

Meng Yan (LKK Auto)

From: Alfred Toh <alfred.toh@sg.cntaiping.com>
Sent: Friday, 9 July, 2021 11:27 AM
To: AVRIL HO; nitha@movva.com.sg; jacelyn@movva.com.sg; 'Suann'; assignments
Cc: Claims Dept of CTI; Alfred Toh
Subject: RE: SNM21D203801/C02/SKH3453J/TOHHS / TP CLAIMS - SKZ1329D AGAINST SKH3453J DOA 20/06/2021

WITHOUT PREJUDICE

YOUR REF: SKZ1329D

OUR REF: SNM21D203801/C02/SKH3453J/TOHHS – ACCIDENT NOT REPORTED

Dear Sirs

Contents of your email duly noted.

Aside to M/s LKK Auto Consultants Pte Ltd., please assist to arrange survey on SKZ1329D. (email below refers)

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com. Any inconvenience caused is much regretted.

Best Regards

Alfred Toh
Senior Executive
Claims Department
China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
Email: claimsdept@sg.cntaiping.com
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From: AVRIL HO <avril@movva.com.sg>
Sent: Friday, July 9, 2021 10:51 AM
To: Alfred Toh <alfred.toh@sg.cntaiping.com>; nitha@movva.com.sg; jacelyn@movva.com.sg; 'Suann' <suann@movva.com.sg>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Chong Boon Sen <boonsen.chong@sg.cntaiping.com>
Subject: RE: SNM21D203801/C02/SKH3453J/TOHHS / TP CLAIMS - SKZ1329D AGAINST SKH3453J DOA 20/06/2021

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Dear Alfred,

Please kindly arrange Steve Chen (LKK).

Thank you!

Best Regards,

AVRIL HO

Claims Asst.

Mova Automotive Pte Ltd

Email: avril@nova.com.sg

Address: Blk 1008 Bt Merah Lane 3

#01-04/06/08

Singapore 159722

Telephone: 6272 3892 Fax: 6270 8314



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From: Alfred Toh [<mailto:alfred.toh@sg.cntaiping.com>]

Sent: Friday, 9 July 2021 10:09 AM

To: nitha@nova.com.sg; jacelyn@nova.com.sg; 'Avril'; Suann

Cc: Claims Dept of CTI; Alfred Toh; Chong Boon Sen

Subject: SNM21D203801/C02/SKH3453J/TOHHS / TP CLAIMS - SKZ1329D AGAINST SKH3453J DOA 20/06/2021

WITHOUT PRJUDICE

YOUR REF: SKZ1329D

OUR REF: SNM21D203801/C02/SKH3453J/TOHHS - ACCIDENT NOT REPORTED

Dear Sirs

We refer to your email of 8 July 2021 at 4.27 pm.

Take Notice that we shall not be accepting any of your surveyors as SJE.

Kindly note the following:

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors

with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.

5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

If you have any queries, please email us at claimsdept@sg.cntaiping.com

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Best Regards

Alfred Toh
Senior Executive
Claims Department
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3 Anson Road #15-00 Springleaf Tower Singapore 079909
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From: Claims Dept of CTI
Sent: Friday, July 9, 2021 8:39 AM
To: Nitha <nitha@nova.com.sg>; jacelyn@nova.com.sg; avril@nova.com.sg; Alfred Toh <alfred.toh@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: O/R: SNM21D203801/C02/SKH3453J/TOHHS / FW: TP CLAIMS - SKZ1329D AGAINST SKH3453J DOA 20/06/2021

Without Prejudice

Dear Alfred,

Please conduct PRS for SKZ1329D. **(OUR INSURED HAS YET TO FILED SAS REPORT)**

Note: Alfred Toh officer in charge

*** Kindly quote our reference number when replying.

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Thank you

Chong Boon Sen

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

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From: Nitha <nitha@nova.com.sg>
Sent: Thursday, 8 July 2021 4:27 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: 'Jacelyn' <jacelyn@nova.com.sg>; 'AVRIL HO' <avril@nova.com.sg>
Subject: TP CLAIMS - SKZ1329D AGAINST SKH3453J DOA 20/06/2021

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Dear All,

Kindly please advise officer in charge and assign surveyor for the above mention case .

Thank you,
Best Regards,

Nitha

Claims Officer
Mova Automotive Pte Ltd
Tel: 6272 3892 Fax: 6270 8314

