

Veron Chen (LKKAuto)

From: Veron Chen (LKKAuto)
Sent: Monday, 12 July 2021 3:55 PM
To: Edwin Abcede Caina; SUR
Cc: Andre Chow En De; Coco Lu Ting; Kevin Leong Wai Kit; Don Bong Kiong Hua
Subject: RE: SFH3399A OD CLAIM DOA:08.07.2021

Dear Edwin,

As instructed by our client , please proceed to repair the **insured vehicle SFH 3399A, Repair limit Not exceeding \$11K ,(Excess \$500/-).**

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their rights **not to pay** if there is no valid approval obtained before repair.

Checked and Supplementary items to resurvey with CLEAR photos for damage and consistency.

Before painting photo require on repaired panel, "Fender, Pillar, after putty sanding"

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Edwin Abcede Caina <edwin.caina@cyclecarriage.com.sg>

Sent: Monday, 12 July 2021 8:11 AM

To: AIG SGP, Claims-Survey <AIGSGP_ClaimsSurvey@aig.com>; Admin A <admin-a@lkkauto.com>; SUR <sur@lkkauto.com>

Cc: Andre Chow En De <andre.chow@cyclecarriage.com.sg>; Coco Lu Ting <coco.lu@cyclecarriage.com.sg>; Kevin Leong Wai Kit <kevin.leong@cyclecarriage.com.sg>

Subject: RE: SFH3399A OD CLAIM DOA:08.07.2021

Motor Claims,

May we follow up for the authorization to repair . Thank you

Best Regards,

Edwin Caina
Advisor- Customer Service

From: AIG SGP, Claims-Survey <AIGSGP_ClaimsSurvey@aig.com>

Sent: Friday, July 9, 2021 9:25 AM

To: Edwin Abcede Caina <edwin.caina@cyclecarriage.com.sg>

Cc: Andre Chow En De <andre.chow@cyclecarriage.com.sg>; Coco Lu Ting <coco.lu@cyclecarriage.com.sg>; Kevin Leong Wai Kit <kevin.leong@cyclecarriage.com.sg>

Subject: RE: SFH3399A OD CLAIM DOA:08.07.2021

This email was sent from outside of your organisation

Hi Edwin,

We'll appoint LKK to conduct survey.

Thanks.

AIG Claims Survey

From: Edwin Abcede Caina <edwin.caina@cyclecarriage.com.sg>

Sent: Friday, July 9, 2021 9:11 AM

To: AIG SGP, Claims-Survey <AIGSGP_ClaimsSurvey@aig.com>

Cc: Andre Chow En De <andre.chow@cyclecarriage.com.sg>; Coco Lu Ting <coco.lu@cyclecarriage.com.sg>; Kevin Leong Wai Kit <kevin.leong@cyclecarriage.com.sg>

Subject: [EXTERNAL] SFH3399A OD CLAIM DOA:08.07.2021

This message is from an external sender; be cautious with links and attachments.

Motor Claims,

Please help us to arrange surveyor. Thank you

Best Regards,

Edwin Caina
Advisor- Customer Service

From: PGLJ06 <PGLJ06@cyclecarriage.com.sg>
Sent: Friday, July 9, 2021 9:23 AM
To: Edwin Abcede Caina <edwin.caina@cyclecarriage.com.sg>
Subject: scan to email

DISCLAIMER:- This email and any attachment to it is confidential and intended only for the use of the individual or entity named above and may contain information that is privileged. If you are not the intended recipient, you are notified that any dissemination, distribution or copying of this email or any attachment is strictly prohibited. If you have received this email in error, please notify us immediately by return email and destroy the original message. Any views expressed are those of the individual sender, and not necessarily the views of Cycle Carriage Industries Pte Ltd and/or any of its related corporations.

DISCLAIMER:- This email and any attachment to it is confidential and intended only for the use of the individual or entity named above and may contain information that is privileged. If you are not the intended recipient, you are notified that any dissemination, distribution or copying of this email or any attachment is strictly prohibited. If you have received this email in error, please notify us immediately by return email and destroy the original message. Any views expressed are those of the individual sender, and not necessarily the views of Cycle Carriage Industries Pte Ltd and/or any of its related corporations.