

Celine Fong (LKKAuto)

From: Cecilia Lee Peng Geok <cecilia.lee@sg.cntaiping.com>
Sent: Thursday, 8 July 2021 12:25 PM
To: Jerome Soh; assignments; SUR
Cc: 'Jacqueline Tan'; Claims Dept of CTI
Subject: RE: SNM21D203785/C02/PC6122L/LEEPG / RE: Pre-Repair Survey on ACCIDENT INVOLVING XE 3281 A & PC 6122 L & CB 6868 C ON 07 JULY 2021 ALONG TAMPINES AVENUE 9 HEAVY VEHICLE PARKING LOT 181 AT ABOUT 0540 HOURS
Attachments: image003.emz

Without Prejudice

Dear Sir/Madam

We will appoint LKK for the PRS.

Dear LKK

Please arrange Mr. Marcus to conduct PRS.

Venue: Mah Lian Motor Vehicle Repairer
No.38 Defu Lane 9
Singapore 539278
Contact Person: Mr Goh / Ms Si Hui (6282 3336)

**** Note:** Please cc to claimsdept@sg.cntaiping.com when you reply to us.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Best Regards,
Cecilia Lee
Senior Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6530 | F: (65) 6225 5879

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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From: Jerome Soh <jeromesoh@visionlawllc.com>
Sent: Thursday, 8 July 2021 11:59 AM
To: Cecilia Lee Peng Geok <cecilia.lee@sg.cntaiping.com>
Cc: 'Jacqueline Tan' <jactan@visionlawllc.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: RE: SNM21D203785/C02/PC6122L/LEEPG / RE: Pre-Repair Survey on ACCIDENT INVOLVING XE 3281 A & PC 6122 L & CB 6868 C ON 07 JULY 2021 ALONG TAMPINES AVENUE 9 HEAVY VEHICLE PARKING LOT 181 AT ABOUT 0540 HOURS

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Our Ref: M46.115818.21 (sj)
Your Ref: SNM21D203785/C02/PC6122L/LEEPG

08 July 2021

CHINA TAIPING INSURANCE (S'PORE) PTE LTD
3 Anson Road
#16-00 Springleaf Tower
Singapore 079909
Attention: Motor Claims Department

Dear Sirs,

ACCIDENT INVOLVING XE 3281 A & PC 6122 L & CB 6868 C ON 07 JULY 2021 ALONG TAMPINES AVENUE 9 HEAVY VEHICLE PARKING LOT 181 AT ABOUT 0540 HOURS (NOTICE TO INSURER TO CONDUCT PRE-REPAIR SURVEY WITHIN 2 WORKING DAYS PURSUANT TO PARAGRAPH 6.2 OF PRE-ACTION PROTOCOL FOR NIMA CASES)

We refer to your email 08 July 2021 of even date informing that you wish to conduct a pre-repair survey and your List of Surveyors.

Our client confirmed appointment of Mr. Marcus Chua (LKK Auto Consultant Pte Ltd) as the Single Joint Expert for this matter.

Please be informed that the said vehicle can be inspected at:

Venue: Mah Lian Motor Vehicle Repairer
No.38 Defu Lane 9
Singapore 539278
Contact Person: Mr Goh / Ms Si Hui (6282 3336)

FOR SURVEYOR	
Please initial here after completion of pre-repair inspection.	
Thank you.	
1 st Survey on _____	
Appointed surveyor	:
(Name & Signature)	
2 nd Survey on _____	
Appointed surveyor	
(Name & Signature)	
3 rd Survey on _____	
Appointed Surveyor	
(Name & signature)	

If you fail to conduct the pre-repair inspection within the next 2 working days excluding any intervening Saturday, Sunday or Public Holiday, the said workshop will commence repairs thereafter without further reference to you.

Jerome Soh (on behalf of Anjalli M)
Assistant Secretary
Vision Law LLC
133 New Bridge Road
#18-01/02 Chinatown Point
Singapore 059413
Tel: 6534-2811 Fax: 6535-6802

From: Cecilia Lee Peng Geok [<mailto:cecilia.lee@sg.cntaiping.com>]
Sent: Thursday, 8 July, 2021 10:46 AM
To: Jerome Soh
Cc: 'Jacqueline Tan'; Claims Dept of CTI
Subject: RE: SNM21D203785/C02/PC6122L/LEEPG / RE: Pre-Repair Survey on ACCIDENT INVOLVING XE 3281 A & PC 6122 L & CB 6868 C ON 07 JULY 2021 ALONG TAMPINES AVENUE 9 HEAVY VEHICLE PARKING LOT 181 AT ABOUT 0540 HOURS

Without Prejudice

Our reference: **SNM21D203785/C02/PC6122L/LEEPG**

Your reference: XE 3281A

Dear Sirs,

ACCIDENT INVOLVING PC6122L (OI), XE3281A (TP) & CB6868C ON 07/07/2021

We refer to your email of **07/07/2021**.

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

Thank you.

**** Note:** Please cc to claimsdept@sg.cntaiping.com when you reply to us.

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Best Regards,
Cecilia Lee
Senior Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6530 | F: (65) 6225 5879

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Thursday, 8 July 2021 9:13 AM
To: Jerome Soh <jeromesoh@visionlawllc.com>; Cecilia Lee Peng Geok <cecilia.lee@sg.cntaiping.com>
Cc: 'Jacqueline Tan' <jactan@visionlawllc.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: O/R: SNM21D203785/C02/PC6122L/LEEPG / RE: Pre-Repair Survey on ACCIDENT INVOLVING XE 3281 A & PC 6122 L & CB 6868 C ON 07 JULY 2021 ALONG TAMPINES AVENUE 9 HEAVY VEHICLE PARKING LOT 181 AT ABOUT 0540 HOURS

Without Prejudice

Save as to costs

Dear Cecilia,

Please conduct PRS for **XE 3281 A**.

Note: officer in charge Cecilia Lee 63896530.

*** Kindly quote our reference number when replying.

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Thank you

Chong Boon Sen

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

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From: Jerome Soh <jeromesoh@visionlawllc.com>

Sent: Wednesday, 7 July 2021 5:20 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: 'Jacqueline Tan' <jactan@visionlawllc.com>

Subject: Pre-Repair Survey on ACCIDENT INVOLVING XE 3281 A & PC 6122 L & CB 6868 C ON 07 JULY 2021 ALONG TAMPINES AVENUE 9 HEAVY VEHICLE PARKING LOT 181 AT ABOUT 0540 HOURS

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Our Ref: M46.XE3281A.21 (sj)

Your Ref: PC 6122 L

07 July 2021

CHINA TAIPING INSURANCE (S'PORE) PTE LTD

3 Anson Road

#16-00 Springleaf Tower

Singapore 079909

Attention: Motor Claims Department

Dear Sirs,

**ACCIDENT INVOLVING XE 3281 A & PC 6122 L & CB 6868 C ON 07 JULY 2021 ALONG TAMPINES AVENUE 9 HEAVY VEHICLE PARKING LOT 181 AT ABOUT 0540 HOURS
(NOTICE TO INSURER TO CONDUCT PRE-REPAIR SURVEY WITHIN 2 WORKING DAYS PURSUANT TO PARAGRAPH 6.2 OF PRE-ACTION PROTOCOL FOR NIMA CASES)**

We are instructed by Soon Hua Bee Pte Ltd to notify you of a road traffic accident on **07 JULY 2021** at about **0540 HOURS** at/along **TAMPINES AVENUE 9 HEAVY VEHICLE PARKING LOT 181** involving our client's vehicle registration number **XE 3281 A** and vehicle registration number **PC 6122 L** driven by you/your insured at the material time

As a result of the accident, our client's vehicle has been damaged. Before our client proceed to repair the damaged vehicle, please let us know within 2 working days of your receipt of this notice whether you or your insurer would like to conduct a pre-repair survey of the vehicle. If we do not receive any reply from you within the stipulated timeline, our client shall proceed to repair the vehicle without further reference to you.

Jerome Soh (on behalf of Anjalli M)
Assistant Secretary
Vision Law LLC
133 New Bridge Road
#18-01/02 Chinatown Point
Singapore 059413
Tel: 6534-2811 Fax: 6535-6802

VISION LAW LLC
Advocates & Solicitors
(Incorporated with limited liability)
Unique Entity No. 200721148H
Address : 133 New Bridge Road #18-01/02 Chinatown Point, Singapore 059413

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