

Celine Fong (LKKAuto)

From: Tan Chew Chik Jacqueline <jacqueline.tan@sg.cntaiping.com>
Sent: Thursday, 8 July 2021 3:33 PM
To: Nitha; keong@movs.com.sg; assignments; SUR
Cc: Claims Dept of CTI
Subject: RE: SNM21D203766/C02/SMC3139U/TANCHC / FW: TP CLAIMS - SKZ4579D
AGAINST SMC3139U DOA 06/07/2021
Attachments: EST.pdf; RPT.pdf

WITHOUT PREJUDICE

Dear Nitha,

we will assign LKK to conduct the Pre-repair Inspection.

Kindly liaise with our appointed motor surveyor for the inspection.

Dear LKK,

Please arrange conduct the PRS.

Thank you.

** Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Regards,

Jacqueline Tan

Senior Executive
Claims Department
China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6185 | Tel: (65) 6389 6116 | F: (65) 6225 5879

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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From: Nitha <nitha@movs.com.sg>
Sent: Thursday, 8 July 2021 3:46 PM
To: Tan Chew Chik Jacqueline <jacqueline.tan@sg.cntaiping.com>; keong@movs.com.sg
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: RE: SNM21D203766/C02/SMC3139U/TANCHC / FW: TP CLAIMS - SKZ4579D AGAINST SMC3139U DOA
06/07/2021

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Dear Jacqueline,

Kindly assign LKK

Thank you,
Best Regards,

Nitha

Claims Officer
Mova Automotive Pte Ltd
Tel: 6272 3892 Fax: 6270 8314



From: Tan Chew Chik Jacqueline [<mailto:jacqueline.tan@sg.cntaiping.com>]

Sent: Thursday, 8 July 2021 2:48 PM

To: Nitha; keong@moval.com.sg

Cc: Claims Dept of CTI

Subject: RE: SNM21D203766/C02/SMC3139U/TANCHC / FW: TP CLAIMS - SKZ4579D AGAINST SMC3139U DOA
06/07/2021

Without Prejudice

Our reference: SNM21D203766/C02/SMC3139U/TANCHC

Your reference: SKZ4579D

Dear Sirs,

ACCIDENT INVOLVING SMC3139U & SKZ4579D ON 06/07/2021

We refer to your email of 08/07/2021.

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

| | |
|------------------------|-----------------------|
| 1. Gary Soon (FTA) | 6. Marcus Chua (LKK) |
| 2. Chow Bo Xiong (FTA) | 7. Kenneth Kong (LKK) |
| 3. Ben Chua (FTA) | 8. Adrian Ling (LKK) |
| 4. Ng You Han (FTA) | 9. Mohd Taufikh (LKK) |
| 5. Henry Ng (FTA) | 10. Steve Chen (LKK) |

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

Thank you.

**** Note:** Please cc to claimsdept@sg.cntaiping.com when you reply to us.

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Regards,

Jacqueline Tan

Senior Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Thursday, 8 July 2021 2:42 PM

To: Nitha <nitha@nova.com.sg>; keong@nova.com.sg; Tan Chew Chik Jacqueline <jacqueline.tan@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: O/R: SNM21D203766/C02/SMC3139U/TANCHC / FW: TP CLAIMS - SKZ4579D AGAINST SMC3139U DOA 06/07/2021

Without Prejudice

Dear Jacqueline,

Please conduct PRS for SKZ4579D.

Note: officer in charge Jacqueline Tan 63896185.

*** Kindly quote our reference number when replying.

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Thank you

Chong Boon Sen
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

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From: Nitha <nitha@moval.com.sg>
Sent: Thursday, 8 July 2021 2:18 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: keong@moval.com.sg
Subject: TP CLAIMS - SKZ4579D AGAINST SMC3139U DOA 06/07/2021

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Dear All,

Kindly please advise officer in charge and assign surveyor for the above mention case .

Thank you,
Best Regards,

Nitha

Claims Officer
Mova Automotive Pte Ltd
Tel: 6272 3892 Fax: 6270 8314

