

Re: Survey vehicle SMV 3594M

Denise Tay (LKKAUTO) <denisetay@lkkauto.com>

Thu 15/7/2021 11:59 AM

To: Grace <grace@ricardo.com.sg>; Admin-D (LKKAUTO) <admin-d@lkkauto.com>

Dear Sir/Madam,

As instructed by our client, please proceed to repair the insured vehicle **SMV 3594M (Excess \$0/-)**.

If there are any check items or supplementary items, please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserves their rights not to pay if there is no valid approval obtained before repair.

Best Regards,

Denise Tay | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: denisetay@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Grace <grace@ricardo.com.sg>

Sent: Thursday, 15 July 2021 10:52 AM

To: Admin-D (LKKAUTO) <admin-d@lkkauto.com>

Subject: RE: Survey vehicle SMV 3594M

Hi Summer,

Don't worry Kenneth had done it.

Attached surveyed copies for your reference.

Would like to find out will you let me know the authorize repair asap.

Thanks.

Kind Regards,

Grace Tan

Ricardo Auto Centre Pte Ltd

160 Sin Ming Drive #02-02/03

Sin Ming AutoCity

Singapore 575722

T: 6475 2112 (Main)

6460 9542 (DID)

F: 6475 4666

W: www.ricardo.com.sg

Save Paper. Save the Earth. Think twice before you print.

From: Summer (LKK Auto) <admin-d@lkkauto.com>
Sent: Thursday, 15 July 2021 10:09 am
To: 'Grace' <grace@ricardo.com.sg>
Subject: RE: Survey vehicle SMV 3594M

Dear Grace,

10a.m cannot make it, Kenneth aldy have appointment.

Best Regards,
Summer Lee | Admin
LKK Auto Consultants Pte Ltd
Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Grace <grace@ricardo.com.sg>
Sent: Thursday, 15 July, 2021 10:10 AM
To: 'Summer (LKK Auto)' <admin-d@lkkauto.com>
Subject: RE: Survey vehicle SMV 3594M

Yes.

Kind Regards,

Grace Tan
Ricardo Auto Centre Pte Ltd

160 Sin Ming Drive #02-02/03
Sin Ming AutoCity
Singapore 575722

T: 6475 2112 (Main)
6460 9542 (DID)
F: 6475 4666
W: www.ricardo.com.sg

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From: Summer (LKK Auto) <admin-d@lkkauto.com>
Sent: Thursday, 15 July 2021 9:56 am
To: 'Grace' <grace@ricardo.com.sg>
Subject: RE: Survey vehicle SMV 3594M

Dear Grace,

Owner waiting?

Best Regards,
Summer Lee | Admin
LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Grace <grace@ricardo.com.sg>
Sent: Thursday, 15 July, 2021 9:56 AM
To: 'Summer (LKK Auto)' <admin-d@lkkauto.com>
Subject: RE: Survey vehicle SMV 3594M

Hi Summer,

My client will be in this morning 10am, can it be confirmed?

Kind Regards,

Grace Tan
Ricardo Auto Centre Pte Ltd

160 Sin Ming Drive #02-02/03
Sin Ming AutoCity
Singapore 575722

T: 6475 2112 (Main)
6460 9542 (DID)
F: 6475 4666
W: www.ricardo.com.sg

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From: Summer (LKK Auto) <admin-d@lkkauto.com>
Sent: Wednesday, 14 July 2021 2:42 pm
To: 'Grace' <grace@ricardo.com.sg>
Cc: 'assignments' <assignments@lkkauto.com>
Subject: Survey vehicle SMV 3594M

Dear Grace,

Is the vehicle SMV 3594M in the workshop?

Best Regards,
Summer Lee | Admin
LKK Auto Consultants Pte Ltd
Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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