

Re: 7003045/SMX8579P/TP GBG2854D/09/07/2021-PENDING OFFER/REF: /--

Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Wed 18/8/2021 10:03 AM

To: Kenneth Ding <kenneth.ding@dingauto.sg>; 'Accounts (Ding Auto)' <accounts@dingauto.sg>

Cc: 'SA 0406' <sa0406@dingauto.sg>

 1 attachments (194 KB)

DV_SMX 8579P.pdf;

Without Prejudice

Dear Sirs/Mdm,

Thank you for your acceptance.

Please duly sign the **documents** enclosed and return to us (LKK) for our necessary action.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement."

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742 3197 | email: chewht@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Kenneth Ding <kenneth.ding@dingauto.sg>

Sent: Tuesday, 17 August 2021 5:57 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; 'Accounts (Ding Auto)' <accounts@dingauto.sg>

Cc: 'SA 0406' <sa0406@dingauto.sg>

Subject: RE: 7003045/SMX8579P/TP GBG2854D/09/07/2021-PENDING OFFER/REF: /--

Dear Hsiao Tong,

Good day to you.

Yes, we agreed and accept the offer.

Please let us have your DV and invoice.

Thank you so much.

Best Regards,

Kenneth Ding
HP: 92313123

From: Hsiao Tong (LKKAuto) [mailto:chewht@lkkauto.com]
Sent: Tuesday, August 17, 2021 4:54 PM
To: Accounts (Ding Auto)
Cc: Kenneth Ding; SA 0406
Subject: Re: 7003045/SMX8579P/TP GBG2854D/09/07/2021-PENDING OFFER/REF: /--

Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

We are prepared to revise our offer at **\$4,954.50(all-in).**

Please confirm acceptance.

“Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.”

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742 3197 | email: chewht@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Accounts (Ding Auto) <accounts@dingauto.sg>
Sent: Monday, 16 August 2021 12:28 PM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Cc: Kenneth Ding <kenneth.ding@dingauto.sg>; SA 0406 <sa0406@dingauto.sg>
Subject: Re: 7003045/SMX8579P/TP GBG2854D/09/07/2021-PENDING OFFER/REF: /--

Dear Hsiao,

I would like to counter propose on the Loss Of Rental.

The vehicle was in our workshop on the 10/07/2021.

Your reporting centre gave us the GIA report late.
Therefore, Loss of Rental:

\$64.00 X 10Days = \$640.00

Kindly revert to me with a new offer the soonest.

Thank you

~Have a nice day~

Yours Sincerely,
Norazielawati
Accounts Dept
Tel: 64521208
Fax: 64520614



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On Mon, Aug 16, 2021 at 10:39 AM Hsiao Tong (LKKAuto) <chewht@lkkauto.com> wrote:

Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

We propose settlement at **\$4,890.50(all-in)**.

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement."

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

*Note: We are on work from home arrangement. All correspondence should be made via email.
Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742 3197 | email: chewht@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Accounts (Ding Auto) <accounts@dingauto.sg>

Sent: Thursday, 12 August 2021 2:05 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Kenneth Ding <kenneth.ding@dingauto.sg>; SA 0406 <sa0406@dingauto.sg>

Subject: Re: 7003045/SMX8579P/TP GBG2854D/09/07/2021-PENDING OFFER/REF: /--

Dear Hsiao,

I would like to follow up on the offer.

Any update on the offer?

Hope to hear from you soon.

Thank you

~Have a nice day~

Yours Sincerely,

Norazielawati
Accounts Dept
Tel: 64521208
Fax: 64520614



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On Tue, Aug 10, 2021 at 5:15 PM Hsiao Tong (LKKAuto) <chewht@lkkauto.com> wrote:

Without Prejudice

Hi,

We are pending mandate approval from our principal.

We will follow up and get back to you. Thanks.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement."

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742 3197 | email: chewht@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Accounts (Ding Auto) <accounts@dingauto.sg>

Sent: Tuesday, 10 August 2021 11:28 AM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Kenneth Ding <kenneth.ding@dingauto.sg>; SA 0406 <sa0406@dingauto.sg>; SURVEYOR <aigsgp_claimssurvey@aig.com>

Subject: Re: 7003045/SMX8579P/TP GBG2854D/09/07/2021-PENDING OFFER/REF: /--

Dear Hsiao,

I would like to follow up on the offer.

Kindly revert to me as soon as possible for the offer.

Hope to hear from you soon.

Thank you

~Have a nice day~

Yours Sincerely,

Norazielawati

Accounts Dept
Tel: 64521208
Fax: 64520614



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On Wed, Jul 28, 2021 at 12:42 PM Accounts (Ding Auto) <accounts@dingauto.sg> wrote:

WITHOUT PREJUDICE
DING AUTO PTE LTD

Dear Hsiao Tong,

Attachment our supporting documents to claim against your insured.
We have completed the repair, vehicle collected and has done finalized.

We would like to claim for our client as per following:

Recommended Repair Days: 06

Sun, Public Holiday/etc: 02

Total Claims Days: 10

Cost Of Repair: \$4440.50

3rd Party Search Fee: \$2.00

Loss Of Rental/Use: \$640.00

Towing Fee: \$0.00

Surveyor Fee: \$0.00

Total: \$5082.50

Kindly revert us with an offer to close this case as soon as possible.
Please do not hesitate to contact us for further assistance.

Thank you.

~Have a nice day~

Yours Sincerely,

Norazielawati

Accounts Dept

Tel: 64521208

Fax: 64520614