

Meng Yan (LKK Auto)

From: Alfred Toh <alfred.toh@sg.cntaiping.com>
Sent: Thursday, 8 July, 2021 5:45 PM
To: Peggy; assignments
Cc: Claims Dept of CTI; Alfred Toh
Subject: RE: SNM21D203776/C02/GY5764G/LEWLC / ACCD INLVG GY5764G & SLC6684D A ON 06/07/2021

WITHOUT PREJUDICE

YOUR REF: SLC6684D

OUR REF: SNM21D203776/C02/GY5764G/LEWLC

Dear Sirs

Contents of your duly noted.

Aside to M/s LKK Auto Consultants Pte Ltd., please assist to arrange for the survey. (email below refers)

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com. Any inconvenience caused is much regretted.

Best Regards

Alfred Toh
Senior Executive
Claims Department
China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: 65 6389 6183
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From: Peggy <nphauto@pacific.net.sg>
Sent: Thursday, July 8, 2021 4:09 PM
To: Alfred Toh <alfred.toh@sg.cntaiping.com>
Subject: RE: SNM21D203776/C02/GY5764G/LEWLC / ACCD INLVG GY5764G & SLC6684D A ON 06/07/2021

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Dear Sir

We propose for Marcus Chua (LKK)

REGARDS

PEGGY FOO
NPH AUTO SERVICE
TEL: 67840663
EMAIL: peggy@nphauto.com

From: Alfred Toh [<mailto:alfred.toh@sg.cntaiping.com>]
Sent: Thursday, 8 July 2021 3:30 PM
To: nphauto@pacific.net.sg
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Chong Boon Sen <boonsen.chong@sg.cntaiping.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>
Subject: SNM21D203776/C02/GY5764G/LEWLC / ACCD INLVG GY5764G & SLC6684D A ON 06/07/2021

WITHOUT PREJUDICE

YOUR REF: SLC6684D
OUR REF: **SNM21D203776/C02/GY5764G/LEWLC**

We refer to your email of 8 July 2021 at 9.37 am.

Take Notice that we shall not be accepting any of your surveyors as SJE.

Kindly note the following:

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

If you have any queries, please email us at [**claimsdept@sg.cntaiping.com**](mailto:claimsdept@sg.cntaiping.com)

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Best Regards

Alfred Toh
Senior Executive
Claims Department
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From: Claims Dept of CTI

Sent: Thursday, July 8, 2021 1:50 PM

To: nphauto@pacific.net.sg; Jenny Lew <jenny.lew@sg.cntaiping.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: O/R: SNM21D203776/C02/GY5764G/LEWLC / FW: ACCD INLVG SLC6684D AND GY5764G ON 06/07/2021

Without Prejudice

Dear Alfred,

Please conduct PRS for SLC6684D.

Note: Jenny Lew officer in charge

*** Kindly quote our reference number when replying.

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Thank you

Chong Boon Sen

Claims Department

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From: Peggy <nphauto@pacific.net.sg>
Sent: Thursday, 8 July 2021 9:37 AM
To: claimdept@sg.chtaiping.com
Cc: Chong Boon Sen <boonsen.chong@sg.cntaiping.com>
Subject: FW: ACCD INLVG SLC6684D AND GY5764G ON 06/07/2021

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Dear Sir

We refer to the above matter and was negligence by your insured driver GY5764G.

Attach documents and please arrange your surveyor to survey the car.

REGARDS

PEGGY F00
NPH AUTO SERVICE
TEL: 67840663
EMAIL: peggy@nphauto.com