

**Re: Claim Notification - ACCIDENT INVOLVING SKK 5305A(AIG) AND SHC 1465A AT/ALONG 22 HOUGANG STREET 21 ON 10/07/2021**

Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>

Thu 29/7/2021 10:49 AM

To: Indranil Sen <s.indranil@gmail.com>

Dear Mr Indranil,

We acknowledge receipt of the following: -

- 2) Police Report filed by Gopa Sen
- 3) Additional e-mail clarifications sent to AIG by me
- 5) Name and phone number of witness who was present

For your info, third party injury claim will be handled by AIG claim office Mr Hai Chuan, and you may liaise with him on injury claim(if any).

We are handling the claim for the damages sustained to the taxi. We will update you on the claim amount after adjustment was made.

Thank you.

*Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742 3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Indranil Sen <s.indranil@gmail.com>

**Sent:** Wednesday, 28 July 2021 7:04 PM

**To:** Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>

**Subject:** Re: Claim Notification - ACCIDENT INVOLVING SKK 5305A(AIG) AND SHC 1465A AT/ALONG 22 HOUGANG STREET 21 ON 10/07/2021



**SINGAPORE  
POLICE FORCE**

T/20210714/2141

Police Station Of Origin:  
Clementi N.P.C  
20 Clementi Avenue 5 SINGAPORE 129858  
Tel No: 1800-8729999

1 of 4

Report No. T/20210714/2141

**REPORT OF A TRAFFIC ACCIDENT**

|  |                  |                           |
|--|------------------|---------------------------|
| Date/Time Report Made:<br>14/07/2021 22:31 | Vide Report No.: | Station Diary No.:<br>136 |
|--|------------------|---------------------------|

**Informant's Particulars**

|  |            |                              |  |                            |
|--|------------|------------------------------|--|----------------------------|
| Name of Informant:<br>GOPA SEN           |            |                              | Address:<br>60 WEST COAST CRESCENT #03-01 SINGAPORE 128040 |                            |
| ID Type / ID No.:<br>NRIC NO / S2715792J |            |                              | Contact No.:<br>Home/Office: Mobile: 90104114              |                            |
| Nationality:<br>SINGAPORE CITIZEN        |            |                              | Email:   |                            |
| Sex:<br>Female                           | Age:<br>57 | Date of Birth:<br>01/04/1964 | Type of Informant:<br>Driver                               |                            |
| Race:<br>Indian                          |            |                              | Language:  | Institution / School Name: |
| Occupation:<br>RESEARCHER                |            |                              | Driving Licence Information:<br>Class: Date of Expiry:     |                            |

**General Information of the Accident**

|  |                                    |                              |  |                               |
|--|------------------------------------|------------------------------|--|-------------------------------|
| Type of Accident:  | Non-Injury<br>Others               | Drink Drive:<br>No           | Date/Time of Accident:<br>10/07/2021 13:30 | Type of Location:<br>Car Park |
| Location:<br><br>HOUGANG STREET 21                           |                                    |                              |  |                               |
| Weather:<br>Drizzling  | Road Surface:<br>Wet               | Road Speed Limit:<br>20 Km/h |  |                               |
| Traffic Flow:<br>Two Way                                     | Traffic Control:<br>Not Controlled | Traffic Volume:<br>Heavy     |  |                               |
| Type of Collision:<br>Between Moving Vehicles - Head To Rear |                                    |                              | Anyone conveyed by ambulance:<br>No        |                               |

**Details of Vehicle Involved**

| Vehicle No. | Type | Make | Model | Color | Condition        | No of Passenger |
|-------------|------|------|-------|-------|------------------|-----------------|
| SHC1465A    | Car  |      |       |       | Slightly Damaged | 0               |
| SKK5305A    | Car  |      |       |       | Slightly Damaged | 1               |

**Details of Person Involved**

|                                 |                                |  |  |
|---------------------------------|--------------------------------|--|--|
| Any Pedestrian Involved: No     |                                |  |  |
| No. of Pedestrians Injured: NIL | Use of Pedestrian Crossing: NA |  |  |

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 20 Clementi Avenue 5 SINGAPORE 129858  
 Tel No: 1800-8729999

2 of 4

Report No. T/20210714/2141

## CONTINUATION OF REPORT

|                                   |                |                  |   |
|-----------------------------------|----------------|------------------|---|
| <b>Driver</b>                     |                |                  |   |
| Name                              | GOPA SEN       |                  | ID No. S2715792J  |
| Related Vehicle                   | NIL            |                  | Contact No. 90104114  |
| Hospital/Clinic                   | NIL            |                  | Class of Driving Licence & Expiry Date<br>Class: NIL<br>Date of Expiry: NIL |
| Date Treatment                    | NIL            | Date Discharge   | NIL   |
| No. of Days granted Medical Leave | NIL            | Degree of Injury | NIL   |
| <b>Driver</b>                     |                |                  |   |
| Name                              | Soon Yeow Hang |                  | ID No. S1643355A  |
| Related Vehicle                   | NIL            |                  | Contact No. 86836122  |
| Hospital/Clinic                   | NIL            |                  | Class of Driving Licence & Expiry Date<br>Class: NIL<br>Date of Expiry: NIL |
| Date Treatment                    | NIL            | Date Discharge   | NIL   |
| No. of Days granted Medical Leave | NIL            | Degree of Injury | NIL   |

**Brief Details.**

On 10/07/2021 at about 1330hrs, I was driving my vehicle (Silver Toyota Camry with the following registration number SKK5305A) out of a parking lot at a carpark located at the above mentioned address. At the time I was moving out of the lot, there was a vehicle parked on left, diagonal to my vehicle, as a result my view on the left was partially blocked. This was when a taxi (Comfort Delgro Blue Toyota Prius with the following registration number SHC1465A) drove pass my vehicle.

The taxi stopped suddenly a few meters away my vehicle and started to reverse. However, as it was raining at the time coupled with the fact that my view was blocked by the parked vehicle on the left, I was not able to see the taxi reverse. As a result, the front left corner of my vehicle hit the rear left corner of the taxi. I wish to add that no one was injured at the time of the accident. Thus, both the taxi driver and I exchanged particulars and left the area.

However, on 13/07/2021 at about 2030hrs, I received an email from my insurance company (AIG) informing me that the said taxi driver had claim injury and was given a 5 day medical certificate.

I wish to add that there was a witness to the incident and his particular are as follows, Mr Guang with the following contact number 89095730. And that the exact incident location is the car park of Blk 221 Hougang Street 21.

**SINGAPORE  
POLICE FORCE**

Police Station Of Origin:  
Clementi N.P.C  
20 Clementi Avenue 5 SINGAPORE 129858  
Tel No: 1800-8729999



T/20210714/2141

4 of 4

Report No. T/20210714/2141

**CONTINUATION OF REPORT****Sketch Plan**

Informant is not able to provide sketch plan

**IMPORTANT:** Please attach a copy of your vehicle's Insurance Certificate to this report. If you don't have the certificate with you now, please fax a copy to 65474885 stating the report number as reference.

Signature Of Officer Recording The Report:

D /

SCCPL CHUA YI LONG

*CHUA*

Signature Of Informant:

*Indranil Sen*

Signature Of Interpreter:

Not applicable

Date/Time:

14/07/2021 22:31

Officer In Charge Of Case:

TP / GIA /

SI TAN JEOK LENG

Contact No.: 65476151

Classification Of Case:

Authentication Stamp

NP168

SINGAPORE  
POLICE FORCE

SN 37

*CHUA*

On 28 Jul 2021, at 1:46 PM, Indranil Sen <s.indranil@gmail.com> wrote:

Dear Ms. Chew,

On 28 Jul 2021, at 11:59 AM, Hsiao Tong (LKKAuto) <chewht@lkkauto.com> wrote:

Dear Mr Indranil,

Thank you for your email.

We have received a copy of the following from AIG: -

- 1) Accident Report
- 4) Video from our in car camera

Appreciate if you could send us the following documents for our further action: -

- 2) Police Report filed by Gopa Sen
- 3) Additional e-mail clarifications sent to AIG by me
- 5) Name and phone number of witness who was present

Thank you.

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

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**From:** Indranil Sen <s.indranil@gmail.com>

**Sent:** Monday, 26 July 2021 9:48 PM

**To:** Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

**Subject:** Re: Claim Notification - ACCIDENT INVOLVING SKK 5305A(AIG) AND SHC 1465A AT/ALONG 22 HOUGANG STREET 21 ON 10/07/2021

Dear Ms. Chew,

We are assuming you have received the following from AIG:

- 1) Accident Report
- 2) Police Report filed by Gopa Sen
- 3) Additional e-mail clarifications sent to AIG by me
- 4) Video from our in car camera
- 5) Name and phone number of witness who was present. (I would strongly urge to have a word with him).



Please let me know if you have not received any of the above. I can send them to you.

We unfortunately don't have additional information or evidence.

Thanks in advance.

Best Regards  
Indranil

On 23 Jul 2021, at 11:26 AM, Hsiao Tong (LKKAuto)  
<[chewht@lkkauto.com](mailto:chewht@lkkauto.com)> wrote:

23 July 2021

**Mr Indranil Sen**  
Driver: Sen Gopa

[By Email Only]

Dear Sir/Madam,

**You Ref: SKK5305A**  
**Our Ref: CC4/AIG21007561/T1pa3**  
**ACCIDENT INVOLVING SKK 5305A(AIG) AND SHC 1465A AT/ALONG 22**  
**HOUGANG STREET 21 ON 10/07/2021**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte. Ltd. to deal with the third-party claim against your policy.

We have received a claim from SHC 1465A against your insurance policy.

Pursuant to the above said accident wherein you and/or your authorized driver had amongst other information given us your version of how the accident had occurred, we as the appointed agent of your insurers shall proceed to negotiate for an amicable settlement with third party claimant.

If you have evidence/information to proof that we should not settle the third-party claim, kindly let us have them in writing within the next 10 days i.e. **by 03/08/2021**, after we shall proceed with negotiation with Third Party claimant on the without prejudice basis and any settlement should not bind any claims whatsoever by you/your driver against the other party's insurer arising from this particular accident.

Please note that your No-Claim Discount (NCD) (if any) will be affected upon next renewal due to this Third-Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Thank you.

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | Fax: 6741 4108

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