

## JOB SUMMARY REPORT

ACE AUTOLUTION PTE LTD  
13 ,KAKI BUKIT ROAD 4  
BARTLEY BIZ CENTRE #03-29,  
SINGAPORE 417807.

### BILLING

#### BILL to -

Vehicle NO : SFE 8287 P

Repair Type : LUMPSUM

Repair As Per Surveyor Report: \$ 4,000.00

Material Cost :

Less Repair Items/Adjustment

Special Nett Items :

Total Repair Cost : \$ 4,000.00

**Final Repair Cost :** \$ 4,000.00

### Others

Search Fees (LTA) \$ 7.45

Surveyor Fees \$ -

Loss of Rental \$ 898.80 7 days(include Sat,Sun,public holiday&waiting PRI)

Loss Of Use \$ -

**Total Amount Bill :** \$ 4,906.25

Approved By : QUEK YONG PHENG

Date : 28/4/2022

Signature:



**LETTER OF AUTHORISATION**

TO:MR / MRS

RE:ACCIDENT INVOLVING VEHICLE

NOS: SFE 8287P & SMP 693L ALONG  
ANG MO KIO AVE 3, SINGAPORE ON 9/7/2021 09:40 A.M

I/WE 1-SMILES SERVICES NRIC / Passport No: 53271193M  
Owner of vehicle no. SFE 8287P hereby authorize you to commence  
repair to the said vehicle forthwith .

- 1 I/We hereby irrevocably authorize you to demand claims settle receive whatever amount settled/payable by the insurance and /of third party or to commence legal proceeding , if necessary, in my name for the costs of repair and loss of use,etc and you appointing any Solicitor to act for me in respect for the accident claims and all an any amount claimed, received and/or settled shall belong absolutely to you. I/We agree to assign the whole proceeds of my/our third party claims to you and my/our Solicitor(to be appointed by you on my/our behalf)shall accept this as my/our irrevocable authorization to pay the amount compensated direct to you after deduction of their costs on a Solicitor & Client basis. I/We undertake to co/operate fully with you and my/our Solicitors to see the claims to as successful conclusion.
- 2 I/We also irrevocably authorize you to sign all discharge vouchers/indemnity forms and all necessary papers in connection with the above claims in my/our absence. I/We irrevocable authorize you to appoint such a firm of Solicitors on my/our behalf as you shall deem fit for the purpose of the third party/own insurer's claim .
- 3 I/We undertake to inform you and/or the Solicitors appointed by you on my behalf in the event the third party's insurance company communicate with me/us directly, orally and in writing and I/We further undertake not to accept any monies or offer of settlement from the third party's insurers without first communicating with you and obtaining you consent.
- 4 My vehicle is repaired by the repairer on my own will without any inducement, threat or promise.
- 5 Upon settlement of the third party claims and in case the settlement monies was sent to me/us by the third party's insurance. I/We undertake to pay you and my / our Solicitor the cost of repairs settled and related expenses and disbursement incurred.

\*  
  
Owner's Signature

  
Witness Signature / Name

(Company's Stamp if applicable)

**/RELEASE VOUCHER**  
**(AIG Asia Pacific - Express Third Party Claim)**

“We/I, ACE AUTOLUTION PTE LTD (“the workshop”) hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of surveyor) with respect to the amount claimed for S\$4,000.00 (Repair Cost), S\$749.00 (Loss of Use/Rental), S\$7.45 (Disbursement) for vehicle no. SFE 8287P that was damaged pursuant to the accident which occurred on 09/07/2021 (date) along ANG MO KIO AVE 3 (location) involving vehicle no/s SMP 693L. This is pursuant to the inspection conducted on 13/07/2021 (date) at “the workshop”.

We/I confirm that we/I are/am authorized by the owner I-SMILES SERVICES (the third party claimant”) of vehicle no. SFE 8287P make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by “the third party claimant”.

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that “the third party claimant” after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to SFE 8287P (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of “the third party claimant” pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 15 (day) of 10 (month) 20 22 (year)



Signed by appointed surveyor



Signed by “the workshop” (with chop)



ISSUED BY

# TAX INVOICE

GST REG. NO.: 200106276D

INVOICE TO.
SU RUYAN JACKIE BLK 544 ANG MO KIO AVENUE 10 #02-2290 SINGAPORE 560544

DATE	INVOICE NO.
26/7/2021	A 43229

	VHA NO.	DUE DATE	VEH NO.
	A 43229	26/7/2021	SLQ 9520 A
DESCRIPTION	NO. OF DAYS	RATE	AMOUNT
RENTAL FROM 12 JULY 2021 TO 19 JULY 2021 YOUR REF: SFE 8287 P	7	120.00	840.00
Account Name: BKW RENT A CAR PTE LTD Account No: 118-312-9991 Paynow UEN: 200106276D Bank: UNITED OVERSEAS BANK LTD (UOB) Branch: UOB Shaw Centre Branch Bank Address: 1 Scotts Road #03-04 Shaw Centre Singapore 228208 Bank Code: 7375 Branch Code: 018 Swift Code: UOVBSGSG  All cheques must be made payable to BKW RENT A CAR PTE LTD. *Please indicate the invoice number and vehicle number in the reference.	Subtotal	\$840.00	
	GST @ 7%	\$58.80	
	<b>TOTAL</b>	<b>\$898.80</b>	

## VEHICLE HIRING AGREEMENT

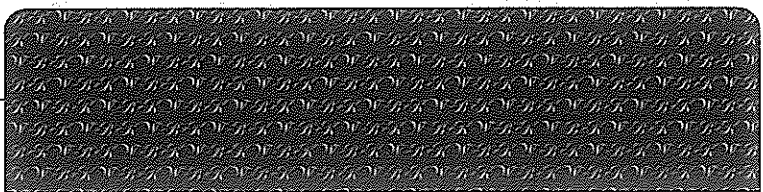
### HIRER'S PARTICULARS

Name (as in I/C) **SU RUYAN JACKIE**  
 NRIC/Passport No: **[REDACTED]** Date of Birth: **23/7/1984**  
 Address: **BLK 544 ANG MO KIO AVENUE 10 #02-2290 S( 565544)** Age: **31**  
 Name & Address of Employer  
 Occupation  
 Driving Exp:  
 Driving Licence No: **[REDACTED]** Passed Date:  
 D/L Type: Local/Int'l/Others:

### DRIVER'S PARTICULARS

Name (as in I/C)  
 NRIC/Passport No: **[REDACTED]** Date of Birth:  
 Address: Age:  
 S( )  
 Occupation Driving Exp: Yrs  
 Driving Licence No: **[REDACTED]** Passed / Expiry Date:  
 D/L Type: Local/Int'l/Others: Contact No: **[REDACTED]**

Hirer's Own Vehicle No: <b>SFE82371</b>		Replace Veh No:	
Loan Vehicle No: <b>SLQ 9520A</b>		VR No:	
Make & Model: <b>M. VEZEL</b>		Auto/Manual Group:	
CHARGES \$ cts			
Daily	<b>7</b> day	@ \$ <b>120</b>	Per day <b>\$347</b>
Weekly/Monthly	week	@ \$	Per week/Monthly
Others			
CDW/PAI	@ \$	Per day/Monthly	
Delivery/Collection Svc			
GST <b>7%</b>		<b>\$58</b>	<b>30</b>
OR No:		(A) SUB-TOTAL	<b>\$298</b>
Petrol Level & Surcharge	OUT	E	1/4
	IN	1/2	3/4
		F	
First <b>7</b> km FREE per day		GST	
Excess mileage is chargeable at <b>120</b> cents per km		TOTAL CHARGES	



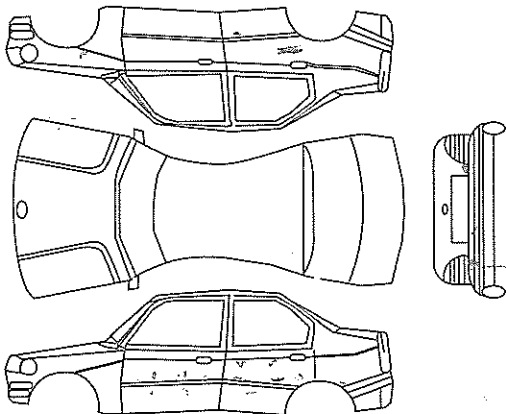
NON WAIVER EXCESS (Subject to GST): \$ **2000/-**

### ACCESSORIES CHECK

- ☐ Data Cards ☐ Camera Systems ☐ Hub Cap ☐ Radio / CD Cartridge  
☐ Jack ☐ Tyre Opener ☐ Petrol Cap ☐ Spare Tyre

Hirer's Signature: **[Signature]** Additional Driver's Signature: **[Signature]**  
 SINGAPORE Use Only

INDICATE:  
 A - Accidents  
 D - Dents  
 S - Scratches  
 X - Crack



I have read and agree to the terms and condition on both sides of this agreement. If I have presented a charge/credit card for payment. I agree that all amounts payable under this agreement and for parking and traffic infringements may be billed to that account and my signature above will be considered to have been made on the charge/credit card voucher. All information I have been given BKW Rent A Car Pte Ltd in connection with this agreement is true.

### IMPORTANT

- The Hirer and the authorized driver must be over 23 years of age and under 70 years and be holding valid driving licenses and have a minimum of 2 years regular and qualified driving experience. Failure to observe stipulation may return all damages costs to be Borne by the Hirer/the Authorised Driver.
- All vehicles are supplied with petrol and should returned with petrol level likewise. A service charge of \$10 on top of a petrol surcharge is payable by the hirer should he fail to return the vehicle at the appropriate petrol level.
- No refund for early return of vehicle. The hirer shall be liable for additional charges for any late return at the rate shown per hour per day, inclusive of CDW and/or PAI where applicable. Any returns after our operation hours will be charged as a full day rental.
- Use of the vehicle for illegal purpose (For instance: in connection with theft, drug peddling or trafficking, smuggling), is strictly prohibited.
- Vehicle strictly for Singapore use only and may not be driven out of Singapore without prior written consent of BKW Rent A Car Pte Ltd. The hirer is liable for a penalty fee of \$200 in addition to the appropriate insurance top up in the case of non-disclosure of Malaysia usage.
- The hirer and/or driver shall be responsible for all damages or losses howsoever caused, all traffic violations, fines and penalties imposed on the vehicle for whatsoever reason in respect of or in connection with it's use or operation.
- The hirer and/or driver shall be responsible for all claims, damages, losses, increased insurance premiums, non-waiver excess and cost expense (including

- legal costs on a full indemnity basis), whatsoever and howsoever brought against, suffered or incurred by you in respect of the vehicle or the use or the operation of the vehicle. Full excess amount have to be paid immediately in the event of an accident. The owner reserve the right not to replace an replacement vehicle if an accident occurred. Any damage to the car will be repair at BKW authorized workshop.
- Smoke or permit smoking and transport of pets in the vehicle are not allowed. Any offensive smell e.g. cigarette, durian or pet's smell, the hirer and/or driver shall bear the cost of removing the offensive smell or pet's hair between \$300 - \$500.
- The Hirer agrees that a punctured tyre, empty petrol tank, loss of vehicle's key or locked keys inside of vehicle, by itself, does not constitute a breakdown and that in the event the owner's 24-Hours Emergency Service is called upon to respond to such occurrence, the Hirer shall bear the cost of such response at \$60.00 per trip.
- In case of accident, the hirer shall report to rental office immediately. An accident report must be made within 24 hours. Failure to comply, the hirer will have to borne all liability from all parties claim. Full excess amount have to be paid immediately in the event of an accident.
- The hirer/Driver also have the responsibility to ensure that the radiator water level in the car is sufficient and do not drive when the vehicle is stall and does not have sufficient water. Any damage to the engine will be bear by the hirer/driver.
- All customers' data will be kept strictly confidential and is solely used for the purpose of completing the sales transactions and other relating matters.
- I understand and agree to the personal data collection statement stated on the Terms and Conditions Page.

Date Out	Time Out	Mileage	Check By	Remarks
12/7/21		103946	G YONG	

Hirer's/Driver Signature

Return Of Vehicle: The Hirer Driver Is Required To Sign In The Column: "Signature Of Hirer Driver Failing Which The Day And Time Inserted Below Shall Be Deemed To Be The Day And Time The Vehicle Is Returned To BKW Rent A Car Pte Ltd And The Same Shall Be Accepted As Conclusive Evidence Of The Same And Shall Not Be Challenged Or Questioned On Any Account Whatsoever. And I had cleared my belonging items from the rental-vehicle (cashcard, parking coupons, etc)"

Date In	Time In	Mileage	Check By	Remarks
17/7/21		104429	G YONG	

Hirer's/Driver Signature



Land Transport Authority  
10 Sin Ming Drive  
Singapore 575701  
GST Registration No. : M4-0006529-2

Print Date/Time : 09 Jul 2021 / 14:49:00

Receipt Date/Time : 09 Jul 2021 / 14:49:00

### Tax Invoice/Receipt

Receipt No. : ITNET-00000-210709-002392

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
Result of Insurance Enquiry - SMP693L				
As at 09 Jul 2021/09:40:00				
Insurance Co: AIG ASIA PACIFIC INSURANCE PTE. LTD.				
1	Insurance Enquiry - SMP693L Enquiry Fee 20210709144806785246	7.00	0.49	7.49
Sub-Total		7.00	0.49	7.49
Total Before Rounding		7.00	0.49	7.49
Rounding Difference				0.04
Total Amount Payable				7.45
Paid By				
20210709144818155		Direct Debit: eNETS Debit (Internet Banking)		7.45
Total				7.45
Cash Change				0.00
Tendered Amount				7.45
Excess Refundable Amount				0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

## Jaslin Kok (LKK Auto)

---

**From:** Jaslin Kok (LKK Auto)  
**Sent:** Thursday, 28 October 2021 11:24 AM  
**To:** ANTHONYLIMWEEYONG@YAHOO.COM  
**Cc:** Admin A  
**Subject:** ACCIDENT INVOLVING SMP 693L & SFE 8287P ALONG/AT ANG MO KIO AVE 3 JN ANG MO KIO AVE 8 ON 09/07/2021

Our Ref: CC4/AIG21007589/Ars3

**LIM WEE YONG - BY EMAIL ONLY**

[POLICY HOLDER]

Dear Sir/Madam,

**ACCIDENT INVOLVING SMP 693L & SFE 8287P ALONG/AT ANG MO KIO AVE 3 JN ANG MO KIO AVE 8 ON 09/07/2021**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte Ltd to deal with the third-party claim against your policy.

We have received a claim from SFE 8287P against your motor insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your favor as it is head-to-rear collision. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 7 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third-Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

*c.c. AIG Asia Pacific Insurance Pte Ltd*

*(Motor Claims Dept)*

Thank you.

Best Regards,

**Jaslin Kok** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841 2157 | email: [JaslinKok@lkkauto.com](mailto:JaslinKok@lkkauto.com) | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



## Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	13 Jul 2021 14:41	<b>Clm Dtl Modified</b>	Claimant's Name: -> -.	[A] Lee Su Li
2	13 Jul 2021 14:41	<b>Clm Veh Model Changed</b>	(206086) ADIVA AD1 200 190cc 3W.	[A] Lee Su Li
3	13 Jul 2021 14:41	<b>Clm Created</b>	Reg No: SFE8287P. Acct Date: 2021/07/09. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. Lt d. (SG). Workshop: Ace Autolution Pte Ltd (KAKI BUKIT)	[A] Lee Su Li
4	13 Jul 2021 14:41	<b>Adj Co Assigned</b>	LKK Auto Consultants Pte Ltd (HQ):	[A] Lee Su Li
5	13 Jul 2021 14:41	<b>Adj Next Rpt Changed</b>	Next Rpt:Final Rpt.Due Date:2021/07/23	[A] Lee Su Li
6	13 Jul 2021 14:41	<b>Adj Mandate Set</b>	Approved:0.00.Reinsp:Adj decides.	[A] Lee Su Li
7	13 Jul 2021 14:41	<b>Clm Ins Co Changed</b>	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (E xpress)	[A] Merimen Administrator
8	13 Jul 2021 14:41	<b>Label Added</b>	(20224):Field Survey.	[A] Merimen Administrator
9	13 Jul 2021 14:42	<b>Label Added</b>	(19):Fastlane.	[A] Lee Su Li
10	13 Jul 2021 14:42	<b>Adj Adjuster Assigned</b>	[None] -> ACCUSER4	[A] Lee Su Li
11	22 Jul 2021 10:08	<b>Adj Adjuster Assigned</b>	ACCUSER4 -> ADRIAN LING	[A] Lee Su Li
12	27 Jul 2021 20:24	<b>Video Downloaded</b>	Downloaded Video - Accident	[A] Jaslin Kok Chin Yi
13	28 Oct 2021 09:11	<b>Video Downloaded</b>	Downloaded Video - Accident	[A] Jaslin Kok Chin Yi
14	26 May 2022 07:54	<b>Adj Rpt Initiated</b>		[A] JOANNE LEE KHANG MIN
15	26 May 2022 07:54	<b>Clm Dtl Modified</b>	Insured ID: -> -. Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
16	26 May 2022 07:54	<b>Clm Dtl Modified</b>	JPJ Reg. Date: -> 2007/04/12.	[A] JOANNE LEE KHANG MIN
17	26 May 2022 07:54	<b>Clm Details Notified</b>		[A] JOANNE LEE KHANG MIN
18	30 May 2022 15:39	<b>Clm Veh Model Changed</b>	(206086) -> (205219) HONDA STREAM 1.8 (A).	[A] CHEW HSIAO TONG
19	30 May 2022 15:41	<b>Adj Mandate Request</b>	Cur.Reg:4756.45:Liability: 100%(B27) *Quantum: (a)COR: \$4,000.00 + (b)LORw/GST(7days x \$100.00): \$749.00 + (c)Search fee: \$7.45 = Total: \$4,756.45 *6 recommendation repair days *For your approval please.	[A] CHEW HSIAO TONG
20	14 Jul 2022 10:14	<b>Adj Next Rpt Changed</b>	Next Rpt:Final Rpt.Due Date:2021/07/23	[I] Lee, Ming-Yao
21	14 Jul 2022 10:14	<b>Adj Mandate Set</b>	Approved:4756.45.	[I] Lee, Ming-Yao

Date From    Date To    Audit Type None  Go

### ACTIVITY

No record

### Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2709163	14 Jul 2021 17:07:19	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	AIG Asia Pacific Insurance Pte. Ltd. (Express)	SFE8287P	SMP693L	11.00

2796573	26 May 2022 07:54:51	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SFE8287P	SMP693L	11.00
---------	-------------------------	--------------------------	-------	------------------------------------	---	----------	---------	-------