



**AIG Asia Pacific Insurance Pte Ltd**  
78 Shenton Way  
#07-16 AIG Building  
Singapore 079120  
**Attn: Motor Claims**  
**Yr Ref: CC3/AIG21007552/RA3 (SMS5435S)**

Norah Khai  
6768 9911  
6841 1183  
Nora.khai@premiumauto.com.sg  
Body & Paint Dept  
PA/TP/0577/2021/NH

From  
Telephone +65 -  
Telefax +65 -  
Email  
Our Dept  
Our Ref

1-Mar-2022 Date  
1 Total Pages

Dear Sir,

**RE: INSURANCE CLAIM FOR SGC 8588 U - Audi A4 SEDAN 1.4 TFSI S-TRONIC**

With reference to the above-mentioned vehicle, no. **SGC 8588 U**, claimant, **Mr. Cham Say Hong**, please find the related document per attached.

1. A copy of the Original invoice no. 85017259 – S\$ 12,029.80.
2. A copy of Discharge Voucher duly signed by client.
3. A copy of the Letter of Authorisation duly signed by client.
4. Loss of Use – S\$ 200.00 (S\$ 50.00 x 4 working days)
5. A copy of the GIA search – S\$ 2.00

Premium Automobiles Pte Ltd,  
Showroom  
9 Leng Kee Road  
Singapore 159090  
Telephone (65) 6566 1111  
Telefax (65) 6471 3733

Service & Parts Centres  
55 Ubi Rd 1  
Singapore 408699  
Telephone (65) 6336 2323  
Telefax (65) 684 11183

Based on the above document, we would appreciate you could expedite the payment soonest possible.

If you require any further clarification, please do not hesitate to contact me at 6768 9911.

Regards

This is a computer-generated document. No signature is required.

Norah Khai  
Claims Dept

Encl

AIG Insurance – SGC 8588 U

**AUTHORISATION TO ACT**  
**(AIG Express Third Party Claim)**

I, CHAM SAY HONG (the third party claimant) of BLK 8, ANG MO KIO AVE 2  
#18-05, SINGAPORE 567695 (address), owner of SGC8588U (vehicle no.)  
hereby authorize PREMIUM AUTOMOBILES PTE LTD ("the workshop") to act for me  
with respect to my claim for repair costs and/or rental and/or loss of use ("claim") for my vehicle  
no. SGC8588U that was damaged pursuant to the accident which occurred on 11/7/2021  
(date) along 8 Ang Mo Kio Ave 2, Singapore (location) involving vehicle no/s  
SMS5435S ("the accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit  
and the workshop is further authorized to receive payment further to settlement of my claim with  
payment cheque/s being made in favour of the workshop.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without  
prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other  
vehicle/s is concerned.

Dated this 15<sup>th</sup> (day) of MAR (month) 2022 (year)



Signed by "the third party claimant"  
(with chop if applicable)



Signed by "the workshop"  
(with chop)

**RELEASE VOUCHER**  
**(AIG Express Third Party Claim)**

"We/I, PREMIUM AUTOMOBILES PTE LTD ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of surveyor) with respect to the amount claimed for S\$ 1209.80 (Repair Cost), S\$ 900.00 (Loss of rental/use), S\$ 2.00 (Disbursement), for vehicle no. SGC8588U that was damaged pursuant to the accident which occurred on 11/7/2021 (date) along 8 Ang Mo Kio Ave 2, Singapore (location) involving vehicle no/s SMS5435S. This is pursuant to the inspection conducted on 15/7/2021 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner CHAM SAY HONG ("the third party claimant") of vehicle no. SGC8588U make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to SGC8588U (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 24 (day) of 06 (month) 2022 (year)

  
LKP

Signed by appointed surveyor



Signed by "the workshop" (with chop)

# Premium Automobiles Pte Ltd



**Audi Centre Singapore**  
281 Alexandra Road  
Singapore 159938  
Main Telephone 6836 2223  
Main Telefax 6471 3733  
Co. & GST Reg. No. 199902271W

**Alexandra Service Centre**  
281 Alexandra Road  
Singapore 159938  
Main Telephone 6388 2223  
Main Telefax 6475 1023

**Ubi Service Centre**  
55 Ubi Road 1  
Singapore 408699  
Main Telephone 6388 2323  
Main Telefax 6841 1183

**Customer Service**  
Service Appointment 6366 2323  
24-hour Breakdown Service 9828 1233  
Email customer.care@premiumauto.com.sg

## INS TAX INVOICE

Page 1 12:55

| <b>AIG ASIA PACIFIC INSURANCE PTE LTD</b><br><b>MOTOR CLAIM DEPT</b><br><b>AIG BUILDING</b><br><b>78 SHENTON WAY</b><br><b>#07-16</b><br><b>SINGAPORE 079120 079120</b> |                 | <b>Invoice No:</b> 85017259<br><b>Date :</b> 24/02/2022<br><b>Order :</b> SGC8588U<br><b>Term :</b> 30  |         | <b>Account:</b> A0006 (T 0)<br><b>AIG ASIA PACIFIC INSURANCE PTE LTD</b><br><b>MOTOR CLAIM DEPT</b><br><b>AIG BUILDING</b><br><b>78 SHENTON WAY</b><br><b>#07-16</b><br><b>SINGAPORE 079120</b> |                    |                       |  |
|---|-----------------|---|---------|---|--------------------|-----------------------|--|
| <b>Regn No:</b> SGC8588U (V 31761)  |                 | <b>Regn Date:</b> 30/12/2016  |         | <b>Mileage:</b> 106085  |                    | <b>WIP No.:</b> 35183 |  |
| <b>Model:</b> A4 SEDAN 1.4 TFSI S tronic  |                 | <b>Chassis:</b> WAUZZZF46HA063165   |         | <b>Engine:</b> CVN 022756   |                    | <b>Dept:</b> U        |  |
| You have been assisted by :- UB-Tony Foong ( 33 )   |                 |   |         |   |                    |                       |  |
|   |                 | Details   | Qty     | Unit Price  | Amount             |                       |  |
| S   | BODYWORK        | M:<br>TO REMOVE AND TRANSFER RHS HEADLIGHT'S CONTROL UNIT AND POWER MODULE.   | 250.00  | 1.00  | 250.00             |                       |  |
| S   | BODYWORK        | M:<br>TO DISMANTLE AND RENEW FRONT BUMPER, RHS FRONT FENDER AND RHS HEADLIGHTS. RE-ORGANIZE CRASH MANAGEMENT COMPONENTS. REINSTALL ALL PARTS REMOVED. | 1000.00 | 1.00  | 1,000.00           |                       |  |
| S   | BODYWORK        | M:<br>TO RESPRAY FRONT BUMPER AND RHS FRONT FENDER.   | 1100.00 | 1.00  | 1,100.00           |                       |  |
| S   | BODYWORK        | M:<br>TO CARRY OUT DIAGNOSTIC CHECK.  | 192.00  | 1.00  | 192.00             |                       |  |
| X   | A8W0807065C GRU | COVER Less 020%   | 1.00    | 2111.00   | 1,688.80           |                       |  |
| X   | A8W0807284      | (SK)GUIDE-A/P GT Less 020%  | 1.00    | 37.30   | 29.84              |                       |  |
| X   | A8W0821106A     | FENDER Less 020%  | 1.00    | 766.50  | 613.20             |                       |  |
| X   | A8W0821092      | PLATE-A/P GT Less 020%  | 1.00    | 71.90   | 57.52              |                       |  |
| X   | AN 0161857      | POP-RIVET Less 020%   | 6.00    | 3.30  | 15.84              |                       |  |
| X   | A8W0821136C     | SUPPORT-A/P GT Less 020%  | 1.00    | 118.00  | 94.40              |                       |  |
| X   | A8W0820582C     | COVER-A/P GT Less 020%  | 1.00    | 30.80   | 24.64              |                       |  |
| X   | A8W0823746      | COVER-A/P GT Less 020%  | 1.00    | 22.40   | 17.92              |                       |  |
| X   | A8W0941774A     | HEADLIGHT Less 020%   | 1.00    | 7693.00   | 6,154.40           |                       |  |
| X   | A8P0823433B     | BUMPER-A/P GT Less 020%   | 1.00    | 5.30  | 4.24               |                       |  |
|   |                 |   |         |   | <b>Sub-Total</b>   | 11,242.80             |  |
|   |                 |   |         |   | <b>7% GST</b>      | 787.00                |  |
|   |                 |   |         |   | <b>Grand Total</b> | 12,029.80             |  |

Parts 8,700.80  
Labour 0.00  
Sublet 2,542.00  
Menus 0.00  
Lubricant 0.00



Received by

For & on behalf of  
Premium Automobiles Pte Ltd


## INSURER ENQUIRY

**Find  
insurer**

Vehicle reg. no.

SMS5435S

Date of Accident

11/07/2021 

Reset

% **RESULT & RECEIPT**

## TP Insurer Enquiry

Insurance ..... **AIG Asia Pacific Insurance Pte....**Period of Insurance ..... **28/02/2020 - 27/02/2022**Requested By ..... **FOONG CHIN FONG (PREMIUM ...**Requested Date ..... **12/07/2021 15:21****Payment details**Request Amount: **S\$1.87**GST Amount: **S\$0.13**Total Amount Due (GST Inclusive): **S\$2****General Insurance Association**

Records Management Centre

GST Registration No: **M400017735**



Auto  
Consultants  
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Our Ref: CC3/AIG21007552/ra3

16 JULY 2021

**LOH WAI KUAN**  
91 KELULUT HILL  
SINGAPORE 805835

Dear Sir/Madam,

**ACCIDENT INVOLVING SMS 5435S & SGC 8588U ALONG/AT 8 ANG MO KIO AVE 2 ON 11/07/2021**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from SGC 8588U against your motor insurance policy.

Based on the information on hand, we are of the view that liability is not in your favor as your vehicle was moving out of parking lot and collided with Third Party's parked vehicle. Moving/ Reversing vehicles should exercise greater care. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 7 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,

JASLIN KOK  
Case Handler  
DID: 6841 2157  
FAX: 6741 4108  
Email: [Jaslinkok@lkkauto.com](mailto:Jaslinkok@lkkauto.com)

c.c. AIG Asia Pacific Insurance Pte Ltd  
(Motor Claims Dept)

## Print Received Message

This mail is associated with :

**\*SGC8588U (8124342851SG)**  
**[SMS5435S]**  
TP  
CHAM SAY HONG  
Jul 11 2021 7:15PM  
[LOH WAI KUAN]  
Premium Automobiles Pte Ltd

**From** **AIG Asia Pacific Insurance Pte. Ltd. (Express) (AIG\_SG\_EXPRESS)**, sent on **20/06/2022 14:58 PM.**  
**To** LKK\_HQ  
**Subject** **Alert - Adj Mandate Approved (S\$12231.80) - SGC8588U - Claim Handler: Goh, Jeremy-CX**

Approved:12231.80:mandate approved. subject to documents in order. settle at best.