



Date: 18-Sep-21

Your Ref: CC6/CTI21007555/es3

Our ref: LTP072021/030 (SLA4654P)

( WITHOUT PREJUDICE )

Attention To : Ms Asher Sng (From LKK Auto Consultants Pte Ltd)

Insurance Company : CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD

Dear Sir/Mdm,

IN THE MATTER OF ACCIDENT INVOLVING SLA 4654 P & SJN 2602 H ON 12.07.2021

We refer to the above matter.

We are instructed and authorised by our client to quantify, to act and negotiate settlement in related to the above road traffic accident that was caused by your insured.

All supporting documents are enclosed herewith:-

<input checked="" type="checkbox"/> [ X ] Authorization To Act	<input checked="" type="checkbox"/> [ X ] Original Tax Invoice no. INV54391
<input type="checkbox"/> [ ] Original Rental Receipt and Agreement	<input checked="" type="checkbox"/> [ X ] LTA search receipt
<input type="checkbox"/> [ ] Letter Of Discharge	<input type="checkbox"/> [ ] _____

Survey was done by Insurance instruction and was surveyed by Mr Kenneth on 02 June 2020

As a result of the accident, our client's vehicle was damaged and has been put to loss and expenses, particulars of which are as follows:-

1 ] Cost of repair (inclusive of 7% GST)	\$ 4,333.50
2 ] Loss of use @ \$50 X 5 days	\$ 250.00
3 ] LTA Search fee	\$ 7.45
Total	<u>\$ 4,590.95</u>

Please acknowledge receipt of this letter within 14 days. If you agreeable to the above, please forward your payment. Payment to be issued directly to LIM TAN MOTOR PTE LTD within 4 weeks. Should there be any injury related to this matter, any settlement agreed is WITHOUT PREJUDICE to the related injury claim.

Your faithfully

**Mandy Lim**

Email: mandy@ltm.sg

Lim Tan Motor Pte Ltd

Blk 176 Sin Ming Drive #03-09 Sin Ming Autocare Singapore 575721

Tel:65-64520893 Fax:65-64589127

Email: mandy@LTM.sg

Website : www.LTM.sg

Co.Reg No.199307277D

GST Reg No.M2-0019086-0

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To Whom It May Concern

**AUTHORIZATION TO ACT**

I/We, CHONG KUM LOONG ('the third party Claimant') of BLK 405 SIN MING AVENUE #24-261 SINGAPORE 570405 (Address) Owner of SLA 4654 P (vehicle number) hereby authorize LIM TAN MOTOR PTE LTD ('the workshop') to act for me with respect to my/our claim for repair costs and/or rental and/or Loss of use ('claim') for my/our vehicle number SLA 4654 P That was damaged pursuant to the accident which occurred on 12 JULY 2021 (date) Along BLK 213 BEDOK STREET 1 OPENSOURCE CARPARK (locate on) involving vehicle number SJN 2602 H (the accident').

I/We further authorize the workshop to settle my above mentioned claim in a Manner that they deem fit and the workshop is further authorized to receive Payment further to settlement of my claim with payment cheque/s being made In favour of the workshop.

Dated this 13 (day ) of JUL (month) 2021 (year)

  
Signed By ' the third party claimant '

  
Signed By ' the workshop'

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMPCSNW00022782100      Claim No : SNM21D203863/C02/SJN2602H/LEWLC  
Claimant : CHONG KUM LOONG  
Amount : S\$4,590.00  
SINGAPORE DOLLARS FOUR THOUSAND AND FIVE HUNDRED AND NINETY  
ONLY

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SLA 4654P  
Insured Vehicle No. : SJN 2602H

Date of Loss : 12/07/2021  
Place of Accident : BLK 213 BEDOK STREET 1 OPENSOURCE CARPARK

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : KOE TAI SENG  
Driver Name : KOE TAI SENG

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

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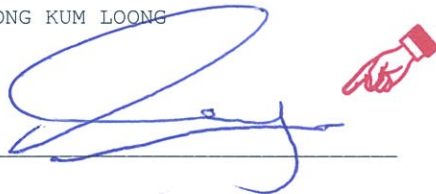
(1) Global Sum	S\$ 4,590.00
	=====
TOTAL . . . . .	S\$ 4,590.00
	=====

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Claimant Name : CHONG KUM LOONG

NRIC No : SXXXX294J

Signature :



Date :

- 3 NOV 2021

Provide always that this discharge of our client's claim  
For the damages relating to the damage to our client's  
Vehicle shall not prejudice or effect or preclude our  
Client from making a further for our client's personal  
Injuries sustained in the same accident





**LIM TAN MOTOR PTE LTD**  
**林陳摩哆私人有限公司**  
Company's Registration No.:199307277D  
GST Registration No.:M2-0119086-0

**Branch**  
(Warranty and Performance) Blk 9 Sector C #01-38/40/42  
Sin Ming Industrial Estate, Singapore 575644  
Tel: +65 6452 2135 Fax: +65 6452 2159

Blk 17 Sector A #01-65  
Sin Ming Industrial Estate, Singapore 575675

**Main Office / Workshop**  
Blk 176 Sin Ming Drive #03-09/10/06  
Sin Ming Autocare Singapore 575721

Tel: +65 6452 0893 (24Hrs)  
Fax: +65 6458 9127  
Email: sales@LTM.sg

**WWW.LTM.SG**

**CHINA TAIPING INSURANCE (S) PTE LTD**

**TAX INVOICE**

ATTN : MOTOR CLAIMS DEPT  
TEL :  
FAX :  
A/C NO. : 30C0/832

MILEAGE :  
W.O NO. : SO55158  
CAR NO. : SLA4654P  
MAKE : HONDA  
MODEL : VEZEL

NO : INV54391  
DATE : 18-09-2021  
TERMS : COD  
PAGE : 1

DESCRIPTION	QTY	U.PRICE	DIS	AMOUNT
1 TO LUMP SUM REPAIR AS RECOMMENDED BY SURVEYOR	1 UNIT	4,050.00		4,050.00

SINGAPORE DOLLARS : FOUR THOUSAND THREE HUNDRED THIRTY THREE AND FIFTY CENTS ONLY

REMARKS: LTM REF NO. LTP072021/030  
DOA 12.07.2021

TOTAL QTY: 1.00

SUBTOTAL	4,050.00
DISCOUNT	0.00
TOTAL	4,050.00
GST 7 %	283.50
NET	4,333.50
Deposit	0.00
Balance	4,333.50

  
AUTHORISED SIGNATURE(S)

CUSTOMER NAME / SIGNATURE / DATE

Customer Acknowledgement

I/We confirm that I/We incurred the repair costs herein and will observe my/our Agreement with the repairer. I/We declare the repair for the above vehicle have been completed to my/our satisfaction

Land Transport Authority  
10 Sin Ming Drive  
Singapore 575701

GST Registration No. : M4-0006529-2

Print Date/Time : 12 Jul 2021 / 15:49:24

Receipt Date/Time : 12 Jul 2021 / 15:47:47

**Tax Invoice/Receipt**

Receipt No. : ITNET-00000-210712-002748

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
Result of Insurance Enquiry - SJN2602H As at 12 Jul 2021/07:55:00 Insurance Co: CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD				
1	Insurance Enquiry - SJN2602H Enquiry Fee 20210712154549493323	7.00	0.49	7.49
<b>Sub-Total</b>		7.00	0.49	7.49
<b>Total Before Rounding</b>		7.00	0.49	7.49
<b>Rounding Difference</b>				0.04
<b>Total Amount Payable</b>				7.45
Paid By				
	419031XXXXXX7458	eNETS Credit Card		7.45
Total				7.45
Cash Change				0.00
Tendered Amount				7.45
Excess Refundable Amount				0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

**Asher Sng (LKKAUTO)**

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**From:** Asher Sng (LKKAUTO)  
**Sent:** Wednesday, 14 July 2021 1:32 PM  
**To:** VICTORHO@GREATLAND-EAGLE.COM  
**Subject:** ACCIDENT INVOLVING SJN 2602H AND SLA 4654P ON 12/07/2021

**Our Ref: CC6/CTI21007555/es3**

14 JULY 2021

**KOE TAI SENG**

Dear Sir/Madam,

**ACCIDENT INVOLVING SJN 2602H AND SLA 4654P ON 12/07/2021**

We refer to the above accident where we are acting for China Taiping Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please call us if you have further queries.

Yours faithfully,

Asher  
*Case Handler*  
DID: 6841 6051  
FAX: 6741 4108  
Email: [ashersng@lkkauto.com](mailto:ashersng@lkkauto.com)

*c.c. China Taiping Insurance (Singapore) Pte Ltd  
(Motor Claims Dept)*

## Asher Sng (LKKAUTO)

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**From:** Jenny Lew <jenny.lew@sg.cntaiping.com>  
**Sent:** Monday, 25 October 2021 2:51 PM  
**To:** Asher Sng (LKKAUTO)  
**Cc:** Claims Dept of CTI; Admin A  
**Subject:** RE: [MANDATE REQUEST] RE: SNM21D203863/C02/SJN2602H/LEWLC / FW: Direct Settlement - Accident Involving SJN 2602H (OI : CTI - TBA) and SLA 4654P (TP : LKK REF - CC6/CTI21007555/es3) on 12/07/2021

**Follow Up Flag:** Follow up  
**Flag Status:** Flagged

Hi Asher,

Please proceed mandate up to at S\$4,590.95.

Thank you.

\*\* Note: Please cc to [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) when you reply to us.

**NOTICE :**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at 6224 7175. Any inconvenience caused is much regretted.

Regards,

**Jenny Lew**  
Executive  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 6389 6172 | Tel: (65) 6389 6116 | F: (65) 6224 7175

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平獅城 Taiping SG

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**From:** Asher Sng (LKKAUTO) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>  
**Sent:** Monday, 11 October 2021 11:29 am  
**To:** Jenny Lew <[jenny.lew@sg.cntaiping.com](mailto:jenny.lew@sg.cntaiping.com)>  
**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** [MANDATE REQUEST] RE: SNM21D203863/C02/SJN2602H/LEWLC / FW: Direct Settlement - Accident Involving SJN 2602H (OI : CTI - TBA) and SLA 4654P (TP : LKK REF - CC6/CTI21007555/es3) on 12/07/2021

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Your ref : SNM21D203863/C02/SJN2602H/LEWLC  
Our ref : CC6/CTI21007555/Kes3q2

Dear Sirs,

We refer to the above matter.

The accident occurred when our insured reversed and hit third party stationary vehicle. We are of the opinion that liability is not in our insured's favour.

We did clarify with insured the nature of the accident and he's aware that NCD (if any) would be affected.

We seek your approval to offer repairer " **LIM TAN MOTOR PTE LTD**" at **\$4,590.95 (all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repairs (with GST)	\$ 6,674.57	\$ 4,333.50
2. Loss of Use (5days x \$50)	\$ 250.00	\$ 250.00 (5days x \$50)
3. LTA Search Fee	\$ 7.45	\$ 7.45
Total	\$ 6,932.02	\$ 4,590.95

Enclosed here with all the relevant documents for your perusal.

**For your approval please.**

**Please be informed that we are currently deployed to work from home in view of the current COVID-19 situation may reach me at 8839 9816 for any urgent matters.**

Thank You.

*Best Regards,*

**Asher Sng** | Case Handler

**LKK Auto Consultants Pte Ltd**

email: [ashersng@lkkauto.com](mailto:ashersng@lkkauto.com) | fax: 6741-4108 | did: 6841-6051

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.**

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**From:** Su Li (LKK Auto) <[suli@lkkauto.com](mailto:suli@lkkauto.com)>

**Sent:** Wednesday, 21 July 2021 9:22 AM

**To:** Jenny Lew <[jenny.lew@sg.cntaiping.com](mailto:jenny.lew@sg.cntaiping.com)>; Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>

**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** Re: SNM21D203863/C02/SJN2602H/LEWLC / FW: Direct Settlement - Accident Involving SJN 2602H (OI : CTI - TBA) and SLA 4654P (TP : LKK REF - CC6/CTI21007555/es3) on 12/07/2021

Dear Sir / Madam,

We refer to the above matter.

We have inspected third party vehicle SLA 4654P at M/s LIM TAN MOTOR PTE LTD on a WP basis and TP repairer proposed for a direct settlement.

**Enclosed for your perusal is:**



- TP estimated cost of repair
- Preliminary advice

Kindly take note that the case handler in-charge is Asher.

***To check availability of the case handler, you may contact the undersigned.***

***\*Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.***

Thank you.

Best Regards,

**Su Li** | Admin Support

**LKK Auto Consultants Pte Ltd**

---

**From:** Jenny Lew <[jenny.lew@sg.cntaiping.com](mailto:jenny.lew@sg.cntaiping.com)>

**Sent:** Tuesday, July 13, 2021 10:36 AM

**To:** Su Li (LKK Auto) <[suli@lkkauto.com](mailto:suli@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>

**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Subject:** RE: SNM21D203863/C02/SJN2602H/LEWLC / FW: Direct Settlement - Accident Involving SJN 2602H (OI : CTI - TBA) and SLA 4654P (TP : LKK REF - CC6/CTI21007555/es3) on 12/07/2021

Dear Su Li,

Please refer to attached.

**\*\* Note:** Please cc to [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) when you reply to us.

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Regards,

**Jenny Lew**

Executive

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 6389 6172 | Tel: (65) 6389 6116 | F: (65) 6225 5879

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**From:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Sent:** Tuesday, July 13, 2021 10:23 AM

**To:** Su Li (LKK Auto) <[suli@lkkauto.com](mailto:suli@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>; Jenny Lew <[jenny.lew@sg.cntaiping.com](mailto:jenny.lew@sg.cntaiping.com)>

**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Subject:** O/R: SNM21D203863/C02/SJN2602H/LEWLC / FW: Direct Settlement - Accident Involving SJN 2602H (OI : CTI - TBA) and SLA 4654P (TP : LKK REF - CC6/CTI21007555/es3) on 12/07/2021

Dear all,

Please note that officer in charge for this case is Jenny Lew.

Claim no SNM21D203863/C02/ SJN2602H/LEWLC.

Dear Jenny,

Pls revert LKK.

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Thank you

**Chong Boon Sen**

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 63896116 | F: (65) 62247175

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**From:** Su Li (LKK Auto) <[suli@lkkauto.com](mailto:suli@lkkauto.com)>

**Sent:** Monday, 12 July 2021 6:03 PM

**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>

**Subject:** Direct Settlement - Accident Involving SJN 2602H (OI : CTI - TBA) and SLA 4654P (TP : LKK REF - CC6/CTI21007555/es3) on 12/07/2021

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Dear Sir / Madam,

We refer to the above matter.

We have inspected third party vehicle SLA 4654P at M/s LIM TAN MOTOR PTE LTD on a WP basis and TP repairer proposed for a direct settlement.

**Enclosed for your perusal is:**

- **TP GIA report**

Please be informed that the estimated cost of repair is not ready yet.

We will revert to you on preliminary advice in due course.

Meanwhile, kindly provide us the claim reference number and a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Asher.

*To check availability of the case handler, you may contact the undersigned.*

*\*Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*

Thank you.

Best Regards,

**Su Li** | Admin Support

**LKK Auto Consultants Pte Ltd**