

Shiau Chan (LKKAuto)

From: Shiau Chan (LKKAuto)
Sent: Wednesday, 21 July 2021 2:43 pm
To: 'Teo, Ericweihong'; SUR; Mavis, Chew; Cheok, Lee Wai
Cc: 'Hor, Yinrul'; 'Abu Kassim, Noor Mariesa'; 'Subramaniam, Divyashni'
Subject: RE: aigencrypt PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SFW7303M AND SJD9115D ON 10/07/2021

Dear Mavis/Kathlyn,

We have conducted the TP WP of SJD 9115D.

Please be informed that there is BI involved.

Thank you.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: Sur@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>
Sent: Tuesday, 13 July 2021 11:52 am
To: 'Teo, Ericweihong' <Ericweihong.Teo@aig.com>; Admin A <admin-a@lkkauto.com>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>
Cc: 'Hor, Yinrul' <Yinrul.Hor@aig.com>; 'Abu Kassim, Noor Mariesa' <NoorMariesa.AbuKassim@aig.com>; 'Subramaniam, Divyashni' <Divyashni.Subramaniam@aig.com>
Subject: RE: aigencrypt PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SFW7303M AND SJD9115D ON 10/07/2021

Dear Sir / Mdm,

Thank you for your assignment.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Teo, Ericweihong <Ericweihong.Teo@aig.com>
Sent: Monday, 12 July, 2021 4:50 PM
To: admin-a@lkkauto.com; assignments@lkkauto.com
Cc: Hor, Yinrul <Yinrul.Hor@aig.com>; Abu Kassim, Noor Mariesa <NoorMariesa.AbuKassim@aig.com>; Subramaniam, Divyashni <Divyashni.Subramaniam@aig.com>
Subject: FW: aigencrypt PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SFW7303M AND SJD9115D ON 10/07/2021

Hi LKK,

Kindly assist on attached PRI.

Thank you.

Kind regards,

Eric Teo Wei Hong
AIG

Claim Adjuster II,
Singapore– Auto Express & FNOL
Auto Claims | AIG Asia Pacific Insurance Pte. Ltd.
Tel 8001206556 | Ext: 1002213

Ericweihong.Teo@aig.com | www.aig.com

From: Teo, Ericweihong

Sent: Monday, July 12, 2021 4:48 PM

To: executive@johnlawchambers.com; admin@johnlawchambers.com

Cc: Lim, Kok-Chong <Kok-Chong.Lim@aig.com>; Abu Kassim, Noor Mariesa <NoorMariesa.AbuKassim@aig.com>; Hor, Yinrul <Yinrul.Hor@aig.com>; Subramaniam, Divyashni <Divyashni.Subramaniam@aig.com>

Subject: aigencrypt PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SFW7303M AND SJD9115D ON 10/07/2021

Without Prejudice

Your Reference: JLC.2021.2507.PD

Our Reference : SFW7303M

Dear Sir/Madam,

We refer to your email below. We disagree with the list of your nominated surveyors.

Pursuant to Appendix C of Pre-Action Protocol for NIMA cases, citation 2.9. We will proceed to appoint our appointed surveyor for the pre-repair inspection.

Kindly provide us with details of repairer's contact number and address.

Thank you.

Kind regards,

Eric Teo Wei Hong
AIG

Claim Adjuster II,
Singapore– Auto Express & FNOL
Auto Claims | AIG Asia Pacific Insurance Pte. Ltd.
Tel 8001206556 | Ext: 1002213

Ericweihong.Teo@aig.com | www.aig.com

From: executive@johnlawchambers.com <executive@johnlawchambers.com>
Sent: Monday, July 12, 2021 3:19 PM
To: Teo, Ericweihong <Ericweihong.Teo@aig.com>; admin@johnlawchambers.com
Cc: Lim, Kok-Chong <Kok-Chong.Lim@aig.com>; Abu Kassim, Noor Mariesa <NoorMariesa.AbuKassim@aig.com>; Hor, Yinrul <Yinrul.Hor@aig.com>; Subramaniam, Divyashni <Divyashni.Subramaniam@aig.com>; executive@johnlawchambers.com
Subject: RE: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SFW7303M AND SJD9115D ON 10/07/2021

WITHOUT PREJUDICE

Dear Sir/Madam,

We have our client's instructions to reject your proposal on your Single Joint Expert.

We propose to use the motor surveyor(s) named in the list below to conduct the joint pre-repair survey as a Single Joint Expert:

· **UNITED APPRAISAL MANAGEMENT PTE LTD**

Kindly let us hear from you within 2 working days as per the new NIMA protocol failing which we will proceed with the necessary.

Thank you.

With Regards,

GANESH.V

JOHN LAW CHAMBERS LLC

151 Chin Swee Road

#10-07 Manhattan House

Singapore 169876.

TEL: 65926983 / 65926984

DID: 88201591

FAX: 65926985

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From: Teo, Ericweihong

Sent: Mon, 12 Jul 2021 07:17:27 +0000

To: executive@johnlawchambers.com, admin@johnlawchambers.com

Cc: Lim, Kok-Chong, Abu Kassim, Noor Mariesa, Hor, Yinrul, Subramaniam, Divyashni

Subject: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SFW7303M AND SJD9115D ON 10/07/2021

-

Without Prejudice

-

Your Reference: JLC.2021.2507.PD

Our Reference : SFW7303M

Dear Sir/Madam,

We refer to your Notice of Accident of even date.

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the attached list to conduct the joint pre-repair survey as a single joint expert:

Name of Surveyor

Company Name

Lawrence Ng Chun Kee

Priority Services

Jeffrey Ong Leng Kiat

Priority Services

Jimmy Lee

Priority Services

EC Looi

Automobile Inspection Services Pte Ltd

Pang Kiah Keen (Frankie)

Formteam Adjusters Pte Ltd

Ng You Han

Formteam Adjusters Pte Ltd

Soon HanXin (Gary)

Formteam Adjusters Pte Ltd

Chow Bo Xiong

Formteam Adjusters Pte Ltd

Chua Soo Teck (Benjamin)

Formteam Adjusters Pte Ltd

Steve Chen Tsue Yee

LKK Auto Consultants Pte Ltd

Xing Guo Qiang

LKK Auto Consultants Pte Ltd

Marcus Chua

LKK Auto Consultants Pte Ltd

Mohamad Taufikh

LKK Auto Consultants Pte Ltd

Adrian Ling

LKK Auto Consultants Pte Ltd

Mohammed Rasul

LKK Auto Consultants Pte Ltd

Kenneth Kong

LKK Auto Consultants Pte Ltd

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select one or more of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

Thank you.

Kind regards,

Eric Teo Wei Hong

AIG

Claim Adjuster II,

Singapore– Auto Express & FNOL

Auto Claims | AIG Asia Pacific Insurance Pte. Ltd.

Tel 8001206556 | Ext: 1002213

Ericweihong.Teo@aig.com | www.aig.com

From: executive@johnlawchambers.com <executive@johnlawchambers.com>

Sent: Monday, July 12, 2021 3:04 PM

To: Teo, Ericweihong <Ericweihong.Teo@aig.com>

Cc: Abu Kassim, Noor Mariesa <NoorMariesa.AbuKassim@aig.com>; Hor, Yinrul <Yinrul.Hor@aig.com>; admin@johnlawchambers.com; Subramaniam, Divyashni <Divyashni.Subramaniam@aig.com>

Subject: RE: PRI - OUR VEH: SJD9115D OUR REF: JLC.2021.2507.PD YR REF: TO BE ADVISED

WITHOUT PREJUDICE

Dear Sir/Madam,

We are acting for **SJD9115D**. Sorry for the mix-up.

Thank you.

With Regards,

GANESH.V

JOHN LAW CHAMBERS LLC

133 NEW BRIDGE ROAD,

#17-09, CHINATOWN POINT

SINGAPORE 059413.

TEL: 65926983

DID: 88201591

FAX: 65926985

- **We have relocated, kindly update our latest address in your system.**

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From: Teo, Ericweihong

Sent: Mon, 12 Jul 2021 06:59:30 +0000

To: Ganesh

Cc: Abu Kassim, Noor Mariesa, Hor, Yinrul, admin@johnlawchambers.com, Subramaniam, Divyashni

Subject: RE: PRI - OUR VEH: SJD9115D OUR REF: JLC.2021.2507.PD YR REF: TO BE ADVISED

Dear GANESH,

Kindly confirm whether you are acting for vehicle SJD9115D or SJD7303M.

Thank you.

Regards,

Eric Teo Wei Hong

AIG

Claim Adjuster II,

Singapore– Auto Express & FNOL

Auto Claims | AIG Asia Pacific Insurance Pte. Ltd.

Tel 8001206556 | Ext: 1002213

Ericweihong.Teo@aig.com | www.aig.com

From: Ganesh <executive@johnlawchambers.com>

Sent: Monday, July 12, 2021 11:37 AM

To: AIG SGP, Claims-Survey <AIGSGP_ClaimsSurvey@aig.com>; Subramaniam, Divyashni <Divyashni.Subramaniam@aig.com>

Cc: Abu Kassim, Noor Mariesa <NoorMariesa.AbuKassim@aig.com>; Teo, Ericweihong <Ericweihong.Teo@aig.com>; Hor, Yinrul <Yinrul.Hor@aig.com>; admin@johnlawchambers.com

Subject: [EXTERNAL] PRI - OUR VEH: SJD9115D OUR REF: JLC.2021.2507.PD YR REF: TO BE ADVISED

This message is from an external sender; be cautious with links and attachments.

OUR REF: JLC.2021.2507.PD

YR REF: TO BE ADVISED

OUR VEH: SJD9115D

YR VEH: SFW7303M

DOA: 10.07.2021

LOC: ANG MO KIO STREET 61

.....

12.07.2021

AIG ASIA PACIFIC INSURANCE PTE. LTD

BY EMAIL

78 SHENTON WAY #07-16

SINGAPORE 079120.

-

ACCIDENT INVOLVING MOTOR VEHICLES SJD9115D AND SFW7303M ALONG ANG MO KIO STREET 61 ON 10.07.2021.

-

Dear Sir/Madam,

We act for the owner of the vehicle no. **SJD9115D**.

We are instructed to claim damages against you in connection with the above accident.

Pursuant to NIMA protocol, we hereby give you notice to conduct a pre-repair inspection of our client's motor vehicle at the under-stated workshop:-

CARSMITH PRIVATE LIMITED

13 Kaki Bukit Road 4

#01-20 Bartley Biz Centre

Singapore 417807

Person-In-Charge: Alex / Daniel

Mobile Number: 9091 0000 / 9385 8911

TAKE NOTICE that you are required to respond to us within **2 working days** (excluding Saturday, Sunday and Public Holiday) of receipt of this notice as to whether you wish to carry out or waive a pre-repair inspection. If we do not hear from you in this

regard by the stipulated time, we shall construe your silence as a waiver of the requirement for a pre-repair inspection and our client's repairers shall proceed to repair our client's vehicle.

Please contact us at **6592 6983** or email us at executive@johnlawchambers.com / admin@johnlawchambers.com for future correspondences.

Thank you.

With Regards,

GANESH.V

JOHN LAW CHAMBERS LLC

133 NEW BRIDGE ROAD,

#17-09, CHINATOWN POINT

SINGAPORE 059413.

TEL: 65926983

DID: 88201591

FAX: 65926985

- **We have relocated, kindly update our latest address in your system.**

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From: Ericweihong.Teo@aig.com

To: executive@johnlawchambers.com

Cc: NoorMariesa.AbuKassim@aig.com, Yinrul.Hor@aig.com, admin@johnlawchambers.com, Divyashni.Subramaniam@aig.com

Subject: aigencrypt RE: [EXTERNAL] PRI - OUR VEH: SJD9115D OUR REF: JLC.2021.2507.PD YR REF: TO BE ADVISED

Date: Mon, 12 Jul 2021 06:59:30 +0000

Dear GANESH,

Kindly confirm whether you are acting for vehicle SJD9115D or SJD7303M.

Thank you.

Regards,

Eric Teo Wei Hong

AIG

Claim Adjuster II,

Singapore– Auto Express & FNOL

Auto Claims | AIG Asia Pacific Insurance Pte. Ltd.

Tel 8001206556 | Ext: 1002213

Ericweihong.Teo@aig.com | www.aig.com

From: Ganesh <executive@johnlawchambers.com>

Sent: Monday, July 12, 2021 11:37 AM

To: AIG SGP, Claims-Survey <AIGSGP_ClaimsSurvey@aig.com>; Subramaniam, Divyashni <Divyashni.Subramaniam@aig.com>

Cc: Abu Kassim, Noor Mariesa <NoorMariesa.AbuKassim@aig.com>; Teo, Ericweihong <Ericweihong.Teo@aig.com>; Hor, Yinrul <Yinrul.Hor@aig.com>; admin@johnlawchambers.com

Subject: [EXTERNAL] PRI - OUR VEH: SJD9115D OUR REF: JLC.2021.2507.PD YR REF: TO BE ADVISED

This message is from an external sender; be cautious with links and attachments.

OUR REF: JLC.2021.2507.PD

YR REF: TO BE ADVISED

OUR VEH: SJD9115D

YR VEH: SFW7303M

DOA: 10.07.2021

LOC: ANG MO KIO STREET 61

.....
12.07.2021

AIG ASIA PACIFIC INSURANCE PTE. LTD

BY EMAIL

78 SHENTON WAY #07-16

SINGAPORE 079120.

-

ACCIDENT INVOLVING MOTOR VEHICLES SJD7303M AND SFW7303M ALONG ANG MO KIO STREET 61 ON 10.07.2021.

-

Dear Sir/Madam,

We act for the owner of the vehicle no. **SJD7303M.**

We are instructed to claim damages against you in connection with the above accident.

Pursuant to NIMA protocol, we hereby give you notice to conduct a pre-repair inspection of our client's motor vehicle at the under-stated workshop:-

CARSMITH PRIVATE LIMITED

13 Kaki Bukit Road 4

#01-20 Bartley Biz Centre

Singapore 417807

Person-In-Charge: Alex / Daniel

Mobile Number: 9091 0000 / 9385 8911

TAKE NOTICE that you are required to respond to us within **2 working days** (excluding Saturday, Sunday and Public Holiday) of receipt of this notice as to whether you wish to carry out or waive a pre-repair inspection. If we do not hear from you in this regard by the stipulated time, we shall construe your silence as a waiver of the requirement for a pre-repair inspection and our client's repairers shall proceed to repair our client's vehicle.

Please contact us at **6592 6983** or email us at executive@johnlawchambers.com / admin@johnlawchambers.com for future correspondences.

Thank you.

With Regards,

GANESH.V

JOHN LAW CHAMBERS LLC

133 NEW BRIDGE ROAD,

#17-09, CHINATOWN POINT

SINGAPORE 059413.

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