

Asher Sng (LKKAuto)

From: Chee So Chow <sochow.chee@sg.cntaiping.com>
Sent: Tuesday, 21 September 2021 9:54 PM
To: Su Li (LKK Auto)
Cc: Admin A; Asher Sng (LKKAuto)
Subject: FW: OUR REF: SNM21D203836/C02/SJF5888Y/CHEESC & YOUR REF: SMX9804H, TPP LOD ACKNOWLEDGEMENT
Attachments: Invoice SMX9804H.pdf; receipt-20210712-161120.pdf; Car Rental.pdf; LOA.pdf
Follow Up Flag: Follow up
Flag Status: Flagged

From: Thiam Heng Huat <thh176@yahoo.com>
Sent: Thursday, 12 August 2021 10:19 AM
To: Chee So Chow <sochow.chee@sg.cntaiping.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: Re: SNM21D203836/C02/SJF5888Y/CHEESC / FW: REQUEST FOR PRS - SMX9804H

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Mr Chee,

We refer to the above mentioned.

Attached is the repair invoice, LTA search receipt, car rental, LOA and below are the items our client wish to claim from China Taiping Insurance.

1. Repair costs	\$ 3,691.50
2. Car rental	1,350.00
3. LTA search fee	7.45
	\$ 5,048.95

We look forward to an early settlement.

Warmest regards,
Steven
Thiam Heng Huat Pte Ltd
82636295

LETTER OF AUTHORISATION

To: THIAM HENG HUAT PTE LTD

RE: ACCIDENT ON 10.07-21 INVOLVING SMX 9804H AND SJF5888Y

ALONG/AT U-TURN FROM STEVENS RD TOWARDS SCOTTS RD

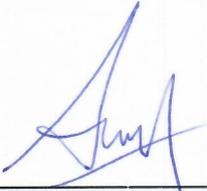
I/We ANG GER ENG NRIC/IDEN NO: S1776952I

OF BLK 865 YISHUN ST 81 #

1. The owner of motor vehicle no: SMX 9804H hereby authorize **Thiam Heng Huat Pte Ltd** to commence repairs of the said vehicle forthwith. I/We agreed to assign the whole proceeds my/our third party claim to **Thiam Heng Huat Pte Ltd**. My/our solicitors (to be appointed by **Thiam Heng Huat Pte Ltd** on my/our behalf) shall accept this as my/our irrevocable authority to pay the amount compensated direct to **Thiam Heng Huat Pte Ltd** after deduction of their cost on a solicitors & client basis. I /We undertake to co-operate fully with **Thiam Heng Huat Pte Ltd** and/or solicitors also with a true Motor Accident Report/Police Report until the claim to a successful conclusion including court proceedings, failing which, I/We undertake to bear all costs incurred.
2. I/We authorize **Thiam Heng Huat Pte Ltd** to sign all discharge voucher/indemnity forms and all necessary papers on my/our behalf in connection with the above claims.
3. In the event that third party insurer issued the Agreed Settlement Cheque to me/us, I/We undertake to either give the said cheque to **Thiam Heng Huat Pte Ltd** or bank into our account and re-issue the cheque amount to **Thiam Heng Huat Pte Ltd**.

DATES THIS 12 DAY OF JULY 2021

X


SIGNATURE OF OWNER


SIGNATURE OF WITNESS

NAME: Ngoh Shnu Wai

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMPCSNA00082752105 Claim No : SNM21D203836/C02/SJF5888Y/CHEESC
Claimant : ANG GER ENG
Amount : S\$4,298.95
DOLLARS FOUR THOUSAND TWO HUNDRED NINETY EIGHT AND CENTS
NINETY FIVE ONLY

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SMX 9804H
Insured Vehicle No. : SJF 5888Y

Date of Loss : 10/07/2021
Place of Accident : U-TURN TO STEVENS ROAD TOWARDS SCOTTS ROAD

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : MURALI KRISHNA CHITRADA
Driver Name : MURALI KRISHNA CHITRADA

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

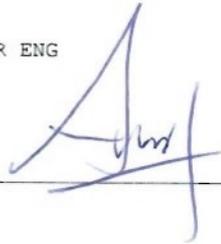
I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

(1) General Damages	S\$	
(2) Cost of Repair/ Excess	S\$	3,691.50
(3) Loss of Use/Rental/Earning	S\$	600.00
(4) GIA/Police Reports/ Investigation Results/Search Fees	S\$	7.45
(5) Medical Reports/Expenses	S\$	
(6) Survey Fees /Towing Fee	S\$	
(7) Cost including Disbursement	S\$	
TOTAL	S\$	4,298.95

Claimant Name : ANG GER ENG

NRIC No : SXXXX952I

Signature : _____



Date : _____

28.3.22

VEHICLE DAMAGE DISCHARGE ONLY

My execution of this Discharge Voucher is in relation to my vehicle damage claim only and is without prejudice to any other rights or claim that I have arising from the same accident.

THIAM HENG HUAT PTE LTD

176 Sin Ming Drive
#05-14 Sin Ming AutoCare
Singapore 575721
Phone 82636295
GST registration number: 201605960N

Bill To:

ANG GER ENG
c/o 176 Sin Ming Drive
#05-14 Sin Ming Autocare
Singapore 575721

TAX INVOICE

DATE 30-Jul-21
Invoice No THH210727
Vehicle No SMX9804H
Make/Model Honda Shuttle
Date of Accident 10-Jul-21

NO	DESCRIPTION	AMOUNT
	Lump sum repair costs	3,450.00
	(Surveyor recommended repair days : 4 days)	
		3,450.00
		7% GST 241.50
		\$ 3,691.50
	TOTAL	\$ 3,691.50

THIAM HENG HUAT PTE LTD



168 AUTO SERVICES PTE LTD

Co Reg No: 201934944C

176 SIN MING DRIVE,#05-14 SIN MING AUTOCARE, SINGAPORE 575721

Tel: 8263 6295 Fax : 6266 2881

INVOICE

Bill To : ANG GER ENG
BLK 865 YISHUN ST 81
#11-03
SINGAPORE 760865
HP : +65- 96178795

Your Ref: SMX9804H
HONDA SHUTTLE
Invoice No : R2021-08-0004
Due Date : 28 JULY 2021
Payment Term: 7days from last rental date

DESCRIPTION	AMOUNT
RENTAL VEHICLE NO: SJQ619H Model : TOYOTA CAMRY Ref .Vehicle Rental Agreement No. RA21-0070 dated 13.7.2021 Being rental from 13.7.2021 to 21.7.2021 9 Days X \$150/day	S\$1,350.00
Singapore Dollars : ONE THOUSAND THREE HUNDRED AND FIFTY ONLY	S\$1,350.00

Cheque is to be crossed and made payable to : 168 AUTO SERVICES PTE LTD
Interest @ 7% per annum is chargeable from overdue payment date.

Authorised Signature



168 AUTO SERVICES PTE LTD

168 AUTO SERVICES PTD LTD

UEN : 201934944C

Blk 176 Sin Ming Drive

#05-14 Autocare

Singapore 575721

Steven (Hp : 8263 6295)

VEHICLE RENTAL AGREEMENT

No: RA21-0070

HIRER'S PARTICULAR Name : (as in I/C) <u>Ang Ger Eng.</u> NRIC / PASSPORT No : Address (Res) : <u>Blk 865 Yishun St #11-03</u> <u>(S) 760865</u> Name & Address of Employer : _____ Occupation : _____ Driving Exp : _____ D/L No : _____ D/L Type : Local/International Pass Date : _____ Date of Birth : _____ Tel: (O) _____ (R) _____ HP : <u>96178795</u>	Veh No : <u>9JQ 6194.</u>	Replace Veh No : <u>SMX9804H</u>
	Mileage Out :	Mileage Out :
	Make & Model	Make & Model
	Auto / Manual	Auto / Manual
Out Date : <u>13-7-21</u>	Out Date :	Out Time :
RENTAL CHARGES		
Daily @ \$		
Weekly @ \$		
Monthly @ \$		
Hours @ \$		
Lease Period :		
CDW @ \$		
PAI @ \$		
Delivery Service		
SUB-TOTAL \$		
Refundable Deposit : Cash/Nets/Cheque/VISA/MC Cards No : (A) - ACCIDENTS (D) - DENTS (S) - SCRATCHES		
ACCESSORIES CHECK <input type="checkbox"/> Ashtray <input type="checkbox"/> Cig Lighter <input type="checkbox"/> S / Tyre <input type="checkbox"/> STD Tools <input type="checkbox"/> Jack <input type="checkbox"/> Hub Caps <input type="checkbox"/> Radio / Cass <input type="checkbox"/> CD/Cartridges <input type="checkbox"/> S / RIM		
EXTENSION Collection Service Misc ESTIMATED TOTAL RENTAL \$		
Sales Person Code : Hirer is responsible in accordance to the insurance policy excess for collision/damage to first part (i.e.) YONG FA CAR RENTAL & SVC PTE LTD Vehicle (Including windscreen) and also excess for collision/damage to third party's vehicle for each and every accident/damage.		
Hirer's Signature:		
Addition Driver's Signature: _____		

I/We agreed to the terms and conditions above, overleaf and that all information given are true & correct in all respect. My/Our driving licence(s) is/are current and not disqualified from driving. You may charge all amount due on the rental to my/our credit card.

* IMPORTANT

- ONLY PERSONS ABOVE 21 YEARS OF AGE WITH MORE THAN 2 YEARS DRIVING EXPERIENCE. AUTHORISED, LICENSED AND SIGNING THIS AGREEMENT MAY DRIVE THE VEHICLE.
- VEHICLE IS STRICTLY FOR SINGAPORE USE ONLY AND MAY NOT BE DRIVEN OUT OF SINGAPORE WITHOUT PRIOR CONSENT OF THE COMPANY RICA LEASING PTE LTD.
- IN THE EVENT OF AN ACCIDENT, THE HIRER OR AUTHORIZED DRIVER :
 - shall report all accidents involving the said vehicle to the Owner immediately;
 - shall take immediate steps to complete and sign Form MAR 1 (Motor Accident Report Form) and do all other acts required in compliance with the "NON-INJURY MOTOR ACCIDENT REPORT SCHEME" (the form will be made available when the accident is report to the Owner);
 - shall report to the police within 24 hours from the occurrence, the following types of accidents :-
 - Injury case;
 - non-injury case involving a Government vehicle, or damage to Government property;
 - non-injury case involving a foreign vehicle (to obtain their motor insurance policy, Passport No./Name of the driver, Vehicle number, Log card and Vehicle road tax information);
 - non-injury case involving a pedestrian or cyclist.

RETURN OF VEHICLE-THE HIRER/DRIVER IS REQUIRED TO SIGN IN THE COLUMN "SIGNATURE OF HIRER/DRIVER" FAILING WHICH THE DAY AND TIME INSERTED BELOW SHALL BE DEEMED TO BE THE DAY AND TIME THE VEHICLE IS RETURNED TO RICA LEASING PTE LTD AND THE SAME SHALL BE ACCEPTED AS CONCLUSIVE EVIDENCE OF THE SAME AND SHALL NOT BE CHALLENGED OR QUESTIONED ON ANY ACCOUNT WHATSOEVER.

DATE IN	TIME IN	MILEAGE	CHECKED BY	REMARKS	DEPOSIT REFUND
<u>21-7-21</u>	<u>3.30pm</u>				<input checked="" type="checkbox"/> SIGNATURE OF HIRER/DRIVER

Land Transport Authority
10 Sin Ming Drive
Singapore 575701

GST Registration No. : M4-0006529-2

Print Date/Time : 12 Jul 2021 / 16:11:20

Receipt Date/Time : 12 Jul 2021 / 16:11:16

Tax Invoice/Receipt

Receipt No. : ITNET-00000-210712-002902

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (\$\$)	GST Amount (\$\$)	Amount After GST (\$\$)
Result of Insurance Enquiry - SJF5888Y As at 10 Jul 2021/20:33:00 Insurance Co: CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD				
1	Insurance Enquiry - SJF5888Y Enquiry Fee 20210712160957987524	7.00	0.49	7.49
Sub-Total		7.00	0.49	7.49
Total Before Rounding		7.00	0.49	7.49
Rounding Difference				0.04
Total Amount Payable				7.45
Paid By				
	20210712161004265	Direct Debit: eNETS Debit (Internet Banking)		7.45
Total				7.45
Cash Change				0.00
Tendered Amount				7.45
Excess Refundable Amount				0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

Asher Sng (LKKAuto)

From: Asher Sng (LKKAuto)
Sent: Monday, 27 September 2021 12:25 PM
To: mkchitrada@hotmail.com
Subject: ACCIDENT INVOLVING SJF 5888Y AND SMX 9804H ON 10/07/2021

Our Ref: CC6/CTI21007638/Kes3

27 SEPT 2021

MURALI KRISHNA CHITRADA

Dear Sir/Madam,

ACCIDENT INVOLVING SJF 5888Y AND SMX 9804H ON 10/07/2021

We refer to the above accident where we are acting for China Taiping Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please call us if you have further queries.

Yours faithfully,

Asher
Case Handler
Email: ashersng@lkkauto.com

*c.c. China Taiping Insurance (Singapore) Pte Ltd
(Motor Claims Dept)*

Asher Sng (LKKAuto)

From: Chee So Chow <sochow.chee@sg.cntaiping.com>
Sent: Tuesday, 19 October 2021 17:11
To: Asher Sng (LKKAuto)
Cc: Admin A; Claims Dept of CTI
Subject: RE: [MANDATE REQUEST] RE: OUR REF: SNM21D203836/C02/SJF5888Y/CHEESC & YOUR REF: SMX9804H, TPP LOD ACKNOWLEDGEMENT

Follow Up Flag: Follow up
Flag Status: Completed

[Confidential]

Hi Asher

Please proceed to offer " **THIAM HENG HUAT PTE LTD**" at **\$4,298.95 (all-in)**.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thanks and Best Regards

Chee So Chow
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
Main: (65) 6389 6116 | F: (65) 6222 5879
Email : claimsdept@sg.cntaiping.com

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>
Sent: Monday, October 11, 2021 11:03 AM
To: Chee So Chow <sochow.chee@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: [MANDATE REQUEST] RE: OUR REF: SNM21D203836/C02/SJF5888Y/CHEESC & YOUR REF: SMX9804H, TPP LOD ACKNOWLEDGEMENT

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Your ref : SNM21D203836/C02/SJF5888Y/CHEESC

Our ref : CC6/CTI21007638/Kes3q2

Dear Sirs,

We refer to the above matter.

The accident occurred when our insured rear ended third party vehicle. We are of the opinion that BOLA scenario 27 is applicable for this matter. Liability is not in our insured's favour.

We did clarify with insured the nature of the accident and he's aware that NCD (if any) would be affected.

We seek your approval to offer repairer " **THIAM HENG HUAT PTE LTD**" at **\$4,298.95 (all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repairs (with GST)	\$ 13,589.43	\$ 3,691.50
2. Loss of Rental (9days x \$150)	\$ 1,350.00	\$ 600.00 (6days x \$100)
3. LTA Search Fee	\$ 7.45	\$ 7.45
Total	\$ 14,946.88	\$ 4,298.95

Enclosed here with all the relevant documents for your perusal.

For your approval please.

Please be informed that we are currently deployed to work from home in view of the current COVID-19 situation may reach me at 8839 9816 for any urgent matters.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

email: ashersng@lkkauto.com | fax: 6741-4108 | did: 6841-6051

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Chee So Chow <sochow.chee@sg.cntaiping.com>

Sent: Tuesday, 5 October 2021 9:02 PM

To: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Su Li (LKK Auto) <suli@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: OUR REF: SNM21D203836/C02/SJF5888Y/CHEESC & YOUR REF: SMX9804H, TPP LOD ACKNOWLEDGEMENT

[Confidential]

Hi Asher

We are waiting for your advice on third party claim.

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Thanks and Best Regards

Chee So Chow
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
Main: (65) 6389 6116 | F: (65) 6222 5879
Email : claimsdept@sg.cntaiping.com

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 Taiping SG

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From: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>
Sent: Wednesday, September 22, 2021 9:57 AM
To: Chee So Chow <sochow.chee@sg.cntaiping.com>; Su Li (LKK Auto) <suli@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: OUR REF: SNM21D203836/C02/SJF5888Y/CHEESC & YOUR REF: SMX9804H, TPP LOD ACKNOWLEDGEMENT

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'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Hi So Chow,

We acknowledge your email below.

We will prepare our report and seek for your approval in due course.

Please be informed that we are currently deployed to work from home in view of the current COVID-19 situation may reach me at 8839 9816 for any urgent matters.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

email: ashersng@lkkauto.com | fax: 6741-4108 | did: 6841-6051

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Chee So Chow <sochow.chee@sg.cntaiping.com>

Sent: Tuesday, 21 September 2021 9:54 PM

To: Su Li (LKK Auto) <suli@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Subject: FW: OUR REF: SNM21D203836/C02/SJF5888Y/CHEESC & YOUR REF: SMX9804H, TPP LOD ACKNOWLEDGEMENT

[Confidential]

Hi Team

(TP : LKK REF - CC6/CTI21007638/Kes3) on 10/07/2021

We understand you are handling direct settlement for us.
Thiam Heng Huat Pte Ltd wrote to us directly with their claims papers.
Please advise whether you are attending to the matter.

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Thanks and Best Regards

Chee So Chow
Claims Department

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3 Anson Road #15-00 Springleaf Tower Singapore 079909
Main: (65) 6389 6116 | F: (65) 6222 5879
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From: Claims Dept of CTI

Sent: Wednesday, August 18, 2021 9:34 AM

To: Chee So Chow <sochow.chee@sg.cntaiping.com>; thh176@yahoo.com

Subject: OUR REF: SNM21D203836/C02/SJF5888Y/CHEESC & YOUR REF: SMX9804H, TPP LOD ACKNOWLEDGEMENT

WITHOUT PREJUDICE
via EMAIL ONLY

Dear Sir / Madam

We acknowledge receiving letter of demand dated 12th August 2021 with enclosures on 12th August 2021.

Please be assured that your claim is receiving our attention. We will contact you should we require additional information or other documents relating to the claim.

Kindly take note that this acknowledgement should not be construed as an admission of liability.

Please contact our claims department **Ms Chee So Chow 6389 6176** the officer in charge or **6389 6116** should you require our assistance or clarification.

Kindly quote our claim reference number when replying.

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Thank you

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 Taiping SG

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From: Thiam Heng Huat <thh176@yahoo.com>

Sent: Thursday, 12 August 2021 10:19 AM

To: Chee So Chow <sochow.chee@sg.cntaiping.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: Re: SNM21D203836/C02/SJF5888Y/CHEESC / FW: REQUEST FOR PRS - SMX9804H

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2. Car rental	1,350.00
3. LTA search fee	7.45
	\$ 5,048.95

We look forward to an early settlement.

Warmest regards,
Steven
Thiam Heng Huat Pte Ltd
82636295