Denise Tay (LKKAuto)

From: WONG JOSEPHINE <josephinewong@uoi.com.sq>

Sent: Wednesday, 14 July 2021 9:52 AM

To: Denise Tay (LKKAuto)

Cc: LEE KATIE

Subject: FW: Own damage claim (UL) SFN8833R [Vehicle IN] Our ref: M12D16122107

Without Prejudice

Dear Denise

Kindly proceed with OD repair.

Thanks.

Notice

Due to the COVID-19 situation, most of our staff are working from home. While we remain committed to serving you, there may be delay in our customer services. We thank you for your kind understanding under such challenging circumstances.

Josephine Wong

Executive Claims



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United Overseas Insurance Limited

3 Anson Road, #28-01 Springleaf Tower, Singapore 079909

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From: Denise Tay (LKKAuto) < denisetay@lkkauto.com>

Sent: Tuesday, July 13, 2021 6:10 PM

To: WONG JOSEPHINE <josephinewong@uoi.com.sg>; SUR <sur@lkkauto.com>; assignments

<assignments@lkkauto.com>

Cc: LEE KATIE < katielee@uoi.com.sg>

Subject: Re: Own damage claim (UL) SFN8833R [Vehicle IN] Our ref: M12D16122107

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Dear Josephine,

Enclosed estimate and Preliminary advice for SFN 8833R

We did not authorise repair

Please let us have your approval.

Best Regards,

Denise Tay | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: denisetay@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: WONG JOSEPHINE < josephinewong@uoi.com.sg>

Sent: Monday, 12 July 2021 4:12 PM

To: SUR < sur@lkkauto.com >; assignments < assignments@lkkauto.com >

Cc: Foong Shiuh Jye <foong.shiuh.jye@simedarby.com.sg>; LEE KATIE <katielee@uoi.com.sg>

Subject: RE: Own damage claim (UL) SFN8833R [Vehicle IN] Our ref: M12D16122107

Without Prejudice

Dear LKK

Kindly assist to survey own damage's vehicle.

Details of survey as email below. Thanks

OD excess is \$750.

Notice

Due to the COVID-19 situation, most of our staff are working from home. While we remain committed to serving you, there may be delay in our customer services. We thank you for your kind understanding under such challenging circumstances.

Josephine Wong

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From: Foong Shiuh Jye < foong.shiuh.jye@simedarby.com.sg >

Sent: Monday, July 12, 2021 3:24 PM

To: WONG JOSEPHINE < josephinewong@uoi.com.sg > Subject: Own damage claim (UL) SFN8833R [Vehicle IN]

Importance: High

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Dear Josephine,
Kindly arrange survey tomorrow.
Thank you.

Best regards

Foong Shiuh Jye

Motors Claim Advisor

Body and Paint

BMW

Performance Motors Ltd

Performance Munich Autos

TEL: +65 1800 2255 269

FAX: +65 6479 4601

Mobile: +65 9116 5779

Address: 303 Alexandra Road, Singapore 159941

Email: foong.shiuh.jye@simedarby.com.sg

www.bmw.com.sg

Sime Darby Motors

A member of the Sime Darby Group



From: service.pml@simedarby.com.sg

Sent: Monday, 12 July 2021 3:29 PM

To: Foong Shiuh Jye <foong.shiuh.jye@simedarby.com.sg>

Subject: Message from KM_558e

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