

Meng Yan (LKK Auto)

From: Pauline Tham <pauline.tham@sg.cntaiping.com>
Sent: Thursday, 8 July, 2021 7:09 PM
To: Claims; SUR; Nivitha (LKK Auto); 'assignments'
Cc: Claims Dept of CTI; Lily
Subject: RE: SNM21D203758/C02/SKN5889R/THAMYL / FW: Arrange for survey - Acc 05.07.2021 invlg SJB 8433C & SKN 5889 R
Attachments: [Untitled]08072021101857_1-4.jpg; [Untitled]08072021101857_3-4.jpg; GIA REPORT _ SJB 8433 C.pdf

Without Prejudice

Dear Pei Wen,

Liability is cleared for your client, pending insured agreement on damages and quantum.

Please let us have your documents once repair cost and days are finalised with our surveyor.

Dear LKK

Please conduct survey.

** Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. Any inconvenience caused is much regretted

Thanks.

Pauline Tham
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #16-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6541 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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From: Peiwen <peiwen@procarcare.com.sg> **On Behalf Of** Claims
Sent: Thursday, July 8, 2021 3:01 PM

To: Pauline Tham <pauline.tham@sg.entaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.entaiping.com>; Lily <bhlim@procarcare.com.sg>; Claims <claims@procarcare.com.sg>

Subject: RE: SNM21D203758/C02/SKN5889R/THAMYL / FW: Arrange for survey - Acc 05.07.2021 invlg SJB 8433C & SKN 5889 R

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Hi Pauline,

We choose Marcus Chua (LKK)

Please advise liability status for this case.

Thank You.

Regards,

Pei Wen NG

Claims Advisory

Progressive Car Care Pte Ltd

Blk 3022A Ubi Road 1 01-45/46 Singapore 408716

T: +65 6741 5336 | F: +65 6741 7208

E: claims@procarcare.com.sg

W: www.procarcare.com.sg



**With effect from 1 Sep 2018, Progressive Automotive Pte Ltd has been rebranded as Progressive Car Care Pte Ltd. You may now reach us at our new email addresses (@procarcare.com.sg). We look forward to your continued support.*

From: Pauline Tham <pauline.tham@sg.entaiping.com>

Sent: Thursday, July 8, 2021 2:19 PM

To: Lily <bhlim@procarcare.com.sg>; Claims <claims@procarcare.com.sg>

Cc: Claims Dept of CTI <claimsdept@sg.entaiping.com>

Subject: RE: SNM21D203758/C02/SKN5889R/THAMYL / FW: Arrange for survey - Acc 05.07.2021 invlg SJB 8433C & SKN 5889 R

Without Prejudice

Dear Sirs

We refer to your email of even date.

We intend to conduct a Pre-Repair Survey of your client's vehicle jointly with your client/your motor workshop.

We propose to use one of the following motor surveyors to conduct the survey as a single joint expert.

Marcus Chua (LKK)	Gary Soon (FTA)
Kenneth Kong (LKK)	Chow Bo Xiong (FTA)
Adrian Ling (LKK)	Ben Chua (FTA)
Mohd Taufikh (LKK)	Ng You Han (FTA)
Steve Chen (LKK)	Henry Ng (FTA)

You may select one of the listed motor surveyors and we will bear the cost of the pre-repair survey carried out by the single joint expert.

If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.

Thank you.

** Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

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Thanks.

Pauline Tham
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #16-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6541 | F: (65) 6224 7175

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Thursday, July 8, 2021 11:14 AM
To: bhlim@procarcare.com.sg; Claims <claims@procarcare.com.sg>; Pauline Tham <pauline.tham@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: O/R: SNM21D203758/C02/SKN5889R/THAMYL / FW: Arrange for survey - Acc 05.07.2021 invlg SJB 8433C & SKN 5889 R

Without Prejudice

Dear Pauline,

Please conduct PRS for SJB8433C.

Note: Pauline Tham officer in charge 63896541.

*** Kindly quote our reference number when replying.

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Thank you

Chong Boon Sen

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

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From: Lily <bhlim@procarcare.com.sg> **On Behalf Of** Claims
Sent: Thursday, 8 July 2021 10:25 AM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Claims <claims@procarcare.com.sg>

Subject: Arrange for survey – Acc 05.07.2021 invlg SJB 8433C & SKN 5889 R

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Dear sirs

Please refer to attached and arrange for survey

VEHICLE NOT IN WORKSHOP

Regards,

Lily LIM

Claims Advisory

Progressive Car Care Pte Ltd

Blk 3022A Ubi Road 1 #01-45/46 Singapore 408716

T: +65 6741 5336 | F: +65 6741 7208

E: claims@procarcare.com.sg

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