

Veron Chen (LKKAuto)

From: Veron Chen (LKKAuto)
Sent: Wednesday, 14 July 2021 2:28 PM
To: SUR; Coco Lu Ting
Cc: Edwin Abcede Caina; Kevin Leong Wai Kit; Andre Chow En De
Subject: RE: aigencrypt OD SMU630S-DOA: 11/7/2021

Dear Coco,

As instructed by our client , please proceed to repair the **insured vehicle SMU 630S, (Excess \$300).**

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their rights **not to pay** if there is no valid approval obtained before repair.

Checked and Supplementary items to resurvey with CLEAR photos for damage and consistency.

Before paint photos for all NEW Panels and Parts required after repair

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto)
Sent: Tuesday, 13 July 2021 3:26 PM
To: 'Chin, Lee-Ying' <Lee-Ying.Chin@aig.com>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>
Cc: 'Lim, Kok-Chong' <Kok-Chong.Lim@aig.com>
Subject: RE: aigencrypt OD SMU630S

Dear Sir / Mdm,

Thank you for your assignment.

Best Regards,
Summer Lee | Admin
LKK Auto Consultants Pte Ltd
Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1,
#02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Chin, Lee-Ying <Lee-Ying.Chin@aig.com>
Sent: Tuesday, 13 July, 2021 3:18 PM
To: assignments@lkkauto.com; Summer (LKK Auto) <admin-d@lkkauto.com>
Cc: Lim, Kok-Chong <Kok-Chong.Lim@aig.com>
Subject: aigencrypt OD SMU630S

Hi LKK,

Kindly assist to survey.

Thanks.

Best Regards,

Lee Ying, Chin

Senior Claims Associate – Auto
AIG Asia Pacific Insurance Pte. Ltd.

AIG Building
78 Shenton Way, Level 10
Singapore 079120
Tel +(65) 6419 1947
Lee-Ying.Chin@AIG.com | www.aig.sg

From: Coco Lu Ting <coco.lu@cyclecarriage.com.sg>
Sent: Tuesday, July 13, 2021 3:08 PM
To: AIG SGP, Claims-Survey <AIGSGP_ClaimsSurvey@aig.com>
Cc: Edwin Abcede Caina <edwin.caina@cyclecarriage.com.sg>; Kevin Leong Wai Kit <kevin.leong@cyclecarriage.com.sg>; Andre Chow En De <andre.chow@cyclecarriage.com.sg>
Subject: [EXTERNAL] OD SMU630S

This message is from an external sender; be cautious with links and attachments.

Dear officer in charge,

Please arrange survey for our customer car. Thank you

Best regards

Coco Lu Ting
Executive – Customer Service
Claim Division Operations Body & Paint Centre
209 Pandan Gardens
Singapore 609339



Exceptional Journeys

Cycle & Carriage Singapore • 209 Pandan Gardens, Singapore 609339
T: +65 6568 4501 • F: +65 6565 1240 • H: +65 91865200 • www.cyclecarriage.com.sg

 A member of the Jardine Cycle & Carriage Group

From: PGLJ06 <PGLJ06@cyclecarriage.com.sg>
Sent: Tuesday, 13 July 2021 3:14 pm
To: Coco Lu Ting <coco.lu@cyclecarriage.com.sg>
Subject: scan to email

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