

Our ref: SLR9283D
Your ref: _____
Date: 20 OCT 2021
To: Longac Insurance
Singapore 199555

Attn: Motor Claims Department

Re: Accident Involving Motor Vehicle Nos. SLR9283D & Y261902
At/Along A.Y.E On 09/07/21 @ 22:35

I am the owner of vehicle no. SLR9283D that was involved in an accident with your insured vehicle no. Y261902 of the above accident.

As the accident was caused by your insured negligent/inconsiderate driving, thus I am claiming from you for the following: -

1. Cost of Repairs / Excess	\$ <u>16,026.97</u>
2. Loss of Use / Rental (<u>14</u> days @ \$ <u>100</u> per day)	\$ <u>1,498</u>
3. LTA/GIA Search Fee	\$ <u>2.00</u>
4. GIA Report Fee / Survey Fee	\$ _____
5. Others	\$ _____
Total:	\$ <u>17,526.97</u>

I hereby give you fourteen (14) days to comply with the above, failing which, I shall instruct my solicitor to commence legal action against you. If you have any queries, please contact the representative of **CYCLE & CARRIAGE INDUSTRIES PTE LTD** at Telephone No: 67714304 (Ms Amanda Ang) / 67714377 (Mr Alan Quek).

I hereby give full authority to CYCLE & CARRIAGE INDUSTRIES PTE LTD and their representative to negotiate/comprise settlement of the above claim on my behalf.

Your co-operation and immediate attention to the above is greatly appreciated. I hereby look forward to hearing from you soon.

Yours faithfully



Name & Signature

Address: C/o. 188 Pandan Loop Singapore 128378
Cc: Ms Amanda Ang / Mr Alan Quek
E-mail: amanda.ang@cyclecarriage.com.sg / alan.quek@cyclecarriage.com.sg
Fax No. 67795383

Updated..22/01/15

LETTER OF AUTHORIZATION

To: Longac Insurance

Singapore 199555

Attn.: Motor Claims Department

Dear Sir / Mdm,

MOTOR ACCIDENT INVOLVING SLR 9283D (OWNER'S
VEHICLE NO.) AND Y261902 (3RD PARTY'S VEHICLE NO.)
ON 09/07/21 (DATE) AT 22:35 (TIME)
AT/ALONG A.Y.E (ROAD)

I am the registered owner of SLR 9283D (Vehicle No.).

I hereby authorise CYCLE & CARRIAGE INDUSTRIES PTE LIMITED and its agents or any person(s) authorised by Cycle & Carriage Industries Pte Limited to do all or any of the following:-

- Submit, resolve and make any claims which I may have against the 3rd party insurers; and/or
- Execute and sign discharge voucher, indemnity forms and all necessary documents in connection with and arising from the above claim.

All payment towards settlement of my claim should be made in favour of CYCLE & CARRIAGE INDUSTRIES PTE LIMITED.

Registered Owner's Signature

(Company stamp & authorized signature if it is a company-registered vehicle)

Name : Mn Tan Choo Seng Nicodemus Hidalgo
NRIC No. : 739D
Date : 05/08/21



LONPAC INSURANCE BHD

CLAIM NO : 21/21/21/VC00/024755
DATE : 28 JANUARY 2022


DISCHARGE VOUCHER

I/We, TAN CHEN SIANG, NICODEMUS HIDALGO confirmed acceptance from **M/s LONPAC INSURANCE BHD** and/or owner of YP 6190P the sum of Singapore Dollar Seventeen Thousand Five Hundred Twenty Six and Cents Ninety Seven Only (\$17,526.97) in full and final satisfaction, liquidation and discharge of all property losses competent to me/us upon the said M/s **LONPAC INSURANCE BHD** in respect of all property losses sustained by me/us whether now or hereafter to become manifest, arising either directly or indirectly from an accident involving YP 6190P and SLR 9283D on 09 July 2021 along AYE.

I /We hereby agree to indemnify and keep indemnify (**LONPAC INSURANCE BHD/ YSB CONSTRUCTION & TRADING PTE LTD/ GANGADURAI KRISHNAMOORTHY**) against all claims and any claims whatsoever made by any person/persons on our behalf in respect of the said accident.

I/We further authorize you to pay the above settlement sum directly to **CYCLE & CARRIAGE INDUSTRIES PTE LTD.**

I/We hereby acknowledged that this payment is made on a without admission of liability basis and without prejudice to all related claims and in respect of our insured's recovery action.

 9 FEBRUARY 2022

.....
Signature of vehicle owner/Date

Tan Chen Siang Nicodemus Hidalgo
9 February 2022


.....
Name of vehicle owner /Date



Mercedes-Benz

Cycle & Carriage
Industries Pte Limited
Authorised Dealer
Company No. 196400367W
GST Reg No. MR-8500111-X

TAX INVOICE

Invoice Name & Address					Owner Name & Vehicle Info		
LONPAC INSURANCE BHD					Cust No/Name	/Tan Chen Siang, Nicodemus Hida	
MOTOR CLAIM DEPARTMENT					Reg No/Reg Date	SLR9283D	/ 11/12/2017
300 BEACH ROAD					Date In/Mileage	22/07/2021/	47015
#17-04/07 THE CONCOURSE					Chassis No	WDD2053402F636018	
SINGAPORE 199555					Engine No	27491031212445	
Contact No 62507388					Make/Model	MB/MB C 180 COUPE (C205)	
					Colour/Trim	029 996 DesignoHyac/ 041 105 LeatherS.Be	
Account No	Terms	Date/Time Printed	CSE	Operator	WIP No	Invoice/Credit Note No	
WL001605	Credit	29/09/2021/ 19:38	AQ	305 / Alan Quek Ai Lun	50966	28174606	
Description of Goods / Services					Qty	Unit Price S\$	Amount S\$
M BPNSUN							F.O.C.
POLICY NO/ACC DATE :GA419688 // 09-07-2021							
DRIVE IN:10-07-2021 // TP CAR NO:YP6190P (LONPAC INSURANCE)							
DATE IN/DATE SURVEY:22-07-2021 // LKK RASUL							
BY/AUTHORIZED ON :LKK // 21-07-2021							
A BPILAB						0.10	380.00
USE XENTRY TO CHECK CONTROL UNITS & RESET MEMORY TO							
STANDARD SETTINGS.NETT							240.00
A BPILAB							120.00
REMOVE & INSTALL PETROL TANK FILLING HOSE FOR NECESSARY REPAIR OR REPL							
A BPILAB							960.00
CHECK REAR LIGHTING SYSTEM AND CONDUCT WATER TEST FOR ANY LEAKAGE.NETT							
A BPILAB							
REMOVE & INSTALL REAR BOOT LID COMPARTMENT INTERIOR						0.07	560.00
A BPILAB							400.00
RENEW REAR WINDSHIELD							
S BPNSUB							
SUPPLY AND INSTALL 1 PC HUPER OPTIK WINDOW							
FILM ON: REAR WINDSCREEN							
:RH QUARTER GLASS PANEL							3840.00
A BPILAB							1800.00
REMOVE & REPLACE REAR RIGHT FENDER & REPAIR REAR BUIMPER							
A BPIRES							
RESPRAY REAR BUMPER, REAR RIGTH FENDER & REAR END PANEL							
X RH/R TAIL LAMP					1.00	647.09	647.09
X RH/R FENDER					1.00	2964.10	2964.10
X ADHESIVE SEALANT					1.00	776.81	776.81
X RH/R FENDER 3/4 GLASS					1.00	271.47	271.47
X REAR WINDSHIELD					1.00	1055.83	1055.83
X REAR WINDSHIELD PAD					3.00	5.47	16.41
X REAR WINDSHIELD SEALING STRIP					4.00	2.64	10.56
X GLAZING REPAIR KIT					3.00	160.11	480.33

Payment should be made strictly by NETS, credit cards or PayNow (via QR code or UEN) only. Thank you.

Any dispute to the invoice must be made within 3 days. This is a computer generated document, no signature is required.

Pandan Loop Service Center
188 Pandan Loop
Singapore 128378
Tel: 6777 8388
Fax: 6779 5383
www.mercedes-benz.com.sg



Mercedes-Benz - are registered trademarks of Daimler, Stuttgart, Germany



Mercedes-Benz

Cycle & Carriage
Industries Pte Limited
Authorised Dealer
Company No. 196400367W
GST Reg No. MR-8500111-X

TAX INVOICE

Invoice Name & Address	Owner Name & Vehicle Info
LONPAC INSURANCE BHD	Cust No/Name /Tan Chen Siang, Nicodemus Hida
MOTOR CLAIM DEPARTMENT	Reg No/Reg Date SLR9283D / 11/12/2017
300 BEACH ROAD	Date In/Mileage 22/07/2021/ 47015
#17-04/07 THE CONCOURSE	Chassis No WDD2053402F636018
SINGAPORE 199555	Engine No 27491031212445
Contact No 62507388	Make/Model MB/MB C 180 COUPE (C205)
	Colour/Trim 029 996 DesignoHyac/ 041 105 LeatherS.Be

Account No	Terms	Date/Time Printed	CSE	Operator	WIP No	Invoice/Credit Note No
WL001605	Credit	29/09/2021/ 19:38	AQ	305 / Alan Quek Ai Lun	50966	28174606

Description of Goods / Services	Qty	Unit Price S\$	Amount S\$
X MOUNTING RAIL PLUG	1.00	23.03	23.03
X MOUNTING CLIP	2.00	11.59	23.18
X [STR] TWO-COMPONENT ADHESIVE	1.00	102.00	102.00
X SEAM SEAL	1.00	104.99	104.99
X BLIND RIVET	11.00	1.57	17.27
X BLIND RIVET W CSK. HEAD	1.00	1.98	1.98
X MODEL PLATE	1.00	183.43	183.43

Guarantee Your Warranty, Maintain with Cycle & Carriage!

Parts	6,678.48	Nett	14,978.48
Labour	7,900.00	7% GST on	14978.48
Standard Menu	0.00		
Specialist Job	400.00	Total Payable	16,026.97
Diagnostics Job	0.00	Paid	0.00
Sundry/Others	0.00	Total Due	16,026.97
Total(w/o GST)	14,978.48		

Payment should be made strictly by NETS, credit cards or PayNow (via QR code or UEN) only. Thank you.

Any dispute to the invoice must be made within 3 days. This is a computer generated document, no signature is required.

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FLEXI-DRIVE ENTERPRISE

SLR9283D

Blk 8 Kaki Bukit Avenue 4 Premier@kaki bukit gate 2 #06-33 lobby C Singapore 415875




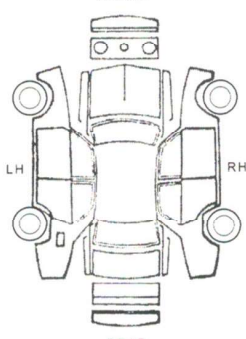
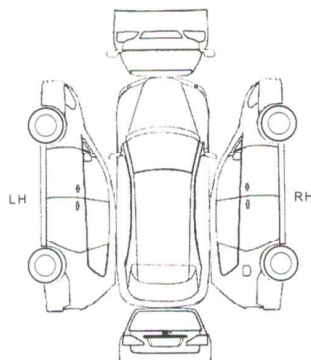
Tel: (65) 6292 5455 Fax: (65) 6292 2866 e-mail: sales@wellscope.com.sg

H/Phone : 9667 5455 (24 Hrs)

INVOICE

ALAN

RA : 09521

V. A. No.	Vehicle Regn. No. SMK 7128H	Model Type Mazda 3	Renting Location 188 Pandan Loop CFC
Reference	Agreed Return Date		5 Hours = 1 Day Rental (1 Day Rental ÷ 5 = 1 Hour Extension)
\$ 107/day X 14 Day	per Day \$	per	Time / Date In 05 AUG 21 1230H
\$	per Week \$	per	Time / Date Out 22/07/21 11:50am
\$	per Month Cts	per Kilometre	Total / Time Chargeable
Hirer's Name Mr Tan Chan Siang Nicodemus Hidalgo	Rental Charges		Dollars Cents
Address 6 Singaran Drive #10-14 Spore 307 468	Total 14 Days Rental	\$107/day X 14 Day	
I/C No. 58132739D			
Reference Contact	Tel. No. 97267897		
Driver's Name	Passport / IC No. / Country		
Address			
Driving Licence No.	Expiry	Issued by	
Additional Driver	Tel. No. (Home)		
Address	Passport / IC No. / Country		
Driving Licence No.	Expiry	Issued by	
Method of Payment BILL TO: CYCLE & CARRIAGE. (IND PTE LTD.)			
188 PANDAN LOOP			
<p>- RATES QUOTED ARE FOR USE IN SINGAPORE ONLY.</p> <p>- THE HIRER IS SOLELY RESPONSIBLE FOR BREACH OF TRAFFIC LAWS AND ANY PARKING FINES OR SURCHARGES DURING PERIOD OF HIRE.</p> <p>Hirer's signature signifies acceptance of agreement</p>			
<p>X </p> <p>Hirer's Signature / Company Stamp</p>			
Remarks			
<p>Sub-Total</p> <p>Others</p> <p>Grand Total \$1,498.00</p> <p>Prepayment Received \$</p> <p>By: (Name in Block Letters) CASH CHEQUE</p> <p>Amount Due / Refundable</p>		<p>Refund Received \$ by receiver X</p> <p>Out by  In by </p>	
<p>FRONT</p>  <p>REAR</p> <p>CAR</p>		<p>FRONT</p>  <p>REAR</p> <p>MPV</p>	

NB: Please notify our office should there be any accident involving this hired vehicle as soon as possible.


INSURER ENQUIRY

**Find
insurer**

Vehicle reg. no.

YP6190P

Date of Accident

09/07/2021 

Reset

% **RESULT & RECEIPT**

TP Insurer Enquiry

Insurance **Lonpac Insurance Bhd**Period of Insurance **09/06/2021 - 08/06/2022**Requested By **Jasmine Chua (CYCLE & CARRI...**Requested Date **12/07/2021 10:01****Payment details**Request Amount: **S\$1.87**GST Amount: **S\$0.13**Total Amount Due (GST Inclusive): **S\$2****General Insurance Association**

Records Management Centre

GST Registration No: **M400017735**

Cecilia Chong (LKK Auto)

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Sent: Thursday, 27 January 2022 1:42 pm
To: Cecilia Chong (LKK Auto)
Cc: MT_Claim_SG
Subject: RE: SLR9283D / YP6190P Date of accident:09-07-2021 [External Confidential] LKK REF : CC4/LPC21007637/R1gs3

Lonpac External - General

Dear Cecilia,

Please proceed.

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>
Sent: Thursday, 27 January 2022 1:39 pm
To: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>
Subject: RE: SLR9283D / YP6190P Date of accident:09-07-2021 [External Confidential] LKK REF : CC4/LPC21007637/R1gs3

Dear Gerald,

Our surveyor has run thru the parts price and that the parts price is reasonable and agent workshop not able to reduce the cost any further.

Kindly let us have your approval to proceed with the offer towards TP once again.

Thanks

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

"Wishing You Happiness & Prosperity Chinese New Year 2022"



Best Regards,

Cecilia Chong | Case Handler

LKK Auto Consultants Pte Ltd

DID: 6749-4274 | MAIN: 6256 3561 | EMAIL: CeciliaChong@lkkauto.com FAX: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto
Consultants
Pte Ltd

Save the Earth. Print only when necessary.

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>

Sent: Friday, 7 January 2022 9:11 am

To: Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Subject: FW: SLR9283D / YP6190P Date of accident:09-07-2021 [External Confidential] LKK REF : CC4/LPC21007637/R1gs3

Lonpac External - General

Dear Cecilia,

Please proceed as proposed.

Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: CHEW BENG KEE <bkchew@lonpac.com>
Sent: Friday, 7 January 2022 9:08 am
To: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>
Subject: RE: SLR9283D / YP6190P Date of accident:09-07-2021 [External Confidential] LKK REF : CC4/LPC21007637/R1gs3

Lonpac External - General

Hi Gerald

OK, pls proceed with TPPD claims settlement as proposed.
Thank you.

Best Regards
Mr Chew Beng Kee
Head of Claims | Lonpac Insurance Bhd
300 Beach Road, #17-04/07 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext. 246 | Fax: (65) 6296 2706

In view of the revised measures under Transition Phase of COVID-19 restrictions effective 22 November 2021, 50% of our staff will be working from home. Please expect delays in our replies, payments and claims settlements during this period. Your understanding is greatly appreciated and we apologise for any inconvenience caused.

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Sent: Friday, 7 January 2022 8:48 am
To: CHEW BENG KEE <bkchew@lonpac.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>
Subject: FW: SLR9283D / YP6190P Date of accident:09-07-2021 [External Confidential] LKK REF : CC4/LPC21007637/R1gs3

Lonpac External - General

Hi Chew,

Attached supporting documents for DS for your approval.

Best Regards

Gerald Poh
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>
Sent: Thursday, 6 January 2022 5:17 pm
To: Su Li (LKK Auto) <suli@lkkauto.com>; GERALD POH WEE BIN <geraldpoh@lonpac.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: SLR9283D / YP6190P Date of accident:09-07-2021 [External Confidential] LKK REF : CC4/LPC21007637/R1gs3

Lonpac Ref: **21/21/21/VC00/024755**

LKK Ref: CC4/LPC21007637/R1gs3

Dear Sirs/Madam,

We refer to the above matter.

We have highlighted to your good office on 2/8/2021 of Third-Party's request to do Direct Settlement with our Principal, Lonpac Insurance Bhd.

This is a head-to-rear collision. Liability is not in our driver's favour.

Summary to offer to third party repairer, **"CYCLE & CARRIAGE INDUSTRIES PTE LTD"** is as follows: -

	Claimed Amount	Revised Amount
1. Cost of Repair (w/GST)	\$ 18,059.97	\$ 16,026.97
2. Loss of Rentalw/GST (14days x \$107.00)	\$ 1,498.00	\$ 1,498.00 (14days x \$107.00)
3. LTA/ GIA Search Fee	\$ 2.00	\$ 2.00
Total	\$ 19,559.97	\$ 17,526.97

**12days recommendation for repair + 1sunday + 1PRS = 14days.

Relevant supporting claim documents are attached herewith for your perusal and reference.

The above is for your approval.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Cecilia Chong | Case Handler

LKK Auto Consultants Pte Ltd

DID: 6749-4274 | MAIN: 6256 3561 | EMAIL: CeciliaChong@lkkauto.com | FAX: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Save the Earth. Print only when necessary.

From: Su Li (LKK Auto) <suli@lkkauto.com>

Sent: Monday, 2 August 2021 7:35 am

To: 'GERALD POH WEE BIN' <geraldpoh@lonpac.com>; Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>

Cc: 'MT_Claim_SG' <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>

Subject: Re: SLR9283D / YP6190P Date of accident:09-07-2021 [External Confidential] LKK REF : CC4/LPC21007637/R1gs3

Dear Gerald,

We refer to the above matter.

We have inspected third party vehicle SLR 9283D at M/s CYCLE & CARRIAGE INDUSTRIES PL on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is: