Celine Fong (LKKAuto)

From: Cecilia Lee Peng Geok <cecilia.lee@sg.cntaiping.com>

Sent: Thursday, 8 July 2021 3:41 PM

To: G S Lim & Partners; assignments; SUR

Cc: Claims Dept of CTI

Subject: RE: PRE-REPAIR SURVEY FOR VEHICLE GBB2941L- NOTIFICATION OF INSPECTION

(Your Ref: SNM21D203782/C02/YN1883S/LEEPG / Our Ref: HL/ABM/12282/21/ck)

Attachments: ACC REP - GBB 2941L.pdf

Without Prejudice

Dear Sir/Madam

We are not agreeable to your choice of surveyor.

We will appoint LKK for the PRS.

Dear LKK

Please conduct PRS.

Workshop	Auto Best Motor Services	
Address	Blk 3006 Ubi Road 1 #01-362 Singapore 408700	
Contact Person	Mr Lee	
Tel No.	67456932 / 97456932	

** Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

NOTICE:

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. Any inconvenience caused is much regretted.

Best Regards, Cecilia Lee Senior Executive Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6530 | F: (65) 6225 5879

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From: G S Lim & Partners <gslimlaw@singnet.com.sg>

Sent: Thursday, 8 July 2021 3:33 PM

To: Cecilia Lee Peng Geok <cecilia.lee@sg.cntaiping.com> **Cc:** Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: PRE-REPAIR SURVEY - NOTIFICATION OF INSPECTION (Your Ref: SNM21D203782/C02/YN1883S/LEEPG / Our Ref:

HL/ABM/12282/21/ck)

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WITHOUT PREJUDICE

Dear Sir / Madam,

We refer to your email dated 8 July 2021.

Pursuant to State Courts Practice Directions Amendment No. 1 of 2016, our client is not agreeable to your list of surveyors. Our client's appointed surveyor is Mr Ong from KTO Automobile Assessors.

Please contact and liaise with the workshop directly to arrange for the pre-repair survey of our client's damaged vehicle and obtain the requisite documents from them.

Workshop	Auto Best Motor Services	
Address	Blk 3006 Ubi Road 1 #01-362 Singapore 408700	
Contact Person	Mr Lee	
Tel No.	67456932 / 97456932	

Thank you.

Regards,

G S Lim & Partners | 150 South Bridge Road #02-30 Fook Hai Building Singapore 058727

Tel: 65324518 | Fax: 65325410 | Email: gslimlaw@singnet.com.sg

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From: Cecilia Lee Peng Geok [mailto:cecilia.lee@sg.cntaiping.com]

Sent: Thursday, 8 July, 2021 9:27 AM

To: gslimlaw@singnet.com.sg

Cc: Claims Dept of CTI < claimsdept@sg.cntaiping.com

Subject: RE: SNM21D203782/C02/YN1883S/LEEPG / FW: PRE-REPAIR SURVEY - NOTIFICATION OF INSPECTION (Your Insured:

YN 1883S)

Without Prejudice

Our reference: SNM21D203782/C02/YN1883S/LEEPG

Your reference: GBB2941L

Dear Sirs,

ACCIDENT INVOLVING YNN1883S & GBB2941L ON 06/07/2021

We refer to your email of 07/07/2021.

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.

2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

- 3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
- 4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
- 5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

Thank you.

** Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

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Best Regards,
Cecilia Lee
Senior Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6530 | F: (65) 6225 5879

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From: Claims Dept of CTI < claimsdept@sg.cntaiping.com>

Sent: Thursday, 8 July 2021 9:22 AM

To: gslimlaw@singnet.com.sg; Cecilia Lee Peng Geok <cecilia.lee@sg.cntaiping.com>

Cc: Claims Dept of CTI < claimsdept@sg.cntaiping.com>

Subject: O/R: SNM21D203782/C02/YN1883S/LEEPG / FW: PRE-REPAIR SURVEY - NOTIFICATION OF INSPECTION (Your Insured:

YN 1883S)

Save as to costs

Dear Cecilia,

Please conduct PRS for GBB2941L.

Note: officer in charge Cecilia Lee 63896530.

*** Kindly quote our reference number when replying.

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Thank you

Chong Boon Sen

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

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From: G S Lim & Partners <gslimlaw@singnet.com.sg>

Sent: Wednesday, 7 July 2021 5:26 PM

To: Claims Dept of CTI < <u>claimsdept@sg.cntaiping.com</u>>

Subject: PRE-REPAIR SURVEY - NOTIFICATION OF INSPECTION (Your Insured: YN 1883S)

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Dear Sir / Madam,

ACCIDENT AT JUNCTION OF JALAN BESAR & UPPER WELD ROAD INVOLVING GBB 2941L & YN 1883S ON 06.07.21

We are instructed by M/s Auto Best Motor Services to notify you of a road traffic accident on 06.07.21 at junction of Jalan Besar & Upper Weld Road involving our client(s) vehicle registration number GBB 2941L and vehicle registration number YN 1883S driven by your insured at the material time. A copy of our client(s) Accident Statement is attached.

As a result of the accident, our client(s) vehicle has been damaged. Before our client proceed to repair the damaged vehicle, please let us know within two (2) working days of your receipt of this notice whether you would like to conduct a pre-repair survey of the vehicle. If we do not receive any reply from you within the stipulated timeline, our client(s) shall proceed to repair the vehicle without further reference to you.

Regards,

G S Lim & Partners | 150 South Bridge Road #02-30 Fook Hai Building Singapore 058727 Tel: 65324518 | Fax: 65325410 | Email: gslimlaw@singnet.com.sg

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