

## Hsiao Tong (LKKAUTO)

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**From:** Pauline Ng <ng.pauline6@gmail.com>  
**Sent:** Wednesday, 21 July 2021 7:31 PM  
**To:** Hsiao Tong (LKKAUTO)  
**Subject:** Fwd: Claim Notification - ACCIDENT INVOLVING SKL 8820D(AIG) AND SKD 5386C AT/ALONG BUKIT TIMAH RD ON 09/07/2021

Begin forwarded message:

**From:** pauline Ng <ng.pauline6@gmail.com>  
**Date:** 21 July 2021 at 18:59:34 SGT  
**To:** chewht@ikkauto.com, Holger Lindner <hlindner@gmail.com>, Pauline PL Ng <ng.pauline6@gmail.com>  
**Subject:** Re: Claim Notification - ACCIDENT INVOLVING SKL 8820D(AIG) AND SKD 5386C AT/ALONG BUKIT TIMAH RD ON 09/07/2021

Dear Ms Chew,

I am the driver - Ng Poh Li. The car SKL8820D is owned under my husband - Holger Lindner. Please use these emails for future correspondence.

I do not have an onboard camera and hence unable to provide video evidence. The other driver SKD5386C is a grab driver (he had a passenger during the accident) and I believe he will have on board camera. Are you able to request for the footage? The footage will provide evidence for the facts of the accident as per below:

- 1) There was a major traffic jam on Bukit Timah during the accident
- 2) All vehicles were moving at a slow speed
- 3) I signalled right to indicate my intention to move to the lane on my right
- 4) The car in front of me stopped and I did not have enough clearance to filter right
- 5) My car was stationary after this
- 6) From my side mirror, I saw SKD5386C approaching very close to the right side of my car.
- 7) I honked to get his attention to stop but he continued to drive forward slowly. Upon hitting my stationary car, he continued to inch forward slowly. He was not AWARE
- 8) I lowered my window and put out my hand to wave at him to stop his car before his left side mirror collide with my right side mirror
- 9) He managed to stop his car just before the 2 side mirrors smash into each other

Please contact me if you require more information. Thank you

Regards,  
Pauline

On Tue, 20 Jul 2021 at 04:17, [holger@liconsult.com.sg](mailto:holger@liconsult.com.sg) <[holger@liconsult.com.sg](mailto:holger@liconsult.com.sg)> wrote:

Begin forwarded message:

**From:** "Hsiao Tong (LKKAuto)" <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>  
**Date:** 19 July 2021 at 10:29:17 GMT+2  
**To:** [holger@liconsult.com.sg](mailto:holger@liconsult.com.sg)  
**Subject:** Claim Notification - ACCIDENT INVOLVING SKL 8820D(AIG) AND SKD 5386C AT/ALONG BUKIT TIMAH RD ON 09/07/2021

19 July 2021

**Mr Holger Helmuth Linden**  
Only]

[By Email

Driver: Ng Poh Li

Dear Sir/Madam,

**You Ref: SKL8820D**

**Our Ref: CC4/AIG21007544/ps3**

**ACCIDENT INVOLVING SKL 8820D(AIG) AND SKD 5386C AT/ALONG BUKIT TIMAH RD ON 09/07/2021**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte. Ltd. to deal with the third-party claim against your policy.

We have received a claim from SKD5386C against your insurance policy.

Pursuant to the above said accident wherein you and/or your authorized driver had amongst other information given us your version of how the accident had occurred, we as the appointed agent of your insurers shall proceed to negotiate for an amicable settlement with third party claimant.

If you have evidence/information to proof that we should not settle the third-party claim, kindly let us have them in writing within the next 10 days i.e. **by 02/08/2021**, after we shall proceed with negotiation with Third Party claimant on the without prejudice basis and any settlement should not bind any claims whatsoever by you/your driver against the other party's insurer arising from this particular accident.

Please note that your No-Claim Discount (NCD) (if any) will be affected upon next renewal due to this Third-Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Thank you.

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |  
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