

Meng Yan (LKK Auto)

From: Cecilia Lee Peng Geok <cecilia.lee@sg.cntaiping.com>
Sent: Wednesday, 14 July, 2021 8:53 AM
To: Hazel Natasya Chng; sur@lkkauto.com; assignments@lkkauto.com
Cc: Claims Dept of CTI; Adeline Chng
Subject: RE: SNM21D203807/C02/XE7272A/CHNGPW / FW: ACCIDENT INVOLVING GBH3592Y AND XE7272A ALONG CLIVE STREET ON 28/06/2021 AT ABOUT 2030HOURS

Without Prejudice

Dear Sir/Madam

As we do not hear from you to date, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.

We will appoint LKK to conduct PRS.

Dear LKK

Please conduct PRS on **GBH3592Y**.

Note: officer in charge: Adeline Chng 63896155.

** Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Best Regards,
Cecilia Lee
Senior Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6530 | F: (65) 6225 5879

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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From: Cecilia Lee Peng Geok
Sent: Friday, 9 July 2021 1:47 PM
To: Hazel Natasya Chng <hazel@abwinm9.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Adeline Chng <adeline.chng@sg.cntaiping.com>
Subject: RE: SNM21D203807/C02/XE7272A/CHNGPW / FW: ACCIDENT INVOLVING GBH3592Y AND XE7272A ALONG CLIVE STREET ON 28/06/2021 AT ABOUT 2030HOURS

Without Prejudice

Our reference: **SNM21D203807/C02/XE7272A/CHNGPW**

Your reference: **GBH3592Y**

Dear Sirs,

ACCIDENT INVOLVING GBH3592Y (TP) AND XE7272A (OI) ALONG CLIVE STREET ON 28/06/2021

We refer to your email of **09/07/2021**.

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

Thank you.

** Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

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Best Regards,
Cecilia Lee
Senior Executive
Claims Department

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Friday, 9 July 2021 1:25 PM

To: Hazel Natasya Chng <hazel@abwinm9.com>; Cecilia Lee Peng Geok <cecilia.lee@sg.cntaiping.com>; Adeline Chng <adeline.chng@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: O/R: SNM21D203807/C02/XE7272A/CHNGPW / FW: ACCIDENT INVOLVING GBH3592Y AND XE7272A ALONG CLIVE STREET ON 28/06/2021 AT ABOUT 2030HOURS

Without Prejudice

Dear Cecilia,

Please conduct PRS for GBH3592Y. **(OUR INSURED HAS YET TO FILED SAS REPORT)**

Note: officer in charge Adeline Chng 63896155.

*** Kindly quote our reference number when replying.

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Thank you

Chong Boon Sen

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

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From: Hazel Natasya Chng <hazel@abwinm9.com>

Sent: Friday, 9 July 2021 12:19 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: RE: ACCIDENT INVOLVING GBH3592Y AND XE7272A ALONG CLIVE STREET ON 28/06/2021 AT ABOUT 2030HOURS

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Hi Boon Sen,

We refer to the above matter.

Please kindly find attached for the GIA report.

The accident date and time would be 28/06/2021 at about 2030hours.

Please kindly advise if your insured or insured's driver has lodged the above accident and let us know the liability status.

Thank you and regards,

Hazel Chng

Claims Department

DID +65 6713 9408

Mobile +65 91991691

Abwin Service Pte Ltd

17 Kaki Bukit Road 4

#01-60 Bartley Biz Centre

Singapore 417809

From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Wednesday, 7 July 2021 6:19 pm

To: Hazel Natasya Chng <hazel@abwinm9.com>

Subject: RE: ACCIDENT INVOLVING GBH3592Y AND XE7272A ALONG CLIVE STREET ON 28/06/2021 AT ABOUT 2030HOURS

Without Prejudice

Dear sir,

Pls provide gia report and accident timing to process pri.

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Thank you

Chong Boon Sen

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

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From: Hazel Natasya Chng <hazel@abwinm9.com>

Sent: Wednesday, 7 July 2021 5:17 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: ACCIDENT INVOLVING GBH3592Y AND XE7272A ALONG CLIVE STREET ON 28/06/2021 AT ABOUT 2030HOURS

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Hi,

We refer to the above matter.

We have been appointed by the owner, PACKIRI SUPPIAH, the registered owner of vehicle no. GBH3592Y to proceed with the claim against XE7272A (your insured).

Kindly advise if your insured and/or insured driver has lodged a report regarding the above mentioned accident.

Please let us have your liability clearance for the above accident to proceed on with the claims.

Thank you and regards,

Hazel Chng

Claims Department

DID +65 6713 9408

Mobile +65 91991691

Abwin Service Pte Ltd

17 Kaki Bukit Road 4

#01-60 Bartley Biz Centre

Singapore 417809