

Mei Kwan (LKKAuto)

From: Mavis, Chew <Chew.Mavis@aig.com>
Sent: Monday, 12 July 2021 5:01 PM
To: Mei Kwan (LKKAuto); Boyogan, Joane
Cc: Hsiao Tong (LKKAuto); Admin A; Cheok, Lee Wai
Subject: 1018111409SG004 << AIG REF | Escalating of third party bodily injury - AIG REF: TBA // TP CLAIMS - SMX8579P AGAINST GBG2854D - DOA: 10/07/2021 - CHECK LIABILITY & ARRANGE VEHICLE SURVEY *** LKK REF: CC4/AIG21007535/pa3

Dear Mei Kwan,

Thanks for the notification.

Dear Joane,

Please be informed that 1018111409SG-004 has been assigned to you based on the listing. For your review and necessary action, thanks!

If you have received this message outside of your usual work hours, I do not expect that you will read it, respond to it or act on it until appropriate for you.

Best regards,

Ms. Mavis Chew
Complex Claims Examiner
AIG Asia Pacific Insurance Pte. Ltd.

AIG Building
78 Shenton Way, Level 10
Singapore 079120
Tel +(65) 6419 1970
chew.mavis@aig.com | www.aig.sg

Annual leave notification –

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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Monday, July 12, 2021 3:42 PM
To: Mavis, Chew <Chew.Mavis@aig.com>; Cheok, Lee Wai <Cheok.Leewai@aig.com>
Cc: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: [EXTERNAL] Escalating of third party bodily injury - AIG REF: TBA // TP CLAIMS - SMX8579P AGAINST GBG2854D - DOA: 10/07/2021 - CHECK LIABILITY & ARRANGE VEHICLE SURVEY ***
LKK REF: CC4/AIG21007535/pa3

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Dear Sir / Madam,

We refer to the above matter.

Third party bodily injury ("BI") sighted in TP GIA report.

Note : officer in charge – Hsiao Tong

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Admin-D (LKKAuto)
Sent: Monday, 12 July 2021 11:37 AM
To: 'Chin, Lee-Ying' <Lee-Ying.Chin@aig.com>; assignments <assignments@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Cc: 'Lim, Kok-Chong' <Kok-Chong.Lim@aig.com>
Subject: RE: aigencrypt TP CLAIMS - SMX8579P AGAINST GBG2854D - DOA: 10/07/2021 - CHECK LIABILITY & ARRANGE VEHICLE SURVEY

Dear Sir / Mdm,

Thank you for your assignment.

Please be informed that vehicle not in the workshop, repairer will arrange.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Chin, Lee-Ying <Lee-Ying.Chin@aig.com>
Sent: Monday, 12 July, 2021 11:03 AM
To: assignments@lkkauto.com; Summer (LKK Auto) <admin-d@lkkauto.com>
Cc: Lim, Kok-Chong <Kok-Chong.Lim@aig.com>
Subject: aigencrypt TP CLAIMS - SMX8579P AGAINST GBG2854D - DOA: 10/07/2021 - CHECK LIABILITY & ARRANGE VEHICLE SURVEY

Hi LKK,

Kindly assist to handle liability and survey.

Thanks.

Best Regards,

Lee Ying, Chin

Senior Claims Associate – Auto
AIG Asia Pacific Insurance Pte. Ltd.

AIG Building
78 Shenton Way, Level 10
Singapore 079120
Tel +(65) 6419 1947
Lee-Ying.Chin@AIG.com | www.aig.sg

From: SA 0406 <sa0406@dingauto.sg>
Sent: Monday, July 12, 2021 10:36 AM
To: AIG SGP, Claims-Survey <AIGSGP_ClaimsSurvey@aig.com>
Cc: Kenneth Ding <kenneth.ding@dingauto.sg>; Accounts (Ding Auto) <accounts@dingauto.sg>
Subject: [EXTERNAL] TP CLAIMS - SMX8579P AGAINST GBG2854D - DOA: 10/07/2021 - CHECK LIABILITY & ARRANGE VEHICLE SURVEY

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Dear AIG Motor Claims Officer,

Good day to you.

Kindly refer to the attached GIA Report, CI, TP Insurer detail and accident photos for your further viewing.

We would like to check liability of this case and arrange vehicle survey at our workshop :

Ding Auto Pte Ltd
176 Sin Ming Drive #04-06
Singapore 575721

Hope to hear from you soon.

Thank you.

Henry Lee
83636141
Ding Auto Pte Ltd

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