

Veron Chen (LKKAuto)

From: Veron Chen (LKKAuto)
Sent: Friday, 23 July 2021 10:28 AM
To: Admin-D (LKKAuto); 'Jaime Tay'; assignments; SUR
Subject: RE: SUBJECT : ACCIDENT CLAIMS - SKE3750S / SMQ4039U (DOA : 8 July 2021) | EQI
REF: DM21HO00984/JT
Attachments: SKE 3750S PRELI REVISED.pdf

Dear Jaime,

Enclosed preliminary revised of vehicle SKE 3750S

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto)
Sent: Tuesday, 13 July 2021 8:51 AM
To: 'Jaime Tay' <jaime.tay@eqinsurance.com.sg>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>
Subject: RE: SUBJECT : ACCIDENT CLAIMS - SKE3750S / SMQ4039U (DOA : 8 July 2021) | EQI REF: DM21HO00984/JT

Dear Sir / Mdm,

Thank you for your assignment.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Jaime Tay <jaime.tay@eqinsurance.com.sg>

Sent: Tuesday, 13 July, 2021 8:45 AM

To: Auburn Auto <auburnauto.insurance@gmail.com>; 'assignments' <assignments@lkkauto.com>

Subject: RE: SUBJECT : ACCIDENT CLAIMS - SKE3750S / SMQ4039U (DOA : 8 July 2021) | EQI REF: DM21HO00984/JT

WITHOUT PREJUDICE

SAVE AS TO COSTS

Dear Sirs,

Thank you for your email. Arrangement will be made accordingly.

Dear Sirs,

Please assist on PRS assignment.

Announcement

In line with the Safe Re-opening measures, our operation remains "Business As Usual" – except most of us are on a Work-From-Home arrangement -reachable by phone or email or an arranged video call meeting.

Our Customer Care Counter will remain closed until further notice. Any onsite customer care service, including meetings in the EQI premises can only be conducted on a prior agreed appointment basis.

Regards,

Jaime Tay
Executive | Claims

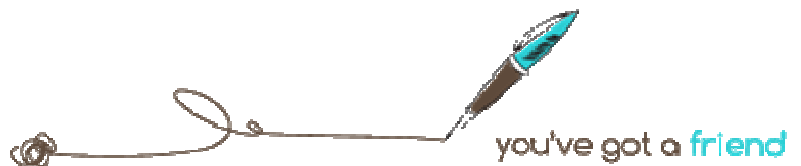


EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110

did 65 6496 9882 | tel 65 6223 9433 ext 882 | fax 65 6223 4190

www.eqinsurance.com.sg



Privileged/Confidential information may be contained in this message. If you are not the intended recipient, please notify the sender immediately and delete all copies of it.

From: Auburn Auto <auburnauto.insurance@gmail.com>

Sent: Friday, 9 July 2021 6:04 pm

To: Jaime Tay <jaime.tay@eqinsurance.com.sg>

Subject: Re: SUBJECT : ACCIDENT CLAIMS - SKE3750S / SMQ4039U (DOA : 8 July 2021) | EQI REF: DM21HO00984/JT

Dear Ms Jaime,

We will appoint LKK Auto.

Please let us know before heading to our workshop at 176 Sin Ming Drive (AutoCare) #04-18, Singapore 575721

Thanks and Best Regards
Claims department
9093 8998

On Fri, Jul 9, 2021 at 5:31 PM Jaime Tay <jaime.tay@eqinsurance.com.sg> wrote:

Without Prejudice

Save As To Costs

Dear Sir,

We shall be appointing our surveyor to attend to the pre-repair survey of your client's vehicle.

Below is a list of motor surveyors in our panel. Please revert within 2 working days if you agree or have any objections to the appointment of any of the motor surveyors. If we do not hear from you, you are deemed to have agreed to the appointment of any of the motor surveyors listed by us. Alternatively, please specify one or more of our proposed motor surveyors to the said assignment.

| | |
|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------|
| 1) AJAX Inspection Services Pte Ltd Tel: 6255 0808 Fax: 6849 9155 | 2) Automobile Inspection Services Pte Ltd Tel: 6286 0155 Fax: 6284 1539 Contact Person: Sophia |
| 3) LBS Automotive Appraisal Pte Ltd L.B.S. Auto Consultants Pte Ltd Tel: 6281 6690 / 62832866 Fax: 6281 8748 Contact Person: Amy/ Grace | 4) Priority Services Tel: 62934822 Fax: 62963283 Contact Person: Sharon |
| 5) RT Appraisal Pte Ltd Tel: 67486076 Fax: 67480361 | 6) LKK Auto Consultants Pte Ltd Tel: 6256-3561 Fax: 6741-4108 |

| | |
|------------------------------------------------------------------------------------------|------------------------------------------------------------------------------------|
| Contact Person: Elson/Elgene | |
| 7) JP Knights Pte Ltd Tel: 63450068 Fax: 63445328 | 8) Appraisals Associates Pte Ltd Tel : 67472822 Fax: 67470070 |
| 9) Infiniti Appraisal Service Tel : 96684818/90099001 Fax: 64587432 | 10) Formteam Adjusters Pte Ltd Tel: 65091788 Fax: 65096221 |

If you object to all the motor surveyors as proposed by us, please provide a list of at least 10 motor surveyors whom you consider as suitable to appoint for our consideration. We shall revert to you within 2 working days.

Meanwhile, we reserve our rights on Post-Repair Inspection, kindly contact us or our appointed surveyor before you return your client's vehicle to him/her.

Announcement

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Our Customer Care Counter will remain closed until further notice. Any onsite customer care service, including meetings in the EQI premises can only be conducted on a prior agreed appointment basis.

Regards,

Jaime Tay

Executive | Claims



EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110
did 65 6496 9882 | tel 65 6223 9433 ext 882 | fax 65 6223 4190



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From: Auburn Auto <auburnauto.insurance@gmail.com>
Sent: Friday, 9 July 2021 5:24 pm
To: EQI PRS <EQIPRS@eqinsurance.com.sg>
Subject: SUBJECT : ACCIDENT CLAIMS - SKE3750S / SMQ4039U (DOA : 8 July 2021)

Dear Officer,

Your client's vehicle SMQ4039U was involved in an accident with SKE3750S which is pending repair.

In this regard, please provide us a list of your surveyors which we can select one to go on a Single Joint Expert survey.

Kindly contact 9093 8998 for survey appointment at :

Auburn Auto
176, Sin Ming Drive
#04-18 Sin Ming Autocare
Singapore 575721

Thank you.
Claims Department