

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Monday, 10 January 2022 1:51 PM
To: STK STK
Subject: RE: AIG INSURED:SFK73K OUR REF:SMW196T D.O.A:30.06.2021
Attachments: DV_SMW196T.pdf

Without Prejudice

Dear Sirs/Mdm,

Thank you for your acceptance.

Please duly sign the **documents** enclosed and return to us (LKK) for our necessary action.

“Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.”

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: STK STK <stkauto@gmail.com>
Sent: Sunday, 9 January 2022 4:44 PM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Subject: Re: AIG INSURED:SFK73K OUR REF:SMW196T D.O.A:30.06.2021

HI,HSIAO TONG
YES, PROCESS PLS.

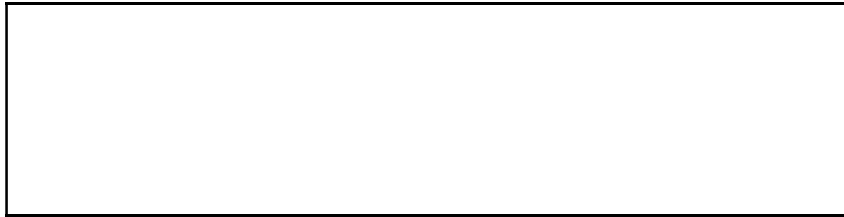
Yours sincerely

Tan Guohua

STK AUTO (S) PTE LTD | www.stkauto.com.sg

Mobile: (65) 9123 7949 | Tel: (65) 63860669

8 Kaki Bukit Ave 4 #03-21 Singapore 415875 @PREMIER



Hsiao Tong (LKKAuto) <chewht@lkkauto.com> 于2022年1月9日周日 10:56写道:

Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

We propose settlement at a global sum of **\$580.00(all-in)**.

Please confirm acceptance.

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Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,
Hsiao Tong, Chew | Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6256 3561 | email: chewht@lkkauto.com | fax: -
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: STK STK <stkautosg@gmail.com>
Sent: Monday, 27 December 2021 6:38 pm
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Subject: Re: AIG INSURED:SFK73K OUR REF:SMW196T D.O.A:30.06.2021

Hi, Hsiao Tong

Enclosed attachment for your necessary action.

Kindly let us have the update of the case soonest.

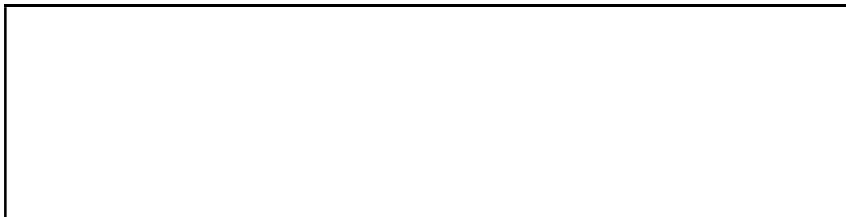
Yours sincerely

Tan Guohua

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8 Kaki Bukit Ave 4 #03-21 Singapore 415875 @PREMIER



Hsiao Tong (LKKAuto) <chewht@lkkauto.com> 于2021年12月27日周一 14:52写道:

Without Prejudice

Dear Sirs/Mdm,

Thank you for your email.

Kindly let us have the following documents for our further action: -

- Workshop Repair Bill
- Rental Agreement
- LTA Search Receipt

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HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |
S(408933)

From: STK STK <stkautosg@gmail.com>
Sent: Friday, 24 December 2021 11:47 AM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Subject: Re: AIG INSURED:SFK73K OUR REF:SMW196T D.O.A:30.06.2021

Hi, Hsiao Tong

Enclosed attachment for your necessary action.

Kindly let us have the update of the case soonest.

Yours sincerely

Tan Guohua

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8 Kaki Bukit Ave 4 #03-21 Singapore 415875 @PREMIER



Hsiao Tong (LKKAuto) <chewht@lkkauto.com> 于2021年12月24日周五 09:16写道:

Without Prejudice

Dear Sirs/Mdm,

Kindly forward your LOD with all the relevant documents(ie: final repair bill, authorisation to act, rental receipt) to us (LKK) for our necessary action.

Thank you.

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HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |
S(408933)

From: STK STK <stkautosg@gmail.com>

Sent: Wednesday, 18 August 2021 11:59 AM

To: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>

Subject: Re: AIG INSURED:SF73K OUR REF:SMW196T D.O.A:30.06.2021

Dear Hsiao Tong

Thank you for your email and keep following up the case.

We will submit the LOD to you once we finalize with surveyor.

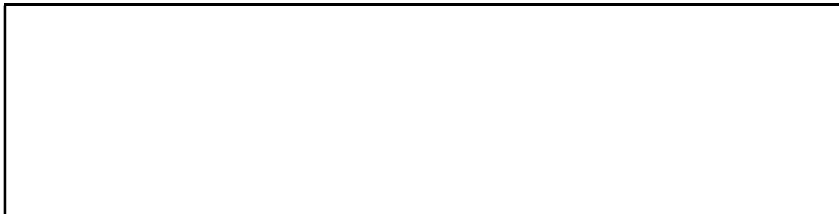
Thanks & Regards,

June

STK AUTO (S) PTE LTD | www.stkauto.com.sg

Tel: (65) 63860669

8 Kaki Bukit Ave 4 #03-21 Singapore 415875 PREMIER@KAKI BUKIT



Hsiao Tong (LKKAUTO) <chewht@lkkauto.com> 于2021年8月18日周三 上午11:55写道:

Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear / under BOLA (subject to BOLA guideline settlement) and shall proceed with direct settlement for the above-mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle and admission of any liability to our Insured's part. The final repair cost is subjected to the consistency of the damages according to the nature of the accident. And the days of LOU/ LOR will be based on the number of days of repair as recommended by our surveyor and approved by our principal.

Thank you.

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Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Hsiao Tong, Chew | Case Handler

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Phone: 6742 3197 | email: chewht@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: STK STK <stkaugsg@gmail.com>

Sent: Wednesday, 4 August 2021 1:36 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: Re: AIG INSURED:SFK73K OUR REF:SMW196T D.O.A:30.06.2021

Dear HsiaoTong

Refer our tele-conversation just now, kindly refer the attachment as per your request.

Thanks & Regards

Yours sincerely

June

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Tel: (65) 63860669

8 Kaki Bukit Ave 4 #03-21 Singapore 415875 PREMIER@KAKI BUKIT



STK STK <stkautosg@gmail.com> 于2021年8月4日周三 下午12:52写道:

Dear HsiaoTong

We refer the accident, what is the status of the case?

Your fast response is highly appreciated.

Thanks & Regards

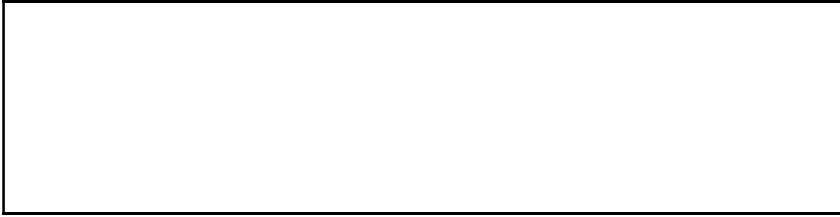
Yours sincerely

June

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Tel: (65) 63860669

8 Kaki Bukit Ave 4 #03-21 Singapore 415875 PREMIER@KAKI BUKIT



STK STK <stkautosg@gmail.com> 于2021年7月27日周二 下午1:23写道:

Dear HsiaoTong

Thank you for your email.

We refer the video footage that we sent to you, we can clearly saw the collision impact in our client's front camera.

Please follow up and let us have the update soonest.

Thanks & Regards

Yours sincerely

June

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Tel: (65) 63860669

8 Kaki Bukit Ave 4 #03-21 Singapore 415875 PREMIER@KAKI BUKIT

Hsiao Tong (LKKAuto) <chewht@lkkauto.com> 于2021年7月27日周二 下午1:08写道:

Without Prejudice

Dear June,

Please be informed that our insured reported that "No Collision".

We will engage our insured for further discussion.

We will follow up and get back to you asap.

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Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742 3197 | email: chewht@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: STK STK <stkautosg@gmail.com>
Sent: Monday, 26 July 2021 11:29 AM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Subject: Re: AIG INSURED:SFK73K OUR REF:SMW196T D.O.A:30.06.2021

Dear HsiaoTong

Have AIG insured do the report?

Your prompt reply is highly appreciated by us.

Thanks & Regards

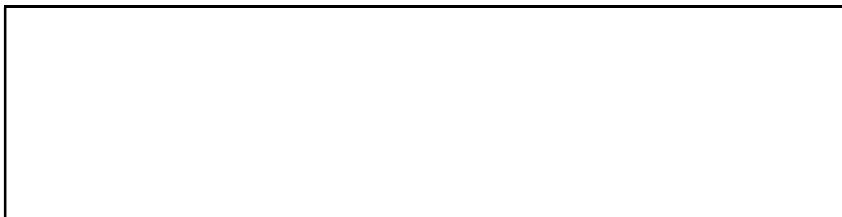
Yours sincerely

June

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Tel: (65) 63860669

8 Kaki Bukit Ave 4 #03-21 Singapore 415875 PREMIER@KAKI BUKIT



STK STK <stkautosg@gmail.com> 于2021年7月21日周三 上午11:31写道:

Hi HsiaoTong

Thank you for your email.

Our client will not claim own damage for the above said accident. We have the scene video which have forwarded to you dated 14.07.2021.

Kindly follow up and update us soonest.

Thanks & Regards

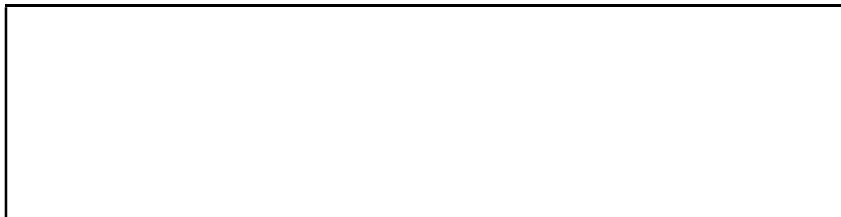
Yours sincerely

June

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Tel: (65) 63860669

8 Kaki Bukit Ave 4 #03-21 Singapore 415875 PREMIER@KAKI BUKIT



Hsiao Tong (LKKAUTO) <chewht@lkkauto.com> 于2021年7月19日周一 下午1:41写道:

Without Prejudice

Hi June,

Please be informed that our insured has yet lodge the accident report.

We will follow up and get back to you.

You may advise your client to claim OD if necessary.

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HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |
S(408933)

From: STK STK <stkautosg@gmail.com>
Sent: Wednesday, 14 July 2021 1:40 PM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Subject: Re: AIG INSURED:SFK73K OUR REF:SMW196T D.O.A:30.06.2021

Dear HsiaoTong

Please refer the attachment as per your request.

For your info,our driver has made a police report.

We looking for your revert on the case status.

Thanks & Regards

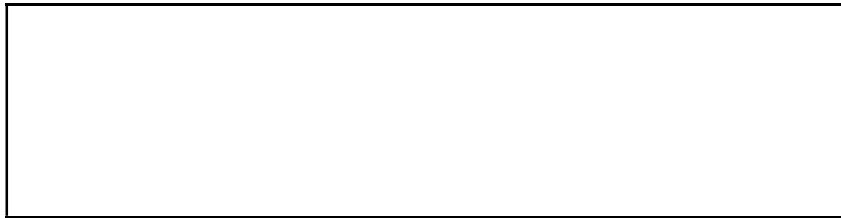
Yours sincerely

June

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Tel: (65) 63860669

8 Kaki Bukit Ave 4 #03-21 Singapore 415875 PREMIER@KAKI BUKIT



Hsiao Tong (LKKAUTO) <chewht@lkkauto.com> 于2021年7月13日周二 下午5:54写道:

Without Prejudice

Hi June,

Thank you for your video.

We notice that the video is playing with fast forward speed motion. Could you send us the video with normal speed motion?

We will follow up with insured on this accident reporting.

Thank you.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

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Best Regards,

Hsiao Tong, Chew | Case Handler

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Phone: 6742 3197 | email: chewht@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: STK STK <stkautosg@gmail.com>

Sent: Tuesday, 13 July 2021 4:13 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: AIG INSURED:SFK73K OUR REF:SMW196T D.O.A:30.06.2021

Dear HsiaoTong

We refer our tele-conversation just now, regarding the accident mentiond above,our owner have the video recorder.

Enclosed attachment for your necessary action. We have engaged our owner to lodge a police report too.

Kindly let us have the update of the case soonest.

Your prompt reply is highly appreciated by us.

Thanks & Regards

Yours sincerely

June

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