

Shiau Chan (LKKAUTO)

From: Shiau Chan (LKKAUTO)
Sent: Wednesday, 21 July 2021 4:59 pm
To: 'Tan Chew Chik Jacqueline'; SUR
Cc: 'Claims Dept of CTI'
Subject: RE: SNM21D203834/C02/SJR1642C/TANCHC / FW: ACCIDENT INVOLVING SMG 5135 X AND YOUR INSURED SJR 1642 C DATED 09/07/2021
Attachments: SMG5135X IA.pdf

Dear Jacqueline,

Enclosed herewith preliminary advice of SMG 5135X.

Kindly assist to create the above claim in Merimen System.

The make & model is HONDA VEZEL 1.5X CVT.

Thank you.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: Sur@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAUTO) <admin-d@lkkauto.com>
Sent: Wednesday, 14 July 2021 12:41 pm
To: 'Tan Chew Chik Jacqueline' <jacqueline.tan@sg.cntaiping.com>; SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>
Cc: 'Claims Dept of CTI' <claimsdept@sg.cntaiping.com>
Subject: RE: SNM21D203834/C02/SJR1642C/TANCHC / FW: ACCIDENT INVOLVING SMG 5135 X AND YOUR INSURED SJR 1642 C DATED 09/07/2021

Dear Jacqueline,

Thank you for the assignment.

Please be informed that vehicle not in the work shop, repairer will arrange.

Best Regards,

Yan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Tan Chew Chik Jacqueline <jacqueline.tan@sg.cntaiping.com>
Sent: Wednesday, 14 July, 2021 10:11 AM
To: Claims <claims@premiumauto.com.sg>; SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: RE: SNM21D203834/C02/SJR1642C/TANCHC / FW: ACCIDENT INVOLVING SMG 5135 X AND YOUR INSURED SJR 1642 C DATED 09/07/2021

WITHOUT PREJUDICE
SAVE AS TO COST

Dear Sir/Madam,

As we do not hear from you to date, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.

We will appoint LKK for the PRS on WP, as our insured had not reported the accident.

Dear LKK

Please arrange conduct the PRS.

Thank you.

** Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. Any inconvenience caused is much regretted.

Regards,

Jacqueline Tan

Senior Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6185 | Tel: (65) 6389 6116 | F: (65) 6225 5879

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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From: Tan Chew Chik Jacqueline

Sent: Monday, 12 July 2021 11:18 AM

To: Claims <claims@premiumauto.com.sg>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: RE: SNM21D203834/C02/SJR1642C/TANCHC / FW: ACCIDENT INVOLVING SMG 5135 X AND YOUR INSURED SJR 1642 C DATED 09/07/2021

Without Prejudice

Our reference: SNM21D203834/C02/SJR1642C/TANCHC

Your reference: SMG 5135 X

Dear Sirs,

ACCIDENT INVOLVING SJR1642C & SMG5135X ON 09/07/2021

We refer to your email of 09/07/2021.

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

Thank you.

**** Note:** Please cc to claimsdept@sg.cntaiping.com when you reply to us.

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Regards,

Jacqueline Tan

Senior Executive

Claims Department

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Monday, 12 July 2021 11:13 AM

To: Claims <claims@premiumauto.com.sg>; Tan Chew Chik Jacqueline <jacqueline.tan@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: O/R: SNM21D203834/C02/SJR1642C/TANCHC / FW: ACCIDENT INVOLVING SMG 5135 X AND YOUR INSURED SJR 1642 C DATED 09/07/2021

Without Prejudice

Dear Jacqueline ,

Please conduct PRS for SMG5135X. **(OUR INSURED HAS YET TO FILED SAS REPORT)**

Note: officer in charge Jacqueline Tan 63896185.

*** Kindly quote our reference number when replying.

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Thank you

Chong Boon Sen

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

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From: PAL Claim <claims@premiumauto.com.sg>

Sent: Friday, 9 July 2021 9:28 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: 'Claims' <claims@premiumauto.com.sg>

Subject: ACCIDENT INVOLVING SMG 5135 X AND YOUR INSURED SJR 1642 C DATED 09/07/2021

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Dear all,

Kindly assist in the liability clearance for above mentioned case. We propose for a 100% direct settlement in our client's favour.

Please advise who the officer in-charge we shall liaise with. To avoid dispute during finalization, we propose for LOU/R at \$100/150 per day.

Attached is the GIA report for your reference and we will send you the estimate once it is ready.

Thank you.

Best regards,
Chang Chee Sing
Claims Specialist

- PREMIUM AUTOMOBILES

(Reg No 199902271W)

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