

## Asher Sng (LKKAuto)

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**From:** Asher Sng (LKKAuto)  
**Sent:** Wednesday, 14 July 2021 1:37 PM  
**To:** motorclaims@ltm.sg  
**Cc:** 'Mandy Lim'; 'Venus Lim Tan Motor'; Admin A  
**Subject:** RE: Request Survey - Our Client : SLA4654P Your Insured : SJN2602H D.O.A : 12.07.2021 LKK REF : CC6/CTI21007555/es3

**'WITHOUT PREJUDICE'**  
**SAVE AS TO COSTS**

Hi Sir/Mdm,

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear / under BOLA (subject to BOLA guideline settlement) and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle.

The final repair cost is subjected to the consistency of the damages according to the nature of the accident. And the days of LOU/ LOR will base on the number of days of repair as recommended by our surveyor.

In order to expedite the claim process, please forward all relevant documents to us (LKK) to proceed on negotiate settlement.

- Please do not send the LOD to our principal for direct settlement.

Kindly take note that the case handler in-charge is Asher and she can be contacted at her DID 6841 6051

Thank You.

*Best Regards,*

**Asher Sng** | Case Handler

**LKK Auto Consultants Pte Ltd**

email: [ashersng@lkkauto.com](mailto:ashersng@lkkauto.com) | fax: 6741-4108 | did: 6841-6051

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

*Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*

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**From:** motorclaims@ltm.sg <motorclaims@ltm.sg>

**Sent:** Tuesday, 13 July 2021 9:51 AM

**To:** Su Li (LKK Auto) <suli@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

**Cc:** 'Mandy Lim' <Mandy@ltm.sg>; 'Venus Lim Tan Motor' <venus@ltm.sg>; assignment@lkkauto.com; Admin A <admin-a@lkkauto.com>

**Subject:** RE: Request Survey - Our Client : SLA4654P Your Insured : SJN2602H D.O.A : 12.07.2021 LKK REF : CC6/CTI21007555/es3

Without Prejudice

Dear Su li

Noted with thanks

Dear Asher

I have attached Amended GIA Report for your Perusal.

Please advice is this a direct settlement.

Hope to hear from you soon

Thank you and regards,

*TRACIA*

Motor Claim Department

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LIM TAN MOTOR PTE LTD 林陈摩移私人有限公司

COMPANY REGISTRATION NO: 199307277D GST REGISTRATION NO: M2-0119086-0

MAIN OFFICE / WORKSHOP

BLK 176 SIN MING DRIVE  
SIN MING AUTOCARE #03-09/10/06  
SINGAPORE 575721

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BLK 9 SECTOR C #01-38/40/42  
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**From:** Su Li (LKK Auto) [<mailto:suli@lkkauto.com>]

**Sent:** Monday, 12 July 2021 5:59 PM

**To:** [motorclaims@ltm.sg](mailto:motorclaims@ltm.sg); Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>

**Cc:** Mandy Lim <[Mandy@ltm.sg](mailto:Mandy@ltm.sg)>; 'Venus Lim Tan Motor' <[venus@ltm.sg](mailto:venus@ltm.sg)>; [assignment@lkkauto.com](mailto:assignment@lkkauto.com); Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** Re: Request Survey - Our Client : SLA4654P Your Insured : SJN2602H D.O.A : 12.07.2021 LKK REF : CC6/CTI21007555/es3

Without Prejudice

Dear Sir/Madam,

Please be informed that we are currently **pending for our principal to release OI GIA report.**

Kindly note that for liability, claim negotiation and settlement, please contact Asher via email.

Our respective case handler will look into the matter and revert to you in due course.

***To check availability of the case handler, you may contact the undersigned.***

*\*Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*

Thank you.

Best Regards,

**Su Li** | Admin Support

**LKK Auto Consultants Pte Ltd**

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**From:** [motorclaims@ltm.sg](mailto:motorclaims@ltm.sg) <[motorclaims@ltm.sg](mailto:motorclaims@ltm.sg)>

**Sent:** Monday, July 12, 2021 4:32 PM

**To:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; [assignment@lkkauto.com](mailto:assignment@lkkauto.com) <[assignment@lkkauto.com](mailto:assignment@lkkauto.com)>; Admin-D (LKKAuto) <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>

**Cc:** Mandy Lim <[Mandy@ltm.sg](mailto:Mandy@ltm.sg)>; 'Venus Lim Tan Motor' <[venus@ltm.sg](mailto:venus@ltm.sg)>

**Subject:** Request Survey - Our Client : SLA4654P Your Insured : SJN2602H D.O.A : 12.07.2021

**WITHOUT PREJUDICE**

Good Afternoon Sir / Madam,

We are assisting our mutual client the vehicle owner of **SLA 4654 P** to submit a claim against your insured SJN 2602 H which we understand that you are insurer at the material time of the accident.

We now enclosed the following documents for your easy reference :

- Our client's GIA report
- Repair Estimate

Our client's vehicle is in to the garage.

**Please advised if this is a direct settlement case.**

Thank you and regards,

**TRACIA**

**Motor Claim Department**

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