Meng Yan (LKK Auto)

From: Alfred Toh <alfred.toh@sg.cntaiping.com>
Sent: Wednesday, 14 July, 2021 9:22 AM

To: cindy.tan@kannansg.com.sg; assignments

Cc: Claims Dept of CTI; Chong Boon Sen; Alfred Toh; leechin@pikasabuilders.com; Gims

Insurance

Subject: ACCIDENT INVOLVING GZ6499K & GBK2615G ON 11 JULY 2021 AT 1300 HRS

AONG LORONG 27 GEYLANG - SNM21D203843/C02/GZ6499K/TOHHS / ORef:

KSG/5397/2021/P/ct

WITHOUT PREJUDICE

YOUR REF: KSG/5397/2021/P/ct

OUR REF: SNM21D203843/C02/GZ6499K/TOHHS - ACCIDENT NOT REPORTED

Dear Sirs

Contents of your email duly noted.

Aside to M/s LKK Auto Consultants Pt Ltd., please assist to follow up on the survey of GBK2615G while waiting for Insured to file Accident Report. (email below refers)

NOTICE:

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com. Any inconvenience caused is much regretted.

Best Regards

Alfred Toh Senior Executive Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

Email: claimsdept@sg.cntaiping.com
alfred.toh@sg.cntaiping.com

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From: cindy tan@kannansg.com.sg <cindy.tan@kannansg.com.sg>

Sent: Wednesday, July 14, 2021 8:22 AM **To:** Alfred Toh <alfred.toh@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Chong Boon Sen <booksen.chong@sg.cntaiping.com>

Subject: RE: SNM21D203843/C02/GZ6499K/TOHHS / ORef: KSG/5397/2021/P/ct

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Dear Sirs / Mdm

RE: PROPERTY DAMAGE CLAIM

CLAIMANT: PAR CORPORATION (S) PTE LTD

ACCIDENT INVOLVING VEHICLE NO. GBK 2615G & GZ 6499K ALONG LORONG 27 GEYLANG ON 11 JULY 2021

AT 1300 HRS

PRE-REPAIR INSPECTION NOTICE

We refer to the above matter and to our email dated 13 July 2021.

We note that the SJE (Mr Adrian Ling from LKK) has not contacted our client's workshop for the pre-repair inspection.

Kindly assist to expedite.

Thank you

Regards

Cindy Tan
On behalf of Mr Kannan

M/S KANNAN SG Advocates & solicitors 50 Chin Swee Road #08-03 Thong Chai Building Singapore 169874

TEL: (+65) 6429 0253 FAX: (+65) 6223 1660

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From: cindy.tan@kannansg.com.sg>

Sent: Tuesday, 13 July 2021 9:48 am

To: 'Alfred Toh' <<u>alfred.toh@sg.cntaiping.com</u>>

Cc: 'Claims Dept of CTI' < com, 'Chong Boon Sen' < boonsen.chong@sg.cntaiping.com>

Subject: RE: SNM21D203843/C02/GZ6499K/TOHHS / ORef: KSG/5397/2021/P/ct

Dear Sirs / Mdm

WITHOUT PREJUDICE

RE: PROPERTY DAMAGE CLAIM

CLAIMANT: PAR CORPORATION (S) PTE LTD

ACCIDENT INVOLVING VEHICLE NO. <u>GBK 2615G</u> & GZ 6499K ALONG LORONG 27 GEYLANG ON 11 JULY 2021 AT 1300 HRS

PRE-REPAIR INSPECTION NOTICE

We refer to the above matter and to your email of even date.

We enclose herewith a copy of our client's GIA report for your attention and necessary action.

We are instructed to propose using Mr Adrian Ling from LKK as the single joint expert as listed in your said email.

Kindly contact Mr Lim at 9786 4483 to arrange for the pre-repair inspection soonest possible.

Regards

Cindy Tan
On behalf of Mr Kannan

M/S KANNAN SG Advocates & solicitors 50 Chin Swee Road #08-03 Thong Chai Building Singapore 169874

TEL: (+65) 6429 0253 FAX: (+65) 6223 1660

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From: Alfred Toh <alfred.toh@sg.cntaiping.com>

Sent: Tuesday, 13 July 2021 8:20 am **To:** cindy.tan@kannansg.com.sg

Cc: Claims Dept of CTI < claimsdept@sg.cntaiping.com >; Alfred Toh < alfred.toh@sg.cntaiping.com >; Chong Boon Sen

<boonsen.chong@sg.cntaiping.com>

Subject: RE: SNM21D203843/C02/GZ6499K/TOHHS / ORef: KSG/5397/2021/P/ct

WITHOUT PREJUDICE

YOUR REF: KSG/5397/2021/P/ct

OUR REF: SNM21D203843/C02/GZ6499K/TOHHS – ACCIDENT NOT REPORTED

Dear Sirs

We refer to your email of 12 July 2021 AT 1.05 pm.

Take Notice that we shall not be accepting any of your surveyors as SJE.

Kindly note the following:

- 1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
- 2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

| 1. Gary Soon (FTA) | 6. Marcus Chua (LKK) |
|------------------------|-----------------------|
| 2. Chow Bo Xiong (FTA) | 7. Kenneth Kong (LKK) |
| 3. Ben Chua (FTA) | 8. Adrian Ling (LKK) |
| 4. Ng You Han (FTA) | 9. Mohd Taufikh (LKK) |

- 3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
- 4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
- 5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

If you have any queries, please email us at claimsdept@sg.cntaiping.com

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Best Regards

Alfred Toh Senior Executive Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

Email: claimsdept@sg.cntaiping.com
alfred.toh@sg.cntaiping.com

W: <u>www.sg.cntaiping.com</u> | FB: <u>www.facebook.com/chinataipingsg/</u> | WeChat: 太平狮城 TaipingSG

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From: Claims Dept of CTI

Sent: Monday, July 12, 2021 3:15 PM

To: cindy.tan@kannansg.com.sg; Alfred Toh alfred.toh@sg.cntaiping.com>

Cc: Claims Dept of CTI < claimsdept@sg.cntaiping.com>

Subject: O/R: SNM21D203843/C02/GZ6499K/TOHHS / RE: Yref: GZ 6499K ORef: KSG/5397/2021/P/ct

Without prejudice Save as to costs

Dear Alfred.

Please conduct PRS for GBK2615G. (OUR INSURED HAS YET TO FILED SAS REPORT)

Note: officer in charge Alfred Toh

*** Kindly quote our reference number when replying.

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Thank you

Chong Boon Sen

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

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From: cindy.tan@kannansg.com.sg <cindy.tan@kannansg.com.sg>

Sent: Monday, 12 July 2021 1:05 PM

To: Claims Dept of CTI < <u>claimsdept@sg.cntaiping.com</u>> **Subject:** Yref: GZ 6499K ORef: KSG/5397/2021/P/ct

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Dear Sirs / Mdm

WITHOUT PREJUDICE

RE: PROPERTY DAMAGE CLAIM

CLAIMANT: PAR CORPORATION (S) PTE LTD

ACCIDENT INVOLVING VEHICLE NO. <u>GBK 2615G</u> & GZ 6499K ALONG LORONG 27 GEYLANG ON 11 JULY 2021 AT 1300 HRS

PRE-REPAIR INSPECTION NOTICE

We act for M/s Par Corporation (S) Pte Ltd, the owner of motor vehicle No. GBK 2615G, which was involved in the aforesaid accident.

As a result of the accident, our client's vehicle has been damaged. Before our client proceeds to repair the damaged vehicle, please let us know within 2 working days of your receipt of this notice whether you would like to conduct a pre-repair survey of the vehicle at our clients' workshop. The details are as follows:-

Place: M/s Automobile Hub Enterprise _

1 Kaki Bukit Avenue 6 #02-11 Autobay@Kaki Bukit

Singapore 417883

Contact Person: Mr Lim - 9786 4483

If we do not receive any reply from you within the stipulated timeline, our client shall proceed to repair the vehicle without further reference to you.

Kindly revert.

Regards

Cindy Tan
On behalf of Mr Kannan

M/S KANNAN SG Advocates & solicitors 50 Chin Swee Road #08-03 Thong Chai Building Singapore 169874

TEL: (+65) 6429 0253 FAX: (+65) 6223 1660

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IMMEDIATELY BY TELEPHONE (COLLECT INTERNATIONAL CALL IF APPROPRIATE) AT (+65) 6429 0252 OR BY E-MAIL AND DELETE THE E-MAIL IMMEDIATELY. THANK YOU.
