

Re: Accident involving GBG2854D on 9 Jul 2021 (part 1)

Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>

Fri 13/8/2021 2:12 PM

To: yongjie.foo@arrowcrest-tech.com <yongjie.foo@arrowcrest-tech.com>

Cc: ricseah@arrowcrest-tech.com <ricseah@arrowcrest-tech.com>

Dear Mr Foo,

We refer to the above matter.

For an update on the vehicle damages claim, third party has submitted the **claim for rear portion only**. Our surveyor had physically conducted survey to third party vehicle and is in the view that the damages sustained to the Third Party vehicle is consistent to the nature of accident as reported. Therefore, we will proceed to settle the matter with third party repairer.

As for injury claim, it will be handled by AIG claim officer Ms Joane directly and you may liaise with her on the related injury claim if any.

Thank you.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742 3197 | email: chewht@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAUTO)

Sent: Monday, 19 July 2021 1:58 PM

To: yongjie.foo@arrowcrest-tech.com <yongjie.foo@arrowcrest-tech.com>

Cc: ricseah@arrowcrest-tech.com <ricseah@arrowcrest-tech.com>

Subject: RE: Accident involving GBG2854D on 9 Jul 2021 (part 1)

Dear Mr Foo,

We acknowledge receipt of your email with total 3 attachment.

We will look into the matter.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: yongjie.foo@arrowcrest-tech.com <yongjie.foo@arrowcrest-tech.com>
Sent: Monday, 19 July 2021 12:25 PM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Cc: ricseah@arrowcrest-tech.com
Subject: FW: Accident involving GBG2854D on 9 Jul 2021 (part 1)

Hi Ms. Chew,

Please see attached for part 3 as the attached was too large. There will be a total of 3 attachments.

From: yongjie.foo@arrowcrest-tech.com <yongjie.foo@arrowcrest-tech.com>
Sent: Monday, 19 July 2021 12:10 PM
To: 'Hsiao Tong (LKKAuto)' <chewht@lkkauto.com>
Cc: 'ricseah@arrowcrest-tech.com' <ricseah@arrowcrest-tech.com>
Subject: FW: Accident involving GBG2854D on 9 Jul 2021 (part 1)

Dear Ms. Chew,

As spoken, please see below forwarded email which I sent to Joane from AIG. It summarises the entire accident in details. This is part 1 due to the attachment being too large.

I would also want to highlight that based on the photos taken of the cars at the scene. Comparing my vehicle damage and the one in front, it could not have caused SMX8579P to impact the vehicle in front and also the subsequent vehicles.

If possible, I request for your assistance to review the dashcam footage of SMX8579P to validate my claims. Appreciate your help and professional assessment on this matter.

Thank you

Regards,
Yong Jie

From: yongjie.foo@arrowcrest-tech.com <yongjie.foo@arrowcrest-tech.com>
Sent: Tuesday, 13 July 2021 8:18 PM
To: 'Boyogan, Joane' <Joane.Boyogan@aig.com>
Cc: 'ricseah@arrowcrest-tech.com' <ricseah@arrowcrest-tech.com>
Subject: RE: Accident involving GBG2854D on 9 Jul 2021

Dear Ms. Joane,

Thank you for sharing the update. Please see attached photos taken after the impact, of both my vehicle and the said vehicle SMX8579P.

As shown, there is minimal sign of damage on my vehicle and SMX8579P, it is with doubt that this kind of impact could have resulted in any injury for the driver in front. For your necessary review and assessment. Moreover, my impact did not cause her to impact the car in front of her as you can see the images taken of her vehicle and the vehicle SKX6919D in front of her. During the conversation between driver of SMX8579P & driver of SKX6919D, she also claimed to not have impacted SKX6919D.

I would also like to share my dashcam footage after the impact. Please see below attached google drive link for downloading the video. The driver of SMX8579P does not seem to have sustained any injury as we proceed to assess the damage, she was walking as per normal and did not show any signs of being injured. I did check with her verbally immediately after the impact, she said she is fine and no injury. Unfortunately, the

footage during impact was corrupted so I am unable to recover and share the file. The only available footage was after the impact when we stopped by the side.

https://drive.google.com/drive/folders/1_WT5GRgeWICRLjGS46wV9H8Llw_ABdta?usp=sharing

One important observation I would like to highlight is that shortly after the collision when all vehicles parked at the side, at least 2 unidentified individuals who were not involved in the accident showed up to the scene. They seen conversing to all the affected drivers in front except me. The conversation should be captured by the rear dashcam of SMX8579P as they were standing in between my vehicle and SMX8579P. Time frame should be between 9.20PM – 9.55PM.

I overheard from their conversation it was a series of questions regarding the accident:

- Are you a PHV driver
- Is your vehicle rented or your own
- Some other questions relating to the accident and follow up action

I am in doubt about the authenticity of the accident as these individuals showed up almost immediately after the impact. Based on my recollection, one was of slim body build, wearing black t shirt, jeans and sneakers, no spectacles. He was observed to be conversing to each and every driver involved in the accident.

As you are part of the investigative body on this case, I humbly request for you to look into this with utmost importance. The dashcam footage (front & back) of SMX8579P holds important information to support my above mentioned claims. Please try your best to get hold and review the said footage. On the next morning, I politely requested SMP8579P's driver to share the footage with me but was rejected as advised by her insurance agent. I believe as an authorised investigative body, you will be able to request for the footage officially.

Lastly, I would like to declare that all the above information provided by me are correct to the best of my knowledge and understand the consequences of providing any false information. I look forward to your greatest assistance in this case for me.

You may contact me directly at my mobile 9002 2292 for any further clarifications.

Thank you

Regards,
Yong Jie

From: Boyogan, Joane <Joane.Boyogan@aig.com>
Sent: Tuesday, 13 July 2021 10:08 AM
To: YONGJIE.FOO@ARROWCREST-TECH.COM
Subject: Accident involving GBG2854D on 9 Jul 2021

Your Ref: GBG2854D
AIG Ref: 1018111409SG

Dear Foo Yong Jie,

We acknowledge receipt of your Singapore Accident Statement.

We have gathered that the driver of third party vehicle SMX8579P has reported to have sustained injury as a result of this accident. On this note, should you receive any letter pertaining to the said driver's injury claim, please email a copy to us for our further review and necessary handling.

Meanwhile, please let us have a copy of your video footage of the accident (if available) and do let us know if you have other information which may assist us in the third party's claim.

Thank you

If you have received this message outside of your usual work hours, I do not expect that you will read it, respond to it, or act on it until appropriate for you.

Regards,

Joane Boyogan (Ms)

Senior Complex Claims Examiner
AIG Asia Pacific Insurance Pte. Ltd.

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78 Shenton Way, Level 10
Singapore 079120
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Annual leave notification – 9 Jul 2021

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