

Claim Notification - ACCIDENT INVOLVING SMX 2469M(AIG) AND SLC 4786G AT/ALONG 126 SERANGOON AVE 3 GOLDEN HEIGHTS ON 10/07/2021

Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Thu 29/7/2021 2:03 PM

To: eyan422eyan422@gmail.com <eyan422eyan422@gmail.com>

29 July 2021

Mr Yan Feng

[By Email Only]

Dear Sir/Madam,

You Ref: SMX2469M

Our Ref: CC4/AIG21007636/Kps3

ACCIDENT INVOLVING SMX 2469M(AIG) AND SLC 4786G AT/ALONG 126 SERANGOON AVE 3 GOLDEN HEIGHTS ON 10/07/2021

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte. Ltd. to deal with the third-party claim against your policy.

We have received a claim from SLC4786G against your insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your favour as your vehicle was coming out from minor road and collided with third party who was driving along main road. Under Motor Accident Guide, vehicle approaching the major road from a minor road should stop at the "stop" line to give way to oncoming traffic on the major road. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 07 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected upon next renewal due to this Third-Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Thank you.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742 3197 | email: chewht@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Thursday, 29 July 2021 1:55 PM
To: Chew Goon Motor(ad3)
Subject: [Request for Video Footage] - Your Ref: SLC4786G// LKK Ref:LKK Ref: CC4/AIG21007636/Kps3 [ACCIDENT INVOLVING SMX 2469M(AIG) AND SLC 4786G ON 10/07/2021]

Your Ref: **SLC4786G** Without Prejudice
LKK Ref: CC4/AIG21007636/Kps3

Dear Sirs/Mdm,

ACCIDENT INVOLVING SMX 2469M(AIG) AND SLC 4786G ON 10/07/2021

We refer to the above matter.

We would like to request a copy of your client's car video footage for our viewing.

Thank you.

“Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.”

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,
Hsiao Tong, Chew | Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6742 3197 | email: chewht@lkkauto.com | fax: 6741 4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Saturday, 3 September 2022 8:30 PM
To: Chew Goon Motor(ad3)
Subject: Your Ref: SLC4786G// LKK Ref:LKK Ref: CC4/AIG21007636/Kps3 [ACCIDENT INVOLVING SMX 2469M(AIG) AND SLC 4786G ON 10/07/2021]

Your Ref: **SLC4786G** Without Prejudice
LKK Ref: CC4/AIG21007636/Kps3

Dear Sirs/Mdm,

ACCIDENT INVOLVING SMX 2469M(AIG) AND SLC 4786G ON 10/07/2021

We refer to the above matter.

Kindly advise if your client is still pursuing third party claim against our insured / M/s AIG Asia Pacific Insurance Pte Ltd. If so, kindly finalise repair cost with our surveyor and submit LOD.

Please respond and let us know within 10 days from the date of this e-mail.

Thank you.

“Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.”

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742 3197 | email: chewht@lkkauto.com | fax: -

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Friday, 9 June 2023 10:51 AM
To: Chew, Yvonne
Cc: Admin A
Subject: AIG REF: 5797926869SG // LKK REF: CC4/AIG21007636/Kpa3 [ACCIDENT INVOLVING SMX2469M(AIG) AND SLC4786G ON 10/07/2021]
Attachments: Email to TP dd 290721.pdf; EMAIL TO TP DD 030922.pdf

Dear Yvonne,

For an update, we did not receive any follow-up made from Third Party for their claim.
In view of non-development from the third-party, we will proceed to temporarily close this outstanding claim file and submit our survey report to your good-office.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)