

RE: SNM21D203836RE: Direct Settlement - Accident Involving SJF 5888Y (OI : CTI - TBA) and SMX 9804H (TP : LKK REF - CC6/CTI21007638/Kes3) on 10/07/2021

Chee So Chow <sochow.chee@sg.cntaiping.com>

Fri 7/23/2021 4:42 PM

To: Su Li (LKK Auto) <suli@lkkauto.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

[Confidential]

Pass word : 21-3836

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Thanks and Best Regards

Chee So Chow

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

Main: (65) 6389 6116 | F: (65) 6222 5879

Email : claimsdept@sg.cntaiping.com

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From: Chee So Chow

Sent: Friday, July 23, 2021 4:41 PM

To: 'Su Li (LKK Auto)' <suli@lkkauto.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Subject: SNM21D203836RE: Direct Settlement - Accident Involving SJF 5888Y (OI : CTI - TBA) and SMX 9804H (TP : LKK REF - CC6/CTI21007638/Kes3) on 10/07/2021

Dear Team

Our Ref : SNM21D203836C02

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From: Su Li (LKK Auto) <suli@lkkauto.com>

Sent: Friday, July 23, 2021 10:22 AM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Subject: Direct Settlement - Accident Involving SJF 5888Y (OI : CTI - TBA) and SMX 9804H (TP : LKK REF - CC6/CTI21007638/Kes3) on 10/07/2021

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Dear Sir / Madam,

We refer to the above matter.

We have inspected third party vehicle SMX 9804H at M/s THIAM HENG HUAT PTE LTD on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- **TP GIA report**

Please be informed that the estimated cost of repair is not ready yet.

We will revert to you on preliminary advice in due course.

Meanwhile, kindly provide us the claim reference number and a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Asher.

To check availability of the case handler, you may contact the undersigned.

****Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.***

Thank you.

Best Regards,

Su Li | Admin Support

LKK Auto Consultants Pte Ltd

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