

Shiau Chan (LKKAUTO)

From: Pauline Tham <pauline.tham@sg.cntaiping.com>
Sent: Tuesday, 27 July 2021 3:58 pm
To: Shiau Chan (LKKAUTO)
Cc: SUR
Subject: RE: SNM21D203865/C02/SLP3505P/THAMYL / FW: PRI Notice - Our Ref: 21-A18-12398-VL.jp.yt;

Hi Shiau Chan

Don't think there is any option for bicycle

Can send us the report via email?

Thanks.

** Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. . Any inconvenience caused is much regretted

Thanks.

Pauline Tham
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #16-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6541 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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From: Shiau Chan (LKKAUTO) <siewsc@lkkauto.com>
Sent: Wednesday, July 14, 2021 5:00 PM
To: Pauline Tham <pauline.tham@sg.cntaiping.com>; SUR <sur@lkkauto.com>
Subject: RE: SNM21D203865/C02/SLP3505P/THAMYL / FW: PRI Notice - Our Ref: 21-A18-12398-VL.jp.yt;

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Pauline,

Enclosed herewith preliminary advice of BICYCLE.

Kindly assist to create above claim in Merimen System.

The make & model of bicycle is CERVELO P2.

Thank you.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: Sur@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Pauline Tham <pauline.tham@sg.cntaiping.com>

Sent: Tuesday, 13 July 2021 1:27 pm

To: Yenny Teo <yenny@legaloptions.biz>; [sur@lkkauto.com](mailto:Sur@lkkauto.com); Nivitha (LKK Auto) <admin-d@lkkauto.com>;
assignments@lkkauto.com

Cc: rcauto5555@gmail.com

Subject: RE: SNM21D203865/C02/SLP3505P/THAMYL / FW: PRI Notice - Our Ref: 21-A18-12398-VL.jp.yt;

Without Prejudice

Dear Yenny

Thanks for reply

Dear LKK

Please conduct PRS

**** Note:** Please cc to claimsdept@sg.cntaiping.com when you reply to us.

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Thanks.

Pauline Tham

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From: Yenny Teo <yenny@legaloptions.biz>
Sent: Tuesday, July 13, 2021 12:58 PM
To: Pauline Tham <pauline.tham@sg.cntaiping.com>
Cc: rcauto5555@gmail.com
Subject: Re: SNM21D203865/C02/SLP3505P/THAMYL / FW: PRI Notice - Our Ref: 21-A18-12398-VL.jp.yt;

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In view of the current pandemic Covid-19 situation, we are encouraged to impose tighter workplace measures. Therefore, we are required to adopt a telecommuting policy for our practice. As such, all correspondences, discharge vouchers and documents shall be forwarded and/or submitted by way of softcopy only.

Dear Pauline,

Our client proposes Kenneth Kong from LKK.

The said surveyor
may contact Mr Tan at 9761 9383,
M/s RC Auto at
160 Sin Ming Drive
#0
6-20
, Sin Ming Autocity, Singapore
575722.

*

If we do not hear from you within 2 days of this email, our clients shall deem that you have agreed that the surveyor appointed by our clients shall be our single joint expert for this matter.

Regards,

Yenny

Junior Legal Secretary

LEGAL OPTIONS LLC

(GST Registration/UEN No. 201203825R)

Tel (65) 6513-2800 DID (65) 6513-2805 Fax (65) 6438-8275

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On Tue, Jul 13, 2021 at 12:21 PM Pauline Tham <pauline.tham@sg.cntaiping.com> wrote:

Without Prejudice

Dear Sirs

We refer to your email of even date.

We intend to conduct a Pre-Repair Survey of your client's vehicle jointly with your client/your motor workshop.

We propose to use one of the following motor surveyors to conduct the survey as a single joint expert.

Marcus Chua (LKK)	Gary Soon (FTA)
Kenneth Kong (LKK)	Chow Bo Xiong (FTA)
Adrian Ling (LKK)	Ben Chua (FTA)
Mohd Taufikh (LKK)	Ng You Han (FTA)
Steve Chen (LKK)	Henry Ng (FTA)

You may select one of the listed motor surveyors and we will bear the cost of the pre-repair survey carried out by the single joint expert.

If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.

Thank you.

** Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

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Thanks.

Pauline Tham

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #16-00 Springleaf Tower Singapore 079909

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Tuesday, July 13, 2021 11:52 AM

To: yenny@legaloptions.biz; rcauto5555@gmail.com; Pauline Tham
<pauline.tham@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: O/R: SNM21D203865/C02/SLP3505P/THAMYL / FW: PRI Notice - Our Ref: [21-A18-12398-VL.jp.yt](#);

Without Prejudice
Save as to costs

Dear Pauline,

Please conduct PRS for bicycle. **(OUR INSURED HAS YET TO FILED SAS REPORT)**

Note: officer in charge Pauline Tham 63896541.

*** Kindly quote our reference number when replying.

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Thank you

Chong Boon Sen

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com

| FB: www.facebook.com/chinataipingsg/

| WeChat: 太平

獅城 Taiping SG

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From: Yenny Teo <yenny@legaloptions.biz>

Sent: Tuesday, 13 July 2021 10:29 AM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: rcauto5555@gmail.com

Subject: PRI Notice – Our Ref: [21-A18-12398-VL.jp.yt](#);

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Dear Sir/Mdm,

PRI attached for your attention and urgent reply.

Regards,

Yenny

Junior Legal Secretary

LEGAL OPTIONS LLC

(GST Registration/UEN No. 201203825R)

Tel (65) 6513-2800 DID (65) 6513-2805 Fax (65) 6438-8275

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