

RE: AIG REF : 5049350050SG

Loh, Chee-Heng <Chee-Heng.Loh@aig.com>

Tue 10/12/2021 9:10 AM

To: Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>

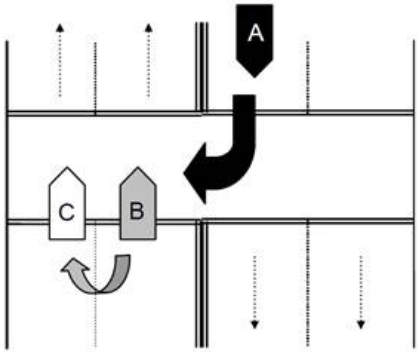
Cc: Admin A <admin-a@lkkauto.com>

Hi Jaslin,

Noted that TP's video footage showed that OIV did not hit TPV. Thus, the sequence of the collision would be: OIV/SMT1381J (A) -> SHC1461K (B) -> TPV/SMP1261T (C).

Kindly assist to direct PD claim to insurer of SHC1461K (AXA) under BOLA 35.

Thank you.

	SCENARIO	DESCRIPTION
35.		<p>A hit into B when turning, causing B to hit into C</p> <p>A is 100% liable to B</p> <p>B is 100% liable to C</p>

#### Loh Chee Heng

Senior Complex Claims Examiner – Auto Property Damage Claims  
AIG Asia Pacific Insurance Pte. Ltd

AIG Building  
78 Shenton Way, Level 10  
Singapore 079120  
Tel +(65) 6419 1881  
[Chee-Heng.Loh@aig.com](mailto:Chee-Heng.Loh@aig.com) | [www.AIG.sg](http://www.AIG.sg)

*If you have received this message outside of your usual work hours, I do not expect that you will read, respond to or action it until appropriate for you.*

**From:** Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>  
**Sent:** Monday, 11 October 2021 7:35 PM  
**To:** Loh, Chee-Heng <Chee-Heng.Loh@aig.com>  
**Cc:** Admin A <admin-a@lkkauto.com>  
**Subject:** [EXTERNAL] Re: AIG REF : 5049350050SG

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Dear Chee Heng

We are of the view that bola 35 seems not valid as OI did not hit TP's vehicle directly.

Kindly let us have your instruction.

Thank you.

Best Regards,

**Jaslin Kok** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841 2157 | email: [JaslinKok@lkkauto.com](mailto:JaslinKok@lkkauto.com) | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** Loh, Chee-Heng <[Chee-Heng.Loh@aig.com](mailto:Chee-Heng.Loh@aig.com)>  
**Sent:** Wednesday, August 18, 2021 10:05 AM  
**To:** Jaslin Kok (LKK Auto) <[jaslinkok@lkkauto.com](mailto:jaslinkok@lkkauto.com)>  
**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** RE: AIG REF : 5049350050SG

Hi Jaslin,

Insured driving licence was suspended with effect from 8/7/2021. A letter from Traffic Police is uploaded into Merimen.

As attached email refers, kindly assist to determine if BOLA 35 apply for this accident.

Thank you.

**Loh Chee Heng**  
Senior Complex Claims Examiner – Auto Property Damage Claims  
AIG Asia Pacific Insurance Pte. Ltd

AIG Building  
78 Shenton Way, Level 10  
Singapore 079120  
Tel +(65) 6419 1881  
[Chee-Heng.Loh@aig.com](mailto:Chee-Heng.Loh@aig.com) | [www.AIG.sg](http://www.AIG.sg)

*If you have received this message outside of your usual work hours, I do not expect that you will read, respond to or action it until appropriate for you.*

**From:** Jaslin Kok (LKK Auto) <[jaslinkok@lkkauto.com](mailto:jaslinkok@lkkauto.com)>  
**Sent:** Tuesday, 17 August 2021 8:16 PM  
**To:** Loh, Chee-Heng <[Chee-Heng.Loh@aig.com](mailto:Chee-Heng.Loh@aig.com)>  
**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** [EXTERNAL] AIG REF : 5049350050SG

**This message is from an external sender; be cautious with links and attachments.**

Dear Chee Heng

Please be informed that OI driving License is invalid.

Qualified Driving Licence	
Qualified Driving Licence Number	S2721241G
Status of Qualified Driving Licence	Invalid
Class(es) of Qualified Driving Licence	
Expiry Date	Lifetime unless revoked, suspended or disqualified
Provisional Driving Licence	
Provisional Driving Licence Number	
Status of Provisional Driving Licence	
Class(es) of Provisional Driving Licence	
Expiry Date	

Thank you.

Best Regards,

**Jaslin Kok** | Case Handler

**LKK Auto Consultants Pte Ltd**

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**Re: VIDEO - Accident involving SMP 1261T and SMT 1381J dated 03/07/2021 \*\*\* LKK  
REF : CC4/AIG21007501/Kra3**

Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>

Tue 10/12/2021 3:50 PM

To: June Phua ( Cheng Hoe Motor) <chmotor@singnet.com.sg>

Cc: Admin A <admin-a@lkkauto.com>

WITHOUT PREJUDICE

Dear June

We refer to your client's video, showing our insured did not hit your client's vehicle.

Thus, Kindly assist to claim under insurer of SHC1461K (AXA) under BOLA 35.

Thank you.

Best Regards,

**Jaslin Kok** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841 2157 | email: [JaslinKok@lkkauto.com](mailto:JaslinKok@lkkauto.com) | fax: 6741 4108

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**From:** June Phua ( Cheng Hoe Motor) <chmotor@singnet.com.sg>

**Sent:** Thursday, October 7, 2021 10:09 AM

**To:** Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>

**Cc:** Admin A <admin-a@lkkauto.com>

**Subject:** VIDEO - Accident involving SMP 1261T and SMT 1381J dated 03/07/2021 \*\*\* LKK REF :  
CC4/AIG21007501/Kra3

Hi Jaslin,

Attached video footage as per your request.

Thank you.

Rgds

June

Cheng Hoe Motor Pte Ltd

Tel : 67556142

Fax : 67557719

Email- chmotor@singnet.com.sg

**From:** Jaslin Kok (LKK Auto)

**Sent:** Wednesday, October 6, 2021 7:35 PM

**To:** Cheng Hoe Motor Pte Ltd (Yishun-June)

**Cc:** Admin A

**Subject:** Re: Accident involving SMP 1261T and SMT 1381J dated 03/07/2021 \*\*\* LKK REF :  
CC4/AIG21007501/Kra3

WITHOUT PREJUDICE

Dear Sir / Madam,

**Please provide us a copy of accident video as stated in your client accident report for our viewing.**

Thank you.

Best Regards,

**Jaslin Kok** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841 2157 | email: [JaslinKok@lkkauto.com](mailto:JaslinKok@lkkauto.com) | fax: 6741 4108

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**From:** Jaslin Kok (LKK Auto)

**Sent:** Wednesday, August 18, 2021 12:00 PM

**To:** Cheng Hoe Motor Pte Ltd (Yishun-June) <chmotor@singnet.com.sg>

**Cc:** Admin A <admin-a@lkkauto.com>

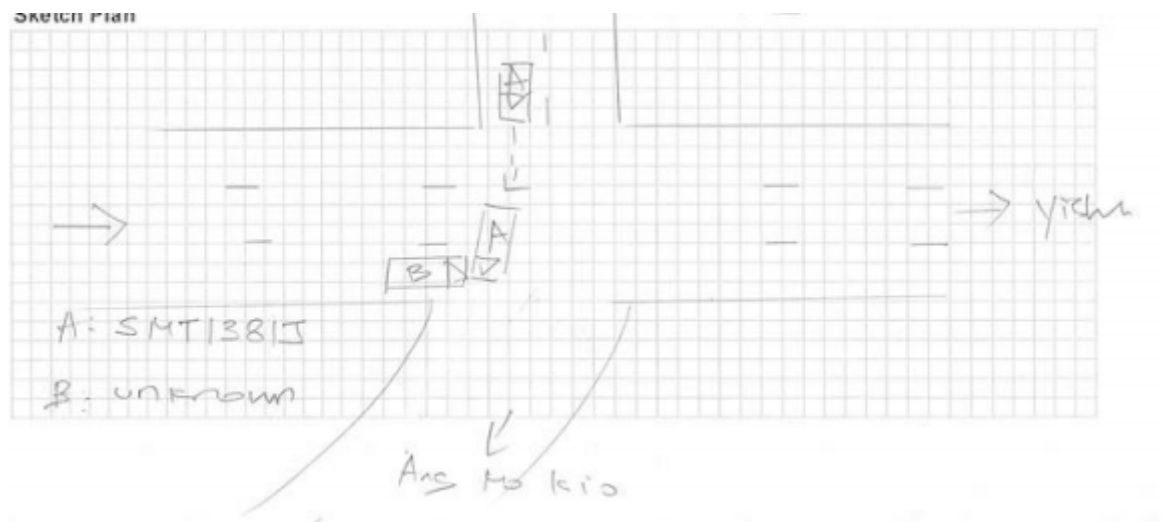
**Subject:** Accident involving SMP 1261T and SMT 1381J dated 03/07/2021 \*\*\* LKK REF : CC4/AIG21007501/Kra3

WITHOUT PREJUDICE

Dear Sir / Madam,

We refer to the above matter.

Please be informed that OI has reported. Please refer to the below OI's sketch plan and statement.



Dear Sir/Mdm

I, LIM KEAN SENG S2721241G was hit by a vehicle at the cross junction Lentor Ave towards Yio Chu Kang road on 3rd July 11plus pm.

I was driving straight and on the way home. Suddenly i feel that my Vehicle was being bang very hard

from the back. I was then unconscious and next moment, i was woke up by the ambulance nurses. They put me to ambulance.

I am now on hospitalization leave and as per doctor advise, i am not be able to work for the next 6 months.

As a main bread winner, i am very stress. Please assist me to the fullest on which division can i consult for financial assistance.

Regards  
Lim

***Please provide us a copy of accident video as stated in your client accident report for our viewing.***

Thank you.

Best Regards,

**Jaslin Kok** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841 2157 | email: [JaslinKok@lkkauto.com](mailto:JaslinKok@lkkauto.com) | fax: 6741 4108

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