

Veron Chen (LKKAuto)

From: Veron Chen (LKKAuto)
Sent: Thursday, 15 July 2021 11:04 AM
To: SUR; Andre Chow En De
Cc: Coco Lu Ting; Don Bong Kiong Hua; Kevin Leong Wai Kit; Edwin Abcede Caina
Subject: RE: aigencrypt SLX9330U OD CLAIM DOA: 12.07.2021

Dear Andre,

As instructed by our client , please proceed to repair the **insured vehicle SLX 9330U, (Excess \$0).**

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their rights **not to pay** if there is no valid approval obtained before repair.

Checked and Supplementary items to resurvey with CLEAR photos for damage and consistency.

Before paint photos for all NEW Panels and Parts required after repair

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto)
Sent: Tuesday, 13 July 2021 1:25 PM
To: 'Chin, Lee-Ying' <Lee-Ying.Chin@aig.com>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>
Cc: 'Lim, Kok-Chong' <Kok-Chong.Lim@aig.com>
Subject: RE: aigencrypt SLX9330U OD CLAIM DOA: 12.07.2021

Dear Sir / Mdm,

Thank you for your assignment.

Best Regards,
Summer Lee | Admin
LKK Auto Consultants Pte Ltd
Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1,
#02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Chin, Lee-Ying <Lee-Ying.Chin@aig.com>
Sent: Tuesday, 13 July, 2021 1:18 PM
To: assignments@lkkauto.com; Summer (LKK Auto) <admin-d@lkkauto.com>
Cc: Lim, Kok-Chong <Kok-Chong.Lim@aig.com>
Subject: aigencrypt SLX9330U OD CLAIM DOA: 12.07.2021

Hi LKK,

Kindly assist to survey.

Thanks.

Best Regards,

Lee Ying, Chin
Senior Claims Associate – Auto
AIG Asia Pacific Insurance Pte. Ltd.

AIG Building
78 Shenton Way, Level 10
Singapore 079120
Tel +(65) 6419 1947
Lee-Ying.Chin@AIG.com | www.aig.sg

From: Andre Chow En De <andre.chow@cyclecarriage.com.sg>
Sent: Tuesday, July 13, 2021 12:51 PM
To: AIG SGP, Claims-Survey <AIGSGP_ClaimsSurvey@aig.com>
Cc: Coco Lu Ting <coco.lu@cyclecarriage.com.sg>; Don Bong Kiong Hua <kionghua.bong@cyclecarriage.com.sg>; Kevin Leong Wai Kit <kevin.leong@cyclecarriage.com.sg>; Edwin Abcede Caina <edwin.caina@cyclecarriage.com.sg>
Subject: [EXTERNAL] SLX9330U OD CLAIM DOA: 12.07.2021

This message is from an external sender; be cautious with links and attachments.

Hi Officer in Charge,

Our client would like to do an OD Revert claim.

Attached is the GIA report, video and estimate.

Kindly arrange for physical survey as vehicle is in.

Best Regards,

Andre Chow

Manager – Aftersales Operations



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 A member of the Jardine Cycle & Carriage Group

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