

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Tuesday, 10 May 2022 9:35 AM
To: Claims Dept
Cc: claims
Subject: RE: LOD SUBMISSION - OUR REF: SJY 4619 P ; YOUR REF: SH 6161 L DOA: 24/05/2021
Attachments: DS FORM_SJY4619P.pdf

Without Prejudice

Dear Sirs/Mdm,

Thank you for your acceptance.

Please duly sign the **documents** enclosed and return to us (LKK) for our necessary action.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Claims Dept <claims_rar@bifrostauto.com>
Sent: Friday, 6 May 2022 3:21 PM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Cc: claims <claims@bifrostauto.com>
Subject: Re: LOD SUBMISSION - OUR REF: SJY 4619 P ; YOUR REF: SH 6161 L DOA: 24/05/2021

WITHOUT PREJUDICE

Dear Hsiao Tong,

We accept your offer of \$8800 (all in) for PD.

Please send DV over for execution.

Thank you.

The contents of this document apply to vehicle damages only. All personal injuries and damages arising therefrom are excluded from the ambit and application of this document.

NUR'IKHWAN
Motor Claims Department
Tel: 9329 0237

On Fri, 6 May 2022 at 14:44, Hsiao Tong (LKKAuto) <chewht@lkkauto.com> wrote:

Without Prejudice

(save as to costs)

Dear Sirs/Mdm,

We have our principal instruction to revise our offer at global sum of \$8,800.00(all-in).

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement."

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |
S(408933)

From: Claims Dept <claims_rar@bifrostable.com>

Sent: Friday, 6 May 2022 10:29 AM

To: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>

Cc: claims <claims@bifrostable.com>

Subject: Re: LOD SUBMISSION - OUR REF: SJY 4619 P ; YOUR REF: SH 6161 L DOA: 24/05/2021

Dear Hsiao Tong,

May we have additional 2 rental days as the repairs cross 2 weekends and 1 PRS days?

If agreeable, please send us the DV for \$8900 (all in). Thank you.

The contents of this document apply to vehicle damages only. All personal injuries and damages arising therefrom are excluded from the ambit and application of this document.

NUR'IKHWAN

Motor Claims Department

Tel: 9329 0237

On Fri, 6 May 2022 at 09:09, Hsiao Tong (LKKAUTO) <chewht@lkkauto.com> wrote:

Without Prejudice

Dear Sirs/Mdm,

The breakdown of our offer is as follows: -

1. Cost of Repair (w/GST)	\$ 7,704.00
2. Loss of Rental (10days x \$100.00)	\$ 1,000.00
3. LTA/GIA Search Fee	\$ 7.45

Please let us have your counter proposal in order for us to seek mandate from AXA.

“Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

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Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |
S(408933)

From: Claims Dept <claims_rar@bifrostauto.com>

Sent: Thursday, 5 May 2022 4:35 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: claims <claims@bifrostauto.com>

Subject: Re: LOD SUBMISSION - OUR REF: SJY 4619 P ; YOUR REF: SH 6161 L DOA: 24/05/2021

WITHOUT PREJUDICE

Dear Hsiao Tong,

Please share with us the breakdown of your \$8700 (all-in) offer as the finalized amount is \$8560 inc GST and not even taking into account for the 9 workdays of rental.

Thank you.

The contents of this document apply to vehicle damages only. All personal injuries and damages arising therefrom are excluded from the ambit and application of this document.

NUR'IKHWAN

Motor Claims Department

Tel: 9329 0237

On Wed, 4 May 2022 at 17:36, Hsiao Tong (LKKAUTO) <chewht@lkkauto.com> wrote:

REMINDER

Without Prejudice

Dear Sirs/Mdm,

We refer to our email dated 15/09/2021.

Please confirm acceptance.

“Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.”

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Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |
S(408933)

From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Sent: Saturday, 26 March 2022 7:59 PM

To: Claims Dept <claims_rar@bifrostauto.com>

Cc: claims <claims@bifrostauto.com>

Subject: Re: LOD SUBMISSION - OUR REF: SJY 4619 P ; YOUR REF: SH 6161 L DOA: 24/05/2021

Without Prejudice

Dear Sirs/Mdm,

We refer to our email dated 15/09/2021.

Please confirm acceptance.

“Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.”

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742 3197 | email: chewht@lkkauto.com | fax: -

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAuto)
Sent: Wednesday, 15 September 2021 11:39 am
To: Claims Dept <claims_rar@bifrotauto.com>
Cc: claims <claims@bifrotauto.com>
Subject: RE: LOD SUBMISSION - OUR REF: SJY 4619 P ; YOUR REF: SH 6161 L DOA: 24/05/2021

Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

We propose settlement at a global sum of **\$8,700.00(all-in)**.

Please confirm acceptance.

“Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.”

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |
S(408933)

From: Claims Dept <claims_rar@bifrostauto.com>

Sent: Friday, 10 September 2021 5:06 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; motor.doc@axa.com.sg

Cc: claims <claims@bifrostauto.com>

Subject: LOD SUBMISSION - OUR REF: SJY 4619 P ; YOUR REF: SH 6161 L DOA: 24/05/2021

WITHOUT PREJUDICE

Our Ref : **SJY4619P**

Your Ref : **SH6161L**

10/09/2021

AXA INSURANCE SINGAPORE PTE LTD

8 Shenton Way,
#24-01 AXA Tower,
Singapore 068811

Attention: Motor Claims Department

Dear Sir/Mdm.

Accident on 24/05/2021 along JUNCTION OF JALAN TUKANG involving vehicles SJY 4619 P and SH 6161 L

We refer to the above-mentioned accident.

We are claiming as per below:-

1.	Repair Cost	\$ 8,560.00
2.	Loss of Rental for 39 Days x \$100/- per day	\$ 4,173.00
3.	LTA/GIA Search fee	\$ 7.45
4.	Towing	\$ 100.00

TOTAL \$12,840.45

Enclosed herewith a copy each of relevant GIA report, LTA, Proforma Tax invoice, Rental Agreement/Tax invoice, Towing Fee and Letter of Authorization for your attention. Kindly let us have your reply with the next 14 days upon receipt of this letter.

If you have any enquiries, please contact us @ 9648-8228 or you may email to us at claims@bifrotauto.com

Yours faithfully,

SUANNE TAN

MOTOR CLAIMS DEPARTMENT

BIFROST AUTO PTE. LTD.

NOTE: # Please note that the Loss of Use will be paid based on negotiation and on the NIMA Protocol (Court Guideline).

This is a computer generated letter and does not need a signature.

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GST at 7% is chargeable if applicable

