

RE: RE: PRE-REPAIR FOR SKT7411R

info@ktauto.com.sg <info@ktauto.com.sg>

Wed 7/14/2021 12:57 PM

To: AIG SGP, Claims-Survey <AIGSGP_ClaimsSurvey@aig.com>**Cc:** Admin-D (LKKAuto) <admin-d@lkkauto.com>; Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>; **assignments** <assignments@lkkauto.com>; mike@ktauto.com.sg <mike@ktauto.com.sg>; mohd@lbs-auto.com <mohd@lbs-auto.com> 2 attachments (3 MB)

7411 estimate.pdf; 7411 photo-1.jpg;

Dear Sir,

Thank you for your prompt reply, LKK came by around 12pm to survey our client vehicle SKT7411R. Please find attached estimate for your kind reference as the labour amount given and the spray paint labour is way too far from our cost, we are unable to reach a consensus for this case. We are a reputable workshop with more than 20 years of repair experience in the industry and only does claim for our own client, which in this case client has been with us for more than 5 years. We are committed to provide our best service and most reliable and genuine repair to all our client. We seek your kind understanding on our decision to engage a independent surveyor from LBS Automotive Appraisal Pte Ltd. As the liability is clear in our favor, we will get client to hold hands in passing case to the lawyer. Direct settlement is still our priority with AIG Insurance.

Thank you & Best Regards

Wendy Siew

On and Behalf on Kian Teong Auto Centre

Blk 176 Sin Ming Drive

Sin Ming Autocare #01-08/02

Singapore 575721

[Tel:64556268](tel:64556268)

Fax: 64555166

HP: 91786498

Website: www.ktauto.com.sg

From: "AIG SGP, Claims-Survey" <AIGSGP_ClaimsSurvey@aig.com>**Sent:** 7/13/21 10:01 AM**To:** "info@ktauto.com.sg" <info@ktauto.com.sg>**Subject:** RE: RE: PRE-REPAIR FOR SKT7411R

Hi Wendy,

We'll appoint LKK to handle liability and survey.

Thanks.

AIG Claims Survey

From: info@ktauto.com.sg <info@ktauto.com.sg>**Sent:** Tuesday, July 13, 2021 9:27 AM**To:** AIG SGP, Claims-Survey <AIGSGP_ClaimsSurvey@aig.com>**Subject:** [EXTERNAL] RE: PRE-REPAIR FOR SKT7411R

This message is from an external sender; be cautious with links and attachments.

Dear Sirs,

Please find attached GIA for our client vehicle number SKT7411R, your insured vehicle GBF3808L.
Please advice if your insured had made the necessary report. Kindly please advice liability for the case as direct settlement is our priority with AIG Insurance.

Vehicle already in workshop awaiting for pre-repair. Assuring you our best attention at all times.

Thank you & Best Regards
Wendy Siew
On and Behalf on Kian Teong Auto Centre
Blk 176 Sin Ming Drive
Sin Ming Autocare #01-08/02
Singapore 575721
[Tel:645556268](tel:645556268)
Fax: 64555166
HP: 91786498
Website: www.ktauto.com.sg