

## Shiau Chan (LKKAuto)

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**From:** Shiau Chan (LKKAuto)  
**Sent:** Thursday, 19 August 2021 4:14 pm  
**To:** 'Chan, Shu Hui Agnes'; SUR  
**Cc:** 'Teo, Grace'  
**Subject:** RE: LKK/AL \ CMTD2102083/AGC - Yref: GBD2858J & SGR475K ACC ON 11.07.21 | Oref: KSG/5398/2021/C/ct  
**Attachments:** SGR475K IA.pdf

Dear Agnes,

Please find the latest preliminary advice of SGR 475K.

Thank you.

Best Regards,

Shiau Chan (Ms) | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: [Sur@lkkauto.com](mailto:Sur@lkkauto.com) | fax: 6256-4315  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Shiau Chan (LKKAuto) <siewsc@lkkauto.com>  
**Sent:** Thursday, 19 August 2021 4:02 pm  
**To:** 'Chan, Shu Hui Agnes' <agnes.chan@sompo.com.sg>; SUR <sur@lkkauto.com>  
**Cc:** 'Teo, Grace' <grace.teo@sompo.com.sg>  
**Subject:** RE: LKK/AL \ CMTD2102083/AGC - Yref: GBD2858J & SGR475K ACC ON 11.07.21 | Oref: KSG/5398/2021/C/ct

Dear Agnes,

Enclosed herewith preliminary advice of SGR 475K.

Thank you.

Best Regards,

Shiau Chan (Ms) | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: [Sur@lkkauto.com](mailto:Sur@lkkauto.com) | fax: 6256-4315  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Hui Zhen (LKK Auto) <huizhen@lkkauto.com>  
**Sent:** Thursday, 15 July 2021 3:33 pm  
**To:** 'Chan, Shu Hui Agnes' <agnes.chan@sompo.com.sg>; SUR <sur@lkkauto.com>  
**Cc:** 'Teo, Grace' <grace.teo@sompo.com.sg>  
**Subject:** RE: LKK/AL \ CMTD2102083/AGC - Yref: GBD2858J & SGR475K ACC ON 11.07.21 | Oref: KSG/5398/2021/C/ct

Dear Agnes,

We had surveyed the vehicle SGR 475K on 13/07/2021 and are pending for estimate from repairer.

Best Regards,

**Hui Zhen** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: [huizhen@lkkauto.com](mailto:huizhen@lkkauto.com) | fax: 6256-4315  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Admin-D (LKKAuto)  
**Sent:** Wednesday, 14 July 2021 8:25 am  
**To:** 'Teo, Grace' <[grace.teo@sompo.com.sg](mailto:grace.teo@sompo.com.sg)>; [cindy.tan@kannansg.com.sg](mailto:cindy.tan@kannansg.com.sg); SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>  
**Cc:** 'Chan, Shu Hui Agnes' <[agnes.chan@sompo.com.sg](mailto:agnes.chan@sompo.com.sg)>  
**Subject:** RE: LKK/AL \ CMTD2102083/AGC - Yref: GBD2858J & SGR475K ACC ON 11.07.21 | Oref: KSG/5398/2021/C/ct

Dear Grace,

Noted with thanks.

Best Regards,  
Summer Lee | Admin  
LKK Auto Consultants Pte Ltd  
Phone: 6741-8434 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

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**From:** Teo, Grace <[grace.teo@sompo.com.sg](mailto:grace.teo@sompo.com.sg)>  
**Sent:** Wednesday, 14 July, 2021 8:01 AM  
**To:** [cindy.tan@kannansg.com.sg](mailto:cindy.tan@kannansg.com.sg); Summer (LKK Auto) <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>; 'SUR' <[sur@lkkauto.com](mailto:sur@lkkauto.com)>; 'assignments@lkkauto.com' <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>  
**Cc:** Chan, Shu Hui Agnes <[agnes.chan@sompo.com.sg](mailto:agnes.chan@sompo.com.sg)>  
**Subject:** LKK/AL \ CMTD2102083/AGC - Yref: GBD2858J & SGR475K ACC ON 11.07.21 | Oref: KSG/5398/2021/C/ct

Dear All,

Please be informed that our reference is **CMTD2102083/AGC** and [Ms. Agnes Chan](mailto:Ms.Agnes.Chan@lkkauto.com) (63295 327/ [agnes.chan@sompo.com.sg](mailto:agnes.chan@sompo.com.sg)) is the handler.

Kindly quote our reference and communicate directly with the handler.

Please be informed that our office will relocate to #03-03 at Singapore Land Tower with effect from 1 Dec 2020. Kindly direct invoices and business correspondence to our new registered address.

Thank you.

**[Working From Home with effect from 06 April 2020]**

Best Regards  
**Grace Teo**  
Claims Division  
D: 6329 5170 | T: 6461 6555

For motor claims survey request, please email to [motorsurvey@sompo.com.sg](mailto:motorsurvey@sompo.com.sg)

**Sompo Insurance Singapore Pte. Ltd.**

50 Raffles Place, #03-03 Singapore Land Tower, Singapore 048623

**Website:** [www.sompo.com.sg](http://www.sompo.com.sg) | **Facebook:** [www.facebook.com/SompoSG](https://www.facebook.com/SompoSG)

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**From:** [cindy.tan@kannansg.com.sg](mailto:cindy.tan@kannansg.com.sg) <[cindy.tan@kannansg.com.sg](mailto:cindy.tan@kannansg.com.sg)>

**Sent:** Tuesday, July 13, 2021 10:34 AM

**To:** Teo, Grace <[grace.teo@sompo.com.sg](mailto:grace.teo@sompo.com.sg)>

**Cc:** Claims - Motor Survey <[MotorSurvey@sompo.com.sg](mailto:MotorSurvey@sompo.com.sg)>

**Subject:** RE: PRI \ Yref: GBD2858J & SGR475K ACC ON 11.07.21 | Oref: KSG/5398/2021/C/ct

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Dear Sirs / Mdm

**WITHOUT PREJUDICE**

**RE: PROPERTY DAMAGE CLAIM**

**CLAIMANT : CARHUB LEASING PTE LTD**

**ACCIDENT INVOLVING VEHICLE NO. SGR 475K & GBD 2858J ALONG BUKIT BATOK STREET 23 ON 11 JULY 2021 AT 2000 HRS**

**PRE-REPAIR INSPECTION NOTICE**

We refer to the above matter and to your email of even date.

We are instructed to propose using Mr Adrian Ling of LKK Auto Consultants as the single joint expert as listed in your said email.

Kindly contact Mr Lim at 9786 4483 to arrange for the pre-repair inspection soonest possible.

**Regards**

**Cindy Tan**

**On behalf of Mr Kannan**

**M/S KANNAN SG**

**Advocates & solicitors**

**50 Chin Swee Road**

**#08-03 Thong Chai Building**

**Singapore 169874**

**TEL: (+65) 6429 0253**

**FAX: (+65) 6223 1660**

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**From:** Teo, Grace <[grace.teo@sompo.com.sg](mailto:grace.teo@sompo.com.sg)>  
**Sent:** Tuesday, 13 July 2021 9:55 am  
**To:** [cindy.tan@kannansg.com.sg](mailto:cindy.tan@kannansg.com.sg)  
**Cc:** Claims - Motor Survey <[MotorSurvey@sompo.com.sg](mailto:MotorSurvey@sompo.com.sg)>  
**Subject:** PRI \ Yref: GBD2858J & SGR475K ACC ON 11.07.21 | Oref: KSG/5398/2021/C/ct

Our Reference: TBA  
Your Reference: KSG/5398/2021/C/ct

**Without Prejudice**  
**EMAIL ONLY**

Date: 13/07/2021

OUR Email: [motorsurvey@sompo.com.sg](mailto:motorsurvey@sompo.com.sg)

**Attention:**  
**M/S KANNAN SG**

Dear Cindy,

**ACCIDENT INVOLVING GBD2858J & SGR475K ON 11.07.2021**

We acknowledged receipt of your Notice of Accident dated 12/07/2021.

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the list below to conduct the joint pre-repair survey as a single joint expert.

**Pre-Repair Survey**

	<b>Motor Surveyor</b>	<b>Surveyor</b>	<b>Selection (Indicate as tick)</b>
	FormTeam Consultancy	Frankie Pang	
	LKK Auto Consultants	Adrian Ling	
		Kenneth Kong	
		Marcus Chua	
	Priority Services	Jimmy Lee	
	Raleigh Services	Andrew Ow Yong	
	RT Appraisal Pte Ltd	Ricky Teng	

Please let us know within **two (2) working days** whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select up to two of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

We will update you of our claim reference and the handler shortly.

Thank you.

Please be informed that our office will relocate to #03-03 at Singapore Land Tower with effect from 1 Dec 2020. Kindly direct invoices and business correspondence to our new registered address.

Thank you.

[Working From Home with effect from 06 April 2020]

Best Regards

**Grace Teo**

Claims Division

D: 6329 5170 | T: 6461 6555

For motor claims survey request, please email to [motorsurvey@sompo.com.sg](mailto:motorsurvey@sompo.com.sg)



**SOMPO**

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**A Century of Trust**

**Sompo Insurance Singapore Pte. Ltd.**

50 Raffles Place, #03-03 Singapore Land Tower, Singapore 048623

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**From:** [cindy.tan@kannansg.com.sg](mailto:cindy.tan@kannansg.com.sg) <[cindy.tan@kannansg.com.sg](mailto:cindy.tan@kannansg.com.sg)>

**Sent:** Monday, July 12, 2021 2:38 PM

**To:** Claims - Motor Survey <[MotorSurvey@sompo.com.sg](mailto:MotorSurvey@sompo.com.sg)>

**Subject:** Yref: GBD 2858J Oref: KSG/5398/2021/C/ct

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Dear Sirs / Mdm

**WITHOUT PREJUDICE**

**RE: PROPERTY DAMAGE CLAIM**

**CLAIMANT : CARHUB LEASING PTE LTD**

**ACCIDENT INVOLVING VEHICLE NO. SGR 475K & GBD 2858J ALONG BUKIT BATOK STREET 23 ON 11 JULY 2021 AT 2000 HRS**

**PRE-REPAIR INSPECTION NOTICE**

We act for M/s Carhub Leasing Pte Ltd, the owner of motor vehicle No. SGR 475K, which was involved in the aforesaid accident.

As a result of the accident, our clients' vehicle has been damaged. Before our clients proceed to repair the damaged vehicle, please let us know within 2 working days of your receipt of this notice whether you would like to conduct a pre-repair survey of the vehicle at our clients' workshop. The details are as follows:-

Place: M/s Automobile Hub Enterprise \_  
1 Kaki Bukit Avenue 6  
#02-11 Autobay@Kaki Bukit  
Singapore 417883

Contact Person: Mr Lim - 9786 4483

If we do not receive any reply from you within the stipulated timeline, our client shall proceed to repair the vehicle without further reference to you.

Kindly revert.

**Regards**

**Cindy Tan**  
**On behalf of Mr Kannan**

**M/S KANNAN SG**  
**Advocates & solicitors**  
**50 Chin Swee Road**  
**#08-03 Thong Chai Building**  
**Singapore 169874**

**TEL: (+65) 6429 0253**

**FAX: (+65) 6223 1660**

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