

Re: Accident involving SLF8006H and SHC661G on 09.07.2021 (LKK REF : CC4/ASM21007551/ps3)

Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Thu 30/9/2021 9:25 AM

To: iShare Auto <ishareauto@gmail.com>

Cc: Admin A <admin-a@lkkauto.com>

 1 attachments (512 KB)

DS FORM_SLF8006H.pdf;

Without Prejudice

Dear Sirs/Mdm,

Thank you for your acceptance.

Please duly sign the **documents** enclosed and return to us (LKK) for our necessary action.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Hsiao Tong, Chew | Case Handler**LKK Auto Consultants Pte Ltd**Phone: 6742 3197 | email: chewht@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: iShare Auto <ishareauto@gmail.com>**Sent:** Wednesday, 29 September 2021 2:33 pm**To:** Hsiao Tong (LKKAuto) <chewht@lkkauto.com>**Cc:** Admin A <admin-a@lkkauto.com>**Subject:** Re: Accident involving SLF8006H and SHC661G on 09.07.2021 (LKK REF : CC4/ASM21007551/ps3)

Dear Hsiao Tong,

Thanks for reply.

Global sum of **\$6,000.00 (all-in for property claim)--OFFER ACCEPT**

Please proceed payment/ DV.

Thank You

Yours Sincerely,

Michelle

Hp: 9856 4815

iShare Auto Pte. Ltd.
8 Kaki Bukit Avenue 4
#08-09 Premier @ Kaki Bukit
Singapore 415875
Fax: 6341 6778

On Wed, Sep 29, 2021 at 2:17 PM Hsiao Tong (LKKAuto) <chewht@lkkauto.com> wrote:

Without Prejudice
(save as to costs)

Dear Sirs/Mdm,

We refer to the above matter.

We have our principal instruction to revise our offer at a global sum of **\$6,000.00(all-in)**.

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

***Note: We are on work from home arrangement. All correspondence should be made via email.
Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.***

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742 3197 | email: chewht@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: iShare Auto <ishareauto@gmail.com>

Sent: Monday, 27 September 2021 11:14 am

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: Re: Accident involving SLF8006H and SHC661G on 09.07.2021 (LKK REF : CC4/ASM21007551/ps3)

Dear Hsiao Tong,

Please update the status of re-counter proposed as below:-

| | | | |
|-----------------------------------|---|-------------|-----------------|
| Cost of repair | : | \$ 5,100.00 | |
| Loss of rental | : | \$ 1,280.00 | (8days X \$160) |
| LTA search & 3rd party GIA report | : | \$ 36.45 | |

| | | |
|-------|-----------------|--|
| TOTAL | \$ | |
| | 6,416.45 | |

Hope can receive your offer soonest.

Thank You

Yours Sincerely,

Michelle

Hp: 9856 4815

iShare Auto Pte. Ltd.

8 Kaki Bukit Avenue 4

#08-09 Premier @ Kaki Bukit

Singapore 415875

Fax: 6341 6778

On Wed, Sep 22, 2021 at 1:27 PM iShare Auto <ishareauto@gmail.com> wrote:

Dear Hsiao Tong,

Thanks for reply.

Please reconsider re-counter proposed as below:-

| | | | |
|-----------------------------------|---|-----------------|----------|
| Cost of repair | : | \$ | |
| | | 5,100.00 | |
| Loss of rental | : | \$ | (8days X |
| | | 1,280.00 | \$160) |
| LTA search & 3rd party GIA report | : | \$ | |
| | | 36.45 | |
| TOTAL | | \$ | |
| | | 6,416.45 | |

Hope can receive your offer soonest.

Thank You

Yours Sincerely,

Michelle

Hp: 9856 4815

iShare Auto Pte. Ltd.

8 Kaki Bukit Avenue 4

#08-09 Premier @ Kaki Bukit

Singapore 415875

Fax: 6341 6778

On Wed, Sep 22, 2021 at 1:23 PM Hsiao Tong (LKKAuto) <chewht@lkkauto.com> wrote:
Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

We have our principal instruction to revise our offer at a global sum of \$5,800.00(all-in).

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Sent: Tuesday, 21 September 2021 9:12 AM

To: iShare Auto <ishareauto@gmail.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: Re: Accident involving SLF8006H and SHC661G on 09.07.2021 (LKK REF : CC4/ASM21007551/ps3)

Without Prejudice

Hi,

We are pending further mandate from AXA and will get back to you asap.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Note: We are on work from home arranaement. All corresnondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742 3197 | email: chewht@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: iShare Auto <ishareauto@gmail.com>

Sent: Monday, 20 September 2021 11:21 am

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin-D (LKKAuto) <admin-d@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: Re: Accident involving SLF8006H and SHC661G on 09.07.2021 (LKK REF : CC4/ASM21007551/ps3)

Dear Hsiao Tong,

Please update my counter proposed as below :-

| | | | |
|-----------------------------------|---|--------------------|-----------------|
| Cost of repair | : | \$ 5,100.00 | |
| Loss of rental | : | \$ 1,440.00 | (8days X \$180) |
| LTA search & 3rd party GIA report | : | \$ 36.45 | |
| TOTAL | | \$ 6,576.45 | |

Hope can receive your offer soonest.

Thank You

Yours Sincerely,

Michelle

Hp: 9856 4815

iShare Auto Pte. Ltd.

8 Kaki Bukit Avenue 4

#08-09 Premier @ Kaki Bukit

Singapore 415875

Fax: 6341 6778

On Mon, Sep 13, 2021 at 11:17 AM iShare Auto <ishareauto@gmail.com> wrote:

Dear Hsiao Tong,

Please update my counter proposed as below :-

| | | |
|--------------------------------------|------------------------|--------------------|
| Cost of repair | \$: 5,100.00 | |
| Loss of rental | \$: 1,440.00 | (8days X \$180) |
| LTA search & 3rd party GIA report | \$: 36.45 | |
| TOTAL | \$ 6,576.45 | |

Hope can receive your offer soonest.

Thank You

Yours Sincerely,
Michelle
Hp: 9856 4815

iShare Auto Pte. Ltd.
8 Kaki Bukit Avenue 4
#08-09 Premier @ Kaki Bukit
Singapore 415875
Fax: 6341 6778

On Fri, Sep 10, 2021 at 12:21 PM iShare Auto <ishareauto@gmail.com> wrote:

Dear Hsiao Tong,

Thanks for reply.

Please reconsider re-counter proposed as below:-

| | | |
|--------------------------------------|------------------------|--------------------|
| Cost of repair | \$: 5,100.00 | |
| Loss of rental | \$: 1,440.00 | (8days X \$180) |
| LTA search & 3rd party GIA report | \$: 36.45 | |
| TOTAL | \$ 6,576.45 | |

Hope can receive your offer soonest.

Thank You

Yours Sincerely,
Michelle
Hp: 9856 4815

iShare Auto Pte. Ltd.
8 Kaki Bukit Avenue 4
#08-09 Premier @ Kaki Bukit
Singapore 415875
Fax: 6341 6778

On Fri, Sep 10, 2021 at 12:17 PM Hsiao Tong (LKKAUTO) <chewht@lkkauto.com> wrote:

Without Prejudice

Dear Sirs/Mdm,

We are prepared to improve our offer at a global sum of **\$5,340.00(all-in)**.

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742 3197 | email: chewht@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: iShare Auto <ishareauto@gmail.com>

Sent: Wednesday, 8 September 2021 9:31 am

To: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: Re: Accident involving SLF8006H and SHC661G on 09.07.2021 (LKK REF : CC4/ASM21007551/ps3)

Dear Hsiao Tong,

Thanks for reply.

Please reconsider re-counter proposed as below:-

| | | | |
|-----------------------------------|---|--------------------|-----------------|
| Cost of repair | : | \$ 5,100.00 | |
| Loss of rental | : | \$ 1,600.00 | (8days X \$200) |
| LTA search & 3rd party GIA report | : | \$ 36.45 | |
| TOTAL | | \$ 6,736.45 | |

Hope can receive your offer soonest.

Thank You

Yours Sincerely,
Michelle
Hp: 9856 4815

iShare Auto Pte. Ltd.
8 Kaki Bukit Avenue 4
#08-09 Premier @ Kaki Bukit
Singapore 415875
Fax: 6341 6778

On Tue, Sep 7, 2021 at 4:26 PM Hsiao Tong (LKKAUTO) <chewht@lkkauto.com> wrote:

Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

We propose settlement at a global sum of **\$5,220.00(all-in)**.

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742 3197 | email: chewht@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: iShare Auto <ishareauto@gmail.com>

Sent: Tuesday, 31 August 2021 1:33 pm

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: Re: Accident involving SLF8006H and SHC661G on 09.07.2021 (LKK REF : CC4/ASM21007551/ps3)

Dear Sir / Madam,

Please refer to the attached LOD.

Kindly let us know if you need the original copy

Thank You

Yours Sincerely,

Michelle

Hp: 9856 4815

iShare Auto Pte. Ltd.

8 Kaki Bukit Avenue 4

#08-09 Premier @ Kaki Bukit

Singapore 415875

Fax: 6341 6778

On Fri, Jul 16, 2021 at 5:30 PM Hsiao Tong (LKKAuto) <chewht@lkkauto.com> wrote:

Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear / under BOLA (subject to BOLA guideline settlement) and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle and admission of any liability to our Insured's part. The final repair cost is subjected to the consistency of the damages according to the nature of the accident. And the days of LOU/ LOR will

be based on the number of days of repair as recommended by our surveyor and approved by our principal.

Thank you.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement."

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742 3197 | email: chewht@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: iShare Auto <ishareauto@gmail.com>

Sent: Tuesday, 13 July 2021 4:20 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Su Li (LKK Auto) <suli@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: Re: Accident involving SLF8006H and SHC661G on 09.07.2021 (Your Ref: TBA) LKK REF : CC4/ASM21007551/ps3

Dear Hsiao Tong,

We refer to the above matter.

Please find enclosed the accident scene photos for your kind attention.

Kindly advise liability after you have studied the case.

We are looking forward to hearing from you soon.

Thank You

Yours Sincerely,

Michelle

Hp: 9856 4815

iShare Auto Pte. Ltd.

8 Kaki Bukit Avenue 4

#08-09 Premier @ Kaki Bukit

Singapore 415875

Tel: 6341 6789
Fax: 6341 6778

On Tue, Jul 13, 2021 at 10:14 AM iShare Auto <ishareauto@gmail.com> wrote:

Dear Person In Charge,

Attach is my client amendment GIA report for your record

Thank You

Yours Sincerely,
Michelle
Hp: 9856 4815

iShare Auto Pte. Ltd.
8 Kaki Bukit Avenue 4
#08-09 Premier @ Kaki Bukit
Singapore 415875
Tel: 6341 6789
Fax: 6341 6778

On Mon, Jul 12, 2021 at 6:15 PM iShare Auto <ishareauto@gmail.com> wrote:

Dear All,

Attach my client GIA report for your record.
Please advise liability after your study the case

Thank You

Yours Sincerely,
Michelle
Hp: 9856 4815

iShare Auto Pte. Ltd.
8 Kaki Bukit Avenue 4
#08-09 Premier @ Kaki Bukit
Singapore 415875
Tel: 6341 6789
Fax: 6341 6778

On Mon, Jul 12, 2021 at 5:34 PM Su Li (LKK Auto) <suli@lkkauto.com> wrote:

Without Prejudice

Dear Sir / Madam,

Thank you for your email.

Kindly provide us a copy of your client GIA Report for our necessary action.

Our respective case handler will look into the matter and get back to you in due course.

Hi Hsiao Tong,

FYNA, CC4/ASM21007551/ps3

To check availability of the case handler, you may contact the undersigned.

**Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*

Thank you.

Best Regards,

Su Li | Admin Support

LKK Auto Consultants Pte Ltd

From: iShare Auto <ishareauto@gmail.com>

Sent: Monday, July 12, 2021 12:36 PM

To: Admin A <admin-a@lkkauto.com>; Admin-D (LKKAuto) <admin-d@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>; Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Su Li (LKK Auto) <suli@lkkauto.com>; Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>; Jasper Chua (LKK Auto) <jasperchua@lkkauto.com>; Denise Tay (LKKAuto) <denisetay@lkkauto.com>

Subject: Accident involving SLF8006H and SHC661G on 09.07.2021 (Your Ref: TBA)

Dear Sir / Madam,

We refer to the above matter.

Kindly advise liability and we are looking forward to hearing from you soon.

Thank You

Yours Sincerely,
Michelle
Hp: 9856 4815

iShare Auto Pte. Ltd.
8 Kaki Bukit Avenue 4
#08-09 Premier @ Kaki Bukit
Singapore 415875
Tel: 6341 6789
Fax: 6341 6778