Celine Fong (LKKAuto)

From: Cecilia Lee Peng Geok <cecilia.lee@sg.cntaiping.com>

Sent: Thursday, 8 July 2021 1:54 PM

To: Cheng Hoe Motor Pte Ltd (AMK); assignments; SUR
Claims Dept of CTI; June Phua (Cheng Hoe Motor)

Subject: RE: SNM21D203750/C02/SLQ411R/LEEPG / FW: Repair Survey (Single Joint Expert) -

SJT4077D (DOA: 03/07/2021)

Attachments: SJT4077 GIA REPORT.pdf

Without Prejudice

Dear Sir/Madam

We will appoint LKK for the PRS.

Dear LKK

Please arrange Mr. Kenneth to conduct PRS.

NOTICE:

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. Any inconvenience caused is much regretted.

Best Regards, Cecilia Lee

Senior Executive Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6530 | F: (65) 6225 5879

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

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From: Cheng Hoe Motor Pte Ltd (AMK) <chmamk@singnet.com.sg>

Sent: Thursday, 8 July 2021 1:45 PM

To: Cecilia Lee Peng Geok <cecilia.lee@sg.cntaiping.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>; June Phua (Cheng Hoe Motor) <chmotor@singnet.com.sg>

Subject: RE: SNM21D203750/C02/SLQ411R/LEEPG / FW: Repair Survey (Single Joint Expert) - SJT4077D (DOA:

03/07/2021)

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Hi,

^{**} Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

Our Selection as follow:

7. Kenneth Kong (LKK)

Thank you.

Rgds

Dorlyn Li

Cheng Hoe Motor Pte Ltd (AMK)

Tel: 64812001

On Thu Jul 08 2021 11:30:28 GMT+0800 (Singapore Standard Time) Cecilia Lee Peng Geok < cecilia.lee@sg.cntaiping.com > wrote:
------ Original Message ------

Without Prejudice

Our reference: SNM21D203750/C02/SLQ411R/LEEPG

Your reference: SFT4077D

Dear Sirs,

ACCIDENT INVOLVING SLQ411R & SJT4077D ON 03/07/2021

We refer to your email of 08/07/2021.

Kindly note the following:-

- 1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
- 2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.

- 4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
- 5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

Thank you.

** Note: Please cc to com when you reply to us.

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Best Regards,

Cecilia Lee

Senior Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

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From:

Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Thursday, 8 July 2021 11:23 AM

To: Cheng Hoe Motor Pte Ltd (AMK) < chmamk@singnet.com.sg; June Phua (Cheng Hoe Motor) < chmotor@singnet.com.sg; Cecilia Lee Peng Geok < cecilia.lee@sg.cntaiping.com

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: O/R: SNM21D2O375O/CO2/SLQ411R/LEEPG / FW: Repair Survey (Single

Joint Expert) - SJT4077D (DOA: 03/07/2021)

Without Prejudice

Dear Cecilia,

Please conduct PRS for SJT4077D.

Note: Cecilia Lee officer in charge 63896530.

*** Kindly quote our reference number when replying.

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Thank you

Chong Boon Sen Claims Department

China Taiping Insurance (Singapore) Pte. Ltd. 3 Anson Road #15-00 Springleaf Tower Singapore 079909 DID: (65) 63896116 | F: (65) 62247175

W: <u>www.sg.cntaiping.com</u> | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

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From: Cheng Hoe Motor Pte Ltd (AMK) <chmamk@singnet.com.sg>

Sent: Thursday, 8 July 2021 10:36 AM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Cheng Hoe

<chmotor@singnet.com.sg>

Subject: Repair Survey (Single Joint Expert) - SJT4077D (DOA: 03/07/2021)

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Sir,

OUR CLIENT - SJT4077D

DOA - 03/7/2021 @ 1230HRS

YR INSURED - SLQ411R

Accident report as per attach.

Kindly provide us of your surveyor listing for the selection on the survey.

Thank you.

Rgds,
Dorlyn Li
Cheng Hoe Motor Pte Ltd (ANG MO KIO)

Tel:64812001 Fax:64821296