

# Kent Seng Car Services

Blk 1017 Yishun Industrial Park A #01-240  
Singapore 768759 HP 91004390/HP 91254449 Fax 64841482  
Email:kentsengcarservices@gmail.com

23.09.2021

Our Ref : YP 2902 D  
Your Ref : SMC 9617 S

Pacific Packaging Pte Ltd  
C/O Kent Seng Car Services

Attn: Motor Claims Department  
AIG Asia Pacific Insurance Pte Ltd  
AIG Building  
78 Shenton Way #07-16  
Singapore 079120

Dear Sir/Mdm,

**RE: ACCIDENT INVOLVING YP 2902 D & SMC 9617 S ON 06.07.2021.**

We are repairer of vehicle no. YP 2902 D which was involved in an accident with vehicle no. SMC 9617 S which is insured with you.

The accident was clearly caused by your insurer's negligence. We are therefore seeking compensation from you for our client's financial losses as itemized below:-

Cost of Repair				\$1,600.00
Loss of Use	4	Days	\$160.00	\$640.00
LTA Search				\$7.45
Total				<u>\$2,247.45</u>

We enclose copies of the relevant documents to support our claim.

Your prompt settlement of our claim would be much appreciated.

You may contact Susan (HP:91004390) or Fion (HP:91254449) should you have any queries.

Thank you for your kind attention.

Yours faithfully,



Kent Seng Car Services

# KENT SENG CAR SERVICES

Blk 1017 Yishun Industrial Park A #01-240  
Singapore 768759 HP 91004390/HP 91254449 Fax 64841482  
Email:kentsengcarservices@gmail.com

19.07.2021

Our Ref : YP 2902 D  
Your Ref : SMC 9617 S

Pacific Packaging Pte Ltd  
C/o Kent Seng Car Services

Attn: Motor Claims Department  
AIG Asia Pacific Insurance Pte Ltd  
AIG Building  
78 Shenton Way #07-16  
Singapore 079120

Dear Sir/Mdm,

## LETTER OF AUTHORITY

### **RE: ACCIDENT INVOLVING YP 2902 D & SMC 9617 S ON 06.07.2021.**

We, Pacific Packaging Pte Ltd, owner of vehicle no. YP 2902 D hereby authorize M/s Kent Seng Car Services as our authorized representative to write, negotiate and settle claim on our behalf in our claim against the owner and / or driver of vehicle no. SMC 9617 S in respect of the above mentioned accident.

Kindly make payment directly to Kent Seng Car Services.

Kindly contact Susan (HP:91004390) or Fion (HP:91254449) should you have any queries regarding the above.

Yours faithfully,

X   
Pacific Packaging Pte Ltd



15 Mar 2022 8:07am SLP Fax

64841482

p.1

**RELEASE VOUCHER**  
**(AIG Asia Pacific - Express Third Party Claim)**

"We/I, KENT SENG CAR SERVICES ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of surveyor) with respect to the amount claimed for S\$1,600.00 (Repair Cost), S\$440.00 (Loss of Use/Rental), S\$7.45 (Disbursement) for vehicle no. YP 2902D that was damaged pursuant to the accident which occurred on 06/07/2021 (date) along YISHUN INDUSTRIAL PARK A (location) involving vehicle no/s SMC 9617S.

This is pursuant to the inspection conducted on 19/07/2021 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner PACIFIC PACKAGING PTE LTD (the third party claimant) of vehicle no. YP 2902D make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to YP 2902D (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 16 (day) of MAR (month) 20 22 (year)



MRB

Signed by appointed surveyor



Signed by "the workshop" (with chop)

**WITHOUT PREJUDICE to:**

- (a) Insurance Subrogated Claim and/or
  - (b) Any Personal Injury Claims
- (Note: This Notice supersedes any inconsistencies found in this Discharge Voucher)



# KENT SENG CAR SERVICES

Blk 1017 Yishun Industrial Park A #01-240  
Singapore 768759 HP 91004390/HP 91254449 Fax 64841482  
UEN:53342454B Email: kentsengcarservices@gmail.com

Invoice No : 1691

M/s	AIG Asia Pacific Insurance Pte Ltd	DATE	23.09.2021
	AIG Building, 78 Shenton Way	CAR NO	YP 2902 D
	#07-16, Singapore 079120	MAKE	Mitsubishi Canter

FINAL COST OF REPAIR FOR THE ABOVE MENTIONED VEHICLE.  
YOUR INSURED : SMC 9617 S

Pc	Pcs	FEB21EA20596	UNIT PRICE	AMOUNT
1	pcs	<u>Recommended Parts (S/Nett)</u> RH front side sliding door panel (side panel)		\$1,000.00
		<u>Recommended Labour</u>  Labour for jacking, knocking RH side sliding door lower bar, dismantle & replace RH sliding door panel (front side).  To respray right side sliding door panel.  Lettering, logo drawing & advertisement on RH sliding door panel. (S/Nett)		\$300.00  \$400.00  \$300.00
		Sub Total		\$2,000.00
		Lump Sum Deduction (-20%)		(\$400.00)
		Lump Sum Cost of Repair		\$1,600.00
Page 1 of 1			<b>Total</b>	\$1,600.00

  
KENT SENG CAR SERVICES

> Back to OneMotoring



Land Transport Authority  
10 Sin Ming Drive  
Singapore 575701  
GST Registration No. : M4-0006529-2

Kent Seng YP2902D  
claims against AIG

Print Date/Time : 08 Jul 2021 / 11:43:13

Receipt Date/Time : 08 Jul 2021 / 11:43:13

### Tax Invoice/Receipt

Receipt No. : ITNET-00000-210708-001169

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
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Result of Insurance Enquiry - SMC9617S

As at 06 Jul 2021/08:25:00

Insurance Co: AIG ASIA PACIFIC INSURANCE PTE. LTD.

1 Insurance Enquiry - SMC9617S

Enquiry Fee

20210708114204989360

7.00 0.49 7.49

Sub-Total 7.00 0.49 7.49

Total Before Rounding 7.00 0.49 7.49

Rounding Difference 0.04

Total Amount Payable 7.45

Paid By

558860XXXXXX5690

eNETS Credit Card 7.45

Total 7.45

Cash Change 0.00

Tendered Amount 7.45

Excess Refundable Amount 0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

## Cecilia Chong (LKK Auto)

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**From:** Cecilia Chong (LKK Auto)  
**Sent:** Tuesday, 13 July 2021 12:13 PM  
**To:** WXQ.ASM@HOTMAIL.COM  
**Subject:** <STANDARD NOTIFICATION LETTER> OUR REF: CC4/AIG21007510/ga3 \*\*\*  
ACCIDENT INVOLVING SMC 9617S & YP 2902D ON 06/07/2021 \*\*\*

**Importance:** High

Our Ref: CC4/AIG21007510/ga3

12 JULY 2021

**WANG XIAOQING**

Dear Sir/Madam,

**ACCIDENT INVOLVING SMC 9617S & YP 2902D ON 06/07/2021**

We refer to the above accident. We are the Appointed Surveyor and Loss Adjuster Company by your Motor Insurer (AIG Asia Pacific Insurance Pte Ltd.) to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

This is to inform you that we received a Third Party Claim from **YP 2902D**.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

c.c. AIG Asia Pacific Insurance Pte Ltd  
(Motor Claims Dept)

Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.

*Best Regards,*

*Cecilia Chong | Case Handler*

*LKK Auto Consultants Pte Ltd*

*Phone: 6749-4274 | email: [CeciliaChong@lkkauto.com](mailto:CeciliaChong@lkkauto.com) | fax: 6741-4108*

*Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)*



*Save the Earth. Print only when necessary.*

## Print Received Message

This mail is associated with :

**\*YP2902D (4863302754SG)**

**[SMC9617S]**

TP

PACIFIC PACKAGING PTE LTD

Jul 6 2021 8:00AM

[WANG XIAOQING]

Kent Seng Car Services (yishun)

**From**      **AIG Asia Pacific Insurance Pte. Ltd. (Express) (AIG\_SG\_EXPRESS)**, sent on **16/02/2022 17:02 PM**.  
**To**         LKK\_HQ  
**Subject**   **Alert - Adj Mandate Approved (\$2047.45) - YP2902D - Claim Handler: Ler, Bernard-JQ**

Approved:2047.45:subject to all docs in place.