PTE. LTD.

Dear Sir/Madam,

ACCIDENT INVOLVING GV 3649K AND GBK 3115B ON 05/07/2021

We refer to the above accident where we are acting for China Taiping Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please call us if you have further queries.

Yours faithfully,

Asher
Case Handler
DID: 6841 6051
FAX: 6741 4108
Email: ashersng@lkkauto.com

*c.c. China Taiping Insurance (Singapore) Pte Ltd
(Motor Claims Dept)*

Asher Sng (LKKAuto)

From: Irene Tay <irene.tay@sg.cntaiping.com>
Sent: Thursday, 30 September 2021 8:55 AM
To: Asher Sng (LKKAuto)
Cc: Admin A
Subject: RE: [MANDATE REQUEST] RE: SNM21D203804/C02/GV3649K/TAYHP / FW: Direct Settlement - Accident Involving GV3649K (OI : CTI - TBA) and GBK3115B (TP : LKK REF - CC6/CTI21007645/Eea3) on 05/07/2021

Follow Up Flag: Follow up
Flag Status: Flagged

Dear Sir/Mdm,

Please proceed to offer repairer " EFFICIENT MOTOR & ENGINEERING WORKS PTE LTD " at \$8,827.00 (all-in).

Regards,

Irene Tay
Claims Department (Motor Division)

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896192 | F:(65) 62247478/62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 Taiping SG

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From: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>
Sent: Wednesday, September 29, 2021 2:37 PM
To: Irene Tay <irene.tay@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: [MANDATE REQUEST] RE: SNM21D203804/C02/GV3649K/TAYHP / FW: Direct Settlement - Accident Involving GV3649K (OI : CTI - TBA) and GBK3115B (TP : LKK REF - CC6/CTI21007645/Eea3) on 05/07/2021

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Your ref : SNM21D203804/C02/GV3649K/TAYHP

Dear Sirs,

We refer to the above matter.

The accident occurred when our insured rear ended third party vehicle. We are of the opinion that BOLA scenario 27 is applicable for this matter. Liability is not in our insured's favour.
We did clarify with insured the nature of the accident and he's aware that NCD (if any) would be affected.

We seek your approval to offer repairer " **EFFICIENT MOTOR & ENGINEERING WORKS PTE LTD** " at **\$8,827.00 (all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repairs (with GST)	\$ 20,242.83	\$ 8,025.00
2. Loss of Use (8days x \$100)	\$ 800.00	\$ 800.00 (8days x \$100)
3. LTA Search Fee	\$ 2.00	\$ 2.00
Total	\$ 21,044.83	\$ 8,827.00

Enclosed here with all the relevant documents for your perusal.

For your approval please.

Please be informed that we are currently deployed to work from home in view of the current COVID-19 situation may reach me at 8839 9816 for any urgent matters.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

email: ashersng@lkkauto.com | fax: 6741-4108 | did: 6841-6051

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Irene Tay <irene.tay@sg.cntaiping.com>

Sent: Wednesday, 14 July 2021 5:14 PM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Subject: FW: SNM21D203804/C02/GV3649K/TAYHP / FW: Direct Settlement - Accident Involving GV3649K (OI : CTI - TBA) and GBK3115B (TP : LKK REF - CC6/CTI21007645/Eea3) on 05/07/2021

Dear Sir/Mdm,

Enclosed herewith our insured GIA REPORT.

Regards,

Irene Tay

Executive

Claims Department (Motor Division)

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896192 | F:(65) 62247478/62247175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Wednesday, July 14, 2021 4:37 PM
To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Irene Tay <irene.tay@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: O/R: SNM21D203804/C02/GV3649K/TAYHP / FW: Direct Settlement - Accident Involving GV3649K (OI : CTI - TBA) and GBK3115B (TP : LKK REF - CC6/CTI21007645/Eea3) on 05/07/2021

Dear all,

Please note that officer in charge for this case is Irene Tay.

Claim no SNM21D203804/C02/GV3649K/TAYHP.

Dear Irene,

Pls revert LKK.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. Any inconvenience caused is much regretted.

Thank you

Chong Boon Sen
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅
城 Taiping SG

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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Wednesday, 14 July 2021 4:07 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>
Subject: Direct Settlement - Accident Involving GV3649K (OI : CTI - TBA) and GBK3115B (TP : LKK REF - CC6/CTI21007645/Eea3) on 05/07/2021

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Dear Sir/ Madam,

We refer to the above matter.

We have inspected TP vehicle GBK 3115B at M/s Efficient Motor & Engineering Works Pte Ltd – Loyang on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report
- TP estimated cost of repair
- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Asher.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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