

CCB/A1421007516/Ara3

Justin

SLB 7888G



## ADVANCE AUTO GARAGE

23 Kaki Bukit Avenue 4, #04-01 Vicom Kaki Bukit Inspection Center,  
Singapore 415933

Tel: 9007 9247

Email: [advanceag@hotmail.com](mailto:advanceag@hotmail.com)

UEN: 53395571L

Date : 27 September 2021  
Your Ref : GBF3150A  
To : **AIG Asia Pacific Insurance Pte. Ltd**  
Attn : Motor Claims Department

Dear Sir/Mdm,

**RE: Accident on 7/07/2021 between SLB7888G & GBF3150A at/along Upper Serangoon Road, Towards Sengkang East Drive**

We refer to the above matter and would like to settle it directly in an amicable manner.

Please find attached copies of the below mentioned for your kind perusal:

- 1) Invoice No. AAGCL-138 @ **S\$9,000.00**
- 2) Loss of Use @ **S\$1,800.00 (10 Days x S\$180)**
- 3) Authorization to Act
- 4) GIA Report

Hope the above is in order and kindly let us have your confirmation soon.

Tax invoice will be issued upon amount finalization.

Thank you.

Yours faithfully,



Xavier Lim

Advance Auto Garage

SLX 6658 U ( DOA : 6 Feb 2021 )

SLS 5720 E ( DOA : 9 Feb 2021 )

SLD 1946 B ( DOA : 10 Feb 2021 )

SMH 7170 A ( DOA : 18 Feb 2021 )

O/S offer. (\*)

## LETTER OF AUTHORITY

Name : Thng Jee Beng Jerome  
Address : B1K 640 Bedok Reservoir Road  
: #11-59 Singapore 410640  
Contact No : \_\_\_\_\_

To (Insurance): AIG Asia Pacific Insurance Pte. Ltd

Dear Sirs,


ACCIDENT INVOLVING SLB 7888G AND GBF 3150A ON 7/7/2021  
AT/ALONG Upper Serangoon Road, Towards Serangoon East Drive

I/We, Thng Jee Beng Jerome, am/are the registered owner of  
motor car no. SLB 7888G

Please note that I have assigned all compensation monies due to me/us in the above stated accident to **ADVANCE AUTO GARAGE**.

I/We, hereby authorize you to release all compensation monies pertaining to the above-mentioned accident to **ADVANCE AUTO GARAGE** and forward your settlement cheque to **ADVANCE AUTO GARAGE** whom I had authorized to collect the said compensation monies.

Thank You



Signature of Claimant



Witness By

**RELEASE VOUCHER**  
**(AIG Asia Pacific - Express Third Party Claim)**

"We/I, ADVANCE AUTO GARAGE ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of surveyor) with respect to the amount claimed for S\$ 9,000.00 (Repair Cost), S\$ 720.00 (Loss of Use/Rental), S\$ - (Disbursement) for vehicle no. SLB 7888G that was damaged pursuant to the accident which occurred on 07/07/2021 (date) along UPP SERANGOON ROAD (location) involving vehicle no/s GBF 3150A. This is pursuant to the inspection conducted on 08/07/2021 (date) at "the workshop"

We/I confirm that we/I are/am authorized by the owner THNG JEE BENG JEROME ("the third party claimant") of vehicle no. SLB 7888G make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third-party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to SLB 7888G (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 12 (day) of November (month) 20 21 (year)



LWP

Signed by appointed surveyor



Signed by "the workshop" (with chop)

# Sales Invoice

# Advance Auto Garage

23 Kaki Bukit Avenue 4  
#04-01 Vicom Kaki Bukit Inspection Center  
Singapore 415933  
Reg No: 53395571L  
(+65) 9007 9247

DATE: 27/Sep/2021  
INVOICE NO.: AAGCL-138  
VRN: SLB7888G

Bill To:  
AIG Asia Pacific Insurance Pte. Ltd  
78 Shenton Way, #11-16  
Singapore 079120

ATTN: MOTOR CLAIMS DEPARTMENT

Description	AMOUNT
TOTAL LOST LIMIT AS PER YOUR SURVEYOR RECOMMENDATION	\$9,000.00
LUMP SUM	
Total:	\$9,000.00

- \* All prices stated are in SGD  
\* Please make all cheques payable to Advance Auto Garage  
\* Car handed over in satisfactory post repair condition



**THANK YOU FOR YOUR BUSINESS**

**ACCIDENT INVOLVING GBF 3150A & SLB 7888G ALONG/AT UPPER SERANGOON ROAD ON 07/07/2021**

Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>

Mon 7/26/2021 7:03 PM

To: efzpat@gmail.com <efzpat@gmail.com>

Cc: Admin A <admin-a@lkkauto.com>

Our Ref: CC6/AIG21007516/Ara3

**THE PAMPERED PET CORNER - BY EMAIL ONLY**  
[POLICY HOLDER]

Dear Sir/Madam,

**ACCIDENT INVOLVING GBF 3150A & SLB 7888G ALONG/AT UPPER SERANGOON ROAD ON 07/07/2021**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte Ltd to deal with the third-party claim against your policy.

We have received a claim from SLB 7888G against your motor insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your driver's favor as it is head-to-rear collision. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 7 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

*c.c. AIG Asia Pacific Insurance Pte Ltd  
(Motor Claims Dept)*

Thank you.

Best Regards,

**Jaslin Kok** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841 2157 | email: [JaslinKok@lkkauto.com](mailto:JaslinKok@lkkauto.com) | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



## Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	10 Jul 2021 23:32	<b>Clim Dtl Modified</b>	Claimant's Name: -> THNG JEE BENG JEROME.	[A] HOW MEI KWAN
2	10 Jul 2021 23:32	<b>Clim Veh Model Changed</b>	(204931) HYUNDAI TUCSON 1.6 TL GLS (A).	[A] HOW MEI KWAN
3	10 Jul 2021 23:32	<b>Clim Created</b>	Reg No: SLB7888G. Acct Date: 2021/07/07. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG). TP Insurer: NTUC Income Insurance Co-operative Ltd (HQ). Workshop: ADVANCE AUTO GARAGE (#03-01) (HQ)	[A] HOW MEI KWAN
4	10 Jul 2021 23:32	<b>Adj Co Assigned</b>	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
5	10 Jul 2021 23:32	<b>Adj Next Rpt Changed</b>	Next Rpt:Final Rpt.Due Date:2021/07/21	[A] HOW MEI KWAN
6	10 Jul 2021 23:32	<b>Adj Mandate Set</b>	Approved:0.00.Reinsp:Adj decides.	[A] HOW MEI KWAN
7	10 Jul 2021 23:32	<b>Clim Ins Co Changed</b>	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (Exp ress)	[A] Merimen Administrator
8	10 Jul 2021 23:32	<b>Label Added</b>	(20224):Field Survey.	[A] Merimen Administrator
9	10 Jul 2021 23:32	<b>Label Added</b>	(19):Fastlane.	[A] HOW MEI KWAN
10	10 Jul 2021 23:32	<b>Adj Adjuster Assigned</b>	[None] -> ADRIAN LING	[A] HOW MEI KWAN
11	19 Oct 2021 17:13	<b>Adj Rpt Initiated</b>		[A] JOANNE LEE KHANG MIN
12	19 Oct 2021 17:13	<b>Clim Dtl Modified</b>	Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
13	19 Oct 2021 17:13	<b>Clim Dtl Modified</b>	JPJ Reg. Date: -> 2020/07/14.	[A] JOANNE LEE KHANG MIN
14	19 Oct 2021 17:13	<b>Clim Details Notified</b>		[A] JOANNE LEE KHANG MIN
15	25 Oct 2021 17:47	<b>Adj Mandate Request</b>	Cur.Req:9720.00:Lia:100%(OI REAR-ENDED TP)*Quantum:(a)COR:\$9,000+(b)LOU(9days x \$80):\$720 =Total:\$9,720.00 *Vehicle Model: Nissan Tucson*Recommended 7 repair days +1 Sun + 1PRS = 9 Days	[A] Jaslin Kok Chin Yi
16	02 Nov 2021 11:39	<b>Adj Next Rpt Changed</b>	Next Rpt:Final Rpt.Due Date:2021/07/21	[I] MdNoor, Norsiah
17	02 Nov 2021 11:39	<b>Adj Mandate Set</b>	Approved:9720.00.	[I] MdNoor, Norsiah

Date From     Date To     Audit Type  

### ACTIVITY

No record

### Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2708237	12 Jul 2021 11:47:37	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	AIG Asia Pacific Insurance Pte. Ltd. (Express)	SLB7888G	GBF3150A	11.00
2734315	19 Oct 2021 17:13:57	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SLB7888G	GBF3150A	11.00

