

PREMIER AUTOMOTIVE SERVICES PTE LTD

23 CHANGI SOUTH AVE 2 #01-02
SINGAPORE 486443
TEL:65446671 FAX:62141511
CO. REG:200707743D GST REG:200707743D

Our Ref: **SMQ3770Y/SR**

WITHOUT PREJUDICE

23 August 2021

(By Email)

Attn: **The Motor Claims Department**

AIG Asia Pacific Insurance Pte Ltd
78 Shenton Way
#08-16
Singapore 079120

Dear Sir/Madam

**ACCIDENT INVOLVING SMQ3770Y AND SLN8619Y ALONG PIE ON
13/07/2021**

We have been authorized by Premier Rent A Car Pte Ltd, the owner of vehicle number: **SMQ3770Y**, to claim against the party/parties responsible for the damages arising from the above-mentioned accident.

Our records show that you are the insurers of vehicle number: **SLN8619Y** at the material time of the accident with the driver of our client's vehicle.

As a result of the accident caused by your Insured Driver's negligent driving and/or management of your insured's Vehicle Number: **SLN8619Y**, our client's vehicle was damaged and we have been put to loss and damage as follows:

(1) Cost of Repairs (Incl. GST)	\$ 1590.56
(2) Loss of Rental – 3 Days @\$107.00 per day	\$ 321.00
(3) GIA Search	\$ 2.00
	<u>\$ 1,913.56</u>

A copy of each of the following supporting documents is enclosed:

- (1) GIA report & sketch plan of **SMQ3770Y**
- (2) Final repair bill
- (3) Vehicle Registration card
- (4) Certificate of Insurance
- (5) Certification Letter
- (6) GIA search

PREMIER AUTOMOTIVE SERVICES PTE LTD

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SINGAPORE 486443
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Our Ref: SMQ3770Y/SR

We would appreciate if you could look into the subject matter and let us have your favorable offer within 14 days. If you are agreeable to the settlement of the above said claims, please forward us your discharge voucher as for our client's signature and payment made to "Premier Automotive Services Pte Ltd".

Please note that if we do not hear from you within the stipulated 14 days, we will have no alternative but to appoint our solicitor to act on our behalf to commence proceedings against you without further notice to you.

Yours faithfully,

Claims Department – Shafawati Md Rabu

Email: shafawati.rabu@premierauto.com.sg

DID: 64100946

NB: We encourage all parties to liaise with us via email to expedite all matters

PS: Please quote our reference no when replying

c.c. Client – Premier Rent A Car Pte Ltd

This is a computer-generated letter. No signature is required.

WITHOUT PREJUDICE

AIG Asia Pacific Insurance Pte Ltd
78 Shenton Way
#08-16
Singapore 079120

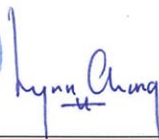
Attn: The Motor Claims Department

Dear Sir/Madam,

**ACCIDENT INVOLVING SMQ3770Y AND SLN8619Y ALONG PIE ON
13/07/2021**

We, Premier Rent A Car Pte Ltd, the registered owner of vehicle No: **SMQ3770Y**. We,
hereby authorize the said workshop, M/s Premier Automotive Services Pte Ltd to execute
sign discharge voucher/Indemnity forms and all necessary documents in connection with
and arising out of the above claim, and collect all compensation monies due to us from
you or any other party, regarding the said accident.

Thank You.



Premier Rent A Car Pte Ltd
Authorized Signatory

Date 03/11/2021

This Settlement excludes any
bodily injuries arising out of the
above said accident and pertains
to property damage only

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

"We/I, PREMIER AUTOMOTIVE SERVICES PTE LTD ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of surveyor) with respect to the amount claimed for S\$1,590.56 (Repair Cost), S\$214.00 (Loss of Use/Rental), S\$2.00 (Disbursement) for vehicle no. SMQ 3770Y that was damaged pursuant to the accident which occurred on 13/07/2021 (date) along PIE (location) involving vehicle no/s SLN 8619Y. This is pursuant to the inspection conducted on 14/07/2021 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner PREMIER RENT A CAR PTE LTD ("the third party claimant") of vehicle no. SMQ 3770Y make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to SMQ 3770Y (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 03 (day) of NOV (month) 2021 (year)



Signed by appointed surveyor



Signed by "the workshop" (with chop)



PREMIER AUTOMOTIVE SERVICES PTE LTD
OFFICE: 23 Changi South Avenue 2 #01-02 S(486443)
TEL: 65436676 / 65436689 FAX: 62141511
CO. REG NO.: 200707743D GST. REG. NO.: 200707743D

AIG Asia Pacific Insurance Pte Ltd
78 Shenton Way #08-16
Singapore 079120

TAX INVOICE

DATE 23-Aug-2021
PAGE 1 OF 1

ITEM	Description	QTY	U.PRICE	AMOUNT
	FINAL REPAIR BILL FOR TOYOTA ALTIS REGN NO: SMQ3770Y			\$ 1,486.50
TOTAL REPAIR COSTS AS RECOMMENDED BY SURVEYOR				\$ 1,486.50
GST @ 7%				\$ 104.06
GRAND TOTAL				\$ 1,590.56



for Premier Automotive Services Pte Ltd

(ALL THE REPAIR COSTS ARE SUBJECTED TO GST)



13 July 2021

To Whom It May Concern,

Dear Sir/Madam,

RE: Temporary Change of Vehicle from SMQ3770Y to SLS2175Z

Name of Hirer: Dongah Geological Engineering Co. Ltd

Name of Driver: Kim Dong-Hwi

Replacement Vehicle Registration No.: SLS2175Z

Make & Model: Kia Cerato K3 SX Sport 1.6 litre (Sedan/Automatic)

Interim Period for Replacement Car: 13/07/2021 to 16/07/2021 (3 days)

Rental 1 Day: \$100.00 (excluding Prevailing GST)

This letter is to certify that Dongah Geological Engineering Co. Ltd (Hirer Name) renting Vehicle SMQ3770Y is involved in a minor accident case on 13/07/2021 and a replacement vehicle SLS2175Z is provided while the car is being repaired at our workshop.

Should you have any clarifications, please do not hesitate to contact us at 6214 1101.

Thank you.

Yours Sincerely



Jas Lee (Ms)
Senior Manager

Premier Rent A Car Pte Ltd (A Wholly Owned Subsidiary of Premier Corporation Pte Ltd)
No 23, Changi South Ave 2, #01-03, Singapore 486443
Telephone: +65 6214 1101 Fax: +65 6214 1131
www.premier-rentacar.com
Co.Reg. No. 200612929E


INSURER ENQUIRY

**Find
insurer**

Vehicle reg. no.

SLN8619Y

Date of Accident

13/07/2021 

Reset

% **RESULT & RECEIPT**

TP Insurer Enquiry

Insurance **AIG Asia Pacific Insurance Pte....**Period of Insurance **19/05/2021 - 18/05/2022**Requested By **GOH WEE DEK (PREMIER AUTO...**Requested Date **13/07/2021 13:46****Payment details**Request Amount: **S\$1.87**GST Amount: **S\$0.13**Total Amount Due (GST Inclusive): **S\$2****General Insurance Association**

Records Management Centre

GST Registration No: **M400017735**

Jaslin Kok (LKK Auto)

From: Jaslin Kok (LKK Auto)
Sent: Friday, 16 July 2021 5:19 PM
To: CYX_HARU@YAHOO.COM.SG
Cc: Admin A
Subject: ACCIDENT INVOLVING SLN 8619Y & SMQ 3770Y ALONG/AT PIE TOWARDS CHANGI BEFORE EXIT 20B ON 13/07/2021

Our Ref: CC4/AIG21007633/rs3

CHIN YUN XIN – BY EMAIL ONLY
[POLICY HOLDER]

Dear Sir/Madam,

ACCIDENT INVOLVING SLN 8619Y & SMQ 3770Y ALONG/AT PIE TOWARDS CHANGI BEFORE EXIT 20B ON 13/07/2021

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte Ltd to deal with the third-party claim against your policy.

We have received a claim from SMQ 3770Y against your motor insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your favour as it is head-to-rear collision. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 7 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

c.c. AIG Asia Pacific Insurance Pte Ltd
(Motor Claims Dept)

Thank you.

Best Regards,

Jaslin Kok | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | email: JaslinKok@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	14 Jul 2021 14:12	Clm Dtl Modified	Claimant's Name: -> -.	[A] Lee Su Li
2	14 Jul 2021 14:12	Clm Veh Model Changed	(206086) ADIVA AD1 200 190cc 3W.	[A] Lee Su Li
3	14 Jul 2021 14:12	Clm Created	Reg No: SMQ3770Y. Acct Date: 2021/07/13. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG). Workshop: Premier Automotive Services Pte Ltd (HQ)	[A] Lee Su Li
4	14 Jul 2021 14:12	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] Lee Su Li
5	14 Jul 2021 14:12	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2021/07/26	[A] Lee Su Li
6	14 Jul 2021 14:12	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] Lee Su Li
7	14 Jul 2021 14:12	Clm Ins Co Changed	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (Express)	[A] Merimen Administrator
8	14 Jul 2021 14:12	Label Added	(20224):Field Survey.	[A] Merimen Administrator
9	14 Jul 2021 14:13	Label Added	(19):Fastlane.	[A] Lee Su Li
10	14 Jul 2021 14:13	Adj Adjuster Assigned	[None] -> ACCUSER4	[A] Lee Su Li
11	14 Jul 2021 14:19	Label Removed	(19):Fastlane.	[A] Lee Su Li
12	14 Jul 2021 14:19	Label Added	(23):Express.	[A] Lee Su Li
13	14 Jul 2021 16:02	Clm Dtl Modified	Claimant's Name: - -> PREMIER RENT A CAR PTE LTD.	[A] Lee Su Li
14	14 Jul 2021 16:02	Clm Veh Model Changed	(206086) -> (205469) TOYOTA COROLLA ALTIS 1.6 CVT (A).	[A] Lee Su Li
15	15 Jul 2021 08:54	Clm Registration Modified	Acct Time:00:00:00->07:20:00.	[I] AIG OneClaim Integration User
16	19 Jul 2021 09:16	Adj Adjuster Assigned	ACCUSER4 -> Muhammad Nazril Bin Abdullah	[A] Lee Su Li
17	01 Sep 2021 09:36	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN
18	01 Sep 2021 09:36	Clm Dtl Modified	Insured ID: -> -. Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
19	01 Sep 2021 09:36	Clm Dtl Modified	JPJ Reg. Date: -> 2019/11/13.	[A] JOANNE LEE KHANG MIN
20	01 Sep 2021 09:36	Clm Details Notified		[A] JOANNE LEE KHANG MIN
21	12 Oct 2021 19:26	Adj Mandate Request	Cur.Reg:1913.56:Lia:100%(OI REAR-ENDED TP)*Quantum:(a)CORw/GST:\$1,590.56+(b)LOR(3day s x \$107):\$321+(c)GIA search fee:\$2=Total:\$1,913.56 **Recommended 2 repair days +1 PRS= 3 Days	[A] Jaslin Kok Chin Yi
22	03 Nov 2021 11:02	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2021/07/26. Mandate Remarks: mandate approved. 2 days LOR. no P RI. settle at best.	[I] Goh, Jeremy-CX
23	03 Nov 2021 11:02	Adj Mandate Set	Approved:1806.56:mandate approved. 2 days LOR. no PRI. settle at best.	[I] Goh, Jeremy-CX

Date From  Date To  Audit Type 

ACTIVITY

No record

Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name	Ref 1	Ref 2	Amount
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					(Branch)			
2709048	14 Jul 2021 14:18:00	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	AIG Asia Pacific Insurance Pte. Ltd. (Express)	SMQ3770Y	SLN8619Y	11.00
2721490	01 Sep 2021 09:36:11	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SMQ3770Y	SLN8619Y	11.00