

**DING AUTO PTE LTD**

176 Sin Ming Drive #04-06  
Sin Ming Autocare  
Singapore 575721

OUR REF: 7003045/TP/SMX8579P/AD/09/07/2021/NORA  
YOUR REF: GBG2854D

28 July 2021

To: AIG ASIA PACIFIC INSURANCE  
AIG BUILDING 78 SHENTON WAY #08-16  
SINGAPORE 079120

ACCIDENT INVOLVING : SMX8579P AGAINST GBG2854D ON 09/07/2021  
LOCATION ALONG : ALONG CTE EXPRESSWAY TOWARDS SLE

We refer to the above matter:

	Rate Per Day	Repair/ Claims Day	Amount Before GST	GST 7%	Amount After GST
Cost of Repair	\$ -	10	\$ 4,150.00	\$ 290.50	\$ 4,440.50
Loss Of Rental /Use	\$ 64.00	10	\$ 640.00	\$ -	\$ 640.00
LTA/GIA Search Fee	\$ -	0	\$ 1.87	\$ 0.13	\$ 2.00
Towing Fee	\$ -	0	\$ -	\$ -	\$ -
Surveyor Fee	\$ -	0	\$ -	\$ -	\$ -
Total	\$ 64.00	5	\$ 4,791.87	\$ 290.63	\$ 5,082.50

The accident was caused solely by the negligence of your insured and as a results, We had incurred the following costs of repair and losses of our insurer:

Enclosed are copies of the following documents for your perusal:

☺	Letter of Demand	☺	Rental Invoice (if any)
☺	Final Bill	☺	Weekly Statement/Income Tax (if any)
☺	Repair Estimate	☺	Letter of Authority
☺	GIA Report/Accident Police Report	☺	Discharge Voucher
☺	3 <sup>rd</sup> Party Search Fee	☺	Certificate of Insurance
☺	Mileage Record	☺	Copy Email of Confirmed Finalize&Liability

Our client has authorized DING AUTO PTE LTD to deal with the claim in this accident case and also to receive and deal/negotiate with all payment as stated above.

Please look into our client's claim and revert soonest as possible.

Your Sincerely,

Nora

DING AUTO PTE LTD

TEL: +65 6452 1208

FAX:+65 6452 0614

**DING AUTO PTE LTD**

**176 SIN MING DRIVE #04-06 SINGAPORE 575721 (Sin Ming Autocare).**

**TEL: 92313123**

**LETTER OF AUTHORIZATION**

Claimant Vehicle Number: SMX8579P

Third Party Vehicle Number: GBG2854D

Date & Time of Accident: 09/07/2021 21:25 HRS

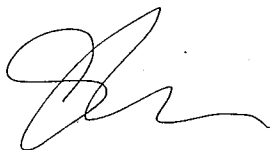
Date & Time Authorize: 12/07/2021 10:01 HRS

Location of Accident Along: Along CTE Expressway Towards SLE

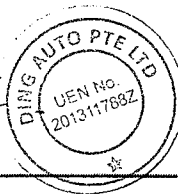
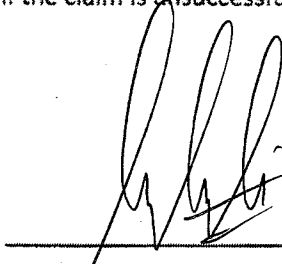
In consideration of my motor accident claim against the third party resulting from the above accident details, I Atoll Discovery Pte Ltd Owner  
of SMX8579P (claimant veh no.)  
hereby authorized Ding Auto Pte Ltd (the workshop) to act for me with respect to my claim of Cost of repair, Lost Of Rental or Loss Of Use.

I further authorized the workshop to settle my above mention claim in manner that they deem fit and the workshop is further authorized to receive payment further to settlement of my claim with payment cheque being made in favor of the workshop (Ding Auto Pte Ltd).

I further understand that DING AUTO PTE LTD does not guarantee and never represented that insurer/ Third party will fully indemnify me for the damage or the cost of repair, and that I shall be and continue to be liable to DING AUTO PTE LTD for the whole of repair cost if the claim is unsuccessful.



**Signed/chop by Claimant**



**Signed & Chop by DING AUTO**

**RELEASE VOUCHER**  
**(AIG Asia Pacific - Express Third Party Claim)**

"We/I, **DING AUTO PTE LTD** ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for **S\$4,440.50** (Repair Cost), **S\$512.00** (Loss of Use/Rental), **S\$2.00** (Disbursement) for vehicle no. **SMX 8579P** that was damaged pursuant to the accident which occurred on **09/07/2021** (date) along **CTE EXPRESSWAY TOWARDS SLE** (location) involving vehicle no/s **GBG 2854D**. This is pursuant to the inspection conducted on **13/07/2021** (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner **ATOLL DISCOVERY PTE LTD** (the third party claimant") of vehicle no. **SMX 8579P** make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to **SMX 8579P** (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 18 (day) of 08 (month) 2021 (year)



Signed by appointed surveyor



Signed by "the workshop" (with chop)

DING AUTO PTE LTD  
176 Sin Ming Drive #04-06 Sin Ming Autocare, SINGAPORE 575721  
Tel : 6452 1208 Fax : 6452 0614

**FINAL BILL**

M/S: AIG ASIA PACIFIC INSURANCE

ACCIDENT DATE: 09/07/2021

REF: /--

OIC: HSIAO TONG

OUR REF : SMX8579P

DATE : 28/7/2021

ITEM NO.	DESCRIPTION	UNIT PRICE	AMOUNT
1	Repair Cost - SMX8579P	\$ 4,150.00	\$ 4,150.00
REMARKS :		SUB TOTAL :	\$ 4,150.00
		7% GST	\$ 290.50
		GRAND TOTAL :	\$ 4,440.50

Yours faithfully,

Authorise Signature of Ding Auto Pte Ltd



DATE	DESCRIPTION	MILLEAGE ODOMETER READING								MILLEAGE TRAVELLED (KM)	HOURS OPERATED (TIME)	
											FROM	TO
10/07/21	VEHICLE ACCIDENT (IN)				20	80	2	0	2	km	1045hr	—
19/07/21	VEHICLE ACCIDENT (OUT)				20	80	4	0	4	km	—	1830hr

VEHICLE NUMBER:
 SNX 8579P
 OWNER/DRIVER SIGN:
 \_\_\_\_\_

- REMARKS:
- 1) \_\_\_\_\_  
 2) \_\_\_\_\_  
 3) \_\_\_\_\_  
 4) \_\_\_\_\_  
 5) \_\_\_\_\_



# ATOLL DISCOVERY PTE LTD

Reg No. 201703064W

(billing address) 210 Turf Club Road, The Grandstand Car Mall, Lot A12/A27, Singapore 287 995

(showroom) 210 Turf Club Road, The Grandstand Car Mall, Lot B66, Singapore 287 995

Contract No.: K-6-000149

Name: LAI JIA WEI SHINA

NRIC No.: S8336327D

Address: BLK 279C SENGKANG EAT AVE  
#14-535 S(543279)

Age: 37 DOB: 15/11/1983

Driving Experience: 11 Years

Contact No.: 90666042

Next-of-kin Contact No.: 93695657

Email:

**\*\*Remark : Hirer agreed to allow this rental company to keep a photocopy of his NRIC and driving License**

## Vehicle Details

Make & Model: TOYOTA SIENTA	Vehicle Reg No.: SMX8579P
Commencing Start Date/Time: 03 Feb 2021	Commencing End Date/Time: 01 Feb 2022
Rental Price Per Day : \$64	Collision Damage Waiver: \$6 Deposit: \$500

Remark : Commit 1 Year contract.

\*\*\* Things to take note

\*It is the customer's responsibility to inspect the vehicle upon collection. He/she should take photographs of any existing scratches and dents and WhatsApp them within 30 minutes to +65 96770677 after the collection of the vehicle. Repair charges will be imposed if the customer fail to do so when the vehicle is being returned.

\*Deposit will only be refunded to customer by cheque within 10 working days upon returning of vehicle.

\*Insurance Excess amount must be paid in full before the customer is able to do an accident report.

1 <sup>st</sup> Party Excess: \$500	3 <sup>rd</sup> Party Excess: \$500	Collision with Foreign Vehicles Excess \$5000
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\*No additional charge for usage in Malaysia (towing is not covered in-Malaysia).

\*Smoking is prohibited in the vehicle. Cost of \$300 will be charged if the car is returned with cigarette smoke smell and ashes.

\*Cost of \$100 will be charged if the PH Decal is being defaced or damaged.

Name/Signature of Customer

Name/Signature of Authorized Person

## INSURER ENQUIRY

## Find insurer

Vehicle reg. no.

GBG2854D

Date of Accident

09/07/2021



Reset

## % RESULT &amp; RECEIPT

## TP Insurer Enquiry

Insurance ..... **AIG Asia Pacific Insurance Pte....**Period of Insurance ..... **10/07/2020 - 09/07/2021**Requested By ..... **Nora/Rena (Ding Auto Pte Ltd)**Requested Date ..... **10/07/2021 11:38****Payment details**Request Amount: **S\$1.87**GST Amount: **S\$0.13**Total Amount Due (GST Inclusive): **S\$2****General Insurance Association**

Records Management Centre

GST Registration No: **M400017735**

## Hsiao Tong (LKKAuto)

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**From:** Hsiao Tong (LKKAuto)  
**Sent:** Thursday, 15 July 2021 10:37 AM  
**To:** YONGJIE.FOO@ARROWCREST-TECH.COM  
**Subject:** Claim Notification - ACCIDENT INVOLVING GBG 2854D(AIG) / SMX 8579P AT/ALONG BRADDELL FLYOVER TOWARDS SLE ON 09/07/2021

15 July 2021

**M/s ARROWCREST TECHNOLOGIES PTE LTD**  
Driver: Foo Yong Jie

*[By Email Only]*

Dear Sir/Madam,

**You Ref: GBG2854D**  
**Our Ref: CC4/AIG21007535/Kpa3**  
**ACCIDENT INVOLVING GBG 2854D(AIG) / SMX 8579P AT/ALONG BRADDELL FLYOVER TOWARDS SLE ON 09/07/2021**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte. Ltd. to deal with the third-party claim against your policy.

We have received a claim from SMX 8579P against your insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your driver's favour. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 07 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected upon next renewal due to this Third-Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Thank you.

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)



## Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	12 Jul 2021 15:33	<b>Clim Dtl Modified</b>	Claimant's Name: -> ATOLL DISCOVERY PTE LTD.	[A] HOW MEI KWAN
2	12 Jul 2021 15:33	<b>Clim Veh Model Changed</b>	(205470) TOYOTA SIENTA HYBRID 1.5 X CVT (A).	[A] HOW MEI KWAN
3	12 Jul 2021 15:33	<b>Clim Created</b>	Reg No: SMX8579P. Acct Date: 2021/07/09. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. Lt d. (SG). TP Insurer: NTUC Income Insurance Co-operative Ltd (HQ). Workshop: Ding Auto Pte Ltd (HQ)	[A] HOW MEI KWAN
4	12 Jul 2021 15:33	<b>Adj Co Assigned</b>	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
5	12 Jul 2021 15:33	<b>Adj Next Rpt Changed</b>	Next Rpt:Final Rpt.Due Date:2021/07/22	[A] HOW MEI KWAN
6	12 Jul 2021 15:33	<b>Adj Mandate Set</b>	Approved:0.00.Reinsp:Adj decides.	[A] HOW MEI KWAN
7	12 Jul 2021 15:33	<b>Clim Ins Co Changed</b>	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (Ex press)	[A] Merimen Administrator
8	12 Jul 2021 15:33	<b>Label Added</b>	(20224):Field Survey.	[A] Merimen Administrator
9	12 Jul 2021 15:34	<b>Label Added</b>	(19):Fastlane.	[A] HOW MEI KWAN
10	12 Jul 2021 15:34	<b>Adj Adjuster Assigned</b>	[None] -> KENNETH KONG	[A] HOW MEI KWAN
11	19 Jul 2021 14:16	<b>Video Downloaded</b>	Downloaded SMX8579P vs GBG2854D_TP VIDEO(FRONT P1)	[I] Boyogan, Joane
12	19 Jul 2021 14:17	<b>Video Downloaded</b>	Downloaded SMX8579P vs GBG2854D_TP VIDEO(FRONT P2)	[I] Boyogan, Joane
13	19 Jul 2021 14:18	<b>Video Downloaded</b>	Downloaded SMX8579P vs GBG2854D_TP VIDEO(REAR P1)	[I] Boyogan, Joane
14	19 Jul 2021 14:18	<b>Video Downloaded</b>	Downloaded SMX8579P vs GBG2854D_TP VIDEO(REAR P2)	[I] Boyogan, Joane
15	04 Aug 2021 11:12	<b>Adj Rpt Initiated</b>		[A] JOANNE LEE KHANG MIN
16	04 Aug 2021 11:12	<b>Clim Dtl Modified</b>	Insured ID: -> -. Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
17	04 Aug 2021 11:12	<b>Clim Dtl Modified</b>	JPJ Reg. Date: -> 2021/02/01.	[A] JOANNE LEE KHANG MIN
18	04 Aug 2021 11:12	<b>Clim Details Notified</b>		[A] JOANNE LEE KHANG MIN
19	05 Aug 2021 13:56	<b>Adj Mandate Request</b>	Cur.Req:4954.50:Liability: 100%(BOLA 27) *Quantum: (a)CORw/GST: \$4,440.50 + (b)LOU(8days x \$6 4.00): \$512.00 + (c)LTA/GIA search fee: \$2.00 = Total: \$4,954.50 *6 recommendation repair days +1S unday + 1PRS = 8days *For your approval please.	[A] CHEW HSIAO TONG
20	11 Aug 2021 17:30	<b>Video Downloaded</b>	Downloaded SMX8579P vs GBG2854D_TP VIDEO(FRONT P1)	[I] Goh, Jeremy-CX
21	11 Aug 2021 17:30	<b>Video Downloaded</b>	Downloaded SMX8579P vs GBG2854D_TP VIDEO(FRONT P2)	[I] Goh, Jeremy-CX
22	11 Aug 2021 17:30	<b>Video Downloaded</b>	Downloaded SMX8579P vs GBG2854D_TP VIDEO(REAR P1)	[I] Goh, Jeremy-CX
23	11 Aug 2021 17:31	<b>Video Downloaded</b>	Downloaded SMX8579P vs GBG2854D_TP VIDEO(REAR P2)	[I] Goh, Jeremy-CX
24	11 Aug 2021 17:46	<b>Adj Next Rpt Changed</b>	Next Rpt:Final Rpt.Due Date:2021/07/22. Mandate Remarks: mandate approved. subject to documents in order. settle at best.	[I] Goh, Jeremy-CX
25	11 Aug 2021 17:46	<b>Adj Mandate Set</b>	Approved:4954.50:mandate approved. subject to documents in order. settle at best.	[I] Goh, Jeremy-CX

Date From   Date To   Audit Type  

**ACTIVITY**

[19/07/2021 11:49] CHEW HSIAO TONG:

Spoken to OID, Mr FOO YONG JIE. He said that he only rear-ended third party. TP did not hit the car in front. The chain accident is the 1st 4 cars only. He will email scene photos to us

[16/07/2021 10:20] CHEW HSIAO TONG:

According to third party, As per video footage, collision/impact video footage not captured due camera technical glitch caused by accident impact.

**Merimen Billing for this case - Transaction History**

Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2708563	13 Jul 2021 10:52:30	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	AIG Asia Pacific Insurance Pte. Ltd. (Express)	SMX8579P	GBG2854D	11.00
2709272	15 Jul 2021 10:06:48	Video Upload	Motor	AIG Asia Pacific Insurance Pte. Ltd.	AIG Asia Pacific Insurance Pte. Ltd. (SG)	SMX8579P	CHEW HSIAO TONG	xx.xx
2709273	15 Jul 2021 10:06:52	Video Upload	Motor	AIG Asia Pacific Insurance Pte. Ltd.	AIG Asia Pacific Insurance Pte. Ltd. (SG)	SMX8579P	CHEW HSIAO TONG	xx.xx
2709274	15 Jul 2021 10:06:57	Video Upload	Motor	AIG Asia Pacific Insurance Pte. Ltd.	AIG Asia Pacific Insurance Pte. Ltd. (SG)	SMX8579P	CHEW HSIAO TONG	xx.xx
2709275	15 Jul 2021 10:07:02	Video Upload	Motor	AIG Asia Pacific Insurance Pte. Ltd.	AIG Asia Pacific Insurance Pte. Ltd. (SG)	SMX8579P	CHEW HSIAO TONG	xx.xx
2714274	04 Aug 2021 11:12:16	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SMX8579P	GBG2854D	11.00