

**Re: Claim Notification - ACCIDENT INVOLVING SMX 2469M(AIG) AND SLC 4786G AT/ALONG 126 SERANGOON AVE 3 GOLDEN HEIGHTS ON 10/07/2021**

Frank Yan <eyan422eyan422@gmail.com>

Sun 1/8/2021 3:16 PM

To: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>

Hello **Hsiao Tong, Chew**,

Thanks for your mail. I agree on the report description and do not wish to proceed further discuss.

Regards,  
Yan Feng

On Thu, Jul 29, 2021 at 2:03 PM Hsiao Tong (LKKAUTO) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)> wrote:  
29 July 2021

**Mr Yan Feng**

*[By Email Only]*

Dear Sir/Madam,

**You Ref: SMX2469M**

**Our Ref: CC4/AIG21007636/Kps3**

**ACCIDENT INVOLVING SMX 2469M(AIG) AND SLC 4786G AT/ALONG 126 SERANGOON AVE 3 GOLDEN HEIGHTS ON 10/07/2021**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte. Ltd. to deal with the third-party claim against your policy.

We have received a claim from SLC4786G against your insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your favour as your vehicle was coming out from minor road and collided with third party who was driving along main road. Under Motor Accident Guide, vehicle approaching the major road from a minor road should stop at the "stop" line to give way to oncoming traffic on the major road. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 07 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected upon next renewal due to this Third-Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Thank you.

*Note: We are on work from home arrangement. All correspondence should be made via email.  
Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742 3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741 4108

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