

Your Reference: TO BE ADVISED
Our Reference: 2019 00664 RCPJ

60162968

14/08/2019

AXA Insurance Pte Ltd
8 Shenton Way
#26-01
AXA Tower
Singapore 068811



SBS Transit

SBS Transit Ltd
205 Braddell Road Singapore 579701

Mainline +65 6284 8866
Facsimile +65 6287 0311

www.sbstransit.com.sg

Company Registration No: 199206653M

Dear Sir/Madam

3019771873

Accident Involving SBS6593S & WC4749J On 04/01/2019

We understand that you are the insurer of vehicle no. WC4749J , which was involved in the above accident with our bus no. SBS6593S .

We are of the opinion that the accident was caused by the negligent driving of your insured driver. As a result of the accident, we have been put to loss and expense as follows:

Cost of Repair	\$ 8,980.65	
Loss of Use	\$ 1,158.57	(386.19 x 3)
GIA/LTA/Police Fees	\$ 2.00	
Survey Fees	\$ 253.59	
Other Expenses	\$	
Total	\$ 10,394.81	

We enclose the following supporting documents: -

- ☐ A copy of the GIA/Police Report of SBS6593S
- ☐ A copy of the Certification for Bus Repair
- ☐ Coloured Photographs / Scene Photographs
- ☐ Survey Report & Survey Bill
- ☐ GIA/LTA Search fee
- ☐ Others, _____

We trust that you will settle this claim promptly to avert legal costs and interest charges. To this end, please treat this as notice in accordance with the protocol for Non-Injury Motor Accident litigation.

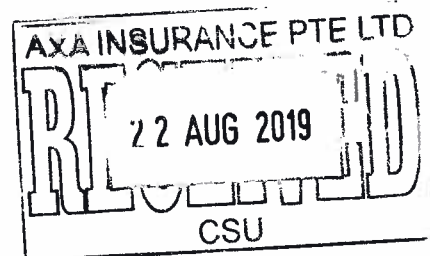
We look forward to hearing from you early in order to resolve this matter amicably at minimum cost to you.

Yours faithfully

Peter Jayan Chelliah

Group Claims Unit

DID: 63837745
Email: peterjc@comfordelgro.com
Fax: 63837626



Please direct all correspondence to the Claims Department at 205 Braddell Road 2nd Level East Wing, Singapore 579701, facsimile number 6383 7626.

A member of

COMFORTDELGRO





RECORDS MANAGEMENT CENTRE

GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE
6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

Third Party Insurer Enquiry

Our Ref No: GR-19-071873

Date of Request: 07/05/2019

Your Ref No:

Online Purchase

SBS Transit Ltd
205 Braddell Road
Singapore 579701

Dear Sir/Madam,

Enquiry Date 07/05/2019
Enquiry By Linda Yeung Fook Mooi
TP Vehicle No. WC4749J
Accident Date 04/01/2019

Enquiry Result:

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
WC4749J	AXA Insurance Pte Ltd	27/08/2018-26/08/2019	6338 7288

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

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RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735**TAX INVOICE**

Our Ref No: GR-15-071873

Date of Request: 07/05/2019

Your Ref No:

Online Purchase

SBS Transit Ltd
205 Braddell Road
Singapore 579701

Dear Sir/Madam,

Enquiry Date: 07/05/2019
Enquiry By: Linda Yeung Fook Mooi
TP Vehicle No.: WC4749J
Accident Date: 04/01/2019

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

For GIA RMC Official use:

Date:

☒ GIRO ☐ Cash ☐ Cheque

Certification for Bus Repairs

SBS Transit

CBR REF NO. : SE20190751

Depot : SE

Report No.: E00922019

BUS VEHICLE NO. : SBS6593S

Driver's Co no. & Name : 80110 Lee Wai Chong

Accident Date : 04/01/2019

Date in : 04/01/2019

Date Out : 08/01/2019

Yr Of Reg	Make / Model	Chassis No.
2015	MB Citaro O530, SD, AC, 2 Axle	WEB62808323129377

Stock Code	Description	Quantity	Total Material cost (S\$)
		0	\$0.00
90082378	STKR THANKS YOU FOR GIVING WAY	1	\$3.24
99001048	SIKAFLEX 255 EXTRA BLACK 310ML CTG	8	\$91.60
90082256	STKR SBS TRANSIT RR SD/DD	1	\$6.00
90082256	STR 60KM/H	1	\$0.87
99002040	THINNER	1	\$32.27
99002069	SPRAY PAINT PURPLE 5L CITARO	1	\$36.00
99002068	SPRAY PAINT ORANGE 5L CITARO	1	\$36.00
30117516	GUIDE SIGN,BRILLIANT SLIVER	1	\$28.08
30117515	MERCEDES STAR SELF ADHESIVE	1	\$13.16
30117514	GUIDE SIGN,BRILLIANT SLIVER	1	\$28.08
30117513	REAR WIND SCREEN	1	\$1,197.13
30600209	FLAP LESS LOCKER,RR END	1	\$2,392.00
30600743	BUMPER CENTRE	1	\$813.00
30600745	FACE BAR, REAR BUMPER W RR FOGLAMP	1	\$364.10
30600286	PANELLING,REAR BUMPER	1	\$282.20
30600003	LED LICENSE PLATE LAMP	2	\$82.29
32471210	SEPARATOR FUEL SYSTEM	1	\$469.29
30600458	GUIDE SIGN COVER,FLAP FOR REAR END	1	\$7.88
TOTAL FOR PARTS			S\$ 5883.19
S/N	Labour / Spray Painting / Contractor Cost	Amount	
1		S\$	136.00
2	Contractor's repair charges	S\$	952.30
TOTAL LABOUR / SPRAY PAINTING / CONTRACTOR COST			S\$ 1088.30
Repair cost of Advertisement / Livery			S\$ -
TOTAL DAMAGE			S\$ 6971.49

Certification for Bus Repairs

SBS Transit

CBR REF NO. : SE20190751

Depot : SE

Report No.: E00922019

BUS VEHICLE NO. : SBS6593S

Driver's Co no. & Name : 80110 Lee Wai Chong

Accident Date : 04/01/2019

Date in : 04/01/2019

Date Out : 08/01/2019

Yr Of Reg	Make / Model	Chassis No.
2015	MB Citaro O530, SD, AC, 2 Axle	WEB62808323129377

TOTAL DAMAGE		S\$ 6971.49
Overheads		S\$ 2091.45
Towing Charges		S\$ -
Repair Period : 3 day(s)	Loss of Use	S\$ 1158.57

TOTAL LOSS	S\$ 10221.51
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Prepared By : Chong Yong Guang**Date :** 11/05/2019**Approved By**
Workshop Mgr : Koh Boon Hong**Date :** 30/05/2019

	Survey Fee	refer to Group Claims
TOTAL DUE	S\$	10221.51

Acknowledged By
Depot Safety : Tham Meng Khuan**Date :** 31/05/2019

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Soon Bee Vehicle & Bodywork Maintenance

10 Anson Road #33-17 International Plaza Singapore 079903 Company Registration No: 53076555A

Fax: 62256130, Email: soonbee_vehicle@yahoo.com.sg

GST Registration No: 53076555A

TAX INVOICE

bizSAFE₃

Tax Invoice No : SE18264

Tax Invoice Date : 3-Apr-19

Ref No : SB-SE18264

To:
SBS TRANSIT LTD
Seletar Workshop.
No. 3 Yio Chu Kang Crescent
Singapore 786010

TERM OF PAYMENT: 30 DAYS UPON DELIVERY OF VEHICLES

No	Description	Qty	Unit Price (S\$)	Amount (S\$)
01	Completed Accident Repair Of Bus No SBS6593S (Refer Attached Quotation) Your Purchase Order: SSVO 2090000932	1	890.00	890.00
	7% GST :			62.30
	Please make payable to: Soon Bee Vehicle & Bodywork Maintenance			

GRAND TOTAL : \$952.30

AMOUNT DUE : \$952.30



Paul

COMPANY STAMP & AUTHORIZED SIGNATURE

Address NIL
Postcode
Is driver an employee of the Insured's Company YES
If No, Relationship of the Driver with the Insured
Vehicle Registration Number of Driver's Own Vehicle -
Insurance Company of Driver's Own Vehicle -

General Information of the Accident

Type Of Accident COLLISION - HEAD TO REAR
Weather Conditions CLEAR
Road Surface DRY

Other Information

Was any foreign vehicle involved in this accident? NO
Number of vehicles (including own vehicle) involved in the accident 2
Was any body injured in the Accident? NO
Was any injured conveyed to hospital by ambulance? NO
Was any other material or property damaged? YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance. NO
Number of Passengers (Including Driver) 10

Details of Police Action

Was the accident reported to the police? NO
If Yes, Please state which Police Station
Was notice of intended Prosecution given? NO
If Yes, against whom?

Circumstances of Accident

My bus was stationary along Upper Changi road East when the rear of my bus was hit by the front of a lorry (WC4749J). 3P informed that he slowly stopped and did not speed when the accident occurred. No injury. That's all.

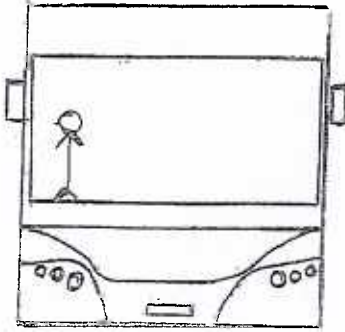
Attachment(s)

Are accident photos available for attachment? NOT AVAILABLE DUE TO CIRCUMSTANCES OF ACCIDENT
Was there any video captured by Car Camera? NO
Was there any audio recorded? NO

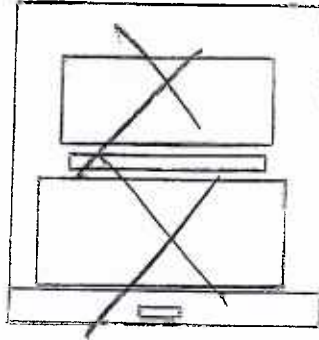
DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number WC4749J
Vehicle Make/Model/Colour
Details Of Properties FRONT DMG
Vehicle Category COMMERCIAL VEHICLE
Name of Driver ARUMUGAM PANDIYARAJ
NRIC/Passport Number
Contact Number 83742995
Address
Postcode
Insurance Company Name
Nature Of Damage
No. Of Passenger (Including Driver)

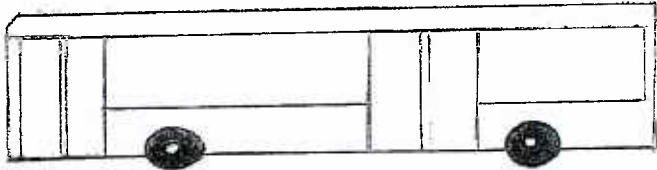
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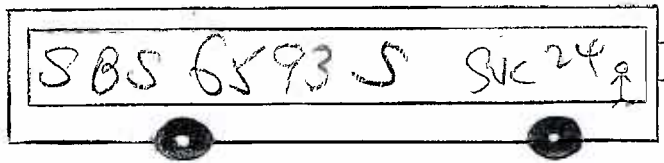
Front



Rear

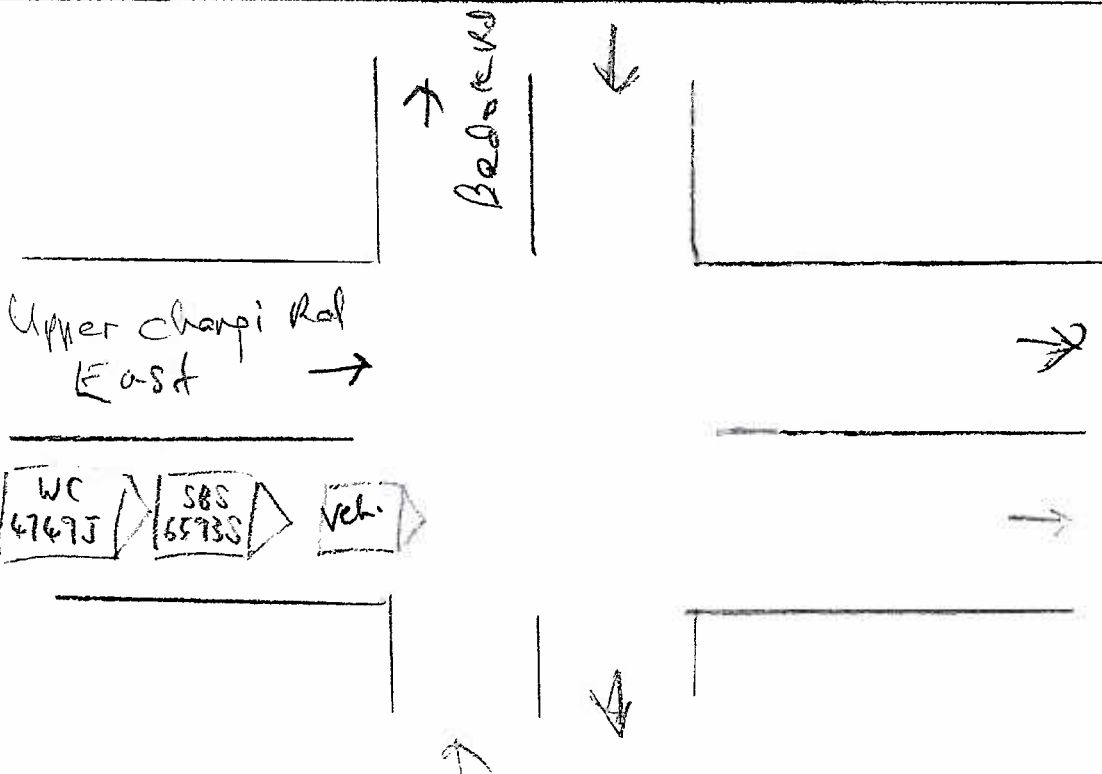


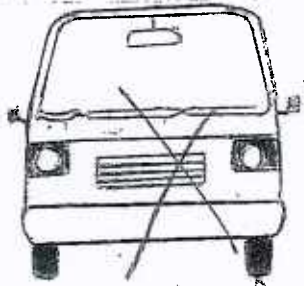
Nearside



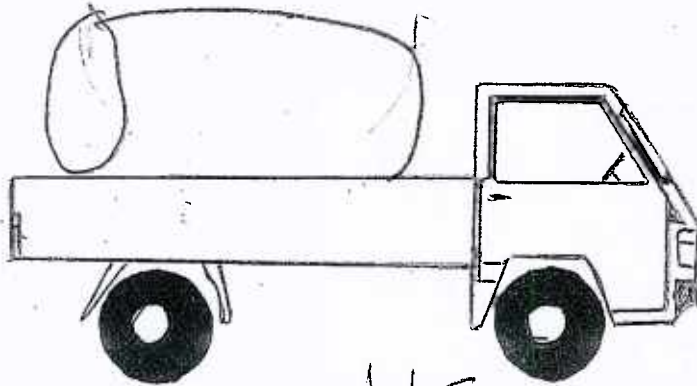
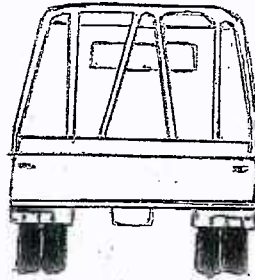
Offside

PAX = 10

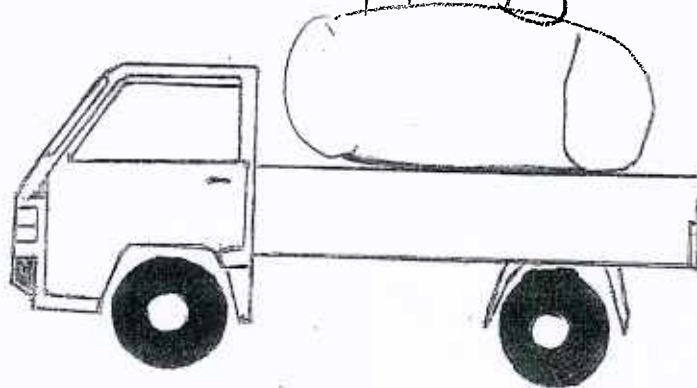




No Drive



WC
4749J





VICOM LTD

385 Sin Ming Drive Singapore 575718

Mainline (65) 6458 4555

Facsimile (65) 6458 1040

www.vicom.com.sg

Company Registration No: 198100320K

TAX INVOICE

SBS Transit Ltd
205 BRADDELL ROAD
SINGAPORE 579701

20 JUN 2019

ATTN : MOTOR CLAIMS DEPT.

GST REG No. : M9-0000652-A

CUSTOMER ID : VACS0001

VEHICLE No. : SBS6593S

INVOICE No. : CL021438

ACCIDENT DATE : 04/01/2019

INVOICE DATE : 19/06/2019

CLAIM No. : E/0092/2019

PAYMENT TERM : 30 Days Credit

INSURED VEH.No: WC4749J

DESCRIPTION	QTY	UNIT PRICE (SG\$)	AMOUNT (SG\$)
Photographs	12	1.00	\$ 12.00
Transportation	1	50.00	\$ 50.00
VAC Assessment Fee	1	175.00	\$ 175.00

GROSS AMOUNT \$ 237.00

GST @ 7% \$ 16.59

INVOICE AMOUNT \$ 253.59

This is a computer generated TAX INVOICE

No signature required

Cheque should be made payable to 'VICOM LTD'.

Sin Ming

385 Sin Ming Drive Singapore 575718
Tel: (65) 6455 5358 Fax: (65) 6455 8638

Bukit Batok

511 Bukit Batok St 23 Singapore 659545
Tel: (65) 6560 3312 Fax: (65) 6569 0722

Kaki Bukit

23 Kaki Bukit Ave 4 Singapore 415933
Tel: (65) 6741 6697 Fax: (65) 6749 2305

SBS Transit Ltd
205 BRADDELL ROAD
SINGAPORE 579701



VICOM LT
385 Sin Ming Drive Singapore 57571

Mainline (65) 6458 455
Facsimile (65) 6458 104

www.vicom.com.s
Company Registration No: 198100320

SURVEY REPORT

GENERAL INFORMATION

VAC Ref. No.	: 543182	Claim No.	: E/0092/2019
Accident Date	: 04/01/2019	Claim Type	: THIRD PARTY
Assignment Date	: 07/05/2019	Policy No.	:
Survey Date	: 05/01/2019	Finalised Dt.:	
Survey Report Date	: 09/06/2019	Insured Veh.	: WC4749J

VEHICLE PARTICULARS

Vehicle No.	: SBS6593S	Chassis No.	: WEB62808323129377
Registration Date	: 01/10/2015	Engine No.	: 902926C1090938
Make	: MERCEDES BENZ	Engine Cap.	: 6374 CC
Model	: CITARO O530 6.4L	Transmission	: AUTOMATIC
		Colour	: MULTI-COLOURED

CONDITION OF VEHICLE DURING SURVEY (VISUAL and STATIC TEST ONLY)

Foot Brake	: SERVICEABLE	Steering	: SERVICEABLE
Hand Brake	: SERVICEABLE	Modification	: NONE
Mileage	: 173778		

<u>TYRES</u>	<u>SIZE</u>	<u>MAKE</u>	<u>BALANCE (mm)</u>
FRONT RH	275/70R 22.5	BRIDGESTONE	10
FRONT LH	275/70R 22.5	BRIDGESTONE	10
REAR RH	275/70R 22.5	BRIDGESTONE	10
REAR LH	275/70R 22.5	BRIDGESTONE	10

SURVEY CONDUCTED AT

SELETAR DEPOT WORKSHOP
3 YIO CHU KANG CRES SP 786010 ZULKIFLI: 63754264

REMARKS

[1] Workshop Estimate : S\$ 6,971.49
[2] Our Adjustment : S\$ 6,889.20
[3] Repair Period : 3 days
[4] We have not authorised repairs. This survey was carried out on without prejudice basis.

SURVEY REPORT

Annex A: Adjustment on Spare Parts

Qty	Vehicle Parts Description	Condition	Workshop Estimate (S\$)	VAC Adjustme (S\$)
1	Stkr Thanks You For Giving Way	Necessary	3.24	3.24
8	Sikaflex 255 Extra Black 310 MI/Ctg	Necessary	91.60	91.60
1	Stkr Sbs Transit Rr Sd/Dd	Necessary	6.00	6.00
1	Str 60km/H	Necessary	0.87	0.87
1	Thinner	Necessary	32.27	32.27
1	Spray Paint Purple 5l Citaro	Necessary	36.00	36.00
1	Spray Paint Orange 5l Citaro	Necessary	36.00	36.00
1	Guide Sign,Brillint Sliver	Necessary	28.08	28.08
1	Mercedes Star Self Adhesive	Necessary	13.16	13.16
1	Guide Sign, Brillint Sliver	Necessary	28.08	28.08
1	Rear Wind Screen	Broken	1197.13	1197.13
2	Flap Less Locker, Rr End	Bent/Cut	2392.00	2392.00
3	Bumper Centre	Bent/Cracked	813.00	813.00
4	Face Bar, Rear Bumper W Rr Foglamp	Bent/Cut	364.10	364.10
5	Panelling Rear Bumper	Bent/Cut	282.20	282.20
3	Led License Plate Lamp	Reuse	82.29	0.00
7	Separator Fuel System	Bent/Leaking	469.29	469.29
3	Guide Sign Cover,Flap For Rear End	Cut	7.88	7.88
Subtotal			5883.19	5800.90
TOTAL			5883.19	5800.90
TOTAL FOR SPARE PARTS			5883.19	5800.90

VICOM LTD
SURVEY REPORT

Annex B: Adjustment on Labour and Spray Painting

Job Description	Workshop Estimate (S\$)	VAC Adjustme (S\$)
Workshop labour	136.00	136.00
Contractor's repair charges	952.30	952.30
Repair cost of advertisement/ livery	0.00	0.00
TOTAL FOR LABOUR AND SPRAY PAINTING	1088.30	1088.30

Summary

Description	Workshop Estimate (S\$)	VAC Adjustmer (S\$)
TOTAL FOR SPARE PARTS	5883.19	5800.90
TOTAL FOR LABOUR AND SPRAY PAINTING	1088.30	1088.30
TOTAL REPAIR COST	6971.49	6889.20

SURVEY REPORT

Annex C: Conclusion

ASSESSOR'S REPORT

At the place of inspection, we saw this vehicle sustained rear damage.

The damages seen during our survey were at rear windscreen glass, rear windscreen lower panel, center engine door/flap, separator fuel system(fuel pump leaking), bumper inner support structure frame and bumper and surrounding areas. A fuller detailed description of the damages is in Annex A of this survey report.

We examined all the rear damages and assessed they were from a collision or impact nature.

By cross-referencing with the e-filed report, we were satisfied the damages were consistent with the circumstances of accident as detailed.

ASSESSOR'S RECOMMENDATION

Seletar Depot Workshop estimated a repair cost of S\$6,971.49. We adjusted it to S\$6,889.20 on a part-by-part basis.

Accordingly, we recommend repairs to this vehicle be carried out on a part-by-part basis at S\$6,889.20.

The repairs would require a period of 3 working days.

We submit our survey report for your kind attention and would add the survey was carried out to the best of our ability, knowledge and experience.

REMARKS

SBS Transit, as owner of a large fleet and having an infrastructure of own workshops to maintain its buses at various depots, would have the parts price at costs. The parts are in the inventory. Correspondingly, the labour charge is actual cost based on man hours expended for the repairs. SBS Transit provides transportation to the general public. The repairs carried out by SBS Transit workshops is not a profit entity.



Fock Ping Yan
for VICOM Ltd







