

Our ref: SLR9283D  
Your ref: \_\_\_\_\_  
Date: 20 OCT 2021  
To: Longac Insurance  
\_\_\_\_\_  
Singapore 199555

Attn: Motor Claims Department

Re: Accident Involving Motor Vehicle Nos. SLR9283D & Y261902  
At/Along A.Y.E On 09/07/21 @ 22:35

I am the owner of vehicle no. SLR9283D that was involved in an accident with your insured vehicle no. Y261902 of the above accident.

As the accident was caused by your insured negligent/inconsiderate driving, thus I am claiming from you for the following: -

1. Cost of Repairs / <del>Excess</del>	\$ <u>16,026.97</u>
2. Loss of <del>Use</del> / Rental ( <u>14</u> days @ \$ <u>100</u> per day)	\$ <u>1,498</u>
3. LTA/GIA Search Fee	\$ <u>2.00</u>
4. GIA Report Fee / Survey Fee	\$ _____
5. Others	\$ _____
<b>Total:</b>	<b>\$ <u>17,526.97</u></b>

I hereby give you fourteen (14) days to comply with the above, failing which, I shall instruct my solicitor to commence legal action against you. If you have any queries, please contact the representative of **CYCLE & CARRIAGE INDUSTRIES PTE LTD** at Telephone No: 67714304 (Ms Amanda Ang) / 67714377 (Mr Alan Quek).

**I hereby give full authority to CYCLE & CARRIAGE INDUSTRIES PTE LTD and their representative to negotiate/comprise settlement of the above claim on my behalf.**

Your co-operation and immediate attention to the above is greatly appreciated. I hereby look forward to hearing from you soon.

Yours faithfully



**Name & Signature**


Address: C/o. 188 Pandan Loop Singapore 128378  
Cc: Ms Amanda Ang / Mr Alan Quek  
E-mail: amanda.ang@cyclecarriage.com.sg / alan.quek@cyclecarriage.com.sg  
Fax No. 67795383



# Mercedes-Benz

Cycle & Carriage  
Industries Pte Limited  
Authorised Dealer  
Company No. 196400367W  
GST Reg No. MR-8500111-X

## TAX INVOICE

Invoice Name & Address				Owner Name & Vehicle Info			
LONPAC INSURANCE BHD				Cust No/Name	/Tan Chen Siang, Nicodemus Hida		
MOTOR CLAIM DEPARTMENT				Reg No/Reg Date	SLR9283D / 11/12/2017		
300 BEACH ROAD				Date In/Mileage	22/07/2021/ 47015		
#17-04/07 THE CONCOURSE				Chassis No	WDD2053402F636018		
SINGAPORE 199555				Engine No	27491031212445		
Contact No 62507388				Make/Model	MB/MB C 180 COUPE (C205)		
				Colour/Trim	029 996 DesignoHyac/ 041 105 LeatherS.Be		
Account No	Terms	Date/Time Printed	CSE	Operator	WIP No	Invoice/Credit Note No	
WL001605	Credit	29/09/2021/ 19:38	AQ	305 / Alan Quek Ai Lun	50966	28174606	
Description of Goods / Services					Qty	Unit Price S\$	Amount S\$
M BPNSUN							F.O.C.
POLICY NO/ACC DATE :GA419688 // 09-07-2021							
DRIVE IN:10-07-2021 // TP CAR NO:YP6190P (LONPAC INSURANCE)							
DATE IN/DATE SURVEY:22-07-2021 // LKK RASUL							
BY/AUTHORIZED ON :LKK // 21-07-2021							
A BPILAB						0.10	380.00
USE XENTRY TO CHECK CONTROL UNITS & RESET MEMORY TO							
STANDARD SETTINGS.NETT							240.00
A BPILAB							
REMOVE & INSTALL PETROL TANK FILLING HOSE FOR NECESSARY REPAIR OR REPL							120.00
A BPILAB							
CHECK REAR LIGHTING SYSTEM AND CONDUCT WATER TEST FOR ANY LEAKAGE.NETT							960.00
A BPILAB							
REMOVE & INSTALL REAR BOOT LID COMPARTMENT INTERIOR						0.07	560.00
A BPILAB							
RENEW REAR WINDSHIELD							400.00
S BPNSUB							
SUPPLY AND INSTALL 1 PC HUPER OPTIK WINDOW							
FILM ON: REAR WINDSCREEN							
:RH QUARTER GLASS PANEL							3840.00
A BPILAB							
REMOVE & REPLACE REAR RIGHT FENDER & REPAIR REAR BUIMPER							1800.00
A BPIRES							
RESPRAY REAR BUMPER, REAR RIGTH FENDER & REAR END PANEL							
X RH/R TAIL LAMP					1.00	647.09	647.09
X RH/R FENDER					1.00	2964.10	2964.10
X ADHESIVE SEALANT					1.00	776.81	776.81
X RH/R FENDER 3/4 GLASS					1.00	271.47	271.47
X REAR WINDSHIELD					1.00	1055.83	1055.83
X REAR WINDSHIELD PAD					3.00	5.47	16.41
X REAR WINDSHIELD SEALING STRIP					4.00	2.64	10.56
X GLAZING REPAIR KIT					3.00	160.11	480.33

Payment should be made strictly by NETS, credit cards or PayNow (via QR code or UEN) only. Thank you.

Any dispute to the invoice must be made within 3 days. This is a computer generated document, no signature is required.

Pandan Loop Service Center  
188 Pandan Loop  
Singapore 128378  
Tel: 6777 8388  
Fax: 6779 5383  
www.mercedes-benz.com.sg



Mercedes-Benz - are registered trademarks of Daimler, Stuttgart, Germany



# Mercedes-Benz

Cycle & Carriage  
Industries Pte Limited  
Authorised Dealer  
Company No. 196400367W  
GST Reg No. MR-8500111-X

## TAX INVOICE

Invoice Name & Address	Owner Name & Vehicle Info
LONPAC INSURANCE BHD	Cust No/Name /Tan Chen Siang, Nicodemus Hida
MOTOR CLAIM DEPARTMENT	Reg No/Reg Date SLR9283D / 11/12/2017
300 BEACH ROAD	Date In/Mileage 22/07/2021/ 47015
#17-04/07 THE CONCOURSE	Chassis No WDD2053402F636018
SINGAPORE 199555	Engine No 27491031212445
Contact No 62507388	Make/Model MB/MB C 180 COUPE (C205)
	Colour/Trim 029 996 DesignoHyac/ 041 105 LeatherS.Be

Account No	Terms	Date/Time Printed	CSE	Operator	WIP No	Invoice/Credit Note No
WL001605	Credit	29/09/2021/ 19:38	AQ	305 / Alan Quek Ai Lun	50966	28174606

Description of Goods / Services	Qty	Unit Price S\$	Amount S\$
X MOUNTING RAIL PLUG	1.00	23.03	23.03
X MOUNTING CLIP	2.00	11.59	23.18
X [STR] TWO-COMPONENT ADHESIVE	1.00	102.00	102.00
X SEAM SEAL	1.00	104.99	104.99
X BLIND RIVET	11.00	1.57	17.27
X BLIND RIVET W CSK. HEAD	1.00	1.98	1.98
X MODEL PLATE	1.00	183.43	183.43

*Guarantee Your Warranty, Maintain with Cycle & Carriage!*

Parts	6,678.48	Nett	14,978.48
Labour	7,900.00	7% GST on	1048.49
Standard Menu	0.00		
Specialist Job	400.00	Total Payable	16,026.97
Diagnostics Job	0.00	Paid	0.00
Sundry/Others	0.00	Total Due	16,026.97
Total(w/o GST)	14,978.48		

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Singapore 128378  
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Fax: 6779 5383  
www.mercedes-benz.com.sg



# FLEXI-DRIVE ENTERPRISE

SLR9283D

Blk 8 Kaki Bukit Avenue 4 Premier@kaki bukit gate 2 #06-33 lobby C Singapore 415875


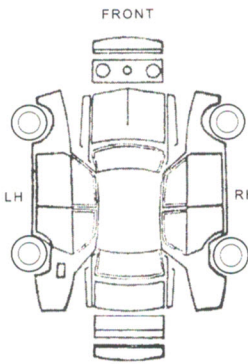
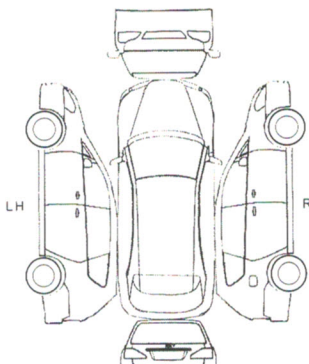
Tel: (65) 6292 5455 Fax: (65) 6292 2866 e-mail: sales@wellscope.com.sg

H/Phone : 9667 5455 (24 Hrs)

**INVOICE**

ALAN

RA : 09521

V. A. No.		Vehicle Regn. No. <b>SMK 7128H</b>		Model Type <b>Mazda 3</b>		Renting Location <b>188 Pandan Loop CFC</b>	
Reference <b>107 day X 14 Day</b>				Agreed Return Date		5 Hours = 1 Day Rental (1 Day Rental ÷ 5 = 1 Hour Extension)	
				KM In		Time / Date In <b>05 AUG 21 1230H</b>	
\$ per Day		\$ per		KM Out		Time / Date Out <b>22/07/21 11:50am</b>	
\$ per Week		\$ per		KM Drvn		Total / Time Chargeable	
\$ per Month		Cts per Kilometre		Rental Charges		Dollars Cents	
Hirer's Name <b>Mr Tan Chan Siang Nicodemus Hidalgo</b>				Total <b>14</b> Days Rental		<b>107 day X 14 Day</b>	
Address <b>6 Singaran Drive #10-14</b>							
I/C No. <b>58132739D</b>							
Reference Contact				Tel. No. <b>97267897</b>			
Driver's Name				Passport / IC No. / Country			
Address							
Driving Licence No.				Expiry		Issued by	
Additional Driver				Tel. No. (Home)			
Address				Passport / IC No. / Country			
Driving Licence No.				Expiry		Issued by	
Method of Payment <b>BILL TO: CYCLE &amp; CARRIAGE. IND PTE LTD.</b>							
<b>188 PANDAN LOOP</b>							
<b>- RATES QUOTED ARE FOR USE IN SINGAPORE ONLY.</b> <b>- THE HIRER IS SOLELY RESPONSIBLE FOR BREACH OF TRAFFIC LAWS AND ANY PARKING FINES OR SURCHARGES DURING PERIOD OF HIRE.</b> Hirer's signature signifies acceptance of agreement  <div style="text-align: center;">   <b>X</b> Hirer's Signature / Company Stamp                 </div>				Sub-Total			
				Others			
Remarks				Grand Total		<b>1,498.00</b>	
				Prepayment Received \$			
				By: (Name in Block Letters)		CASH CHEQUE	
				Amount Due / Refundable			
				Refund Received \$		by receiver X	
				Out by		In by	
				<div style="text-align: center;">                       FRONT LH RH REAR CAR                 </div>		<div style="text-align: center;">                       FRONT LH RH REAR MPV                 </div>	

NB: Please notify our office should there be any accident involving this hired vehicle as soon as possible.

## INSURER ENQUIRY

Find  
insurer

Vehicle reg. no.

YP6190P

Date of Accident

09/07/2021 

Reset

## % RESULT &amp; RECEIPT

## TP Insurer Enquiry

Insurance ..... **Lonpac Insurance Bhd**Period of Insurance ..... **09/06/2021 - 08/06/2022**Requested By ..... **Jasmine Chua (CYCLE & CARRI...**Requested Date ..... **12/07/2021 10:01****Payment details**Request Amount: **S\$1.87**GST Amount: **S\$0.13**Total Amount Due (GST Inclusive): **S\$2****General Insurance Association**

Records Management Centre

GST Registration No: **M400017735**

## SINGAPORE ACCIDENT STATEMENT

### IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

### ACCIDENT STATEMENT

Date of Submission	12/07/2021 10:31 (SGT)
Date of Accident	09/07/2021 22:35 (SGT)
Exact Location of Accident	Singapore
Additional Location Information	AYE
Country/State of Loss	Singapore

### DETAILS OF OWN VEHICLE

Vehicle Registration Number	SLR9283D
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#### INSURED/POLICYHOLDER

Is company?	No
Name Of Registered Owner	TAN CHEN SIANG, NICODEMUS HIDALGO
NRIC No	SXXXX739D
Email Address	CLARIS.LIM17@GMAIL.COM
Mobile Phone No	(Phone) +65-97267897
Alternative Phone No	+65-97267897

#### VEHICLE PARTICULARS

Manufacturer	Mercedes
Model	C180
Variant	-
Exact purpose for which vehicle was being used at time of accident	-
Are you claiming under your own insurance policy for repair to your vehicle?	No - Claiming third party
Vehicle Category	Private car
Transmission	Auto
CC	1595

#### INSURANCE COMPANY

Name of Insurance Company	AXA Insurance Pte Ltd
Type of Coverage	Comprehensive
Fleet Policy	No
Policy Number	GA419688/1
Cover Note Number	-

#### DRIVER

Name of Driver	TAN CHEN SIANG, NICODEMUS HIDALGO
NRIC No	SXXXX739D



Date Of Birth	07/11/1981
Occupation	Indoor
Date Of Driving Pass	22/11/2012
Driving experience	8 YEARS AND 8 MONTHS
Gender	Male
Mobile Number	(Phone) +65-97267897
Alt. Phone Number	+65-97267897
Email Address	CLARIS.LIM17@GMAIL.COM
Address	6 SINARAN DRIVE #10-14
Address complement	-
Postcode	307468
Is the driver the policyholder?	Yes
If No, Relationship of the Driver with the Insured	-
Does Driver Own Other Vehicles?	No
Vehicle Registration Number of Other Vehicle Owned by Driver	-
Insurance Company of Other Vehicle Owned by Driver	-

#### GENERAL INFORMATION OF THE ACCIDENT

Type of Accident	Collision - Head to Rear
Weather Conditions	Raining
Road Surface	Wet

#### OTHER INFORMATION

Was any foreign vehicle involved in the accident?	No
Number of vehicles involved in the accident	2
Was anybody injured in the Accident?	No
Was any injured conveyed to hospital by ambulance?	-
Was any other vehicle or property damaged?	Yes
Number of Passengers (Including Driver)	3
Has the driver been approached by unknown person(s) soliciting/offering accident claims assistance?	No

#### PASSENGER 1

Name	UNKNOWN
Gender	Female

#### PASSENGER 2

Name	UNKNOWN
Gender	Female

#### DETAILS OF POLICE ACTION

Was the accident reported to the police?	No
Was notice of intended Prosecution given?	No
If yes, against whom?	-

#### CIRCUMSTANCES OF ACCIDENT

IT WAS RAINING HEAVILY, I COME TO A COMPLETE STOP STATIONARY DUE TO FRONT TRAFFIC SLOW DOWN AND STOP. ALL OF SUDDEN "B" VEHICLE COLLIDED MY REAR. I HAVE FOOTAGE VIDEA AND WE EXCHANGE PARTICULAR.

#### ATTACHMENT(S)

Are accident photos available for attachment?	Yes
Was there any video captured by Car Camera?	Yes
Reasons for not uploading a video of the accident	REFER TO AQ
Was there any audio recorded?	No

#### DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	YP6190P
Vehicle Manufacturer	-
Vehicle Model	-
Vehicle Variant	-
Vehicle Colour	-
Vehicle Category	Commercial vehicle
Name of Driver	GANGADURAI KRISHNAMOORTHY
Passport No/FIN	GXXXX923N
Contact Number	(Phone) +65-85041806
Address	-
Address complement	-
Postcode	-
Insurance Company Name	Lonpac Insurance Bhd
Nature Of Damage	-
Details of property damaged in accident	-
No. Of Passenger (Including Driver)	-



## SKETCH PLAN

### IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "**Personal Information**") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "**Insurers**"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of :
  - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
  - (ii) investigating the accident and/or my claims;
  - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
  - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
  - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims. (collectively the "**Purposes**")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
  - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
  - (ii) for complying with requirements under any regulations, laws or court orders.

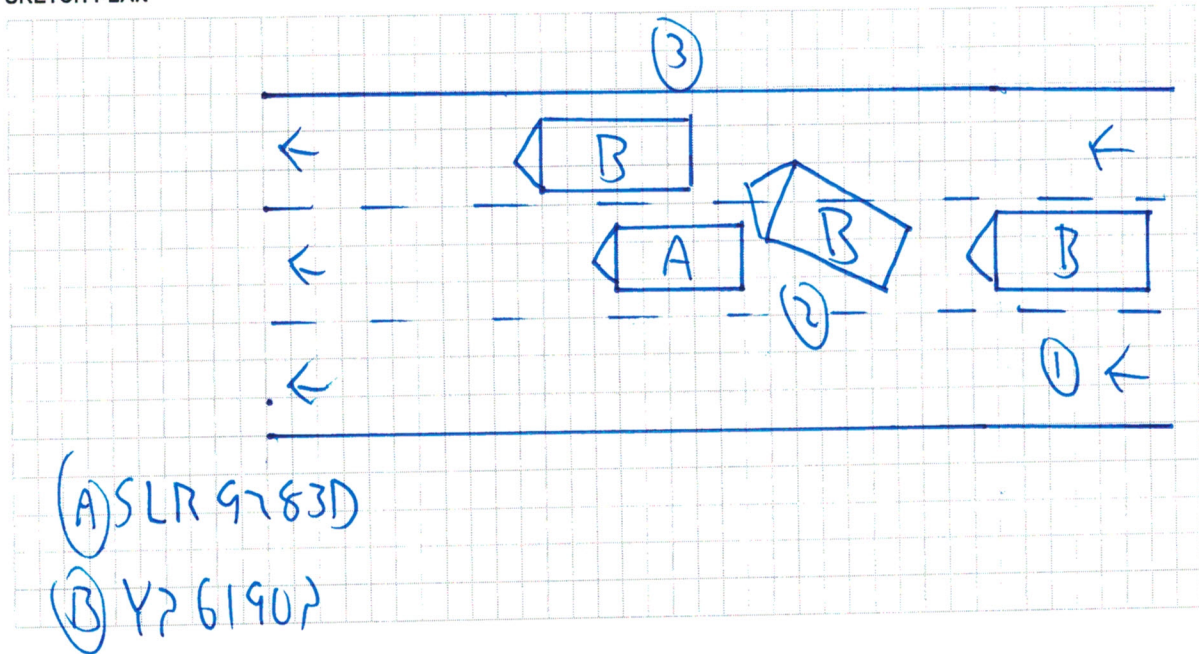


Policyholder's Signature  
Date & Time

Driver's Signature  
(If driver is not the policyholder)  
Date & Time

  
10/07/21  
Reporting Centre Personnel's  
Name: 

# SKETCH PLAN



## DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

It was raining heavily, I come to a complete stop stationary due to front traffic slow down and stop. All of sudden 'B' vehicle collided my rear. I have footage video and we exchange particular

## DECLARATION

I/We declare the foregoing particulars are true in every respect.

**Please note that you have 14 calendar days to revert and file the claim under your own policy. Failing to do so, your insurance company will not allow nor accept the claim.**

(Please contact your insurance company for any further details)

*[Signature]*

Policyholder's Signature  
Date & Time

Driver's Signature  
(If driver is not the policyholder)  
Date & Time

*[Signature]* 10/07/21

Reporting Centre Personnel's  
Name: Alan Quah





redefining / insurance

AXA Insurance Pte Ltd

1800 880 4888 (Within Singapore)  
(65) 6880 4888 (International)

(65) 6880 4740

customer.care@axa.com.sg

www.axa.com.sg

## Certificate of Insurance

account number

04069

-Motor Vehicles (Third-Party Risks and Compensation) Act, (Chapter 189) - Motor Vehicles (Third-Party Risks and Compensation) Rules, 1960 - Road Transport Act, 1987 (Malaysia)  
-Motor Vehicles (Third-Party Risks) Rules, 1959 (Malaysia)

### Policy details

Policyholder name	TAN CHEN SIANG NICODEMUS HIDALGO	Certificate number	GA419688 / 1
Cover	Comprehensive	Chassis number	WDD2053402F636018
Plan name	Flexi	Engine number	27491031212445
NCD applicable	50%		
Vehicle registration number	SLR9283D		
Period of Insurance	from 11/12/2020 to 10/12/2021 (both dates inclusive)		
Finance loan company	MERCEDES-BENZ FINANCIAL SERVICES SINGAPORE LTD		

### Persons or classes of persons entitled to drive\*

- (a) The Policyholder
- (b) Any Named Driver as stated in the Policy:
  - 1. LIM MEIHUI
- (c) Any person who is driving on the Policyholder's order or with their permission

Provided that the person driving is permitted in accordance with the licensing or other laws or regulations to drive the Motor Vehicle or has been so permitted and is not disqualified by order of a Court of Law or by reason of any enactment or regulation in that behalf from driving the Motor Vehicle.

### Limitation as to use\*

Use only for social, domestic and pleasure purposes and for the Policyholder's business.

The policy does not cover - use for hire or reward, racing, pace-making, reliability trial, speed testing, the carriage of goods other than samples in connection with any trade or business or use for any purpose in connection with motor trade; or when the Motor Car, whether stationary, in use or otherwise, is in or on, a racing track, circuit, route, course or any other roads by whatever name called that are typically used for racing, pace-making or such similar purposes.

\* Limitations rendered inoperative by Section 8 of the Motor Vehicles (Third-Party Risks and Compensation) Act, (Chapter 189) and Section 95 of the Road Transport Act, 1987 (Malaysia), are not to be included under these headings.

<b>EXCESS</b>	Basic Own Damage Excess	SGD 400.00
	Windscreen Excess	SGD 100.00

An Additional Excess is applicable as follows:

1. S\$500 for unnamed *Authorised Driver*
2. S\$500 for declared *Young and Inexperienced Driver*
3. S\$5,000 for undeclared *Young and Inexperienced Drivers*. This additional excess is reduced to S\$2,500 if You have chosen AXA Premium Workshops.

### Additional clauses & endorsements to your policy

Nil

I/We hereby certify that the policy to which this Certificate relates is issued in accordance with the provision of the Motor Vehicles (Third Party Risks and Compensation) Act, (Chapter 189) and Part IV of the Road Transport Act, 1987 (Malaysia).

AXA Insurance Pte Ltd

Authorised signature

### Important note

Policyholders are warned that on the sale of a motor vehicle they must surrender the Certificate of Insurance and the Policy to the insurance company. If the Certificate of Insurance has been lost or destroyed a Statutory Declaration to the effect must be made. Failure to comply with this obligation is an offence under the Motor Vehicle (Third-Party Risks and Compensation) Act (Cap. 189).

The Premium Warranty Clause requires the premium to be paid in full within a specific period failing which there would be no liability under the policy, renewal certificate, endorsement etc.



**REPUBLIC OF SINGAPORE** **DRIVING LICENCE**



Licence Number: **S8132739D**

Name:

**TAN CHEN SIANG,  
NICODEMUS HIDALGO**

Birth Date: **07 Nov 1981**

Issue Date: **22 Nov 2012**



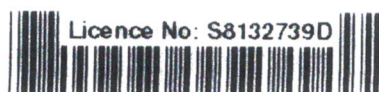
002125646H

**YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASS(ES)**

**EFFECTIVE DATE**

**Class 3** **Motor Cars=< 3000kg with =<7 passengers, exclusive of the driver; and other motor vehicles =< 2500kg** **22 Nov 2012**

NP 428A



Licence No: S8132739D