

Cecilia Chong (LKK Auto)

From: Cecilia Chong (LKK Auto)
Sent: Tuesday, 22 March 2022 2:10 pm
To: GAVINCKH@SINGNET.COM.SG
Subject: <STANDARD NOTIFICATION LETTER> OUR REF: CC6/AIG21007583/Aga3 *** ACCIDENT INVOLVING SMP 1897J & SFB 188K ON 08/07/2021 ***

Our Ref: CC6/AIG21007583/Aga3

22 MARCH 2022

CHIA YEK LIM ANDREW

Dear Sir/Madam,

ACCIDENT INVOLVING SMP 1897J & SFB 188K ON 08/07/2021

We refer to the above accident. We are the Appointed Surveyor and Loss Adjuster Company by your Motor Insurer (AIG Asia Pacific Insurance Pte Ltd) to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

This is to inform you that we received a Third Party Claim from SFB 188K.

Based on the accident report and accident scenario and pursuant to the above said accident wherein you and/or your authorized driver had amongst other information given us your version of how the accident had occurred, we as the appointed agent of your insurers shall proceed to negotiate for an amicable settlement with third party claimant. Unless proven otherwise.

If you have evidence/information(EG: **VIDEO FOOTAGE**) to proof that we should not settle the third party claim, kindly let us have them in writing within the next 3 days i.e. by **25/03/2022**, after we shall proceed with negotiation with Third Party claimant on the **without prejudice basis** and any settlement should not bind any claims whatsoever by you/your driver against the other party's insurer arising from this particular accident.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

c.c. AIG Asia Pacific Insurance Pte Ltd
(Motor Claims Dept)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Cecilia Chong | Case Handler

LKK Auto Consultants Pte Ltd

DID: 6749-4274 | MAIN: 6256 3561 | EMAIL: CeciliaChong@lkkauto.com FAX: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Save the Earth. Print only when necessary.

Print Received Message

This mail is associated with :

***SFB188K (1924987775SG)**
[SMP1897J]

TP

ANG KIM CHUAN

Jul 8 2021 2:00PM

[CHIA YECK LIM ANDREW]

ADVANCE AUTO GARAGE (#03-01)

From **AIG Asia Pacific Insurance Pte. Ltd. (Express) (AIG_SG_EXPRESS)**, sent on **16/06/2022 09:14 AM**.
To LKK_HQ
Subject **Alert - Adj Mandate Approved (S\$2400.00) - SFB188K - Claim Handler: MdNoor, Norsiah**

Approved:2400.00.

Cecilia Chong (LKK Auto)

From: Cecilia Chong (LKK Auto)
Sent: Thursday, 7 July 2022 12:22 pm
To: 'Advance Auto Garage'; Mei Kwan (LKKAuto)
Cc: Admin A
Subject: RE: ACCIDENT INVOLVING SFB 188K & SMP 1897J ON 08/07/2021 *** LKK REF: CC6/AIG21007583/Ara3

WITHOUT PREJUDICE

Hi Xavier,

We refer to your video footage.

No collision spotted in your video.

We have also done an assessment of Our Insured vehicle, no damages or sign of the damage / dent etc spotted by our investigator as well.

As such, we have our principal instruction to deny the liability and not able to look into this matter.

Thanks

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Cecilia Chong | Case Handler

LKK Auto Consultants Pte Ltd

DID: 6749-4274 | HP: 8891 1278 | EMAIL: CeciliaChong@lkkauto.com FAX: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: Cecilia Chong (LKK Auto)
Sent: Thursday, 26 May 2022 12:21 pm
To: Advance Auto Garage <advanceag@hotmail.com>; Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: ACCIDENT INVOLVING SFB 188K & SMP 1897J ON 08/07/2021 *** LKK REF: CC6/AIG21007583/Ara3

WITHOUT PREJUDICE

Hi Sir/Mdm,