

Our Ref: CT0721/SHC1465A/JW(st)
Date: 04.08.2021



AIG ASIA PACIFIC INSURANCE PTE LTD
78 SHENTON WAY.AIG BUILDING #07-16
Singapore 079120

ComfortDelGro Engineering Pte Ltd
205 Braddell Road Singapore 579701

Attn : Motor Claims Department

Without Prejudice

Mainline +65 6383 6280
Facsimile +65 6280 9755

Dear Sir/Madam

www.cdge.com.sg

Company Registration No: 199506048W

ACCIDENT ON 10.07.2021 INVOLVING SHC1465A & SKK5305A ALONG HOUGANG ST 21 BLK 221

Workshops

We are the authorised repair workshop for Comfort Transportation Pte Ltd , the owner of vehicle No SHC1465A, which was involved in the captioned accident with your insured vehicle No SKK5305A.

Braddell
205 Braddell Road
Singapore 579701

Loyang
59 Loyang Drive
Singapore 508969

Sin Ming
383 Sin Ming Drive
Singapore 575717

Pandan
45 Pandan Road
Singapore 609286

Ubi
320 Ubi Road 3
Singapore 408649

Sungei Kadut
7 Sungei Kadut Way
Singapore 728791

The vehicle owner and the taxi hirer/driver concerned have requested and authorised us to assist them in presenting their claims against the party responsible for all applicable matters arising from the damage of the vehicle.

As the accident was caused by the negligent act of your insured driver, we are submitting these claims for your consideration on behalf of the claimants:

Taxi Owner's Claim :

1. Cost of Repairs		S\$	1,620.94
2. Loss of Rental	4 days x S\$ 126.47	S\$	505.88
3. Survey Report Fee		S\$	0.00
4. LTA Search Fee		S\$	0.00
5. GIA / Police Report Fee		S\$	2.00
6. Others		S\$	0.00

Hirer's Claim :

1. Loss of Income	4 days x S\$ 80.00	S\$	320.00
2. Others		S\$	0.00

[E&OE] **Total Claims** S\$ **2,448.82**

A copy each of the following supporting documents marked [X] is enclosed:

[X] Original Repair Bill	[X] Letter of Authority from Owner/Hirer/Operator
[X] GIA/Police Report(s)	[X] Rental Rate Letter
[X] LTA/GIA Search Slip(s)	[X] Downtime/Mileage Record
[] Survey Report / Bill	[] Witness Statement / Accident Scene Photo(s)
[] Driver's IC/DL/VL / Road Tax / Log Card / Certificate of Insurance	
[] Tow Chit / PIR / Hirer's IRAS / Others :	

Kindly look into the matter and let us hear from you on the settlement of our clients' claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver.

Yours sincerely

Jim Wong

CDGE Claims Department

DID: 62148374

FAX: 62141843

Email: jimwong@cdge.com.sg

This is a computer-generated letter. No signature is required.

A member of



LETTER OF AUTHORISATION

(NAF / PAF)

ACCIDENT INVOLVING TOYOTA PRIUS SHC1465A , SKK5305A ON 10-Jul-21 13:40
ALONG HOUGANG ST 21 BLK 221

I / We **SIM CHEE KIONG** (Hirer) NRIC No.: **SXXXX472C**

and/or **SOON YEOW HANG** (Relief) NRIC No.: **SXXXX355A**

Taxi Number **SHC1465A**

hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE):

1. To submit my/our claims for damages, costs and expense, including loss of earning (Pending successful recovery), loss of rental, medical fee and legal costs.
2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
3. To sign Discharge Voucher on my/our behalf.
4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of **"ComfortDelGro Engineering Pte Ltd"**.

Date **12-Jul-2021**

Name of Hirer **SIM CHEE KIONG**

Hirer NRIC **SXXXX472C**

Signature :




Address **302D ANCHORVALE LINK #16-28**
544302

Contact No. **97812368**

Name of Relief **SOON YEOW HANG**

Relief NRIC **SXXXX355A**

Signature :



Address **306A ANCHORVALE LINK 05-99**
541306

Contact No. **86836122**

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

"We/I, **COMFORTDELGRO ENGINEERING PTE LTD** ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for **S\$2,100.00** (Global Sum) for vehicle no. **SHC 1465A** that was damaged pursuant to the accident which occurred on **10/07/2021** (date) along **221 HOUGANG STREET 21 OPEN CARPARK** (location) involving vehicle no/s **SKK 5305A**.

This is pursuant to the inspection conducted on **13/07/2021** (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner **COMFORT TRANSPORTATION PTE LTD** ("the third party claimant") of vehicle no. **SHC 1465A** make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to **SHC 1465A** (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 21th (day) of Feb (month) 2022 (year)



Signed by appointed surveyor

CLAIMS DEPARTMENT
COMFORTDELGRO ENGINEERING PTE LTD
58 LOYANG DRIVE
SINGAPORE 508969

Signed by "the workshop" (with chop)

Please forward your cheque made payable to:
COMFORTDELGRO ENGINEERING PTE LTD

"The contents of this document apply to vehicle damages only.
All personal injuries and damages arising therefrom are excluded
from the ambit and application of this document"

GST REG. NO. M2-8921817-3
TAX INVOICE
COMPANY REG. NO.: 199506048W
Page: 1

8010004

AIG ASIA PACIFIC INSURANCE PTE LTD

78 SHENTON WAY, AIG BUILDING #07-16
SINGAPORE SG 079120

CONTACT NO: 64193000 3225094

VEHICLE NO
SHC1465A

INV. NO/DATE
91581310 27.07.2021

MAKE
TOYOTA

JOB NO.
305477953

MODEL
PRIUS HYBRID(G4A)

ODOMETER READING
DATE OF REG
05.12.2019

DATE/TIME IN
11.07.2021 12:45

CHASSIS CODE
JTDKB3FU103089171

Description : 3P 10.07.2021

S/No	Part No.		Qty	Unit Price	%Disc	Net
PART REQUISITION						
0001	04-01-0302-2712	COVER REAR BUMPER	1	458.60	25.00	343.95
0002	04-01-0302-2713	GUARD REAR BUMPER CENTER	1	552.60	25.00	414.45
0003	04-01-0302-2267	BUMPER CLIPS	10	2.20	25.00	16.50
SUB-TOTAL				:		774.90

JOB NATURE

0001	PB	PANEL BEATING (SHC1465A)		350.00		350.00
0002	SP	SPRAYPAINT CHARGE		250.00		250.00
0003	L	REMOVE/REFIX REVERSE SENSOR		30.00		30.00
0004	23-01	TOWING FEE		60.00		60.00
0005	20-05	RENEW ADVERTISEMENT		50.00		50.00

- 1) WHILST TAKING ALL REASONABLE PRECAUTIONS AGAINST FIRE, THEFT OR ACCIDENTAL DAMAGE, THE COMPANY ACCEPTS NO RESPONSIBILITY FOR CARS OR OTHER PROPERTIES BELONGING TO CUSTOMERS AND VEHICLES ARE DRIVEN AND TESTED AT OWNERS' RISK.
- 2) CUSTOMERS SHALL INSPECT THEIR VEHICLES IMMEDIATELY UPON DELIVERY AND SHALL WITHIN 7 DAYS FROM SUCH DELIVERY GIVE NOTICE IN WRITING TO THE COMPANY OF ANY COMPLAINTS. OTHERWISE, THE VEHICLES WILL BE DEEMED TO HAVE BEEN ACCEPTED IN GOOD ORDER.
- 3) INTEREST OF 1% PER MONTH WILL BE CHARGED ON A DAY TO DAY BASIS IN RESPECT OF ANY AMOUNT DUE AND OWING TO THE COMPANY BY THE CUSTOMER AND NOT PAID ON THE DUE DATE OF PAYMENT (I.E. AFTER 30 DAYS FROM THE INVOICE) FOR THE PERIOD OF DEFAULT.
- 4) PLEASE EXAMINE THIS INVOICE IMMEDIATELY UPON RECEIPT AND ADVISE THE COMPANY OF ANY ERRORS OR DISCREPANCIES WITHIN 14 DAYS OF RECEIPT. IF THE COMPANY DOES NOT HEAR FROM THE CUSTOMER, THE COMPANY WILL TREAT THIS INVOICE AS CORRECT AND BINDING.

ComfortDelGro Engineering Pte Ltd

Head Office:
205 Braddell Road
Singapore 579701

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.
8010004	91581310	1,620.94	

GST REG. NO. M2-8921817-3

TAX INVOICE

COMPANY REG. NO.: 199506048W
Page: 2

8010004

AIG ASIA PACIFIC INSURANCE PTE LTD

78 SHENTON WAY, AIG BUILDING #07-16
SINGAPORE SG 079120

CONTACT NO: 64193000 3225094

VEHICLE NO
SHC1465A

MAKE
TOYOTA

MODEL
PRIUS HYBRID(G4A)

DATE OF REG
05.12.2019

CHASSIS CODE
JTDKB3FU103089171

INV. NO/DATE
91581310 27.07.2021

JOB NO.
305477953

ODOMETER READING

DATE/TIME IN
11.07.2021 12:45

S/No	Part No.	Qty	Unit Price	%Disc	Net
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STICKER-

SUB-TOTAL	:	740.00
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Items total	1,514.90
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Add GST @	7.000 %	106.04
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Invoice amount	1,620.94
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Issued by : KATHERINETAN 27.07.2021 16:09:26
Repair type : CLSO/57/57
Payment Type/Term: /Credit 30 days

1) WHILST TAKING ALL REASONABLE PRECAUTIONS AGAINST FIRE, THEFT OR ACCIDENTAL DAMAGE, THE COMPANY ACCEPTS NO RESPONSIBILITY FOR CARS OR OTHER PROPERTIES BELONGING TO CUSTOMERS AND VEHICLES ARE DRIVEN AND TESTED AT OWNERS' RISK.
2) CUSTOMERS SHALL INSPECT THEIR VEHICLES IMMEDIATELY UPON DELIVERY AND SHALL WITHIN 7 DAYS FROM SUCH DELIVERY GIVE NOTICE IN WRITING TO THE COMPANY OF ANY COMPLAINTS. OTHERWISE, THE VEHICLES WILL BE DEEMED TO HAVE BEEN ACCEPTED IN GOOD ORDER.
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4) PLEASE EXAMINE THIS INVOICE IMMEDIATELY UPON RECEIPT AND ADVISE THE COMPANY OF ANY ERRORS OR DISCREPANCIES WITHIN 14 DAYS OF RECEIPT. IF THE COMPANY DOES NOT HEAR FROM THE CUSTOMER, THE COMPANY WILL TREAT THIS INVOICE AS CORRECT AND BINDING.

ComfortDelGro Engineering Pte Ltd

Head Office:
205 Braddell Road
Singapore 579701

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.
8010004	91581310	1,620.94	

Our Ref: CT21070125

Date: 27 July 2021



TO WHOM IT MAY CONCERN

Dear Sir/Madam

ACCIDENT ON 10/07/2021 @ 13:40 hrs
ALONG HOUGANG ST 21 BLK 221
INVOLVING SKK5305A

We refer to the above-mentioned accident and wish to inform that **Comfort Transportation Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SHC1465A** (the "Taxi"). The Taxi was hired to **SIM CHEE KIONG IC NO SXXXX472C** a registered hirer-operator of **Comfort Transportation Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate **\$126.47** per day (inclusive of GST).

Please be advised that the Taxi was insured with **AXA Insurance Singapore Pte Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Philip Chia
Manager, Fleet Safety

This is a computer generated letter. No signature is required.

DATE _____

MILEAGE READING

MILEAGE
TRAVELLED
(KM)

HOURS OPERATED (TIME)

FROM

TO

DATE _____

NAME OF DRIVER

INSURER ENQUIRY

**Find
insurer**

Vehicle reg. no.

SKK5305A

Date of Accident

10/07/2021 

Reset

% RESULT & RECEIPT

TP Insurer Enquiry

Insurance **AIG Asia Pacific Insurance Pte....**Period of Insurance **29/07/2020 - 28/07/2021**Requested By **Por Moy Juan (COMFORTDELG...**Requested Date **12/07/2021 09:51****Payment details**Request Amount: **S\$1.87**GST Amount: **S\$0.13**Total Amount Due (GST Inclusive): **S\$2****General Insurance Association**

Records Management Centre

GST Registration No: **M400017735**

SNC1465A

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Friday, 23 July 2021 11:27 AM
To: s.indranil@gmail.com
Subject: Claim Notification - ACCIDENT INVOLVING SKK 5305A(AIG) AND SHC 1465A AT/ALONG 22 HOUGANG STREET 21 ON 10/07/2021

23 July 2021

Mr Indranil Sen
Driver: Sen Gopa

[By Email Only]

Dear Sir/Madam,

You Ref: SKK5305A

Our Ref: CC4/AIG21007561/T1pa3

ACCIDENT INVOLVING SKK 5305A(AIG) AND SHC 1465A AT/ALONG 22 HOUGANG STREET 21 ON 10/07/2021

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte. Ltd. to deal with the third-party claim against your policy.

We have received a claim from SHC 1465A against your insurance policy.

Pursuant to the above said accident wherein you and/or your authorized driver had amongst other information given us your version of how the accident had occurred, we as the appointed agent of your insurers shall proceed to negotiate for an amicable settlement with third party claimant.

If you have evidence/information to proof that we should not settle the third-party claim, kindly let us have them in writing within the next 10 days i.e. **by 03/08/2021**, after we shall proceed with negotiation with Third Party claimant on the without prejudice basis and any settlement should not bind any claims whatsoever by you/your driver against the other party's insurer arising from this particular accident.

Please note that your No-Claim Discount (NCD) (if any) will be affected upon next renewal due to this Third-Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	12 Jul 2021 20:49	Clim Dtl Modified	Claimant's Name: -> COMFORT TRANSPORTATION PTE LTD.	[A] HOW MEI KWAN
2	12 Jul 2021 20:49	Clim Veh Model Changed	(206252) TOYOTA PRIUS 1.8 5DR HATCHBACK (A).	[A] HOW MEI KWAN
3	12 Jul 2021 20:49	Clim Created	Reg No: SHC1465A. Acct Date: 2021/07/10. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. Lt d. (SG). TP Insurer: AXA Insurance Pte Ltd (HQ). Workshop: ComfortDelGro Engineering Pte Ltd (Loyan g)	[A] HOW MEI KWAN
4	12 Jul 2021 20:49	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
5	12 Jul 2021 20:49	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2021/07/22	[A] HOW MEI KWAN
6	12 Jul 2021 20:49	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] HOW MEI KWAN
7	12 Jul 2021 20:49	Clim Ins Co Changed	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (Ex press)	[A] Merimen Administrator
8	12 Jul 2021 20:49	Label Added	(20224):Field Survey.	[A] Merimen Administrator
9	12 Jul 2021 20:49	Label Added	(23):Express.	[A] HOW MEI KWAN
10	12 Jul 2021 20:49	Adj Adjuster Assigned	[None] -> MOHD TAUFIKH BIN HAMID	[A] HOW MEI KWAN
11	21 Jul 2021 17:29	Video Downloaded	Downloaded Video - Accident	[I] Syed-Yusoff, Saliha
12	21 Jul 2021 17:29	Video Downloaded	Downloaded Video - Accident	[I] Syed-Yusoff, Saliha
13	22 Jul 2021 08:17	Video Downloaded	Downloaded Video - Accident	[A] CHEW HSIAO TONG
14	23 Jul 2021 11:48	Video Downloaded	Downloaded Video - Accident	[A] MOHD TAUFIKH BIN HAMID
15	26 Jul 2021 13:08	Video Downloaded	Downloaded Video - Accident	[A] MOHD TAUFIKH BIN HAMID
16	26 Jul 2021 13:08	Video Downloaded	Downloaded Video - Accident	[A] MOHD TAUFIKH BIN HAMID
17	06 Aug 2021 10:54	Video Downloaded	Downloaded Video - Accident	[I] Boyogan, Joane
18	11 Oct 2021 09:33	Video Downloaded	Downloaded SHC1465A Video	[I] Ng, Hai-Chuan
19	19 Oct 2021 15:04	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN
20	19 Oct 2021 15:04	Clim Dtl Modified	Insured ID: -> -. Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
21	19 Oct 2021 15:04	Clim Dtl Modified	JPJ Reg. Date: -> 2019/12/05.	[A] JOANNE LEE KHANG MIN
22	19 Oct 2021 15:04	Clim Details Notified		[A] JOANNE LEE KHANG MIN
23	22 Nov 2021 16:26	Adj Mandate Request	Cur.Reg:2152.35:Liability: 100%(OI came out from parking lot & hit TP) *Quantum: (a)CORw/GST: \$ 1,620.94+ (b)LOR(3days x \$126.47): \$379.41 +(c)LOI(3days x\$50):\$150.00 + (d)Search fee: \$2.00 = Total: \$2,152.35 *2 recommendation repair days *For you	[A] CHEW HSIAO TONG
24	02 Dec 2021 10:42	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2021/07/22. Mandate Remarks: please proceed with settlement @ \$2,152.35 [COR- \$1,620.94 LOR-\$379.41 LOI-\$150 LTA-\$2] ** subject to final repair bill & ATA	[I] Syed-Yusoff, Saliha
25	02 Dec 2021 10:42	Adj Mandate Set	Approved:2152.35:please proceed with settlement @ \$2,152.35 [COR- \$1,620.94 LOR-\$379.41 LOI-\$150 LTA-\$2] ** subject to final repair bill & ATA	[I] Syed-Yusoff, Saliha

Date From   Date To   Audit Type None 

ACTIVITY

No record

Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2708509	13 Jul 2021 09:40:16	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	AIG Asia Pacific Insurance Pte. Ltd. (Express)	SHC1465A	SKK5305A	11.00
2708862	14 Jul 2021 08:19:30	Video Upload	Motor	AIG Asia Pacific Insurance Pte. Ltd.	AIG Asia Pacific Insurance Pte. Ltd. (SG)	SHC1465A	Ng, Hai-Chuan	xx.xx
2731772	08 Oct 2021 17:27:51	Video Upload	Motor	AIG Asia Pacific Insurance Pte. Ltd.	AIG Asia Pacific Insurance Pte. Ltd. (SG)	SHC1465A	CHEW HSIAO TONG	xx.xx
2734220	19 Oct 2021 15:04:32	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SHC1465A	SKK5305A	11.00